
FOOTPRINTS IN THE SAND

SEPTEMBER 2019



SANDYPINES
RECREATIONAL COMMUNITY

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PHONE NUMBERS

Member Service 616.896.8315
Monday-Saturday: 8:00am - 4 pm.
Closed on Sunday

Fax Number 616.896.7409
Member Service Ext. 100
Member Service Ext. 101
memberservice@sandypines.com

Administration

Gene/Kathy Ext. 105
gene@sandypines.com
kathy@sandypines.com
Kimberly Ext. 109
kim@sandypines.com
Beth Ext. 106
beth@sandypines.com
Josh Ext. 107
josh@sandypines.com
Park Inspector Ralph 616.896.7286
inspector@sandypines.com
Pumpouts-Emergency Ext. 111

Park & Garden

Jack Schmidt, Manager 616.896.9334
parkgarden@sandypines.com

Sales Office 616.896.8315
Monday-Friday: 8:00am - 4 pm.
Saturdays 9:00am - 2:00pm, or by appointment
Sundays by appointment.

Sales Office or Camping

Kelli Ext. 103
kelli@sandypines.com
Kathy Molner Ext. 113
molner@sandypines.com
Nick Brott Ext. 114
nick@sandypines.com

Maintenance 616.896.8317
Ben Fifelski, Supervisor
Monday-Saturday: 8:00am - 4pm.
Closed Sunday.
maintenance@sandypines.com

Emergency/Public Safety 616.896.9006
Steve Deyarmond, Emergency Services Director
Keith Garvelink, Public Safety Director
Open 24/7 - 365 Days a year
Fax Number 616.896.9182
security@sandypines.com

Recreation Department 616.896.8318
Nikki Hoogewind, Director/Adult Rec.
recreation@sandypines.com

Lake Monterey Golf 616.896.8118
Gary Peters, Manager
www.lakemontereygolf.com
Golf@golflmgc.com

Laundromat Hours – 7 am - 11 pm

Retail Center Laundromat – Open 24 Hours

ADMINISTRATIVE TEAM

Gene Van Koevering Park President
Kimberly Williams CFO
Steve Deyarmond Director of Emergency Services
Keith Garvelink Director of Security
Ben Fifelski Maintenance Supervisor
Gary Peters Golf Course Manager

MANAGEMENT TEAM

Kelli Blackman Guest Service Manager
Kathy Brott Executive Assistant
Sue Flowers Member Service Manager
Nikki Hoogewind Recreation Supervisor
Josh Janowiak Director of Communications
Kathy Molner Sales Manager
Jack Schmidt Park & Garden
Ralph Smith Park Inspector

COMMITTEE CHAIRS

Finance Ginny Hager
Golf Course Bill Reynolds
Grounds/Maintenance Kel Kronemeyer
Long Range Planning Kevin Hager
Policy Joel VanKolker
Rules Michelle Bengsch
Safety & Security Rod Burch
Technology Bob Powers

CLUBS

Garden Club Nelson Bouma
Senior Adult Activities Sue Stank

RETAIL SERVICES

Outback Cafe 616.292.7249
Dairy Dip 616.405.5643
Just Your Style 616.896.1744
Park & Garden 616.896.9334
P & G Rental Office 616.896.9888

BOARD OF DIRECTORS

Don VanDoeselaar Chairman (19)
Rick Day Vice-Chairman (20)
Jim Huck Secretary (20)
Ginny Hager Treasurer (20)
Ellen Carpenter (21)
Brian Elling (21)
Kelly Johnson (21)
Dennis King (19)
Chad Ostrom (19)

BOARD OF DIRECTORS

~ MISSION STATEMENT ~

The Sandy Pines Board of Directors will provide positive leadership and management direction so as to ensure the long term viability and success of Sandy Pines Wilderness Trails, Inc.

*We are dedicated to providing
a fun and safe environment
where families and friends
create a lifetime of memories.*





LETTER FROM THE PRESIDENT

BY GENE VANKOEVERING

As I write this newsletter, it is the evening after the Annual Membership Meeting that was held on August 17. The Annual meeting was well attended

and included the Board, several Department Managers and myself. We changed up the format a little this year, by holding the State of the Park report similar to how we hold Face to Phase meetings. The open forum format provided the membership with many opportunities to ask questions of the Board, Staff and myself. From comments made after the meeting, it appears that this was a welcome change to a more informal, but informational format.

If you missed that event, you may watch it on our YouTube channel by going to our www.sandypines.com website, then scrolling to the bottom of any page where you can click on the YouTube icon. It will bring you to all the meetings that have been put on video to date, including the Annual Member meeting.

I would like to congratulate Chad Ostrom, Dennis King and Paul Peppel to being elected to three year terms beginning at the September 20 Board meeting. Welcome back to Chad and Dennis and welcome to the Board of Directors for the first time to Paul!!!

The Bylaw ballot also passed, so we are very grateful to the membership for verifying the addition of the words, "Trust Document" to our options for membership holdings.

Thank you also to Donna Adams and her husband Chuck for pulling together all the help needed to count the ballots!! These Volunteers love Sandy Pines and willingly serve to see that the election procedure and process is held to the highest of standards. Thank you so much!! I am so very privileged to have had the opportunity to work with Don Van Doeselaar in these past two years as he served as Chairman of the Board. Don is a man of intelligence, integrity and intuition regarding the political and governing aspects of the Board. In many ways, Sandy Pines will realize Don's positive work and results for many years to come. Thank you Don for all you "have done", and for the "way you have done it"!!

Thanks to those who entered the Board of Directors race this year, although some Candidates vote totals fell short of the majority of votes needed, we appreciate your willingness to serve. Sandy Pines thrives on Volunteerism so we encourage you to get involved in other ways to offer your skills to the park.

As the season winds down, our Managers will begin doing departmental reviews, as well as making plans for the closing down of the park.

Although it seems we just welcomed you all back, the coolness of the nights are a reminder that the fall and winter is coming upon us soon. We have such a high quality of employees that we can all be proud of, so if you have any accolades, we would love to read them and pass them on to the staff.

