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VETERAN'S MEMORIAL

MAY 29 • 9:30AM

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sacrifices for our freedom.*

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PHONE NUMBERS

Member Services.....616.896.8315
 Mon.-Fri. 8:00am-4:00pm
 Sat. 8:00am-11:30am
 Closed Sunday

Fax Number.....616.896.7409
 Member Service.....100
 Member Service.....101
 memberservice@sandypines.com

Administration

Gene/Kathy.....105
 gene@sandypines.com
 kathy@sandypines.com

Kimberly.....109
 kim@sandypines.com

Beth.....106
 beth@sandypines.com

Park Inspector-Jeff.....616.896.7286
 inspector@sandypines.com

Pumpouts-Emergency.....111

Park & Garden

Jack Schmidt, Manager.....616.896.9334
 Golf Cart Rentals.....616.896.9888
 parkgarden@sandypines.com

Sales Office.....616.896.8316
 Mon.-Fri. 8:30am-4:00pm
 Sat. 9:00am-Noon
 Closed Sunday

Sales Office or Camping

Kelli.....103
 Kathy Molner.....113
 Nick Brott.....114
 sales@sandypines.com
 camp@sandypines.com

Maintenance.....616.896.8317
 maintenance@sandypines.com
 Mon.-Fri. 8:00am-4:30pm
 Sat. 8:00am-3:00pm
 Closed Sunday

Ranger Station.....616.896.9006
 Fax Number.....616.896.7286
 ranger@sandypines.com

Recreation Department.....616.896.8318
 Mary Applehof-Recreation Director/Adult Recreation
 Kim Day, Aquatics Director
 recreation@sandypines.com

Lake Monterey Golf.....616.896.8118
 www.lakemontereygolf.com
 Golf@golflmgc.com

Laundromat Hours — 7:00am-11:00pm

Retail Center Laundromat — Open 24 Hours



LETTER FROM THE CHAIRMAN OF THE BOARD

BY MARTI DEVRIES

Welcome back to Sandy Pines! As you read this article, I am hoping that you have taken advantage of the several warm early spring days we have experienced.

As we all return to Sandy Pines it won't go unnoticed that the infamous Golden Onion structure is no longer. That brings me to address many of the questions out there amongst members...

Let me start with a little history to set the stage... In 2014, the Long Range Planning Committee forwarded a recommendation to the Board of

Directors to consider replacing the facility, based on the returned engineering report and the ongoing expenses to maintain that 40 year old structure, one that had become operationally inefficient. That report indicated that structurally we had two, maybe three years before something would have to be done with the building.

Over the course of the next three years, the Long Range Planning Committee, Finance Committee, our Park President and outside resources pulled together the 10-year Capital Reserve 'preservation' plan that was presented in a proposal for a member vote in August, 2016. This plan included a number of capital items such as roads, buildings, pools, tennis courts, septic fields, water wells, gas boilers, the dam for the lake, fencing, cement for pool areas, and roofs, to name only a few. As the plan developed, the deterioration of the Golden

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Gene Van Koeving..... Park President
 Ben Fifelski..... Maintenance Supervisor
 Kimberly Williams..... CFO
 Steve Deyarmond..... Safety Director
 Gary Peters..... Golf Course Manager

MANAGEMENT TEAM

Josh Janowiak... Marketing/Member Service Manager
 Kelli Blackman..... Guest Service Manager
 Kathy Brott..... Executive Assistant
 Kathy Molner..... Sales Manager
 Jeff Pitchellis..... Park Inspector
 Mary Applehof..... Recreation Supervisor
 Jack Schmidt..... Park & Garden

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 Golf Course..... Tom Drougel
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 Long Range Planning..... Rog Grinwis
 Marketing/PR Committee..... Michael VanderWall
 Member Outreach..... Marti DeVries
 Policy Committee.....
 Rules..... Doug Wills
 Safety & Security Committee..... Dennis King
 Special Events..... Mary Applehof
 Technology..... Bob Powers

CLUBS

Garden Club..... Nelson Bouma
 Senior Adult Activities..... Sue Stank

BOARD OF DIRECTORS

— MISSION STATEMENT —

The Sandy Pines Board of Directors will provide positive leadership and management direction so as to ensure the long term viability and success of Sandy Pines Wilderness Trails, Inc.

Marti DeVries – Chairman
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 Michael Harding (19) • Tim Hoffman (17)
 Dennis King (19) • Rob Klein (18)
 Carolyn Nielsen (17) • Gerda Pitcher (17)
 Doug Wills (19)

Boardofdirectors@sandypines.com

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 Park & Garden..... 616.896.9334

Onion structure occurred more rapidly than expected - the indoor pool and an adult recreation structure became part of that plan. Because of the large expected expense to replace the indoor pool and adult rec area a survey was conducted to gain information from members about the desire to have an indoor pool, and an adult recreation place to relax. The results of that survey, (approx. 900 members participated/responded) indicated that approximately 74% of those 900 members used the indoor pool (usage was either the member, children or grandchildren).

As you all know, the \$325 per year for 10-yr proposal did not pass. We proceeded with the current \$200 per member site already in place to support the current capital expenditure needs in the park. This amount shows separately on your dues statement.

There have also been inquiries around an in-door pool budget. There is not a separate in-door pool budget - that would be a capital expenditure and based on the cost, require an assessment. The preliminary annual budget is required to be presented by the Park President to the Board of Directors in May of each year - both an operational budget, and a capital budget. The budget approval takes place in September of each year - these requirements are both outlined in the Bylaws of Sandy Pines. Additionally, any assessment MUST be voted on by members - we simply don't plan a large project, borrow money and then allow members to vote. The plans outlining a project and its costs are always first, next is to develop a means of paying back a loan if that is necessary...which means an assessment

to the members. Assessments require a ballot proposal - outlined in the Bylaws, and ballot voting typically occurs in August of each year.

The dues that we pay cover both operational and capital expenditures every year. The current \$200 capital dues we pay each year, per member site, are not adequate to take care of the current capital needs, let alone take care of the capital items I listed above over a 10-year period.

I am hoping most of you agree that there should be priorities for use of our capital budget. To some members, an indoor pool is a priority. Others may feel the roads, roofs, the dam, our lake and our convenience centers are a priority. Others may feel that water wells, tennis, pickle ball and basketball courts are more important. As we proceed into this upcoming season, it will be necessary to engage the Finance Committee around capital needs, the required funds necessary to preserve what we have and then move forward. I guarantee you, there will be additional conversations and work around these capital expenditures throughout the season.

Consider what we currently have in this park, consider the future needs to keep this park and your recreational community an attractive, enjoyable place to be! I simply ask for your patience as the Finance Committee, the Park President, the Staff and the Board of Directors work through these projects!

