# FOOTPRINTS

JUNE 2023

IN THE SAND





### **PHONE NUMBERS**

Member Service	616.896.8315
Nicole Klinge	Ext. 101
Nichole Milbocker	Ext. 100
Fax Number	616.896.7409
MemberService@Sar	ndvPines.com

### Administration

Jeff Ext. 105
jeff@sandypines.com
Kimberly Ext. 109
kim@sandypines.com

### Park Inspector

Jeff Hopkins	616.896.7286
inspector@sandy	oines.com

Pumpouts-Emergency	Ext.	111	

Sales Office 616.896.8315 Ext. 118	Sales	Office	616.896.831	5 Ext. 118
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Kent Livingston	Ξxt.	114
kent@sandvoines.com	า	

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i	anele@sandypines.com

Communications	616.	896.8	315
lan Mitchell	 	Ext.	107

lan@sandypines.com

Ben Fifelski, Supervisor maintenance@sandypines.com

### Emergency/

Public Safety	616.896.9006
Steve Deyarmond, Emer	rgency
Services Director	
Paul Schaaf, Security Se	rvices Manager

Fax Number...... 616.896.9182 security@sandypines.com

### Park & Garden

Dale Yoder	616.896.9334
parkgarden@sa	andypines.com

### Recreation

Department	616.896.8315
Abby Greenfield	Ext. 800
Recreation@Sandy	Pines.com

Lake Monterey Golf .... 616.896.8118
Larry Finkbeiner, Manager

www.lakemontereygolf.com Golf@golflmgc.com

Laundromat Hours - Open 24 Hours

# **ADMINISTRATIVE TEAM**

Jeff Sweitzer	Park President
Kimberly Williams F	Finance & Accounting
Steve Deyarmond	. Emergency Services
Ben Fifelski	Maintenance
Larry Finkbeiner	Lake Monterey
	Golf Course

# **MANAGEMENT TEAM**

Janele Tomes	Camping
Ian Mitchell	Communications
Dale Yoder	Park & Garden
Jeff Hopkins	Park Inspector
Paul Schaaf	. Security Services
Abby Greenfield	Recreation

# **COMMITTEE CHAIRS**

Finance	Ginny Hager
Golf Course	Joe Zomerlei
Long Range Planning	g Kevin Hager
Rules	Drew Torres
Safety & Security	Dennis King
Technology	Bob Powers
Lake Study	Jim Buchanan
Library	Valerie Troschinetz

### **OUR MISSION**

We are dedicated to providing a fun and safe environment where families and friends create a lifetime of memories.



# **RETAIL SERVICES**

Dairy Dip	616.405.5643
Just Your Style	616.669.6788
Park & Garden Store	616.896.9334
Park & Garden	
Rental Office	616.896.9888

# **BOARD OF DIRECTORS**

Ellen Carpenter, Chairperson	, ,
Rick Day	
Bob Deckinga	(25)
Ginny Hager, Treasurer	. (23)
Kelly Johnson, Vice Chairperson	. (24)
Larry Munger	(23)
Paul Peppel, Secretary	. (25)
Stephanie Saypannha	. (24)
Scot Wyman	. (24)

# BOARD OF DIRECTORS ~ MISSION STATEMENT ~

The Sandy Pines Board of Directors will provide positive leadership and management direction so as to ensure the long term viability and success of Sandy Pines Wilderness Trails, Inc.



# PARK PRESIDENT NEWS

BY JEFF SWEITZER Jeff@SandyPines.com

June is here. School is out for the summer! Get ready, it is time for sun, fun and tons of activity at our Happy Place. Before we get you up to speed on what's happening this month. Let's recap some happenings from last month.

Our first major holiday is behind us. It was extremely busy in the park with tournaments, an excellent variety of food trucks, boating activity, flea market, pancake breakfast and family gatherings. Thank you to our staff for ensuring the park is beautiful, operated properly and ready for all the activity. Thank You to all our Members who made our kickoff weekend a success. We Thank all of you for making one of the busiest weekends a peaceful one. With your patience, kindness and understanding toward your fellow members, staff, and guests, it was an excellent weekend.

### **MEMORIAL DAY SERVICE**

We were once again blessed with great weather for our Memorial Day event. There was an excellent turn out to remember our fallen heroes and to celebrate the 20th Anniversary of our Sandy Pines Veteran's Memorial. We have many to Thank for the success of this wonderful event. Our guest speaker, Mark Merwin, Retired Army Special Forces Captain, spoke about the true meaning of Memorial Day while honoring many of his lost friends who served with him during his 20- year career. Carole Scholten read a beautiful poem, I am a Veteran, which resonated with all of us. Bill Vanderwall secured the Michigan Military Memorial Wall displayed at the North Shore Building. Our talented musicians, Larry Woodward on trombone, Paul Wiggers on trumpet and Dave Lynema on trumpet. Abby Greenfield our Recreation Manager for coordinating the event. We are blessed with so many caring and talented members. Thank you to all.

### **BOARD OF DIRECTOR PETITIONS**

We have three vacancies on the Board of Directors this year. We wish to Thank Ginny Hager for her leadership on the board for the past 6-years. She faithfully served back-to-back three-year terms on our board while also being our Treasurer. Petitions were made available in May for pick up at Member Service. We know there are many capable members with servant hearts who deeply care about Sandy Pines that would be fantastic new members to our board. Petitions are due this month. Please ensure you review all the information on the petitions while following the bylaw requirements prior to handing in your petition signatures. We are hoping for many candidates this season, which would allow us to bring back the Meet the Candidates session. Stay tuned for more information. Good luck to all the candidates.

### **APPROVED RESOLUTIONS**

During our May Board of Directors meeting, two new resolutions were passed. Resolution 051923 addresses proper swimming attire at our pools and beaches. Resolution 051923B cleans up duplicate language regarding golf cart

stickers and ownership. Updated language on these items appears in the golf cart license plate sections which was passed in 2019. Per our bylaws, both approved resolutions were posted at our administration office and updated on our website. They are also posted in this month's Footprints and throughout the park. Please review the updated handbook to understand the new rule(s).



\*When purchasing, please confirm that this item is specifically made for swimming/swimming pools.