The staff is a Team, so when one member of the Team celebrates, we all celebrate. Conversely, when one Member of the Team is facing extreme challenges, we all reach to gather around them and care for them. 2019 has been a year that has offered our Team several occasions, and several reasons to gather around Team members being challenged in a number of ways. It is our mission to make sure they know that we love them, treasure them, extend our offer of time or finances where and when we can. Most importantly we make sure they know without a doubt that we pray for them diligently.

As a Staff, we want to thank so many of you for your positive attitudes and contributions to the park and staff during this past season. Your support of the departmental activities and personnel and your willingness to get involved with park wide activities this year are truly season changing!!

Additionally many Members that love SPWT have volunteered on a committee, or on a work crew, or most importantly supported the park and golf course with prayers... Thank you as well!

As we approach the 50th anniversary of Sandy Pines, the process of putting together a celebration that will take place in 2021 is underway. An Event Planner has been contracted and has already garnered a group of Sandy Pines members to provide ideas and direction. If you would like to be a part of this group of creative thinkers, please contact Josh Janowiak, our Communications Director. His office is at Admin. or you may email him at josh@sandypines.com. Please don't think you're too young or too old! This group will be comprised of var-

See *PRESIDENT*, page 9...

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EMERGENCY SERVICES NEWS

BY STEVE DEYARMOND

Preparing for the fall/winter storage mode:

1. Secure and place outdoor items in shelter or storage.
2. Winterize your trailer prior to freezing temps and have your holding tank pumped before freezing temps
3. Remove items that will freeze in cupboards. Remove alcoholic beverages from the park.
4. Defrost and clean your refrigerator. Place baking soda in the refrigerator to absorb odors
5. Place moth balls under your trailer to deter critters. Place decon or mouse proofer down to deter mice.
6. Place golf carts in storage or affix to a stationary object or your second golf

cart with chain and padlock to deter theft. A wheel can also be removed to deter theft. Disconnect batteries.

7. Turn off your propane tanks. Have your propane tanks filled if you plan to visit in the winter months. Have a furnace technician check your furnace for proper operation.
8. Have your watercraft winterized and place in storage. Outboard motors should be secured with chain and padlock.
9. Contact your lawn service for fall leaf removal.
10. Close vents, windows, and roll up awnings. Place pop up campers in storage mode. Have a technician check around roof vents for proper weather seal.

11. Turn off electric at the pedestal at the road.

12. Place stabilizer gas treatment in golf carts, lawn mowers, watercraft and mopeds.

13. Remove boat dock from the lake. Place boat dock on site. Boat docks may not be stored in the green area. Watercraft may not be stored on the beach or in the green areas.

14. Turn off your water at the water riser, disconnect your water line and mark your water line.

15. Make sure that Sandy Pines has your winter address and phone number. Update the park if you move in the

See EMERGENCY SERVICES, page 12...

SECURITY SERVICES NEWS

BY KEVIN GARVELINK

July 2019 Security Services Calls for Service

During the Month of July, 2019, Security Services responded to 148 calls for service. The call types and numbers appear as follows: Disorderly Conduct: 4; Boat Complaints: 3; General Assistance Calls: 11; Operate While Intoxicated: 1; Property Damage Accident: 9; Misc. Rule Violations: 9; Medical Emergencies: 27; Lost/Found Property: 8; Health and Safety: 2; Fireworks Complaint: 1; Alcohol Violation: 3; Traffic Complaints: 5; Careless Driving: 3; Noise Complaints: 4; Animal Complaint: 8; Larceny: 5; Controlled Substance Violation: 1; Neighbor Dispute: 4; Retail Fraud: 1; Suspicious Incident: 3; Threats Investigation: 1; Gas Leak: 1; Illegal Entry: 10; Animal Neglect: 1; Abuse of Staff: 2; Fire: 2; Child Neglect: 1; Missing Person: 3; Conduct Violations: 2; Domestic: 1; Hit and Run, No Injury: 1; Trespass: 1; Personal Injury Crash: 1.

Rules Regarding Posting of Signs

Security Services continues to see numerous signs posted in the Park which are in violation of the rules. For information, please see the applicable rule listed below. This is found in Section VII, page 19 of the Handbook. VII. POSTING SIGNS (Amended 10/4/2013) Signs may not be posted on Park buildings, trees, or property without Park consent.

A. For Sale Signs:

1. For Sale signs are permitted that are 8 1/2 x 11 inches.
2. For Sale signs must be attached to the item that is for sale and must be located at the Member's site.

3. For Sale signs may not be attached to trees or Park property.

B. Election Signs:

1. Candidate, opinion or proposal signs:
 - a. Election signs may be no larger than 18" x 24".
 - b. Election signs may be displayed 30 days prior to the election and must be removed seven days after the election.
 - c. The candidate's name may not appear more than twice on any membership for the advertisement for the election to an organization or Park Board.
 - d. Only the member of Sandy Pines may

See SECURITY, page 15...

LETTER FROM THE CHAIRMAN OF THE BOARD

BY DON VAN DOESELAR

The Fall Season is upon us, and it is the time many people begin to switch gears in preparation for the back to school activities, take steps to get ready for the change to cooler weather and, yes, old man winter.

At the August 16 Board of Directors meeting we welcomed 17 new members. Seventy Six percent are working members whereas 24 percent are retired. We want to give them a warm welcome. Their names are listed later in this newsletter. The Board approved the June 2019 Financial Statements for Sandy Pines and Lake Monterey Golf Course. The Board also approved the financial budget for the 2019-2020 year for Sandy Pines and Monterey Golf Course. It was noted that for the past few years Sandy Pines has ended the year with more than \$200,000 of revenues over expenses. That is why the Board could approve another resolution transferring up to 1.5 million dollars from operations to capital fund reserves for the new North Shore Build-

ing which is mostly funded by FEMA. More than likely Sandy Pines may not need to borrow from its line of credit to finish the new building. This is a reflection of good leadership on behalf of the administration and the Board.