Please be reminded to become familiar with the revised site clean-up requirements! Many members are off to a great start! Have a blessed spring!

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LETTER FROM THE PRESIDENT

BY GENE VAN KOEVERING

This spring has once again proven to be a busy time here at Sandy Pines. The off-season was filled with a number of projects in each department and at the Golf Course, which kept each of our Managers very busy as you know, if you have been reading the articles each month.

As important as these projects have all been, it is of the utmost importance to thank God for His Hand on our Staff in the recent months. Our Inspector, Jeff Pitchellis, had knee replacement surgery earlier this year and returned to work on April 17 with limitations, but we are very happy to have him back in the park.

Our Kelli Blackman, Manager of Camping Sales, suffered a heart attack on Easter weekend and had emergency surgery in which she received a stent. Again, God was gracious to all of us for the successful surgery and her ongoing recovery.

Finally, one of our deeply loved staff persons from the Maintenance Department, Penny Price, said goodbye to her husband of 32 years after losing his battle to complications from meningitis on Easter weekend. As we support her in the loss, we also want to recognize and thank her for her strong spirit, which we consider a testimony to her faith.

Josh will likely mention this as well, but we have a

new Assistant Manager of Member Services, Sue Flowers. Sue joined our staff in a full time position during the month of April this year, and we invite you to take the time to introduce yourself to her as soon as you can. We welcome you, Sue!

As we look toward the upcoming season, we want to make you aware of some new/revised communication additions and/or improvements. The website continues to mature as time and opportunity permits us to refine the site, based on your comments. This year the calendar is interactive, and the camping reservation and sales areas of the site have been improved to assist you in getting information about what is going on in the park, and what is available. Also, watch for the newly formatted Weekend Flyer! Check Josh's article for more informational releases and updates.

We want to recognize and express our gratitude to Clayton and Patti Parker of Pat's Little Wheels for their 24 years of serving the membership here at Sandy Pines. Clayton and Patti have decided to retire, so we want to say a "Big Thank You" to them for their service to our community. You may know that Sandy Pines has been consistently increasing our Recreational Rentals in the last few years. This season, we will be offering adult and youth kayaks and paddleboards, row boats and bicycles. Additionally, we have expanded our golf cart rental fleet from 46 units to 136 units with the addition of (70) 4-passenger and (20) 6-passenger units coming on this year. If you have

ideas for how the rental department can expand to include items you would like to rent, please contact Dale or Jack.

It is our intention to place the Recreational Rental Office in the space formerly occupied by Pat's Little Wheels, however, prior to that transition, the Rental Desk may be in Park and Garden for a period of time while we prepare the new space. Dale Yoder (formerly with Pat's Little Wheels) will be managing the Recreation Rentals under Jack Schmidt, of Park and Garden.

We are grateful for the opportunity we have to increase our income gained from other things than dues and fees. This newly expanded venture is intended to improve the security of our park, but just as importantly, it will provide financial benefits to help fund the operational budget, and in effect, assist our ability to take some pressure off of dues increase requests or operational assessments. As always, we will continue to seek out new sources of revenue by providing products and services to the membership. If you have any ideas for such ventures, please contact one of the Board Members or myself and ask for consideration of your idea!

If you have not been down to the Golf Course Clubhouse yet, please stop down and see the work that Gary and some of our Members have done in what previously was the screened in porch. Gary may have more in his article, but this newly renovated space will greatly improve

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Put May 20 on your calendar and plan to attend our first Face to Phase meeting at the Pavilion in the Core area from 9 -11 am. (Where the Board meetings are held). These informational meetings are intended as a direct method of communication with the membership. During these meetings Members are encouraged to ask Board members, Staff members or myself, questions and/or make suggestions. This format has also provided the opportunity for Members to bring rumors to be verified or dispelled. This will be our 5th year for Face to Phase meetings and we hope to make it the best so far! There will be a F2P meeting in the same place at the same time each month on the Saturday immediately following the monthly Board meeting, so watch your calendar and plan to attend one or all of them.

Also put 9:30 am on Memorial Day down on your calendar and plan to attend the Memorial Day Observance at the Veterans Memorial across from the Recreation Station. Come and be a part of expressing your gratitude to those who have served our country in one of our branches of service.

Finally, I want to again thank all of you for the words of encouragement to our staff and myself. We have been blessed to have many of you stop by the office to let us know you're back in the park. We truly enjoy your visits and as we begin a new season, please receive a warm welcome from all of us on staff here at Sandy Pines and Lake Monterey Golf Course, along with our sincere gratitude for having the blessing of being a part of this wonderful place.



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“FACE TO PHASE” FORUMS (F2P) 2017

Gene will again be conducting ‘Face to Phase’ meetings on Saturday mornings, giving everyone an opportunity to come out, have a cup of coffee or cold drink and a cookie with him, and get acquainted.

Please look at the schedule below and note that these meetings are going to be held in the Pavilion – so the weather won’t interfere! Put it on your calendar and come on out!! You are welcome to attend all of these meetings, should you so choose.

Forums will be held from 9 am until 11 am, on the days indicated below. The July meeting will be held at the Recreation Station All-purpose room, to accommodate Family Day in the Pavilion.

Thank you for coming out to chat, bring your new ideas and ask whatever questions you may have!

MAY 20
JUNE 24
JULY 22 – Recreation Station
AUGUST 12
SEPTEMBER 23

PARK INSPECTOR NEWS

BY JEFF PITCHELLIS

Summer is just around the corner! We now have a part time person working in the Inspection Department, some of you may already know her – Karyl Childs. She has served on the Rules Committee and has decided to take on the role as an Assistant to the Park Inspector. She is very knowledgeable of our park rules and will be helping out with all of the tasks that the Inspection Department handles. Please be sure to welcome her if you see her in the office or in the park.

You may have noticed the signs on our entry gates notifying you of the Site Clean-up deadline of June 10th. If you have any questions regarding the new

checklist, please contact the Inspection Office. Please remember that the clean-up is a season long effort.

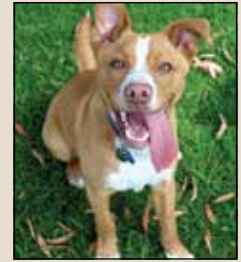
Once again, permits must be pulled with drawings that are to scale, reviewed and approved, before projects can begin. We will try to get those approved as quickly as we can. When you are done with your project, return the permits to the Inspector’s Office, with a completion date on them, so we can do a final inspection.

Thanks for working together in the Sandy Pines community. Have a great 2017 at Sandy Pines!

DOG PARK NEWS

by BILL & JOANNE VANDERWALL

Welcome back to Sandy Pines – to all of our members - both old and new!