Continued on Page 4



### **Golf Carts**

- Sales
- Service
- Parts
- Accessories

### **Boats**

- Service
- Parts
- Accessories
- Shrink Wrapping

NEW/USED/RECONDITIONED - GAS & ELECTRIC CARTS FOR SALE

### Park President News / Continued From Page 3

### SPECTRUM TV AND INTERNET

June 19th is the date Spectrum will turn off our old modems. If you have not already ordered, received, and installed your new equipment, you will need to do so quickly. Once Spectrum turns off the old modems, you will no longer receive internet connectivity. To update some of the information communicated at last month's board meeting and Face to Phase, please see below:

- 1,732 estimated members for self-installation with equipment delivered to our administration offices
- 430 estimated members for professional installation with equipment delivered directly to your site when Spectrum installs your equipment
- 1,680 equipment packages received at our administration offices
  - o 113 Remaining Packages
  - o Phase 1 24 packages
  - o Phase 2 15 packages
  - o Phase 3 15 packages
  - o Phase 4 24 packages
  - o Phase 5 24 packages
  - o Phase 6 11 packages
- · 300 professional installs completed by Spectrum
  - o 132 remaining installs

The above shows we currently have an estimated 297 members still without their new equipment. This is approximately 13% of our membership. Thank you to those who have gone through the process to switch. To those still needing equipment, time is running out. Please complete by Monday, June 5th. Thank you to our volunteers and staff

for their support with unloading trucks, checking in and out equipment, calling Spectrum with members to ensure our members are handled appropriately and providing direction to members. We couldn't do this without all of you! Thank You to everyone for your patience, kindness and understanding during this transition. Overall, we hear more positive than negative regarding the Spectrum Experience. We are taking input from those who have not had such a positive experience and providing Spectrum Leadership with your input.

Lastly, Member Service is receiving member paper billing statements from Spectrum. We will be making a separate communication to the membership that all members will need to go into your Spectrum account to move your statements to "paperless". This allows Spectrum to email you directly. Member Service cannot receive and distribute individual member Spectrum bills. Some members will receive calls this month to come pick up your Spectrum statements. Moving forward, the bills will be sent back to Spectrum.

### **PHASE 2 POOL**

Our pool committee continues to meet with FCC and Sunrise Pools to ensure we have an excellent pool for next season. Many design reviews and site plans continue to be discussed. The committee is working hard to finalize the design and layout. We are trying to complete this activity to present it to the board this month for their review. Stay tuned for additional information, details and finalized drawings.

### SITE CLEAN UP DEADLINE

Saturday, June 10th is the deadline for site cleanup for all our members. Based on feedback from members last year, there still remains some troubled sites not meeting the parks or your neighbors' expectations based on our rules. We have more eyes out and about in the park this year providing sites to be reviewed by our Park Inspector. Please ensure your site is NOT one of those that catches the eye of our team due to below standard site requirements. For more information, please see the Park Inspector section.

### **BOAT STAKES**

This topic continues to be the number one topic our Park

\*Continued on Page 5\*\*



# **VACATIONLAND SALES**

**616-896-8371 | Sales@VacationlandSales.com Monday - Friday:** 9 AM - 5 PM & **SATURDAY:** 9 AM - 12 PM

CLOSE-OUT PRICES ON ALL REMAINING 2022 MODELS CONTACT TOM FOR AFTER-HOURS APPOINTMENT











OVER 20 NEW UNITS AVAILABLE FOR PURCHASE!

Inspector deals with during the season. From location disputes to the boat stake and dock waiting lists, boat stakes are a hot commodity for our members taking a great amount of time from our Park Inspector.

During the off-season, the Park Inspector located, re-located, validated maps and audited the waiting list. Boat stake locations based on our maps and GPS locator is the final say. Feedback such as, "we have had our boat stake here for years" is not acceptable if it is not the same location our map and GPS states. He also reviewed the process and procedure he undertakes addressing boat stakes. The Park Inspector is also a member of our Lake Committee. He presented last month to the Lake Committee his findings and communicated recommendations moving forward on addressing boat stakes. This month, the Lake Committee will be providing feedback on those recommendations. Next steps are communicating to the Board this month with final communication to our members. This will be an agenda topic for our June Board of Directors meeting as well as our June Face to Phase meeting.

### LAKE MONTEREY GOLF GOURSE 10-YEAR ASSESSMENT

If you have been keeping up with our financial reviews, you will know that we are in year nine of our ten-year assessment at the golf course. The Golf Committee and our leadership at the golf course, Larry Finkbeiner and David Ingles, have been meeting regularly to determine what is needed for the future of the golf course.

Did you know since the golf assessment was put in place, the team at the golf course continues to work hard to add events, golf, and non-golf, to help drive profitability? Did you know the team has successfully increased profitability year-over-year since year 2 of the assessment? Is this enough to avoid another assessment? If another assessment is needed, how much and what is the impact on each member?

This month we are planning on addressing those questions above through specific Town Halls at the North Shore Building and Golf Course. We will communicate those dates shortly. The data shows the team continues to do a great job bringing in additional profitability. However, without an assessment, the golf course will struggle. Our golf course is a great amenity to our membership and community. It not only helps with our membership values throughout the park, it is a fun place for our entire community, golfer and non-golfer, to enjoy!

### **FATHER'S DAY**

This month we celebrate our fathers. I have been blessed to have an awesome father. He is a Vietnam Veteran who has done an amazing job raising us kids. I may be a little biased, but that's ok. Let's take the time this month to celebrate and Thank the father in our lives. They do so much for us whether it is the big things or the little things. For those of you who have lost your father, please know they are never gone. They

are still with you. Through our Lord and Savior, Jesus Christ, they are still living and watching over you. Say a prayer and Thank them as well.

We have had an excellent start to the season. Let's keep the positive start moving forward through this month. Thank you for allowing our staff and me to serve you, our members. Everything we do, we do for the betterment of this wonderful park we have been blessed to have.

God Bless our membership! Thanks to our ultimate Father, God. Have an excellent month at our Happy Place.

2 Corinthians 1:3-4 "Blessed be God, even the Father of our Lord Jesus Christ, the Father of mercies, and the God of all comfort; who comforteth us in all our tribulation, that we may be able to comfort them which are in any trouble, by the comfort wherewith we ourselves are comforted of God."

Psalm 103:13: "As a father has compassion on his children, so the Lord has compassion on those who fear him."

Proverbs 22:6: "Start children off on the way they should go, and even when they are old they will not turn from it."