For my family it was a great summer, many memories were created. And for me this will be my last message in the Footprints. My term of office was up at the end of our fiscal year. It was a pleasure to represent the membership of Sandy Pines. I want to thank many members for comments of support during my tenure as Board Chair. It is now time to turn the mantle over to others who also find this to be a great place to be during the summer. A big thanks to my fellow board members who all feel that Sandy Pines is also known as that "Happy Place". They all have been great to work with, their unselfish willingness to give of their time, knowledge and wisdom to always do what is best for Sandy Pines and its membership is evident in the decisions they make. I leave the Board knowing the future is in good hands.

A special thanks to Gene, our Park President, for his leadership and support during my time as Board Chair. This was my second opportunity to work with Gene in a board setting.

See **CHAIRMAN**, page 12...

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MEMBER SERVICE

BY SUE FLOWERS, MEMBER SERVICE MANAGER

Fall & Winter Office Hours
Monday – Friday 8:00 am - 4:00 pm
Saturday - Sunday Closed

Mailroom Pick Up Hours
Monday – Friday 8 am to 9 am
and 2:00 pm to 4:00 pm

Labor Day Holiday Weekend Hours

Friday, August 30th	8:00 am to 4:00 pm
Saturday, August 31st	8:00 am to 4:00 pm
Sunday, September 1st	Closed
Monday, September 2nd	Closed
Tuesday, September 3rd	Back to normal business hours

September 14th is the last Saturday Member Service is open for the summer season.
This is also the last day that Maintenance will be offering Saturday emergency pump outs.

SEPTEMBER

- 14 Last Member Service Saturday & last Saturday emergency pump outs of the season
- 30 Last day for early Winterization rates

OCTOBER

- 1 Annual dues & quarterly electric adjustments on Member bills
- 5 Octoberfest Flea Market
- 14-18 Last regular pump outs for the season
- 11 Last day for Winterization Orders
- 15 Water turned off for the season park-wide
- 23/30 Last two emergency pump outs of the season

Please Note: Water extensions are not available; all water is turned off October 15th.

Season Departure Checklist

When you're departing for the season we recommend the following top ten tips:

1. **Check and update your contact information.** Login to Member Web Access and update your summer and winter mailing address and phone numbers if needed. Because your email address is your login, you'll need to contact Member Service to change email address(s).
2. **Put a hold on your stickers.** Due to missed stickers, we will not clear the hold field in the database this year. If you know you want your stickers held next spring, please tell us now. If you have frequent trouble with mail or are afraid you'll miss your mailed stickers, it is important to place a hold on them. They will then be waiting for you at the main gate.
3. **Submit your mail forwarding request.** If you have a Sandy Pines mailbox, submit your forwarding request 3-4 weeks before you depart. You can begin forwarding at any date but it may take up to a month for it to

See **MEMBER SERVICE**, page 10...

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PARK & GARDEN NEWS

BY JACK SCHMIDT

It is hard to believe that we are approaching the end of the 2019 season. It seems like yesterday that we were moving all of the product for the store into the new location. The new store has been a great addition, and has proved to be good for all concerned. Last year I was writing about members not know we still had bulk product and propane. Now this year, our sales have increased for both bulk products and propane.

We had record numbers of water softeners provided to the members this year and even with the slow start (because of weather) the marina and rental watercraft had a good year. We will continue to rent watercraft through September 28th depending on the weather. You will need to come to the rental office or call and leave a voice mail for rentals, except for Saturday afternoons. We will only be open on Saturdays during the month of September through the 28th.

Golf Carts will be available through September 28th but you need to call 48 hours in advance or rent with the online system. The office is no longer open with regular hours after the 9th so you will need to use the voicemail system or the online rental software.

Park and Garden will close for weekly business on September 8th and will only be open on Friday and Saturday during the rest of September. We close on September 28th for the season.

We will have RV Antifreeze and Leaf Bags for your needs during September.

To those of you who need your boat removed from the lake before leaving, you can schedule boat removal for September. All boats that are removed by Park and Garden must be done before September

28th. If you need it after September it is an additional \$20. Be sure to call and get your time reserved for removal.

We will be busy during September picking up water softeners for those of you that are closing up before October 15th. In order to get a discount on next year's softener, be sure to stop by the Park and Garden and fill out your contract for 2020, and schedule the date for the pick-up of your softener. Next year will be the 8th year of the Softener program through the Park and Garden. We have not raised prices in those 8 years, but the time has come, as our supplier is raising our cost for the tanks. The 2020 season will be \$180 for the season unless you put your order in before October 15th.

If you order before you leave for the season, you will receive a \$20 discount. The cost of install will be the same as it has been.

If you are returning your softener, please drop it off by the PROPANE tank by the bullpen gate. Mark your tank with duct tape and include your site number so I can give you credit for the return.

Thank you for using the softener service for the 2019 season and be sure to sign up for the 2020 season before you leave for the year. You can sign up at the Park and Garden or get the form on the online web and at member service. It helps us to know if you are closing your site before October, so we can get over and pick up your softener. We have over 300 to pick up this year. Thank you!



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PARK INSPECTOR NEWS

BY RALPH SMITH

Here it is, September already. Where has this season gone? It seems like April 15th was just last week. Please keep in mind that even though things are beginning to slow down, we still need to make sure we follow the Rule-book/Handbook when doing things on our sites. I will be in the office through October 15th. Please keep in mind if you are thinking of selling to be sure that your blinds are open so I can see on the porch to make sure you have no enclosed rooms on your porch. We have found several folks that have sold this season who had to remove enclosed rooms,

or even walls that they had built that were made out of wood.

In the off season we will be working on removing dead trees in the green area. Please remember if you have dead trees on your lot, it is your responsibility to have them removed before they cause damage.

I hope everyone has a great fall and has time to enjoy this time of the year. For the folks who will be heading to warmer climates - travel safe and we'll see you in the spring.

One last thing that I must mention is for everyone to be sure to read the Handbook and understand it. Please don't forget that the lot cleanup deadline is always June 10! Have a great September.

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MAINTENANCE UPDATE

BY BEN FIFELSKI

The seasons sure do go by quickly. I hope that everyone had a great summer. It's now getting time to begin thinking about your fall clean-up chores before you close up your site for the fall. We have leaf clean-up to take care of and be sure to get your winterizing done properly.

