

<b>Position Title</b>	Rope Course Recreation Associate
<b>Reports to</b>	Recreation Manager
<b>Position Type</b>	Part-time, Seasonal Non-Exempt

#### **Who We Are**

Our Mission is providing a happy & safe environment where families & friends create a lifetime of memories. Sandy Pines is a seasonal member recreational community, RV resort & campground 30 miles southwest of Grand Rapids. The resort encompasses 813 acres with Lake Monterey, a 216-acre lake and an 18-hole golf course. There are 2,200 seasonal member sites including a 54-unit year-round condo complex, campsites, cabins, and seasonal park model rentals. Sandy Pines is committed to supporting, developing, and maintaining a quality Recreational Park benefiting its members, families, and their guests.

#### **Job Summary**

Under the direction of the Recreation Manager, the Rope Course Recreation Associate is responsible for ensuring the safety of members and guests utilizing the Rope Course within the Park. They will ensure rules and procedures are enforced. They will assist with various Recreation activities and events to ensure they are successful, fun, and safe for those in attendance.

#### **Duties and Responsibilities**

- Supervise rope course participants.
- Enforce Park, rope course, and activity rules and procedures.
- Harness and unharness participants according to established procedures.
- Inspect harnesses and course for breakdown, wearing, or other safety hazards and concerns; report to Recreation Manager immediately.
- Follow emergency and injury procedures.
- Ensure rope course area is clean and free of debris, garbage, and safety hazards.
- Monitor weather and temperature on course; report extreme or hazardous conditions.
- Secure harnesses and course at the end of every shift and at the end of the day.
- Assist with activities and events including set-up, take-down, and operation.
- Supervise children during drop off permitted events and activities i.e., Kids Club, etc.
- Monitor and enforce pool and water park capacity rules.
- Take orders and prepare food following safe food handling procedures.
- Operate cash register.
- Ensure the Happy Shack and equipment are clean and sanitized.
- Respond to member concerns or questions.
- Ensure Happy Shack, pools, and other activity or event areas are clean; pick-up and dispose of garbage.
- All other duties as assigned.

#### **Qualifications**

- Must be 17 years of age or older.
- Must pass Rope Course Certification training.
- First Aid Certification required.

- Ability to respond to emergency situations calmly and professionally.
- Strong decision making and problem-solving skills.
- Ability to work a variety of hours including holidays, evenings, and weekends.
- Ability to communicate effectively with members, guests, and coworkers.
- Must be comfortable with being harnessed and walking across the course to assist stuck or struggling participants.

#### **Working conditions**

Fun team atmosphere with collaboration spanning many teams and groups within the Park. Fast paced environment in season (April-October). This position involves working in both indoor and outdoor environments in all weather conditions. It requires the employee to walk on uneven and various surface types throughout the day including, but not limited to, grass, dirt, pavement, cement, and tile. It also involves the employee walking across the ropes course while being harnessed.

#### **Physical requirements**

Must be able to frequently walk, stand, and sit for long periods of time.  
Must be able to frequently lift, push, pull, and move 35 lbs.  
Must be able to occasionally lift, push, pull, and move 70 lbs.  
Must be able to lift, push, pull, and move 25 lbs. or more repetitively.  
Must be able to frequently bend, squat, reach, and twist.

#### **EEO Statement**

Sandy Pines is an Equal Opportunity Employer. We are committed to equal employment opportunity without regard to age, height, weight, familial status, marital status, race, color, national origin, ancestry, religion, sex, sexual orientation, physical or mental disability, genetic information, veteran status, uniformed servicemember status, or any other status protected by applicable federal, state, or local laws.