2 Samuel 7:14-15: "I will be a father to him, and he'll be a son to me."

Continued on Page 6





### MICHIGAN'S LARGEST RV PARK & CAMPGROUND

### RESOLUTION NO. 051923 Resolution to Amend Rulebook/Handbook

WHEREAS, the By-Laws of Sandy Pines Wilderness Trails, Inc. Article VIII, Section 6(e) gives the Board of Directors the power to "adopt, amend, rescind, and repeal rules and regulations relating to the use of Sandy Pines property and the conduct of its members and their guests."

WHEREAS, Rules Section XIV. Lake, Pool, Beach and Designated Swimming Area Regulations, Sub Section B. Pool Regulations currently states:

3. Only persons wearing proper swimming attire will be permitted in the pool.

Sub Section C. Beach Regulations does not currently address swimming attire.

WHEREAS, the Board of Directors, for the health, safety and welfare of Sandy Pines, believes it is in the best interests of Sandy Pines to amend and clarify the Rules and Regulations

NOW THEREFORE, BE IT RESOLVED that the Board of Directors of Sandy Pines Wilderness Trails, Inc. does hereby approve the following amendments and additions to the Rules and Regulations relating to Rules Section XIV. Lake, Pool, Beach and Designated Swimming Area Regulations, Sub Sections B. Pool Regulations & C. Beach Regulations (currently located on Page 35 of the Sandy Pines Rules, Regulations and Bylaws Handbook):

Rules Section XIV. Lake, Pool, Beach and Designated Swimming Area Regulations:

Sub Section B. Pool Regulations

3. Sandy Pines Wilderness Trails reserves the right, at its sole discretion, to deny use of any park pool and/or splash pad for inappropriate swimwear that could distract from the experience of other Members and/or Guests. If you are unsure if your swimwear meets our guidelines, please check with park staff and/or

Sub Section C. Beach Regulations

7. Sandy Pines Wilderness Trails reserves the right, at its sole discretion, to deny use of any beach area for inappropriate swimwear that could distract from the experience of other Member unsure if your swimwear meets our guidelines, please check with park staff and/or management.

Be It Resolved, that the Board of Directors of Sandy Pines Wilderness Trails, Inc. does hereby approve the

2745 136TH AVENUE - HOPKINS, MICHIGAN 49328 PHONE (616) 896-8315 - FAX (616) 896-7409 - WWW.SANDYPINES.COM



MICHIGAN'S LARGEST RV PARK & CAMPGROUND

### RESOLUTION NO. 051923B Resolution to Amend Rulebook/Handbook

WHEREAS, the By-Laws of Sandy Pines Wilderness Trails, Inc. Article VIII, Section 6(e) gives the WHEREAS, the By-Laws of Sandy Pines Wilderness Trails, Inc. Article VIII, Section 6(e) gives the Board of Directors the power to "adopt, amend, rescind, and repeal rules and regulations relating to the conduct of its members and their quests."

WHEREAS, Rules Section XII. Vehicle and Traffic Regulations, Sub Section B. Golf Cart Rules and

- 3. All golf carts must display the member's site number. The site number must be at least 3" in height on the front and rear of the golf cart, and be highly visible. The site numbers must be a contrasting color with the color of the golf cart.
- 4. Golf carts must be owned by the member and display a current Sandy Pines registration sticker on

WHEREAS, the Board of Directors, for the health, safety and welfare of Sandy Pines, believes it is in the best interests of Sandy Pines to amend and clarify the Rules and Regulations.

NOW THEREFORE, BE IT RESOLVED that the Board of Directors of Sandy Pines Wilderness Trails, Inc. does hereby approve the following amendments and additions to the Rules and Regulations relating to Rules Section XII. Vehicle and Traffic Regulations, Sub Section B. Golf Cart Rules and Possible Section Section B. Golf Cart Rules and Regulations of the Rules and Regulations of the Rules and Regulations of the Rules and Regulations: (currently located on Page 26 of the Sandy Pines Rules, Regulations and Bylaws

Remove the above Sub Section B. Items 3 and 4. as they are now addressed under the new Golf Cart License Plate Rules, Section XII. Vehicle and Traffic Regulations, Sub Section B. Item 15. Pg 26

Be It Resolved, that the Board of Directors of Sandy Pines Wilderness Trails, Inc. does hereby

2745 136<sup>TH</sup> AVENUE - HOPKINS, MICHIGAN 49328 PHONE (616) 896-8315 - FAX (616) 896-7409 - WWW.SANDYPINES.COM

# MEMBER SERVICE NEWS

BY NICOLE KLINGE & NICHOLE MILBOCKER MemberService@SandyPines.com

### **Office Hours**

Monday – Friday: 8:00 am to 4:00 pm Saturday – 8:00 am – 12:00 pm Sunday Closed

### **Contact Information**

Phone: 616-896-8315 x 0 Fax: 616-896-7409

Email: MemberService@SandyPines.com

### **Important Dates**

6/1 Boat Registration Deadline6/10 Site Clean-Up Deadline

6/20 Petitions Due

6/25 Statement Payments

7/1 Quarterly Electric & State Tax Billed (Due 7/25)

### **Boat Registration Deadline**

The deadline for submission of your boat registration is June 1st. As a reminder, this is needed to use your boat on Lake Monterey as well as to hold your boat stakes and docks.

### **Laundry Facilities**

If you notice or experience issues with any washing machines, dryers or change machines in any of our Convenience Centers, please call WASH Laundry directly at 800-521-9938. They require the WASH ID number that is posted on each machine in order to dispatch a technician. Look for the WASH ID sticker on the machine that is malfunctioning and give them a call. You can also contact them using the wash app posted in our CC's

### **Portal Update**

The payment portal remains live through your member web access. You can get to this under the links tab in your member web access portal. This link will redirect you to the portal to the system we use for financials. This will require you to log in. Your username will be the email address where you receive your statements. You may need to reset your password. We do not have your password recorded. Unless you have already reset it, it is very probable that the password used is the same as the old password you used to log into the old member web portal prior to the switch over. Pump outs are also live in the system. Please keep your eye on the weekly E-news for additional information on how to schedule those. Emergency and Saturday pumpouts are to be called in directly to maintenance (616-896-6315 ext 400.) Guest passes went live prior to Memorial Day weekend. Please use your portal to sign in your guests. Keep reading the E-news for updates.