We would like to tell you about our Dog Park. It is located in Phase 6, behind the bathroom. It is a fenced in area for your pet to run and enjoy themselves, in a shady area. There is water for them to get a drink, with a bench and table in the shade for you to sit, while they play. There are baggies for you to pick up after your pet, and a pail to dispose of it.

Keeping your dog exercised and content, will keep your neighbors happy too.

PLEASE REMEMBER:

Site Clean-up must be completed no later than June 10th.

See Rulebook/Handbook (pg. 33), or the March Footprints (pg. 18) for more detailed information.

There was a Rule Change noted in the March Footprints that you will want to become familiar with. Thank you!

BASS FISHING CONTEST

The Ranger Department will host our Annual Bass Fishing Contest May 27, 28 and 29 until 3 pm. Entrants must register prior to the event - entry fee is \$10/person. You may register in person or over the phone by calling the Ranger Station at 616.896.9006. Prize is \$100 for the largest bass...determined by weight!

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PARK & GARDEN NEWS

BY JACK SCHMIDT

The park is coming alive again and in a few short weeks we will be open for regular business hours. We are currently installing water softeners and making deliveries, by appointment only. Two ways to get in touch with the store is to call 616-896-9334 and leave a voicemail and we will call you back or email us at parkgarden@sandypines.com. Be sure to include your phone and site numbers and we will contact you by phone or a return email.

If you are interested in reserving a golf cart, you can email the following information and we will send you a confirmation for the dates you request. Be sure to include the date to pick up and to return; time for pick-up (during store hours); type of cart (4 or 6 passenger); Site number; phone number and email address. You can also call 616-896-9334 and leave a voice mail. The new Rental office number is not connected as of this date, so call the Park and Garden store number. Holiday weekends and garage sale days are very busy, so order your carts early. We have a 24 hour cancelation period so if you need to cancel a cart order you can do so 24 hours before the rental time with no expense. If you don't cancel until the day of the rental, there is one day rental charge.

If you want to pick up a water softener for self-install, we will be at the store from Noon – 1 pm and 4 - 5 pm, Monday through Friday and on Saturday from Noon - 2 pm. Deliveries of bulk products can be made Monday, Tuesday, Friday and Saturday.

Store hours this year will be full time beginning Memorial Day weekend. We will be open from

9 am - 5 pm Monday through Thursday; 9 am - 8 pm Friday; 9 am – 5 pm Saturday and 11 am - 4 pm Sunday. We will be open May 20th from 9 am - 5 pm.

We are currently stocking the shelves for the season. We have several new products this year, so be sure to stop by and see what we have available for you. If you don't find it on our

shelves, let us know what you need, and we will attempt to stock it for you.

Please remember that even though we might be a little more expensive than the large stores outside the park – The Park and Garden profit goes to help Sandy Pines. We are here to serve you.

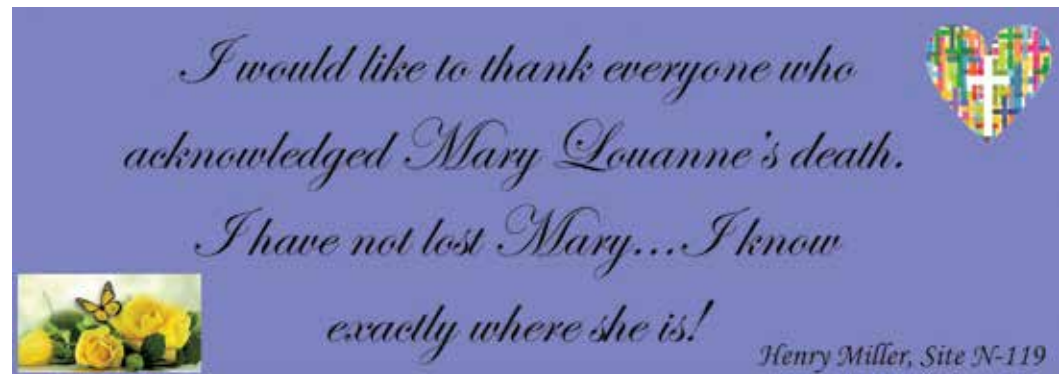


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Henry Miller, Site N-119



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Sandy Pines Florida Winter Gathering

FINANCING & ACCOUNTING UPDATE

BY **KIMBERLY WILLIAMS**

As we are stepping into the hustle and bustle of the new season, I want to take the opportunity to remind you of a few key financial reminders:

Account Balance: As members of the park, it is your responsibility to ensure your account continues to be in good standing. Once a balance slips into the 60 day past due mark, your cards will be deactivated and you will be required to bring your balance current and up-to-date prior to have your cards reactivated. The cost to reactivate your card is \$20 per mag card.

Updated Phone System: During the off-season, the park has been working through the conversion of an updated phone system. There are many

new features to this system that will aide in the streamlining of calls being answered directly and appropriately. Our goal is to assist your needs and respond to your requests in a timely manner, which was our main focus in selecting this new system. As this phone system is still new, please bear with us as we adjust to the changes and continue to make it the best it can be. Overall, the changes should be transparent to all members long-term.

If you have any questions or concerns at any time regarding your member statements or financing questions, we are happy to assist and may be reached at 896-8315.

*With Sincere
Sympathy*

SYMPATHY IS EXTENDED TO:

Elaine Van Rhee, Site 695, on the passing of her husband, **Junior**, on February 25th.

Mike & Nancy Young, Site 492, on the passing of their sister, Mary Lee Smith, on March 23rd.

Penny Price, Maintenance Staff, on the unexpected passing of her husband, **Scott**, on April 14th.

MAINTENANCE NEWS

BY **BEN FIFELSKI**

Spring is a busy time of year; we have leaves to rake, branches to pick up, trailers to clean and weeds to pull. Please remember, while you are engaged in all of this business, to place your leaves and yard waste in the correct piles at the dump. Brush goes in one pile and all building materials and garbage goes into the compactor or the open top dumpster next to the compactor.

The dumpster next to the Recycling is for the blue plastic wrap off your boats ONLY!

Please note that the Recycling Containers are back. We ask that you do not place items around the compactors, put all of your items inside of them.

We have had many instances where members put their items outside of the containers, with the hope that someone else may be able to use it. We understand recycling...but this is not the way to do it.

Thousands of dollars are spent each year in man hours used to clean up messes that didn't need to be there. One thing that requires a lot of time is the sorting of garbage from the leaf piles. Please, put ONLY leaves in the leaf pile, as we compost those for more inexpensive disposal.

It is a good idea for you to be proactive with necessary repairs on your site, too. Think about having a professional service your air conditioning units. All of these units have filters and coils that need to be kept clean in order to run more efficiently.

Welcome back – and don't forget to help your neighbor!