The water in the Park will be turned off on October 15th. When we winterize the main water supply, we unhook all of the hoses at the main riser. Please make sure that your hoses are

correctly marked for winterizing your trailer and also for hook up in the spring.

It is important that you blow out the water line all the way to the riser when your site gets winterized.

As always, we have a long list of improvements to work on during the off-season months. I will keep you posted on our progress as we move forward.

Please don't hesitate to call with any questions or concerns that you may have. I can be reached at 616.896.8317.

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PRESIDENT, continued

ious age groups, varying experiences, as well as those who have interests in differing areas of the park. We expect to include representatives of the Chapel, Recreation, Adult Activities and other various groups within the membership of the park. Join in on what is certainly going to be a great celebration!!

Finally, as this is the last season of my tenure here at Sandy Pines, I want to express my deep gratitude to have had the blessing of serving the God of Creation, by serving this park. I am so very grateful for the dedication and skills of our staff. For all of those who have served on the Board or on committees in the last seven years, and for so many of the members who have supported us physically, emotionally and financially, I want to express my sincere appreciation. Truly God loves Sandy Pines as He has shown us, and continues showing us, in so many ways. God Bless you all. Thank you!

••••

COMMUNICATIONS SURVEY

What is your favorite way to keep up to date on park events and news? The Sandy Pines Website? The Weekly E-News? Our Facebook Page? Footprints? Weekend Flyer? Sandy Pines Park Channels 27.1-27.4? Maybe you use a combination of all of these to keep up to date with what's new and exciting in our community?

We continue improving our communication and taking your ideas into consideration when doing so. We have a Communications Survey posted at SandyPines.com/Surveys and we'd love for you to take 5-10 minutes to share your communication habits and offer ideas on all of our communication channels. The survey starts with some basic demographic information including your age

range so we can analyze trends based off that data. We start by asking which communication pieces you use most often, and then we ask a few more detailed questions about each medium. We also ask open ended questions on each communication channel, so come with ideas! We greatly appreciate your time and detail on this survey as the info gathered will guide how we budget and emphasize our future communication resources.

We've already integrated ideas passed on by the membership on our new park cable channel lineup. We now air videotaped Board of Directors, Face to Phase, and other informational meetings in Channel 27.2. If you haven't checked out

[SEE SURVEY, page 14...](#)

RECREATION NEWS

BY NIKKI HOOGEWIND

Recreation Department is very thankful to all of our wonderful staff this season! It takes a lot of time, effort, and energy to offer all the activities at Sandy Pines and the staff here works very hard all season. The extreme weather can take a toll on the lifeguards and we are thankful for their dedication to keep us safe in the pools. Each staff member plays an important role and we thank all the members who joined in the various activities this season.

The live music offerings were great this season and planning for next is already underway. If you have any band suggestions, please email those to recreation@sandypines.com, as your input is important. The new Flea Market shelter meets the requirements that most bands request and has become the main venue for booking live music events.

Staffing for 2020 is underway. Applications can be printed, completed, and turned in to the rec office by September 2, or brought to administration office - attention Nikki. Rec Dept. will be hiring lifeguards (must be certified on your own), happy shack concession staff, ropes course, kids club, swim, tennis, and golf instructors, and general rec staff. Must be at least 16 years or older. In addition, we will be hiring a rec. director assistant and pool supervisor. Please email any questions to recreation@sandypines.com. Interviews will be scheduled for April with seasonal staff hired

from Memorial Weekend to Labor Day weekend.

Thank you to all who participated in the holiday tournaments and tournaments throughout the season. The success of the tournaments depends on the participants and supporters. The Rec Dept. appreciates the tournament sponsorships from: Advertising Solutions, Shaffer Fireworks, Sidetrax Hobbies, Dairy Dip, The Outback Cafe & General Store, and Monterey General Store. Also, thank you to Ron, Bruce, and Cal for driving the tractor this season for wagon rides. Thank you to Roger, Carol, John, Carolyn and crew, for assisting with the fishing events. Thank you to Don, Dave, Mark, Bev, Chris, Barb, Pat, and Jinny for leading the adult classes/lessons this season.

••••

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MEMBER SERVICE, continued

take effect. Members are often caught off guard, especially in spring, with missed bills because they are stuck in forwarding limbo. Please call if you think you are missing your bills, as we cannot credit finance charges due to lack of selected mail service changes. If you keep your mailbox from season to season you do not have to return the keys unless you'd rather not keep track of them. If you wish, we can hold them at Member Service.

4. **Order your winterization.** If you've been winterized by us in the past, we'll e-mail or mail your order form, which you can complete and return to us. Confirmation of winterization is not guaranteed by your receipt of the form. You must complete, sign and return the form via the appropriate dates. We will attempt to send you an email confirmation after your winterization is complete. Winterization departure dates on or before September 30th start at \$90 and your keys must be in the office by September 30th to get the discount. Winterization forms received on or after October 1st start at \$110. The latest departure date is October 15th. We are not able to winterize trailers that have hot water heaters located on their porch or trailers or that share a water line. We can only accommodate 500 winterization orders. Make sure you leave a set of keys at Member Service.
5. **Unplug your modem and router.** Even though you may be turning off power to your trailer, it is recommended to unplug electronic devices to avoid power surges. If you are going to be visiting during the winter you can use the devices as service is not shut off to the park; however if something happens to internet or cable service, it is only supported by Spectrum between April 15th and

October 15th. If you are keeping internet from season to season, please keep your modem at your site.

6. **Plan and order your last pump-out of the season.** Each year members contact us after pump-outs are complete and are stuck without options as no one else pumps out trailers in the park. Monday, October 14th through Friday, October 18th is the final week of normal pump-outs for the season. We do offer two final emergency pump-outs on Wednesday, October 23rd and 30th.
7. **Tidy Up.** Spring cleanup can be easier if you clean up a little in the fall. Our Registered Contractors List online at www.sandypines.com/members lists businesses that can help. Registered Contractors are insured, know the park, and have their own access cards so you do not have to sign them in as guests.
8. **Remove your boats and floating docks.** Boats must be removed by November 1, 2019. If you installed a floating dock in your boat stake position, be sure to remove it. While not required, it is highly recommended to remove the dock to eliminate damage from freeze/thaw cycles.
9. **Plan ahead for Annual Dues & Quarterly Electric Payments.** Annual dues & quarterly electric/unit tax will be billed on October 1st and due on October 25th. We do offer a six month payment plan that **applies only to dues and assessments.** If you opt in to the plan, please understand **the monthly installment amount does not include previous balances, new account charges, or quarterly electric and state unit taxes billed during the payment plan term.** Those charges would be in addition to the installment amount. You can put money on your account in advance and carry a credit to help minimize the amount due in October.