### **Spectrum**

Thank you for your patience with Spectrum. Please make sure you order your equipment as it is not pre-ordered for you (833-697-7328). We will continue to help members as much

as we possibly can. We would like to thank all our volunteers who have helped with handing out the Spectrum equipment. We have been very blessed and truly appreciate you all!

### **Drop Off Box**

When using the Drop off box behind the administration building by the back doors please remember to put your site number on your checks. We do ask that you place your checks, payments or whatever it may be in an envelope. If you are dropping off keys in the box make sure they are all labeled.

### Flea Markets

Flea markets can be reserved on the portal. They must be paid by credit/debit card at the time they are reserved. At this time they can not be charged to a member account. Make sure to fill in those spaces!

### Welcome Back, Cindy

Also, we would like to welcome Cindy Murray back. We are excited to have you! We hope everyone has a great season and is safe!

### Mail & Parcel Delivery Service & Policy

Sandy Pines Members who would like to receive U.S. Mail and packages while in the park need a Sandy Pines Mailbox in the postal building located just north of the Public Safety Office at the main gate. Cost is only \$35 for annual rental. Members who choose to have packages delivered do so at their own risk, as Sandy Pines will not be responsible for any condition, visible or invisible of delivered packages. Members who do not have assigned mailboxes cannot have mail or packages delivered to the postal or administration buildings. Non-Member campers and Associate Members cannot receive U.S. Mail at Sandy Pines, nor can they have parcels delivered.



# BOARD OF DIRECTORS UPDATE

BY PAUL PEPPEL BoardOfDirectors@SandyPines.com

Your Board's primary function at the park is regulating SP policies and procedures. We aren't involved in the day-to-day operations per se, leaving that up to the park President and administration (who we also oversee). Sometimes we tweak original rules and regulations that have become outdated, while other situations demand new approaches to age-old debates which haven't been specifically addressed previously. Most recently, we wrestled with appropriate swim attire, a battle that's been around since the turn of the century. The turn of the 20th century, in fact.

Subjectivity abounds when discussing bathing suit decorum. Everyone has a different opinion about gray areas, but what about the obvious? Dental floss bikinis and shoestring speedos don't pass the test, right? However, the staff had no power to enforce or even suggest a coverup as there was nothing written previously to support this obvious decision. The pool areas are dotted with wandering eyes and wanton ideas, thus something needed to be done. The question is how without become too far-reaching and too big brother.

To give our staff more support and backbone, we sought other public pool policies and their approach to similar situations in order to come up with an all-encompassing protocol to fit SP philosophy. Thus, our resolution to administer and

regulate swimming attire became a reality, giving the staff much-needed support in an area that had previously been non-existent. Seemingly obvious to most, it targets those that opt to be daring while giving teeth to those being forced to confront. Yes, there is still some ambiguity. However, it's clearly stated that, if inappropriate for the experience of other guests or members, cover it or exit. Please see the attached graphic for some examples. C'mon guys, it's not that difficult.

Mind you, this is not designed to be a formal inspection at pool area entrances. Rather, it's to be used as a reference if the situation warrants. It also takes the burden off members that may be offended by certain swimwear but don't want to address the situation directly, giving them opportunity to seek out a manager on duty or PSO. This policy will be valid not only at the cement ponds, but also at designated swimming areas at the lake (phase 1 and phase 4 beaches). What you do at your own site is your decision, though it's assumed you'll be prudent there as well.

Your comments are always welcome at <a href="BoardOfDirectors@sandyPines.com">BoardOfDirectors@sandyPines.com</a>. Let's all enjoy our beautiful summer getaway with more laughs and less drama. See you at the Pines this summer!

• • • •

# FINANCE & ACCOUNTING NEWS

BY KIMBERLY WILLIAMS Kim@SandyPines.com

Sandy Pines is off to a good start for the 2023 summer season. The May Board of Directors meeting included the review and approval of the December 2022 and January through April 2023 financial statements for both SPWT and LMGC.

### Sandy Pines April 2023 YTD Financial Statement Review

Sandy Pines Operational Cash is \$1.5 million over the prior year cash balance in April. This excess is related to the holding of funds to be transferred for the capital purchase of the Phase 2 Pool as voted on in the 2022 Annual Election.



Net Income as of April 2023 is \$579k over prior year. Specific notes by department follow: Maintenance gross income is up with \$25k increase to holding tank income with the increase price of the pump out plans to absorb the increase costs associated with the service.

Resort Income increased in April 2023 related to a \$270k increase from Dues Income with the 8.60% increase following the March 2022 CPI Index. Cable/Wi-fi Income is up \$508k which is attributable to internet being included in the annual assessment rather than billed through two billings during the summer. The increase is related to timing in revenue recognition and will true up through the summer. Professional fees is up \$60k over prior year and is related to consulting fees on the new software system and recurring legal fees. Property Tax expense is up \$70k over prior year and is related to the added infrastructure over the past few years and has been adjusted in the budget with expectation of the increase.

Lease changes involve the Country Store and Café running under the Park & Garden and a new lease agreement with BeBlessed and Massage tenant.

Continued on Page 9

### Finance & Accounting News / Continued From Page 8 -

Park and Garden is significantly lower to prior year April and is related to a timing delay this year in the revenue recognition of water softener income. This income will be posted in the month of May 2023.

Golf Cart Rental income is showing an increase of \$30k due to an increase in rental reservation for the new year.

Retail has \$16k extra in expense due to the increase maintenance repairs completed at the store and café.

Sales and Hospitality is \$105k lower than prior year due to an overall decrease in Sales both through the park and through For Sale by Owner, and is expected to pick back up through the season.

# Lake Monterey Golf Course April 2023 YTD Financial Statement Review

Lake Monterey Operational Cash is \$20k lower than prior year and Asset Reserve cash is \$30k lower than prior year as well. This relates to recent larger projects completed at the golf course. Gross Income is \$27k higher than prior year with an increase in green fees both public and private as well as an increase in clubhouse sales; including food, alcohol and merchandise. The \$44k increase in expense is related to increased work in the off-season to the course as well as filling stock of fertilizer and other supplies for the season,

along with the temporary overlap of salary with transitional positions.

### FY2024 Budget Review

The Board of Directors along with the Finance Committee also reviewed and approved the first draft consideration of budget for the FY2024 season. Specific highlights of departmental adjustments were also shared with the Board and presented at the Board of Directors meeting. This is only the early draft of consideration and adjustments will be made, as necessary, as determined by the current year's results. The March 2023 Midwest CPI Index over the past 12 months is 4.9% and will result in a \$77 increase to operational dues in 2024.