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MEMBER SERVICE & MARKETING NEWS

BY JOSH JANOWIAK

Summer Office Hours

Monday – Friday 8am - 4 pm
Saturday 8:00 am to 11:30 am

Mailroom Pick-Up Hours

Monday – Friday 2 – 4 pm
Saturday 9:30 - 11:30 am

Memorial Weekend

Saturday, May 27th 8 am – 4 pm
Monday, May 29th Closed

Please note: with our new billing system you can now make payments on your account anytime at the Ranger Station when the Member Service Administration Office is closed. You can also place payments in the drop box on the North (park side) of the Administration Office.

Welcome Back!

First and foremost, I'd like to introduce Sue Flowers,

our new Member Service Assistant Manager. Sue joined our team at the beginning of April and is well on her way to being the best Member Service team member that she can be. Sue is an Ohio native who's spent her last 20 years in the beautiful town of Hamilton. She's celebrating 30 years with her wonderful husband Jay, and she has two sons; R.J. and wife Sarah Oren-Flowers and Zach, an MSU engineering sophomore and MSU Marching Band drumline member. GO GREEN!! Sue enjoys walking, reading, wine tasting, watching movies and answering all of your burning Member Service questions.



Sue Flowers

We also welcome Becky back to our Member Service team for the summer. This is Becky's 8th

season working at the Member Service Desk. Becky brings great experience to the position as not only an employee, but also a 21 year Sandy Pines Member. Mary Cooper just celebrated her 20th year on the Sandy Pines Member Service team, and as you may have heard, announced her retirement last season. She'll be working at our new remote Member Service Desk at the Ranger Station and will be retiring at the end of the 2017 season. I celebrated my one year anniversary in March and am looking forward to my second season with the Member Service Team. I'll also be managing our marketing efforts and have some cool new communication tools we'll be rolling out this season.

Mailboxes & Mail Service

In the April Footprints we mentioned that we were restructuring our mail policy due to the increased number of parcels being delivered to the park. The following is a list of the ways you can receive mail in at Sandy Pines.

US Postal Service (USPS) Mail

The only way to receive USPS mail at the park is by renting a mailbox from Member Service for \$35 per year. Mailboxes are located by the Ranger Station in the ATM/mail building. USPS will deliver mail in the boxes year-round but you must be in the park and checking your mail regularly in order to keep receiving mail at your box. At the beginning and end of each season we recommend you complete your mail forwarding requests one month in advance of your transition in and out of the park, as it can take two to three weeks for the change of address to take effect.

If you are a mailbox holder, it is imperative to use the correct Sandy Pines address, otherwise your mail will be returned to the sender. The correct address and format for mailbox holders is the following:

Mrs. Sandy Pines
2741 - 136th Avenue Unit 200
Hopkins, MI 49328

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moulenbelt@gmail.com
1679 Karen Drive
Dorr, MI 49323

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Note the difference between 274"1" (Our member mailbox address) and 274"5" (Our Administration Building address). If you use 2745 136th Avenue when sending to your mailbox and/or "box 200" or "PO Box 200" your mail will be returned to the sender as anything with "box" in the address gets sorted as an official USPS PO Box.

UPS, FedEx & USPS Parcels

UPS, FedEx & USPS will all deliver parcels to Sandy Pines. When sending parcels it is important to use the correct address in the following format including your site number:

Mrs. Sandy Pines
2745 136th Avenue Site 200
Hopkins, MI 49328

It is also important to note that while USPS will deliver parcels to members who don't have a Sandy Pines mailbox, they will not deliver letters, magazines and regular mail. UPS & FedEx will deliver parcels to the park, however due to the growing popularity of free shipping, we experienced an exceptionally high volume of package deliveries during the 2016 season and we expect this trend to continue. To better secure, manage and distribute these parcels, we have developed the following mail policy for the 2017 season.

Parcels will be available for pick up the last two hours of each business day. Monday – Friday 2 - 4:00 pm and Saturday 9:30 - 11:30 am.

Since most deliveries arrive through different carriers throughout the day, this will allow us time to collect, sort, date and label the packages. For ease of remembering the rule, there will be no charge for parcels that fit the size and weight restrictions of TSA carry-on luggage regulations

which state the following specifications: Maximum Size: 22H x 14L x 9W inches; Maximum weight: 25 pounds.

If parcels exceed either the size or weight restrictions, they'll be issued a \$5 handling charge. Packages that exceed 50 pounds and/or are a size that cannot be carried safely by one person, will be returned to the sender as we don't have the space to store larger packages. Please note your total shipping size and weight when ordering, as packaging can significantly increase the size and weight of your product.

While there is no charge to receive packages at the Member Service office, there will be storage charges issued for packages not collected within seven business days of their arrival. This charge is \$5 per week up to a maximum of \$20. If packages are left longer than four weeks, they'll be returned to the post office or discarded. Unfortunately, we just don't have room for long term storage of packages. Those conducting business in the park, or those who receive numerous packages per

week, are also subject to additional handling fees.

Our Member Service Team feels it's important to offer this complimentary service to our members, but we also feel it's important to establish a policy so that the privilege is not abused. More on our Mail Policy can be found at www.SandyPines.com/mail-services.

Other Important Member Service Tidbits

Contact Information Updates

Every spring we encounter members who didn't receive bills, notices, renewal forms and other very important park news and updates. It is of utmost importance to alert Member Service of any contact information changes including addresses, phone numbers and email addresses. If you have both a summer and winter address on file with us it is also important to let us know each season when you move from one to the other. Please update us as soon as any of your contact information changes or at the very least twice a year, when you arrive and leave the park for the season.

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Roof Mount AC	\$110
Basement Mount AC	\$154
Roof Mount AC	\$142

Limited Time Offer

Call for details. Pricing does not include: refrigerant, filter or repair parts

Schwan's Representatives will be in the Park Saturdays - 11 am - 5 pm Phase 4 parking area Stop by and check out their great variety of frozen food products!

Membership/Mag Cards

If you have any questions about gate access cards or need to remove cards from your account you'll need to contact the Ranger Station. Although we bill your cards and you pay them through Member Service, we do not have access to the system that manages the cards. The Rangers can remove cards, add cards and clarify any issues with existing cards.

Cable TV & Internet Troubleshooting

When you return for the season you'll most likely need to reset your televisions and modems to regain service. On your TV you'll want to make sure you're on the correct input for your coax cable connection and then go to your channel menu and scan your channels. This will rescan and program all our channel frequencies into your TV sets digital tuner.

For internet, you want to completely unplug your modem power supply, coax cable and router. Give both a minute to shut down and reset. Then first reinsert your coax cable in the modem, plug it in, then wait until the Power, DS, US and Online lights appear (it usually takes a couple minutes). Then plug in your router and let it establish the connection with your modem, at this point the Link light should appear. This complete cycle will reset your connection, assign a new IP address and fix most connectivity issues.