THANK YOU TO OUR FACE TO PHASE SPONSORS

We would like to thank our Face to Phase Sponsors for the 2019 season. Sponsorships were provided by: Bakhuyzen Landscaping, LLC; Dick's Market; Booth-Hilaski-Grevenstuk Insurance and Wayland Do-It-Best Hardware.

Our sponsors provide the cookies and water, and also five \$5 Gift Certificates for the Dairy Dip. Winners are selected via a drawing after each of the meetings.

Thanks to each of you who took the time to come out to a meeting this summer.

ACH is not available, but online bill pay may be available through your bank.

10. **Keep track of your account(s).** Member Service is staffed year round, so if you have trouble logging in to your Member Web Access to view your account information or if you have questions or billing concerns, please call or email: 616-896-8315, ext. 0; memberservice@sandypines.com. For those who only receive emailed statements, Sandy Pines is not responsible if you miss the emails and accrue finance charges. Keep in touch! We're here to help.
11. **Celebrate the end of the Season at the Fall Festival!** Join your friends and neighbors Saturday, October 5, 2019. Enjoy fall themed events and a Flea Market for a final family fall fun day.

••••

ACCOUNTING UPDATES

BY KIMBERLY WILLIAMS

The 2019 Season has been a great year both financially and recreationally.

The financial statements for both Sandy Pines and Lake Monterey Golf Course have maintained positive increases from prior year and appear financially stable in preparation for the more costly months ahead. Please review the recording of the August Board of Directors meeting and Annual Update BOD Meeting for more detailed information.

FY2020 Budget Review:

In August we presented the final Operational and Capital budgets for the 2019-2020 fiscal year to the Finance Committee and Board of Directors for review and approval. These budgets have been posted on the website under Finance.

Specific items to note in regards to the budget focus for the 2019-2020 season include;

- An increase of \$24 to operational dues per the Bylaws in relation to an increase proportionate to the CPI Index 12 month increase for the Midwest Region as of March 2019.
- Operational dues without any pass-through amounts (i.e. Capital Dues, Golf Course Assessment or Cable TV) cover 38% of operational expenses. The re-

maining expenses are funding through other revenue streams within the park.

- The 2019-2020 budget reflects a \$99k pick up with net expense on the bottom line budget to maintain the park's not-for-profit focus of a balanced budget.
- The park in addition continues to focus on maintaining a 180 day cash reserve, with investment decisions adding to park assets and overall value of the park.
- The 2019-2020 fee increases include; Boat Dock (\$500), Contractor Fee (\$200), Delinquent Account Reactivation Fee per card (\$35), Guest Pass 1 Day (\$5), Guest Pass 1 Day-Security Assisted (\$7)

Upcoming Dues and Assessments:

You will find your 2019-2020 Dues and Assessments, total of \$1,882 billed on your September statement and mailed on October 1st. Please refer to the outline within the Footprints and on the Sandy Pines webpage for the cost breakdown. Payment will be due October 25th. Sandy Pines does provide an option for six monthly installment payments to pay the dues, capital contributions, cable and assessments only in the amount of \$325.46 (October through March). The payment plan does not include any other fees and charges billed to your account each month. Failure to make pay-

ments within the payment schedule, will result in the members' ineligibility of using the installment plan and your remaining balance will be due in full the month following a missed monthly installment payment. Continued unpaid balances can result in membership termination.

Many questions have arose regarding the current status of the Senior Adult group here at Sandy Pines. While this group is very important

SEE ACCOUNTING, page 13...

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winter. Leave an emergency contact name with the park if you plan to be out of state or a distance away in the winter months.

Winterizing Order Form

Sandy Pines Wilderness Trails, Inc.
2745 136th Ave.
Hopkins, MI 49328
FAX: 616 896 7409

Site: 9376

Member Name Sample
1234 MAIN ST.
Somewhere, MI 49876

Departure Date: 10/14/2019

3-X X-3
Trailer
5 X-2
1

Please use the illustration above to mark the following locations in relation to your trailer:

1- The road in relation to your trailer
2- Your riser (and the site it's in front of)
3- Outside Faucet Locations
4- Water Filter Locations
5- Sprinkler Control Locations

What site number is your riser in front of? 9375

Do you want your power off? Yes No

Do you have outside faucets? Yes No

Do you have a water filter? Yes No

Keys on file or provided? Yes No

Keys dropped off prior to departure date? Yes No

Other Key Instructions:

bill to account check enclosed

	Before Oct 1	Oct 1	
Trailer and Line (includes final pumpout)	\$90.00	\$110.00	110.00
Marked Line To Trailer only (for empty sites)	\$40.00	\$50.00	
Ice Maker	\$35.00	\$45.00	
Sprinkler System	\$55.00	\$65.00	55.00
			Total: 165.00

By signing below I understand any winterizing guarantee, if offered, extends only to ruptured water pipes caused by freezing. Sandy Pines specifically does not warranty faucets, toilet valves, seats, loose fittings, leaks, hot water heaters, sprinkler controls, appliances, or old or inferior water pipe. I have completed all required information, including date of departure. Winterizing will be done after the date of departure. We must have keys to your trailer and porch in order to complete the winterization.

Signature: Member Sample Date: 8/21/2019 Daytime Phone: 616-896-8315

Office use only: Keys Received? Yes No Print Date: 8/21/2019

Keys Picked Up: Signature: _____ Date: _____

For Maintenance Use Only: Date Done: _____ By: _____

- Remember to replace your smoke detector batteries before leaving this fall.
- Remember to turn off your thermostat before leaving this winter. Some furnace blower motors will run if the furnace is left on and temperatures drop.
- Remove valuables and valuable items from your trailer for the winter months.