Sandy Pines is entering the 2023 Season strong and we look forward to a great summer ahead, with many new developing projects. Please refer to the Finance section of the Sandy Pines webpage for the posting of the most recent year-end financial statements.

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# COMMUNICATIONS NEWS

BY IAN MITCHELL lan@SandyPines.com

### **Weekend Flyer**

The Sandy Pines Weekend Flyer is officially back! Weekend Flyers are published every Thursday and posted on our website, sent to members through our Member E-News, shared on social media, and printed for distribution throughout the park. You can find a copy of the latest weekend flyer at Member Service, Public Safety, Recreation, or in the box at any of the entrances into the park!

### On The Scene

We introduced *On The Scene* last year in conjunction with the Weekend Flyer! On The Scene is a quick weekly video segment hosted by lan & Sydney from the Communications Department, with the goal of informing you of what is going on at Sandy Pines that upcoming weekend. These videos are short and easy to consume, and give you a great snapshot of what to expect at Sandy Pines the upcoming weekend. We often include guest spots featuring the Park President, Recreation Manager, and more! These videos are also released every Thursday between Memorial Day & Labor Day, and can be found on our Sandy Pines YouTube & Facebook pages!







# WELCOME BACK SANDY PINES FRIENDS!

Save Time and shop online with Leppinks Groceries to Go and pick-up your groceries on your way to the campground!

SHOP ONLINE

Order at <u>leppinksfoodcenters.com</u> or shop with Leppinks Groceries to Go App!



RELAX WHILE WE SHOP FOR YOU

Our trained personal shoppers carefully handpick each item, selecting only the best available products, including the freshest produce and finest cuts of meat.

PICK UP & GO!

When you arrive at the time you've scheduled

- •Pull into our designated Groceries to Go parking spot
- •Call or text the number on the sign, our personal shopper will deliver your order and load your car for you
- That's all there is to it!

Just order, pick up and go! It's that easy!

Open 7am -10pm Every Day

www.leppinksfoodcenters.com

# **RECREATION NEWS**

BY ABBY GREENFIELD Recreation@SandyPines.com

### **Pool Capacity**

Pool capacity will be continuing this year. Capacity counts everyone that enters the gated area, whether they are swimming or not. The waterpark's capacity is 156 and phase 3 pool's capacity is 35. Please note, we will only evacuate the pool, at the top of the hour, IF capacity is reached. When capacity is reached, no new people will be allowed into the pool for the remainder of the hour, regardless if people leave.

Capacity is all about the safety of the swimmers. We only have one lifeguard monitoring the big part of the pool. Without capacity, the number of swimmers becomes too large for the lifeguard to safely monitor. We are doing our best to have an additional lifeguard at the pool as well, but we run into a lot of scheduling issues.

It is recommended to show up a quarter to the hour for the best chances of getting into the pool. You will either be welcomed right in, or only have to wait in line for 15 minutes. Please note, our staff is there to enforce this rule, they did not make the rule.

If you are just going to the adult pool, I highly suggest going through the adult pool entrance, rather than walking through the waterpark. If you walk through the waterpark, you are in the count for capacity.

### **Pool Rules**

A quick reminder of some rules as we go into the new season.

- 1. NO food is permitted in any of the pool areas; this includes the adult pool. Lifeguards and Recreation Staff are monitoring the pool areas.
- 2. Only water is permitted in pool areas no pop, Gatorade, coffee, etc.
- 3. Children 12 and under must be accompanied by an adult (18 years or older).
- 4. Children under 48 inches need a life jacket or must pass a swim test. We have a limited number of life jackets people can borrow.
- 5. Children that are not potty trained need a swim diaper Happy Shack has them for sale if needed.

### **Happy Shack**

Happy Shack takes cash, card, and can charge to site. If you are charging to site, you MUST have your member card and the member has to be present. Associate members are not allowed to charge to site. Reloadable gift cards are available as an alternative.

### **Equipment Rentals**

In the Recreation Office, we offer sports equipment rentals.

You need a dollar per sport and your member card. When the equipment is returned, you will get your member card back. This year the Sandy Pines General Store will also have a limited number of rental equipment, to save the trip all the way across the park.

### The Den (Former Game Room)

Due to consistently broken machines, the arcade company we rented from no longer wanted to partner with us. Unfortunately, they are one of few that are still in the business of renting arcade games. Therefore, we created an alternative. The Den.

The Den is open when the pool is open. Parents, please keep an eye on your kids. Everything is available for free. It is monitored by Recreation Employees and PSO cameras. We already have equipment that is broken.

### **Regular Hours**

Regular hours will begin Monday, June 12th, along with lessons and kids club. Must of our staff is still in school, therefore we cannot open without them. Hours are available online.



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# SALES NEWS

BY KENT LIVINGSTON

Kent@SandyPines.com

We are well on our way in the selling season. Listings are coming in and sales are being closed. Let our sales team take the hassle out of your life if new adventures are calling. Our sales team is dedicated to taking care of buyers and sellers alike. Don't let summer slip away without getting your friends and family here to enjoy it with you. Remember if you refer someone, don't forget to have them mention it, before or at closing of the referral, so we can bless you with a "Thank You" finder's fee (Must be a sale through Sandy Pines Sales office). Please see Brenda and Lori's testimony of their experience working with your Sandy Pines Sales staff.

- helping us find the 'Perfect place for us'. We are so excited to make memories with our family and friends for many years to come." -Brenda B.

"We have a sales team here at Sandy Pines that goes above and beyond and is very knowledgeable. Kent and Janelle will help you out with any questions about buying and selling. Thank you to this great team here at Sandy Pines!" -Lori E.

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### **Testimony**

"I've been dreaming of a place at Sandy Pines for many years. Kent has helped make those dreams become reality

# **SECURITY NEWS**

BY PAUL SCHAAF Paul@SandyPines.com

### **Office Hours**

Emergency Security Staff is onsite 24 hours/day.