If you still have trouble with either your TV or Internet services, first visit our troubleshooting page at www.sandypines.com/member-service/cable-internet-phone-services/ to try some other options. When all else fails please contact Member Service. We'll walk you through additional steps, and if needed, help you get in touch with Charter Tech support.

New Website & Communication Features

Looking for a date on our event calendar? Check out the new interactive online calendar at www.sandypines.com/calendar. You'll be able to view the calendar in month, week, day and list view, along with the ability to sort and view events by venue and category.

Don't forget the Members page is your portal to all Sandy Pines member communication. You'll find logins to view your bill, sign in guests and update your account information. You'll also find copies of our Weekend Flyers, Footprints Newsletters, Park Rules & Bylaws and a Park Staff Directory, including department pages with hours, contact information and services. We also have a Member News feed which populates park news chronologically similar to Facebook, so if you ever



want to know what's new in the park, check the website. Make sure to use the search button in the main navigation menu if you can't find what you need.

Also new this year, we'll be sending weekly emails with a direct link to the online Weekend Flyer, in addition to important park news and information. If you do not have an email address on file with Member Service, please contact us to add one. If you don't have a current email address, come in and we'll help you create one! Gmail, Yahoo, Windows and Apple email accounts are free, and we'd be glad to help you set one up and show you how to use it. If you'd like to subscribe to our Member E-News List to receive all these park updates visit www.sandypines.com/e-news.

SANDY PINES CHAPEL INFO

BY DAVE VANNOORD

This summer as a chapel community, we are excited about exploring our theme, "Amazing God". On Sunday mornings, we invite you to hop on your golf cart and cruise to our Lakeside Chapel for a worship hour. After spending the afternoon at your favorite vacation spot, cruise on back to the chapel for a great evening concert. Throughout the summer, we offer a variety of musical styles to inspire each of you in your walk of faith. Our prayer is that our Amazing God will continue to amaze each of us.

May Schedule:

- | | |
|--------|---|
| May 7 | 10 AM worship service in the Pavilion
- Rev. Dennis Taylor
<i>Coffee and Goodies follow during a time of greet and meet</i> |
| May 14 | 10 AM worship in the Pavilion -Rev. John Witvliet |
| May 21 | 10 AM worship at the Lakeside Chapel. I will be leading that service kicking off our summer theme "Amazing God" |

May 28 10 AM worship at the Lakeside Chapel - Rev. Jim Hollendonor
Special music led by Jenna Wierenga

Guest Passes: After our morning worship services or our evening concert programs, you are welcome to invite outside guests to your summer homes. If you do, it is important that you sign them in with a guest pass. Those passes will be available at the table in the center back of chapel for purchase.

Located on
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Monday - Saturday: 7 am - 9 pm
Sundays and Holidays: 9 am - 7 pm

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SAFETY DEPARTMENT NEWS

BY STEVE DEYARMOND

Proximity Disks:

This spring the Ranger Department began offering Proximity Disks that attach to the back side of membership cards as an upgrade, for \$5. The proximity disk does not have to be swiped.

You simply hold or wave the card in front of the black proximity reader and the gate opens. The proximity disk commonly reads through wallets and change purses, meaning that you may not have to take the card out of the wallet or purse for the card to open the gate. Some wallets with security features/barriers to prevent credit card theft may prevent the proximity disk from being read through the wallet and will have to be taken out.

The Proximity Disk will work throughout the park based on your membership card access privileges. Member/owner Proximity Cards will work at all the card Access Entrance Gates, the Water Park, Fitness Room, Adult pool (still installing at this location), leaf dump, and golf course. The same access privileges as with a Member/Owner swipe card.

Associate Proximity Cards will work at all the card Access Entrance Gates, the Water Park, Fitness Room, Adult pool, leaf dump, and golf course. The same access privileges as with a Member/Owner swipe card.

Associate and grandchild under 18 years of age Proximity membership cards will provide access to

the main gate and Phase 3 gate.

The upgrade to a membership card with a Proximity disk is a Member choice and convenience. If you do not upgrade to a membership card with a Proximity disk your swipe card will function as it has in the past to permit access into the Park.

Membership card costs:

- Magnetic Card Stripe cards reactivation \$10
- New Magnetic Card \$15
- New membership card with Proximity disk \$20
- Upgrade current card with proximity disk \$5
- Lost magnetic card replacement \$15 (new card cost)
- Lost Proximity Disk card \$20
- Replacement magnetic card for damaged card – (must have damaged card) \$3
- Replacement cards for membership cards needing photos \$3
- Replacement Proximity Disk card damaged card – (must have damaged card) \$8
- Renewal in 2018 of first Member/owner Proximity Disk Card \$5
- Reactivation of cards turned off due to late balances is \$20.
- Second member Proximity card renewal is \$15 in 2018.

Vehicle Registration Stickers:

Vehicles within the park are required to display a pass or Sandy Pines vehicle sticker. If you have changed vehicles, please stop at the Ranger Station for a vehicle sticker. Vehicle registration

stickers are \$2. The display of vehicle registration stickers/passes help staff in determining persons legitimately in the Park. If you have guests in the Park, please indicate to your guest that they must have a guest pass displayed.

Fire wood:

The Ranger Station will be selling firewood this summer. Firewood will be sold by the bundle, small wagon, and by approximate stacks of 4' high x 4' long x 18" wide.

Storm preparedness:

Last summer the park had two tornado warnings. Fortunately the tornados were a few miles from Sandy Pines and very little damage occurred. Tornados may develop quickly without warning. Be vigilant of changing weather conditions. Have a plan. Have a family discussion and instruct youth what to do if out and about in the Park and where to take shelter. If in a boat on the lake be aware of changing weather and leave the lake if thunder, lightning flashes, dark skies or storms are approaching. Not all tornados are visible. Tornados can be hidden by heavy rains and hail storms. Camping units commonly fail in tornados or strong wind events. When weather conditions change watch local TV weather alerts, listen to NOAA radio, take shelter upon activation of outdoor weather sirens, and seek shelter for weather threats. Sandy Pines will also be using an Emergency Notification system (RAVE) to assist in notification of severe weather emergencies and events this summer to notify and give updates via text, email and Facebook.

Memorial Day Bass Contest:

The Ranger Department will sponsor a Bass Contest Memorial Day weekend. Sign up is \$10 and you can sign up for the contest by calling or stopping by the Ranger Station. There is a \$100 prize for the largest bass by weight. Contestants must sign up prior to the start of the contest.

Golf Cart Registration, Watercraft, Moped, Vehicle stickers:

Golf cart and Moped registration stickers were



sent this spring to members within the Park as part of the auto renewal program. If you need a golf cart registration sticker for 2017, stop at the Ranger Station or the Member Service office to purchase a golf cart sticker.