Fall winter weather:

Fall weather can have brisk winds. Please take the time to secure golf cart covers, lawn furniture, and other small items. Winds have blown golf cart shelters over resulting in damage. Please check the anchoring of these golf cart shelters and secure.

Lawn and leaf cleanup:

Across the street from the Security Station is a leaf dump for vegetation disposal. You may haul leaves and brush to this area in the back of a truck or by trailer. If you do not have a truck or trailer you may purchase paper yard waste bags at the Security Station and haul to the leaf dump or leave beside the road for maintenance pickup.

Please do not bring items from home to dispose of at the park. The dumpsters within the park are for items from the park.



CHAIRMAN, continued

While I was a school superintendent Gene served as one of my school board members. And now the "table has turned" and I have had the opportunity to serve as his board member. I realized the first time around that Gene was an outstanding leader. Gene's ability to assemble a great team and plan for the future of the park are his gifts. The park

today is no doubt in its strongest financial position ever. The plans Gene has assembled for the next 10 years give us great hope for the future and long-term sustainability of Sandy Pines. His experience as a businessman has been a great asset to Sandy Pines. Whoever follows Gene after his retirement has "big shoes" to fill. If the one to fol-

low in his position continues to build on Gene's legacy, that person will be successful, and so will the park. We wish Gene the best in his retirement.

If the park continues to follow its operational structure, which is a membership organization, professionally managed and governed by a Board that follows its By-Laws we will continue to have the most economically run park in Michigan, bringing us enjoyment for years to come. Perhaps many know that our membership dues pay for just under 50% of the cost to run the park. Again, this is a reflection of the leadership of our Park President, staff, and good decision making by the Board of Directors.

May the rest of the season be great for you, your family and your friends.

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WELCOME NEW MEMBERS

Steven & Mary Jane Hofstra, Hudsonville
Narda & Brian Beauchamp, Bradenton, FL
Paul & Marta Guimond, Macomb, MI
Joel & Tammy Verburg, Byron Center
Daniel & Danielle Elders, Byron Center
Timothy & JoAnn Stahl, Ionia
Gary & Bonnie DeYoung, Hudsonville
Debra Hope, Schoolcraft

Douglas & Jessica Hart, Davison
Randy & Shari Utting, Zeeland
Tyler & Stacey Mayo, Byron Center
Stephanie & Dwight Sheltroun, South Haven
Carl & Diana Smits, Hopkins
Thomas & Debra Schofield, West Olive
Julie O'Neill, Charlotte
Stephen & Renee Brown, Kalamazoo

ACCOUNTING, continued

to us, with a great legacy, Sandy Pines is limited in regards to specific activities we can promote and support financially within the park. Sandy Pines is a not-for-profit Corporation and does not have non-profit/tax-exempt status. Sandy Pines has specific limitations in regards to any activities that would otherwise require a gaming license or involve the liability of travel by the group outside of the park. If the group chooses to create their own charter and Board, maintaining a separate non-profit license and applies for a gaming license and insurance, they may be able under their own coordination and direction to pursue the activities as desired suggesting they have all legal paperwork in place. Sandy Pines will remain removed from the activities and leave it to the direction of the

chartered committee. Sandy Pines is also and otherwise more than happy to coordinate activities and events within the park, so long as they fit the specifications allowed by Sandy Pines Wilderness Trails. We understand this group has a great benefit for our Senior Members of the park and with coordination and working together we can make the activities for the group a continued success.

We appreciate your support and dedication to Sandy Pines and the Golf Course and send continued summer blessings to all of you!



With Sincere Sympathy

Sympathy is extended to:

Duane Snyder, Site K-35, on the passing of his wife, **Bonnie**, on May 25th. Sympathy is also extended to their children, **David Snyder** and **Janie Wendyker** and to **Loretta Butler**, Site 897. Loretta was Bonnie's sister-in-law.

Drew & Dee Dee Torres, Site K-233, on the unexpected and tragic passing of their son, **Alex**, on July 28th. Sympathy is also extended to his Alex's wife, **Marly**, his siblings, **Andrea** and **Aaron** and nephew, **Andrew Ty**.



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SURVEY, continued

our new channel lineup, please do so before taking our Communications Survey.

- 27.1 Park Events, Weather & Info
- 27.2 Meetings & Video
- 27.3 Sales Listings
- 27.4 Park Channel Listing

Channel 27.1 rotates between our event calendar, park news, park alerts/cancellations, weather, traffic, and general interest information. Channel 27.2 airs our most recent Board of Directors, Face to Phase, and general informational meetings. Sales Listings cycle on channel 27.3 and our Park Channel Listing with highlighted popular channels shows on channel 27.4.



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Staff Survey

As we near the end of the summer season, please consider completing a quick employee survey for any staff that have assisted you over the season to give us feedback on how we're doing. The survey is listed by the Communications Survey at SandyPines.com/Surveys but you can also just click the Staff Surveys Member Quick Link button at SandyPines.com/Members. The survey is very short and only takes a couple of minutes. It will be helpful to have the employees name and department whenever possible.

2020 Wall Calendars

This year's Sandy Pines Wall Calendars were made possible by the suggestion of members. Due to the success in our first run of these calendars, we're proud to say we'll be bringing them back in 2020. Assembly of the calendars is already underway and we're looking for your favorite park photos to consider featuring in the calendars. If you've participated in any of our social media photo contests, your photo may end up on our calendars. If you have a few great photos you'd like to share for consideration, please send them to communications@sandypines.com. High resolution photos are needed for the calendars as the photos will be enlarged for professional printing. Our goal is to have next year's calendars ready in plenty of time for the Christmas Gift Giving Season.

2020 Community Events

In addition to our own official Sandy Pines events we also promote numerous community events organized by member volunteers such as Free Bingo, Card Games, Potlucks, and many other adult activities. The full list of these can be found on the Community Events button at SandyPines.com/Events-Activities. Handouts are available at Member Service and these events are also promoted on our online event calendar, Member E-News, and the Weekend Flyer.