### **Call Stats for April 2023**

Public Safety staff responded to 45 calls for service in April 2023. The types of calls and numbers are:

Animal Complaint	2
Assist	7
Conduct	2
Health and Safety	3
Illegal Dumping	1
Illegal Entry	1
Lost/Found Property	4
Medical	1
Open Door	12
Parking	1
Property Damage	2
Suspicious Situation	3
Traffic Violation	6

### **Green Space**

Just a reminder that driving in green space is prohibited. The rule book states:

Green area usage: 1. Vehicles & personal property: a. Personal property, golf carts, bikes, snowmobiles, mopeds, cars, trucks, boats, storage sheds, beach boxes, other equipment or stored items are not permitted in green areas. Please keep your carts on the paved portions of the park.

### Side by Sides

All-Terrain Vehicle (ATV's), Utility Vehicles (UTV's) and Sideby-Side Vehicle use is prohibited in the Park, except for work being performed by the Park or Contractors.

Please do not attempt to register one of these vehicles as a golf cart.

### Safe Driving

With the nicer weather, we get more people in the park. With those people we get more vehicles being driven around. When you are out driving in the park, please do so safely. There are a few traffic violations that Public Safety staff see most commonly.

Speeding. Remember that the speed limit in the park is only 10 mph.

Texting and driving. Just like on the main roads, texting and driving is not allowed in the park. Please put your phones down and focus on driving.

Standing on golf carts. Please stay seated when carts are in motion. Most head injuries in the park are caused by people falling from carts they were standing on. Also, remember that passengers may not sit on the driver's lap.

Have fun, and drive safely!

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# SAFETY NEWS

BY STEVE DEYARMOND Steve@SandyPines.com

### **Pool & Lake Safety**

Lifeguards are present at the Family pool, splash pad and the phase 3 pool. Lifeguards are there to assist but are not a replacement for parental or guardian supervision or safeguarding your child. Oversight and safety of a child at a pool or beach is the is the responsibility of the parent or guardian.

Oversight and supervision should be conducted by a dedicated adult 18 years of age or older that is not recreating in the water unless it is recreating with a child one on one. Siblings should not be sent to a pool lake or beach to watch over other younger siblings. It is not realistic for siblings also recreating in the water to oversee other siblings.

Sandy Pines does not permit youth under 12 years of age to be at the pool without adult supervision. Please do not drop off youth under the age of twelve to use the pool. An adult (over 18 yrs. of age) must be present to provide supervision.

Know the abilities of your child and yourself when using the pool or swimming in the lake. If you or your child has a health history that causes impairment in the ability to swim you should refrain from swimming.

Lifeguards are not provided at the designated beaches or at the adult pool. Swim at your own risk in these areas. It is suggested that you swim with a partner and not alone.

Swimming in non-designated swimming areas or more than 100' offshore into boating lanes increases the risk of being unobserved and being struck by a watercraft. Please swim in designated swimming areas.

Always supervise children whenever they are near water. Never leave a child unattended and make sure supervising adults are not distracted.

Wear sunscreen when in direct sunlight of at least 30 SPF which blocks 97% of the sun's UVB rays.

Do not swim when under the influence of drugs or alcohol.

Do not swim in the dark.

### **Proper Swim Wear**

Here are just a few reasons why it is important to wear approved pool attire:

Street clothes (especially those made of cotton) can transport air and waterborne contaminants to the pool.

Absorbent materials such as cotton can break down in the water. These fibers can clog pool filters and create the need for expensive repairs. Lycra and Nylon are the best non-absorbent materials for swimwear. Any colored or dyed materials (unless specifically made for swimming) can bleed into the pool, affecting the water chemistry.

### **Pool Dress Code**

The purpose of a dress code is to ensure the safety of all pool goers, to keep the pool a family friendly environment, and to ensure water quality remains high and that equipment functions properly.

Our facilities, including the pools, are family oriented. Your attire should be modest and not too revealing. Families with young children are present. Swimsuits for boys/men should be worn at the waist with appropriate measures to keep them there. Swimsuits for girls/ladies should be of modest coverage.

Sandy Pines reserves the right to review apparel/swimwear and determine what is appropriate worn at our pools. Please ask a recreation attendant if you have questions about proper swim attire.

### **Preparing for a Medical Emergency**

Many times, we are caught off guard when ourselves or a family member becomes sick or injured. The issue of passing

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### Safety News / Continued From Page 13 -

out, chest pain, having a seizure or not being able to breathe are a few examples. Be prepared in the event of one of those oh my gosh moments of what do I do? Preparation is knowledge of what to provide to first responders and knowing what hospital to go to.

A list of medications preprinted will assist First Responders and the Hospital. Medications can provide insight into what the person is being treated for and health issues. Also provide medications or other items that the person has allergies to.

Provide previous health history of surgeries, heart attacks, strokes, hypertension or hypotension, diabetes, cancers, or other health conditions.

Have an idea of what hospital you want to be transported to.

If you have chest pain, a breathing problem, nausea and vomiting, symptoms of stroke call 911. It is common for people to deny health concerns or want to wait to see if the issue resolves. Sometimes things do resolve in a few minutes. Many times, people's health does not improve. Please call 911 if the issue has not been resolved in a few minutes.

### Guests

Sandy Pines has had a history of who to permit into the park and the procedure to enter the park.



The first rules book in 1972 indicated that members may admit a guest by providing the gate guard with the name of the guest and anticipated time of arrival, by accompanying a guest through the gate or by providing a guest with a guest card to be present to the guard for entry. Two guest cards were permitted per year. This was over 50 years, and the park still requires guests to be registered to enter the park.

The required process is to register the guest through the member's web portal, by contacting the Public Safety office and registering the guest, or by purchasing a guest card in advance. A guest may still enter with the Member in the Member/owner's vehicle. As indicated in the Members/ Owners vehicle. If your guest is entering in an associate or grandchild's vehicle the guest is not properly registered. If your associate members or grandchildren are bringing in unregistered guests, guests that you are not aware of or guests that you are aware of, you are in violation of park procedure.

Dropping off persons at gates/businesses or other areas to enter the park that do not have active membership cards is a violation of park rules.

The park has always relied on the member/owner's knowledge and trust of the character of person that the member/owner permits in the park. As a member you have the first option of the type of person(s) that are permitted into the park. This is a gated community to keep everyone safe. This is one of the first lines of defense to keep your children, your family, yourself, and property safe. This responsibility lies with the member/owner that has the greatest responsibility and financial investment in this organization. Associate members and grandchildren are not offered the ability to register and bring in guests without the member/owner's authorization. Members authorize guests with the park by registering the guest by using the member web portal of by calling the Public Safety Office and registering the guest.