Sandy Pines Watercraft registration stickers were also mailed to memberships this spring. If your watercraft registration was expired, please bring in your current registration. Sandy Pines watercraft registration stickers can be purchased at Member Service and at the Ranger Station Member Service location.

Member, Associate and Grandchild Vehicle registration stickers can be purchased at the Main Gate and Phase 3 Gate Ranger Station. If you have replaced your vehicle or had a windshield replaced, please stop at either location to replace. Cost is \$2.

Dogs — Please:

- Do not let your dog roam freely.
- Be a responsible pet owner and clean up after your pets.
- Be courteous and control barking
- Have your dog on a leash
- Do not bring dogs to the Flea Markets
- Do not bring dogs in Park buildings
- Do not have dogs on designated beaches
- Have your pets up to date on all vaccinations

SAFETY & SECURITY ADVISORY COMMITTEE UPDATE

BY **DENNIS KING, CHAIRMAN**

Hello Sandy Pines Members and Associates! I trust the off-season went well for everyone! I am beginning my third year with this committee and my first year as a BOD member. I find myself looking ahead as we begin the season, thinking about areas of safety and security concerns! With my background in law enforcement and as a security officer, I find myself constantly looking and thinking about where we need to be vigilant and aware of our surroundings.

The way our world is today with the increase of predators, we as parents and grandparents must be alert and attentive where our children and grandchildren play! Playgrounds, beaches, game centers, pools and water parks are all areas where we need to be vigilant.

Our recent Safety & Security survey pointed out that most members find a security risk with unregistered guests. Even though we are a gated community patrolled by security officers, predators can, and will show up at these soft targets, and are difficult to pick out. If, however, we are vigilant and observant when we watch our little ones, we may see someone who stands

out slightly. Someone who perhaps is taking photos or videos of the children that we may not recognize, and who may be acting strangely. If you see something, say something!

If someone is noticed in the areas mentioned above who looks out of place, call security, alert any SPWT employee in the area such as a lifeguard, and have them radio for security! Don't approach or try to handle them yourself, let properly trained personnel make the contact. You, however, can be a great witness by paying attention to details, vehicle info if involved, or a license plate number!

Our Safety & Security Committee is exploring the possibility of color wrist bands that members can give their guests so it's clear that they belong in the park. If there is anything I can be of assistance with regarding our security needs, let me know. Feel free to drop a letter off at the Admin. Office with my name on it, to be placed in my mailbox.

Thank you and have a wonderful May!

NEWS FROM THE CONDOS

BY **RICHARD RANDELS**

As hard as it is to believe, it is already May, and each day more and more families are returning to Sandy Pines. Those of us who are here year round notice the excitement that comes with each new day in the spring; more boats are appearing in the water, more golf carts roam the roads and the whole energy level is up.

This year we will be having at least nine new families spending their first full season in the condos. About half of those families have never been a part of Sandy Pines, while the others were already members or former members, now residing in the condos. For those totally new to

Sandy Pines, it is a real pleasure to see them discover all the wonderful facilities and programs of the park. Wait until they discover the Ice cream shop, the library, the general store, salon, and café. Then, they will discover the wonderful evening services at the Chapel and the ability to go to church in your Golf cart. Additionally, there are all the recreational activities and special events each year.

Those who were already members but are now residing in the condos will appreciate that the grounds and other outside maintenance is no longer their responsibility. They can enjoy all the

advantages of the park from the comfort of a well-equipped permanent home that includes a laundry room and a basement for storm safety, among many other items.

With the popularity of the condos growing, at least one new building with two condos will soon be under construction this season. The addition of the connecting golf cart bridge between Phases 1 and 2 has really increased sales in Phase 2.

If you have not been over to the condos recently, hop on your cart and drive through to see how we have grown.

RECREATION UPDATE

BY MARY APPLEHOF

Please Donate Blood! Michigan Blood will be here on Saturday, May 27, from 10 am – 3:45 pm in the Pavilion, hosting a blood drive. The CC's and the Weekend Flyer will have additional information as that date gets closer.

The band *Strumblehead* will be playing for us on Saturday, May 27 from 7:30 – 9 pm in the Core area. Bring your chairs and enjoy a great concert!

For the Memorial Holiday weekend we will be having all of our regular tournaments! Saturday, we have the Treasure Dig for kids (ages 2-8), Night Glow Mini Golf, Remote Control Car races (bring your cars charged) and of course, movies will be shown at the Recreation Station. A copy of the summer schedule can be picked up at the Administration Office, or can be found online on our website.

Tennis registration begins May 27th from 9-10:30 am at the Recreation Station. Registration is important to ensure proper level placement and even class sizes. If you are not available for registration over the Memorial weekend, please e-mail us at recreation@sandypines.com and we will get back with you. Don Collison has agreed to come back and run the Youth Tennis program for us! This year Tennis Lessons for Adults will take

place on Friday mornings at the Phase 1 Courts from 9 – 11 am, taught by Mark Bentley. Adults will be signing up to play during our Thursday night time from 7 – 9 pm.

Dave DeMey, will run the golf lessons again this year. Lessons for 7-12 year olds will be from 11 am-Noon and from Noon-1 pm will be lessons for 13-17 year olds There is no charge for the lessons, but you must bring your own clubs. Adults: 17 & up – beginner 9 – 10 am, Intermediate 10 - 11 am. All lessons are at the Golf Course.

For ages 13 and older: We will be having Zumba Monday through Thursday 9 – 10 am at the Recreation Station. We will also continue our Zumba Gold class Monday mornings from 10:15 – 11. This is for those who like to do Zumba, but at a slower pace. Zumba is a Latin-inspired, dance fitness that incorporates Latin and International music with dance movements for all ages. You do not need to know how to dance, just move your body and follow along. Zumba is a fun and happy disguised way of exercise. Come and check out these fitness programs and you will get hooked! Zumba starts the week of June 19.

May 29 is our annual Memorial Day Service at the Veterans Memorial starting at 9:30 am. This

is always a very nice way to start our summer by recognizing our veterans, saying thanks for their service to our country, and providing us the freedoms we all enjoy.

Boaters Safety class is scheduled for Saturday, June 17 from 8 am to 2 pm at the Recreation Station. The class is free, and you may register by e-mailing us at Recreation@sandypines.com. Boater's Safety Certificates are required for persons 12-15 years of age who wish to operate a motor boat in Michigan. A Boater's Safety Certificate is required for anyone born after December 1978, in order to operate a personal watercraft. A certificate is also required of any adult who will be supervising a child age 12 or 13 in the operation of a personal watercraft. You will need to bring a pencil and a sack lunch.