If you are a volunteer event organizer, please submit your 2020 dates and details to communications@sandypines.com by October 15, 2019. Please include all the basic details of your event including the start and end dates if it's a recurring event, start and end times, location, cost, ages if applicable and details of the activity. Once we finalize our official Event, Committee, Board and Park calendar, we'll schedule and finalize Community Events. Facilities for Community Events will be earmarked on a first come, first served basis starting on October 15, 2019. February 1, 2019, is the latest date to submit Event Applications for the 2019 season in order to have them included on our Annual Community Events Calendar. Any events submitted after February 1, need to be submitted at least one month in advance to be included in park promotions such as our online event calendar and Weekend Flyer. We truly appreciate all the effort that volunteers put into organizing and hosting Community Events and we need this lead time to make sure all events are scheduled correctly without conflicts as it takes coordination of numerous departments to reserve facilities and promote events.

••••



SECURITY, continued

place a candidate or proposal sign on their site.

e. Election signs may be displayed on the member's personal property. Personal property is the member's shed, camping unit, porch enclosure, or vehicle parked on the member's site.

f. An election sign may be placed on a member's personal auto or golf cart, provided sign does not obstruct the vision of the driver.

C. Election Flyers:

1. During elections, persons may discuss issues with members present on their sites. Persons may hand out flyers to those persons present on their site.

2. Persons may hand out flyers for elections in public places, such as Flea Markets or at a gate on the street.

3. Persons cannot hand out flyers or make available political flyers in Park buildings, leave flyers on vehicles or at a membership site, when members are not present.

4. In leased buildings, however, the lessee may determine what literature may be given out or displayed inside their establishment.

5. Individuals running for the Board of Directors, or those campaigning either for or against a proposal, may display signs in the Fourth of July parade.

D. All Other types of signs:

1. All other signs must have consent from the Park President or Park Inspector to be displayed.

E. Identification requirement at voting polls:

Voters will be required to provide a State issued photo ID to the election officials at the polls.

Member Guests and speed rules:

For members who are having guests who are not familiar with the Park and rules, please advise your guests of the 10 mph speed limit prior to their entry into the Park.

Mag Cards:

For persons with a magnetic strip access card, if you are having issues with the card such as having to swipe multiple times, please stop at the Public Safety Office at the Main Gate and we will be happy to check the card and attempt to diagnose the problem.

Employee Recognition:

PSO's Nicholas Flamboe and Penny Post were recognized this month for their response to a critical medical emergency. Thank you Penny and Nick for your dedication and service.

....



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LAKE MONTEREY GOLF COURSE NEWS

BY GARY PETERS

As I'm writing this article, the water well at the Golf Course is getting completed. The Tees are holding their own and most have improved. We still have light issues on some tee boxes and also tree root problems. The tree root competes for water and nutrients on these tee boxes. We are hoping to rent a root pruning machine in the future for use by tee boxes and along some fairway edges.

This fall I will be renting a lift again to do some tree pruning on the golf course and also removal of some jack pines and cherry trees.

We picked up a set of used verti-cutters for the mower allowing us to use them on fairways, which will greatly improve the turf density.

We also have new deli sandwiches available at the Clubhouse. We have Pretzel Clubs, Super Italian subs, Tuna Salad, Egg Salad, and a Turkey and Cheese sub. We also have Non-Alcoholic O'Doul's in stock.

The Chris Simmons Hospice Fundraiser was recently held. We did an afternoon tee off with a dinner buffet and band, following the golf out-

ing. We had 80 golfers and about 60 non-golfers that joined in the fun enjoying the buffet and the band. We extended the festivities by dancing into the night! The mission was to do what Chris loved to do. He loved to entertain his friends with a day of fun. Mission completed! This event raised \$2 000 for Hospice!



CONDO NEWS

WOW summer is going so fast I cannot believe I am writing for the September Footprints. The new condos are all sold. RDI is very happy to have the project completed. Our maintenance committee is going strong putting gutter guards on our eaves to keep them from backing up. Also busy taking trees and replacing them in the back of several units. The Social Committee is working on our fall events. The Dinner Boat was a great success.

The condo association annual meeting is going to be September 26 , 2019 at the indoor pavilion. Also the social committee is planning an Ice Cream Social after the informational meeting. So please mark your calendars for information, Ice Cream and fellowship with your neighbors. Our first condo was bought 14 years ago and the last one will close in September.

We are also looking for new board members, so please think about serving on the BOD. It is a commitment but also a pleasure to work with a great group of people. The maintenance and social committees need a few new faces also.

Happy Fall!

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Dennis King



Chad Ostrom



Paul Peppel

Sandy Pines Board of Directors Election / August 17, 2019

Vote for no more than three (3) Candidates

Darlene DeWitt - 335 votes ✓ Dennis King - 413 votes

Larry Munger - 260 ✓ Chad Ostrom - 432 votes

✓ Paul Peppel - 489 votes

I voted for (number of candidates) _____

New ByLaw Language: Shall Article II, Section 7, Death of a Member of the Bylaws be amended in its entirety to read as follows:

Section 7, Death of a Member - Transfer Rights: Subject to the qualifications established in Article 11, Section 1, the membership of a deceased member may be transferred by testamentary disposition, **trust instrument**, or intestate succession. Upon the death of one of the joint tenants, Sandy Pines shall recognize the surviving joint tenant as the member, notwithstanding testamentary disposition of the membership by the deceased joint tenant.

Should more than two (2) individuals claim the deceased member's membership, then the Board shall refuse to transfer the membership until it receives an opinion of legal counsel identifying the individual entitled to the membership. If legal counsel is unable to determine who is entitled to the membership, then the Board shall have the option of terminating the membership by payment to the deceased member's estate of an amount equal to the current assessed value of the membership less currently owed annual membership dues, special assessments and capital assessments, utilities, or other charges.