Many times, a year people are dropped off to walk into the park without being registered with the park. Some of these people are vaguely known by the associate or grandchild and totally unknown by the member/owner. The excuse is often we didn't know. Please educate your associate members and grandchildren that guests must be registered. As a member you should be aware of who is entering the park that is connected to your membership. As a member you should be directly involved in the character of the people who enter the park.

Please register your guests. Do not circumvent the guest fee. Don't place staff in the position of writing fines. Just educate your family and follow the park rules.

### Safe Boating

Please inspect your watercraft prior to using this summer. Some of the common items that have been found over the holiday weekend are:

Continued on Page 15

**Fire Extinguishers:** The fire extinguisher on your watercraft should be less than 12 years old and pressure indicator in the green. Non-pressurized fire extinguishers in the red will most likely fail when needed. The result of not having a proper fire extinguisher may place your family at risk of injury or death and result in extensive damage to your watercraft. Please check your fire extinguisher on your watercraft. Allegan County Marine patrol stops will ask for and check for a proper fire extinguisher.

Life Vests: Each person on board must have a properly fitting/ weight appropriate life vest. State law requires children six years of age and younger to always wear an appropriately sized vest. Please consider having other young children wear a life vest. Allegan County Marine patrol stops will ask for and check for a proper life vest for each person onboard.

**Watercraft Capacity:** Please read the weight capacity limit plate on your watercraft. You may not exceed the number of people or exceed the weight indicated on the capacity plate. Capacity includes persons being towed behind the watercraft. Allegan County Marine patrol stops will check the watercraft capacity.

**Engine Compartment Exhaust Fan:** Please ensure that your exhaust fan is working in your engine compartment to expel gas fumes from your engine compartment if you have an inboard motor. Check or have a mechanic check for fuel line leaks.

**Bilge Pump:** Ensure that your automatic bilge pump is working properly. Heavy rains and wave action can cause water to fill in your watercraft. If you are not present to observe your watercraft after heavy rains it is possible for your watercraft to sink.

**Secure Your Watercraft:** Wave action, wind and storms can set your watercraft afloat in the lake. Damage to your watercraft as well as other watercraft can occur as a result. Please secure your watercraft appropriately with proper rope and a proper anchor point.

**Observer:** If you are pulling or towing persons behind your watercraft the State law requires you to have a competent observer on your watercraft. The operator of a watercraft cannot be both the operator and the observer.

**Distances From Swim Beaches & Moored Boats:** Please stay at least 100 feet from moored watercraft and designated beaches when operating your watercraft.

**No Wake Zones:** The east end of the lake is a "No Wake" zone as well as the Phase 2 channel, phase three lake, sailboat cove, and Phase 6 cove.

**Review State Boating Regulations:** If you are operating a watercraft on the lake, it is your responsibility to know State regulations for boating. Please take the time to review and know the rules of boating.

Be respectful of other boaters, and be attentive to kayakers, swimmers, skiers, and tubers in the water and to watercraft secured along the lake shore. A great deal of safety is how each watercraft owner operates their watercraft on the lake.

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# **CAMPING NEWS**

BY **JANELE TOMES** 

Janele@SandyPines.com

### **Contact Information**

Phone: 616.896.8315 x 103 Email: <u>Janele@SandyPines.com</u>

Hello Sandy Pines members! The weather is fabulous and we would love to have your friends and family book a rental with us! June is a great time to camp with our recreation activities in full swing, and the popular garage sales. Sandy Pines offers camping in two-week blocks with a week off in between for those campers looking to stay multiple times in a season. Sandy Pines has 59 campsites throughout the park that we rent out, five park model trailers, and ten rustic cabins. We welcome furry friends on a leash at any of our rental campsites only. We do offer a 10% associate discount for our associate members, and we also offer a 10% military discount for anyone who has served or is serving in the

military. Thank you for your service! You will need to contact the camping department to have the discount applied, which you can do after you make your reservation online. Your refunded amount will go back onto the card you used at the time of purchase. Reservations can be made directly from our website at <a href="https://www.SandyPines.com">www.SandyPines.com</a>. If you have any questions or would like me to book a reservation for you, please give me a call at 616-896-8315 ext. 103. I would love to help and look forward to hearing from you!

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# LAKE MONTEREY GOLF NEWS

BY DAVID INGLES & LARRY FINKBEINER www.LakeMontereyGolf.com

We are in full swing here at the golf course. Our leagues have all begun and the course is in great shape. We will be celebrating Father's Day on Sunday, the 18th with special discounts on some of our golf supplies in the pro shop. Don't forget that golf balls or rounds of golf are great gift ideas for all the dads out there. Read on to find out what new and exciting things are happening at Lake Monterey Golf Course.

### Outings

There is still time to plan a golf outing for this summer. Whether it is for work, bachelor party or just a group of friends, we can help you get everything organized. You can contact me by email at David@golflmgc.com.

### **Karaoke**

It has begun! We will have Karaoke on Saturday, June 17. Food starts at 5:00 o'clock and singing is from 7:00pm to 10:00pm. Come out and show off your hidden vocal talents or just enjoy a night of great singing and laughter. DJ for the night of fun is Jeff Woods.

### **Poker Run**

Also, on Saturday, June 17th starting at 2:00 pm is the poker run. We will have a food basket special available prior to the poker run start. Check out all the new adult beverages that we have available while enjoying lunch. Please see the Adult Activities article for further details on the Poker Run.

### **Adult Cornhole**

Friday nights are for cornhole. Grab your neighbor, grab your spouse, it's a great chance to get out of the house!

Entry fee is \$10.00 with larger prizes. Partners will be a blind draw. Sign up starts at 6:00pm with bags in the air promptly at 6:30. Food and drink specials will be available through the season.

We are asking that all players get the Scoreholio app on their phone. It is very easy to sign-up and use. We look forward to seeing everyone.

### **Junior Golf League**

Our junior league will begin Wednesday, June 14th at 9:00 am. There is sign-up information on our website or on the Sandy Pines website. You can also stop in or call the golf course and get signed up. The age group is 7 to 17. It is a great way to get younger kids involved in the great game of golf. The league will run on Wednesday mornings for six weeks. They will receive 9 holes of golf, hotdog lunch, and some golf gear along with a year-end party all for \$40...