Save the date of July 29 for our Annual Sandy Pines Color Run.

There are many exciting things to do at Sandy Pines this summer so keep checking the Weekend Flyers and our events calendar – you won't want to miss a thing! Here's to another exciting summer at Sandy Pines!



SENIOR MEN'S SOFTBALL

If you're over 50, you are welcomed and encouraged to come out and play ball! We are always looking for new people for some good fun and camaraderie.

Show up at the Softball Ballfield at 6 pm for warm-up with game time at 6:30 pm.



KARAOKE DATES

May 26, June 30, July 14, July 28 and August 25. Karaoke takes place at the Lake Monterey Golf Course Clubhouse. Watch for more details in the Weekend Flyer. Get ready for a great time!

CYBERATTACK INFORMATION

BY KIMBERLY WILLIAMS

Email Scams and Vulnerability (guidance to protect yourself): The risks of email scams and vulnerability have become much more prevalent over the course of the last six months. Sandy Pines is taking proactive measures to protect ourselves as best we can from this vulnerability. We would like to take this opportunity to share some of the same tips with you our members, as we shared with our employees, to ensure your security to data as well.

Cyberattacks and your role:

Keep a clean machine. Any unexpected downloads or programs must be added with caution.

Follow good password practices – never write your password down on a post-it note and leave it near your machine. A strong password is a sentence that is at least 12 characters long. Using a mixture of uppercase and lowercase characters will also help strengthen the complexity of the

password. Set yourself a reminder to change your password periodically, and refrain from disclosing your password to others.

If you receive any unexpected pop-ups or warnings stating your computer is infected or similar, especially if the warning message will not go away, it may be a lure to have you call a malicious third party. Oftentimes, they will misrepresent themselves as Microsoft or another familiar entity to gain access to your computer. Never contact a third party for assistance and immediately contact a technology expert for the next steps, if you become infected.

Concerning E-mails, when in doubt, do not open attachments or click any links. Scammers are becoming much more creative in deceiving the end user to open an attachment or click on a link to an innocent-looking website – a process called “Phishing”. E-mails can look very deceptive and

legit such as a vendor invoice, an e-mail from Google, Microsoft or even someone you know that has sent you e-mail in the past. Even an innocent word document, PDF or ZIP file may actually contain a virus that could compromise the security of not just your computer, but an entire network and others you communicate with. If you receive any e-mails that look suspicious or out of the ordinary, or is something you are not expecting, for example, confirm with the sender by calling them, or if an e-mail is requesting you click on a link, say from Microsoft or Google, go to the website manually in your web browser and log in there instead of clicking the link in the e-mail. If you ever receive something suspicious or out of the ordinary, Do Not delete it and Do Not open anything, as you may need it for documentation and evidence to track the source later. Stay watchful and vigilant. When it comes to a cyber threat, it is always better to research, than to assume, as the consequence can be devastating.

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LAKE MONTEREY GOLF COURSE NEWS

BY GARY PETERS

The course is getting into full swing with leagues and events starting up. This year, look for sign-up sheets and tee times on Lake Monterey Golf Course Facebook page or come down to the Pro Shop to sign up.

Ropes will be going back up around greens and tees this year and some split rail fence too. The staff will have a few seed and soil containers on some Par Three tee boxes to test out how much they get used.

The four season porch is now completed and room is open for rentals.

Reminder: We would like to remind golfers that at this time of year, other than early spring or late fall, only foursomes or less will be allowed to play. More than four players slows play and throws off tee times for those following you. If you are a twosome you will play faster than most foursomes, so just be aware of that.

Each golfer must have their own set of clubs, no sharing. Sharing clubs slows play. The Pro Shop has clubs available for rent.

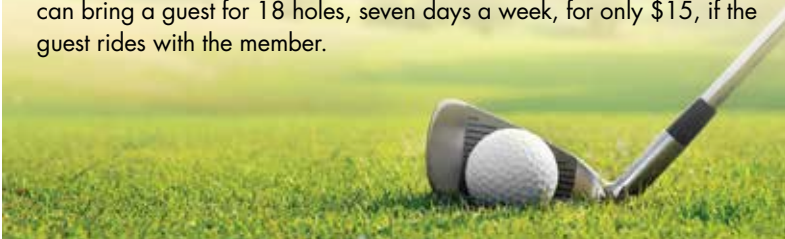
Just a reminder, please come dressed appropriately for golf and leave any cut-off jean shorts or Tank tops at home.

Once again, the shop has Adidas clothing at 40-50 percent off. The Pro Shop has a good section of clothing, so please come down and check us out. Members will be able to charge to your Sandy Pines account.

As you know, the course has a beer and wine license from the State. With that license, no beer and wine can be brought onto the golf course that was not bought on site. This is state law and not simply Lake Monterey Golf Course policy.

Online Tee Time Reservations: While we still encourage online tee time scheduling, we would be happy to assist via phone should you be having problems.

Just a reminder of Sandy Pines Member Benefit: Sandy Pines members can bring a guest for 18 holes, seven days a week, for only \$15, if the guest rides with the member.



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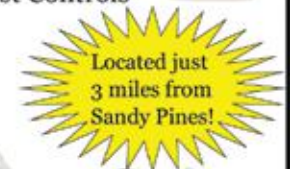


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CLASSIFIEDS

We have more 'Site for Sale' listings online at www.sandypines.com.

Please call **Kathy (ext. 113)** or **Nick (ext. 114)** at 616-896-8316, for additional information or to schedule an appointment.

For Sale - Site 110, Phase 1: Corner lot (Beachnut Trail/Beachnut Circle). MUST SEE! 2017 Dues paid - providing a "free" summer. Three-season free standing porch, furnishings included (*), "window" a/c; Flat Screen TV; Deck approx. 14' x 20', railing with two gates. Hammock deck with hammock, Gazebo deck, with screen enclosed gazebo approx. 10' x 10'. Ground level patio, fenced in for child and or pet security; Picnic table and gas grille. Two sets of deck/patio furniture: 1. 3 piece Aluminum set with chaise, chair glider and love seat glider, 2. 5 piece redwood set with chaise, two chairs, one rocker, two tables. EZGO electric golf cart (two seater) with charger. New Trojan batteries 2 years ago. Golf cart shed, 200 SqFt, work bench with tools included, used partially as an artist's studio, a multitude of shelving (*), garden