581 Yes 101 No

2020 DUES, CAPITAL, CABLE, & SPECIAL ASSESSMENT

The total annual membership dues, capital contribution, cable TV, and special assessment for the 2019/2020 season will be \$1,882 and will be on your October 1st statement as follows:

2020 Annual Dues	\$1,196
2020 Annual Capital	200
Total Dues/Capital	1,396
2020 Annual Cable TV*	136
Special Assessment – Golf Course (5 of 10)**	150
Special Assessment –Capital Reserve Fund (3 of 10)***	200
Total 2020	\$1,882

The cost of living increase for the total annual dues/capital contribution is 1.7% or \$24.

*At the annual election held August 21, 2010, the membership approved a requirement that ALL memberships be required to participate in the bulk cable TV program which reduced each members cost of cable by 43% in the first year.

**At the annual election held August 15, 2015, the membership approved a ten year annual golf course assessment to be used for golf course operations and capital assessments.

***At the annual election held August 19, 2017, the membership approved a ten year annual Capital Reserve Fund assessment; which shall be dedicated to capital expenditures, as listed and reviewed annually, on the 10-year Capital budget estimate, beginning in fiscal year 2017/18.

YOU HAVE TWO PAYMENT OPTIONS:

Dues, Capital Contributions, Cable TV, Special Assessments, and all other fees and charges are due and payable October 1st. The total balance billed to your account must be paid in full by October 25, 2019 to avoid service charges.

OR

SIX MONTHLY INSTALLMENT PAYMENTS to pay **the dues, capital contributions, cable, and special assessments** only in the amount of **\$325.46** due by the 25th of **EVERY** month (October through March). Failure to make payments within the

SEE ASSESSMENT, page 19...

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ASSESSMENT, continued

payment schedule, will result in the members' ineligibility of using the installment plan and your remaining balance will be due in full at that time. PLEASE NOTE: **The payment plan includes only the dues, capital contributions, cable, special assessments, and related service charges. The payment plan DOES NOT include any other fees and charges billed to your account each month. You must add all other charges for services, electric, state unit tax, etc. to the monthly installment amount of \$325.46. As dues and assessments are due and payable October 1st, a missed payment under the payment plan, 60 days from October 1st, will result in magnetic card deactivation and additional charges will apply for reactivation.**

Sandy Pines Bylaws, Article III, Section 6, Effect of Nonpayment of Annual Dues, Special Assessments, Capital Assessments or Other Charges: The nonpayment of any annual dues, special assessments, capital assessments, or other amount due and/or owed to Sandy Pines by a member within sixty (60) days after the same shall become due and payable, shall result in the automatic termination or suspension of the membership, and all rights and privileges related thereto except the right to vote at annual or special elections. The terminated or suspended member shall NOT have the right to recover any monies from Sandy Pines.

SERVICE CHARGES: A service charge of 1.5% (18% APR) applies after the 25th day of each month on the unpaid balance on your account. Minimum Service Charges apply. We do not accept postmarks or check dates as payment dates, so please mail early. We cannot guarantee timely delivery by the post office. Unfortunately, we cannot waive the service charges. **Your payments on account are due in the office on or before the 25th of the month. Accounts more than 60 days past due will have all magnetic cards deactivated and there will be an additional charge per card for reactivation.**

Sandy Pines no longer has an automatic ACH payment option. Please consult your financial institution regarding the availability of bill pay programs that they may offer.

CLASSIFIEDS

We have more 'Site for Sale' listings online at www.sandypines.com

Please call **Kathy (ext. 113)** or **Nick (ext. 114)** at 616-896-8316, for additional information or to schedule an appointment

For Sale from Site 578: 2017 brand new 38' Keystones Hideout camper, 3 sliders with bunkhouse and queen bedroom. Full size refrigerator in the kitchen. Sleeps 9. Power awning, power jacks and tongue. Lots of extras are on this camper still under warranty. We are selling because we bought a place in Sandy Pines. If you would like to see it we have it in storage down the road from Sandy Pines. Asking: \$31,500, call 616-297-9762.

For Sale - Site 744: 2005 Breckenridge Park Model - 12x40. Shed in back, new back deck, built in 2017. Fire pit, nice landscaping. New stove and golf cart garage, both in 2018. Sunroom. Two golf carts, one gas and one electric. Asking \$70,000. Call: 616.340.2600.

For Sale from Site 1394: Near new 2011 Forest River Cedar Creek Destination Trailer, Model 40CFL. This 40', 3-slide beauty has every option available. Home quality kitchen, 8' ceiling throughout, all wood raised panel cab-

inetry. Only used a handful of nights in 2011 before campground closed and we came to Sandy Pines, where it is stored. Asking: \$19,500. Call: 248.350.0361 or email DaisyCuts@gmail.com for photos.

For Sale from Site K-256: 16' Playbouy Pontoon w/40 hp Johnson. Galvanized trailer, life jackets and anchors included. In very good shape. Asking: \$6,900. Call: 616.540.2339.

For Sale - Site N-464 - Phase 4: Water view, 2004 Trophy Double Loft with sunporch and deck. Sleeps 10. Full size 200 sq ft garage and plenty of parking. Gas E-Z-GO golf cart. Very clean, furnished, and has extra pantry and storage areas. Asking: \$98,500. Call or text Norm at 616-291-1824.

For Sale - Site N-438 - Phase 4: (must see) Waterfront, fully furnished 1991 Quailridge trailer with sun porch and

deck. Very clean and renovated with new roof and water resistant luxury vinyl floors throughout. Boat stake, storage shed, new golf cart and golf cart shelter. Asking: \$118,000 OBO. Call or text Tim at (616) 304-6085 for more information.

For Sale: 2016 Dutch Park – Park Model - Sterling S777-RLH 13'6" with living space 399.9 sq. ft. overall height 84" sidewalls – 285" dormer. Camping at its finest - 1-1/2 loft, a/c in loft and on main floor, full size appliances, fire place, shelf for tv, drop floor queen size bedroom, 1 full bath, 2 rollout pantry closet,s bistro table (1 extension) and 4 chairs, sofa bed, 2 swivel rocker recliners, 2 end tables with lamps. Also include various kitchen items and other miscellaneous items. Located at Duke Creek Campground, 15190 White Creek Ave, Cedar Springs MI, Lot 41 Asking: \$51,999. Call: Al at 616-550-8879.



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