### **Memberships**

It is not too late to get your golf membership! We have updated our pricing for golf memberships for 2023 on our website. Click on the pricing and specials tab, scroll down to the membership section.

### "The 19th Hole Grill" at Lake Monterey Golf Course

Lunch specials are underway and can be found on our website and in the weekly Sandy Pines flyer. Keep in mind, we have food anytime that we can prepare for you. If you have not tried our pizza's, you are missing out.

### Member/Guest

Saturday, June 24th we will be having our annual Member/ Guest golf outing. The cost is \$35 for a member and \$50 for a nonmember with a shotgun start at 8:30am. We will have food and prizes for hole in ones along with giveaways. Also, one lucky person will get a chance at a 50ft putt to win \$3,000!!! Look for information on our website and in the pro shop at the course.

### **Facebook**

Follow us on Facebook and see everything that is happening here at Lake Monterey. We are posting new information and reminders daily. It is a great way to keep tabs on everything golf here at the course.

### **Golf Course Parking**

Please be aware that parking at the golf course is for golfers only. Entry into the park through the gate at the golf course is for members and associates that have come down to visit the golf course. All others are subject to fines and/or towing of their vehicle. This rule will be strictly enforced.

### **Golf Course Rules**

Please be mindful of the following rules of the golf course:

- -Absolutely no personal coolers or bringing alcohol or beer to the course. But please check out our new selection of drinks that we are bringing in.
- -Always bring your Sandy Pines member or associate card to be shown.
- -Knobby tires and six-seater golf carts are not permissible on the golf course.
- -Proper golf attire is required. No tank tops allowed. Men's shirts must have sleeves. Women's tops must be golf attire.
- -Groups of 5 players or more are not allowed without prior permission.

Let's make golf fun for everyone by following these rules. We appreciate your cooperation.

We are excited and looking forward to seeing everyone!

# **INSPECTOR NEWS**

BY JEFF HOPKINS Inspector@SandyPines.com

I hope this finds you all well and safe. We have our first holiday weekend in the books and a great start to the 2023 season. With that said I just have a few reminders going into June.

June 10th is the deadline for clean up of our sites and lots. So, I just wanted to touch base on what the park expects.

- 1. No dirt, mold, mildew, moss, stains, leaves/branches on the roof, rain gutters clean with no vegetation visible. On trailer /porch.
- 2. Decks clear of dirt, moss, mold, and mildew.
- 3. Garages/sheds no dirt, stains, leaves/branches on the roof, no holes or rips in the material, collapsed roofs/ sides, or broken zippers.
- 4. Yards need to have leaves picked up and branches on the ground cleared. Grass and weeds should be trimmed below 6".
- 5. Trash on site, no old batteries, tires, garbage bags laying around old lumber, used windows, etc.

- Golf carts, boats, and vehicles must be registered and have the appropriate stickers. And must be in running working condition.
- 7. Green space storing items in the green space is prohibited.

We have a beautiful park that we all should be proud of with everyone's help we can enjoy its beauty for many years. As I have mentioned in past articles our green space is not to be used to park vehicles, boats, golf carts, etc., or to be used to access our lots/garages. Myself and the rules committee will be addressing this over the season. Fencing that goes into the green space is still prohibited. That is being addressed this season as well. Rules are in place so that we can all enjoy a clean and well-manicured park.

Thank you in advance for all that you do in making Sandy Pines truly a great place. We are all blessed to have such a great place to make memories with our friends and family!

God Bless!

• • • •

# PARK & GARDEN NEWS

BY DALE YODER ParkGarden@SandyPines.com

### Park & Garden Store

Phone: 616.896.9334

Online: SandyPines.com/Park-Garden

### Park & Garden Rental Office

Phone: 616.896.9888

Online: SandyPines.com/Park-Garden-Rental-Office

It's hard to believe it is June already. The new store is now open. If you haven't been by, please stop by and take a look. We have plenty of candy and snacks. Also, check out our new Sandy Pines wear. We have a lot of new items with our logo on them this year.

### Park and Garden

The store is now restocked and ready for you to visit to get the items you need for your site. We have added several new products, Please stop by and check them out. we have added more fun things for the kids.

We have spent the month of April and May getting the softeners delivered and installed. We have had a great amount of interest in the program and we have several available if any members want to add the softener to take care of the rust and hard water.

\*\*Continued on Page 18\*\*

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### Park & Garden News / Continued From Page 17

Bulk products of mulch, limestone, crushed stone, Seepage stone, Sand, and Topsoil are available. We have a new supply of bird feeders and suet for our friends that inhabit the park.

We also have the supplies to attach the new license plates to your carts.

Yes, we still fill propane tanks! In the past weeks, I have had several members come and are surprised that we fill propane tanks. Several years ago, the supply tank was moved to behind the store by the bullpen entrance gate. We fill many sizes of tanks and have had an exchange program for outdated tanks also. The only day we DO NOT fill tanks is on Sunday.

### Marina

We will again have the marina available on Wednesday from 5 to 8 pm (weather permitting). Regular hours will be Friday night, Saturday, and Sunday. The fuel we use at the pump is ETHANOL FREE. The price of the fuel remains at \$4.95 a gal at this time. As soon as we are allowed, we will continue the rental of paddleboards, kayaks, and rowboats from the Marina

site. If it is not a scheduled time for the marina to be open, you can stop by the rental office and make an appointment to rent a watercraft. The paddleboards and kayaks have become a great hit, so plan to try out the watercraft. We have added double Kayaks for enjoyment by couples.

Stop by the stores, say Hi to our new employees, and check out the new items for sale!

We are still working on the cafe to get it open This project is just taking more time Thank You for your patience!

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# Sincere Sympathy

Sympathy is extended to:

**Mary Briggs,** site 768, on the passing of her husband **Jack Briggs** on May 10, 2023.



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# TIE DYE SATURDAY

June 10th at 4 PM Recreation Station

# **BOATER'S SAFETY**

June 17th at 8 AM North Shore Center (Pre-Register online!)

# **POKER RUN**

June 17th at 12 PM Start at Lake Monterey Golf Course

# KIDS CRAFT SALE

June 17th at 1 PM Flea Market Area

# **TEEN AMAZING RACE**

June 24th at 10 AM North Shore Center



June 24th at 4 PM Flea Market Area

# SIDEWALK CHALK CONTEST

June 25th at 9 AM North Shore Center Parking Lot





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