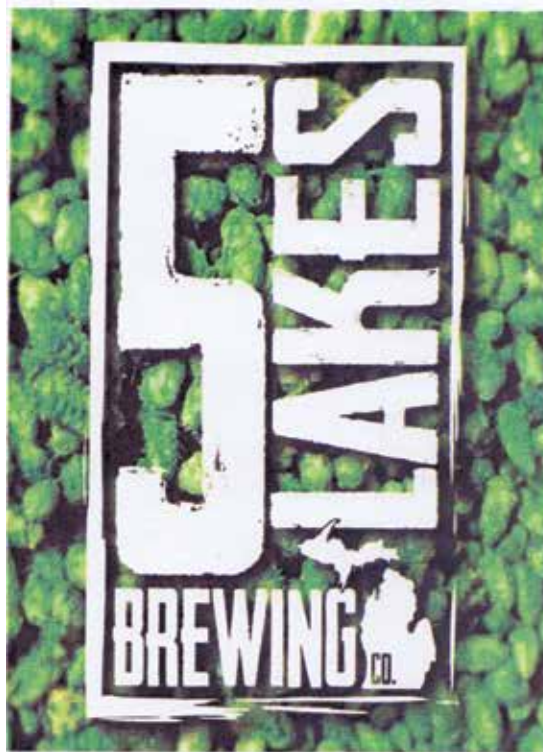
tools We have been using our motorhome as sleeping quarters etc., while using the porch and deck as living space. Take advantage of this opportunity to personalize this site with your own park model, travel trailer, or motor home. Highly desirable neighborhood and neighbors. (*some exclusions). Asking: \$42,500. Call: 616-822-2960, 386-761-5049 or e-mail: jameshoolsema@aol.com or gailbokor@aol.com.

For Sale - Site 273: Move in ready, everything works, clean, open backyard. Includes Golf Cart, Paddle Boat with Boat Stake & New Lawnmower. Dues paid for 2017. Asking: \$39,500. Call Del at: 941 720-0909.

For Sale - Site 418: 2008 Quailridge - everything included. Beautiful lake view,

excellent condition. Asking: \$77,500. Call: 616-498-0239 and ask for Deb.

For Sale - Site 654: Location, Location! Looking for peace and quiet? 2010 Kropf Island Series park model on waterfront at quiet end of the lake with beach area in front and quiet neighborhood. 2017 Dues are paid. Front kitchen, open concept, one bedroom, double loft. Loads of storage areas. Lake views throughout. Full 3 season porch, decks, patio with fire pit all facing the lake. Air conditioned throughout. Fully furnished inside and out, including kitchen and linens. Large gas grill, golf cart, and canoe included. Asking: \$153,000. Call Carol at (616) 460-1901 for more details and to arrange a visit to this prime site!



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Thursdays: Kielbasa Kapusta Dinner \$6

**Sundays: Sunday Industry Night 3-9 p
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CLASSIFIEDS

We have more 'Site for Sale' listings online at www.sandypines.com.

Please call **Kathy (ext. 113)** or **Nick (ext. 114)** at 616-896-8316, for additional information or to schedule an appointment.

For Sale - Site 681: Phase 2, on Fawns Rest. Fantastic Lake View, Wonderful Neighbors. 2009 Double Loft Trophy Park Home. Central Air w/aux air conditioners in porch and loft. Newer 10x32 three season porch wrap around deck. Screen porch with rattan table, chairs and cushions. EzGo Golf Cart that parks in 12x18 Emma Storage Barn. New Swing, Fire Pit in Boxes. Two Blow Ups for Christmas in August. Many extras in Trailer and Garage. Bring your landscape ideas to enhance this Park Home. Asking: \$99,000. 2017 Dues are paid. Call or Text: 734-748-1139.

For Sale - Site 1330 - Phase III: '81 Honey Trailer. Porch- Deck- Fire pit patio- Shed Paddle Boat - Boat slot & dock in front of trailer. Great views of the lake kitchen, fire pit, porch & deck. Close to CC and Outside Pool. Asking: \$49,500. Call: 616-340-1871.

For Sale - Site N-16 - Phase 4: Lakefront! Beautiful view. Remodeled Oakland Park, completely furnished. New furniture on the 10x30 4-season porch. Golf cart and shed. Must see! Asking: \$118,000. Call: 616.291.1618.

For Sale - Site N-56: Large lot with beautiful Lakeview. 1993 Dutch Park home with attached 3-season room and deck. Brick patio and paver parking area. Electric golf cart and garage. In-ground sprinklers. 2017 seasonal dues paid. Asking: \$69,500. Call or text 616-291-9162.

For Sale - Site N-66 - Phase 4: Perfect Central Location with a view of lake and river runs behind. Brick and sand lot mean low maintenance allowing you more time to PLAY! 2000 Canterbury 3-bedroom plus loft. Jack n Jill rooms w/closets, dressers and full sized beds. Master bedroom - full closet, dresser and custom made Queen. Perfect for a family! Full size bath w/tub. Central heat and air conditioning. Upgraded carpet and linoleum. Lots of storage.

3-season porch. Large storage shed. Must see this very clean gem to appreciate. NO boat stake. NO golf cart. Please have pre-approval or proof of funds in the amount of asking price: \$59,466. Call Steve 616-862-5170 to schedule a showing.

For from Sale N-469: 1995 20 foot Sylvan Pontoon boat with 1995 Mercury 2-stroke 60 hp engine. Currently under shrink-wrap and winterized - sitting at site N-469. Asking: \$4000. Call 616-682-1995 or email at dewhurstwalker@gmail.com.

Wanted at Site N-492: Soldering on existing LED light strips. Experience required. Per the piece, as negotiated. Call: 616.389.4296 and ask for Dan.

For Sale - Site D-58, Phase 6: On the water. Fully-furnished 3-bedroom, 35-foot Trophy Park Model with central air and heating. Extra large 10' x 32' four season porch with separate house-sized air-conditioner. Large sandy beach with kids play area. Boat stake. Two gas golf carts, underground sprinkling, new roof. Sleeps 8 comfortably. Full deck with table, chairs and large adjustable umbrella. Asking: \$114,000. Call Emily Versluis at 616-719-6852 or Dick or Carol Zahn at 616-676-2268, or e-mail rzahn43@comcast.net.

Condo for Sale: 2812 Sandy Pines Dr. New 1,226 sq. ft. ranch condo. Main Floor has open floor plan with kitchen, island, a work station, dinette, great room with fireplace, 4 season sunroom with deck, master bedroom, walk-in closet, main bath, and main floor laundry. Lower level is finished through drywall with a 2nd bedroom, bath, and family room. Extra deep two stall attached garage for your golf cart. All this for \$190,000. Please call Linda Hall @ 616-292-4848.

WOULD YOU LIKE TO PLACE A CLASSIFIED?

If you would like to place a Classified Ad, please e-mail it to **Kathy@sandypines.com** or call **616-896-8315 (ext. 105)**.

Ads are automatically charged to your account, and cost \$15/month. You must notify Kathy Brott when you wish to have your ad removed.



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sjkhall@gmail.com