



FOOTPRINTS IN THE SAND

SEPTEMBER 2018



End of Summer



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PHONE NUMBERS

Member Services.....616.896.8315
 Mon.-Fri. 8:00am-4:00pm
 Closed Saturday & Sunday

Fax Number616.896.7409
 Member Service.....0
 memberservice@sandypines.com

Administration

Gene/Kathy105
 gene@sandypines.com
 kathy@sandypines.com

Kimberly109
 kim@sandypines.com

Beth.....106
 beth@sandypines.com

Park Inspector.....616.896.7286
 inspector@sandypines.com

Pumpouts-Emergency111

Park & Garden

Jack Schmidt, Manager616.896.9334
 Golf Cart Rentals616.896.9888
 parkgarden@sandypines.com

Sales Office.....616.896.8316
 Mon.-Fri. 8:00am-4:00pm
 Sat. by Appointment
 Closed Sunday

Sales Office or Camping

Kelli.....103
 Kathy Molner.....113
 Nick Brott.....114
 sales@sandypines.com
 camp@sandypines.com

Maintenance.....616.896.8317
 maintenance@sandypines.com
 Mon.-Fri. 8:00am-4:00pm
 Sat. 8:00am-3:00pm
 Closed Sunday

Emergency/Public Safety616.896.9006
 Fax Number616.896.9182
 security@sandypines.com

Recreation Department.....616.896.8318
 Nikki Hoogewind, Recreation Director/Adult Recreation
 Kim Day, Aquatics Director
 recreation@sandypines.com

Lake Monterey Golf.....616.896.8118
 www.lakemontereygolf.com
 Golf@golflmgc.com

Laundromat Hours — 7:00am–11:00pm

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LETTER FROM THE CHAIRMAN OF THE BOARD

BY DON VAN DOESELAAAR

The season is fast coming to a close. Students are back in school, vacations are over and many fine memories have been created at Sandy Pines.

At the August Board of Directors meeting we welcomed 30 new members of which 23% are retirees. Most of the new members are from Michigan, a few are from the surrounding Great Lake States and others are from as far away as Florida and Arizona.

The Board adopted the 2018-2019 Budget for Sandy Pines and Monterey Golf Course. The Sandy Pines budget shows that our Park is a 6-million-dollar operation and the Golf Course operation exceeds 450 thousand. The Park and

the Golf Course will again end this fiscal year in a solid strong financial condition. We are thankful that we have an outstanding staff under the leadership of Gene Van Koevering.

The approved Capital Reserve budget shows that 1.2 million will be spent on such items as roof repairs, structural improvements, equipment acquisition, major maintenance, mechanical acquisitions, and a variety of other needs. As you may know, capital expenditures can only be used to purchase or maintain and extend the life of major assets.

We thank the membership for approving two of the three changes to the By-Laws. These changes

ADMINISTRATIVE TEAM

Gene Van Koevering Park President
 Kimberly Williams Chief Financial Officer
 Ben Fifelski Maintenance Supervisor
 Steve Deyarmond Director of Emergency Services
 Keith Garvelink Interim Director of Security
 Gary Peters Golf Course Manager

MANAGEMENT TEAM

Josh Janowiak... Marketing/Member Service Manager
 Kelli Blackman Guest Service Manager
 Kathy Brott Executive Assistant
 Kathy Molner..... Sales Manager
 Ernie Kunkel Park Inspector
 Nikki Hoogewind..... Recreation Supervisor
 Jack Schmidt..... Park & Garden

COMMITTEE CHAIRS

Finance..... Ginny Hager
 Golf Course.....
 Grounds & Maintenance..... Kelvin Kronemeyer
 Long Range Planning..... Kevin Hager
 Member Outreach.....
 Policy Committee Joel Van Kalker
 Rules Meghan DeHaan
 Safety & Security Committee..... Dennis King
 Technology..... Bob Powers

BOARD OF DIRECTORS

— MISSION STATEMENT —

The Sandy Pines Board of Directors will provide positive leadership and management direction so as to ensure the long term viability and success of Sandy Pines Wilderness Trails, Inc.

Ellen Carpenter (21) • Rick Day (20)
 Brian Elling (21) • Ginny Hager (20)
 Jim Huck (20) • Kelly Johnson (21)
 Dennis King (19) • Chad Ostom (19)
 Don Van Doeselaar (19)

Boardofdirectors@sandypines.com

CLUBS

Garden Club Nelson Bouma
 Senior Adult Activities..... Sue Stank

RETAIL SERVICES

Outback Café.....616.292.7249
 Hilltop Dairy Dip.....616.405.5643
 Park & Garden616.896.9334
 Just Your Style.....616.669.6788

eliminate areas of conflict in wording and enhance Board functioning. Thank you for your support.

The Board also adopted a new set of policies at its last meeting. The policy book is divided into three sections. The first section contains the employee handbook, the second covers operations, and the third is specific to Board of Directors functioning. This is the first time that Sandy Pines has had a unified policy book. Before, Sandy Pines had many individual documents governing various aspect of operations. In some cases, there was more than one document covering the same area of operations. As these updated policies are administered, they no doubt will have to be updated from time to time to meet changing conditions and new laws passed by the federal and state governments.

The process of updating these policies began in November, 2017, with the Park President's Executive Assistant assembling all the individual documents in one place. After a procedure of cutting, pasting, updating and rearranging, the draft was ready for review by staff, Board members and the Policy Committee. The Policy Committee began meeting weekly in early June and finished its work the first week of August. They reviewed and audited every page of the document. Next, it was submitted to the Board for its final review at their August work session. In all, about 15 individuals had input into this project. It is estimated that about 100 hours of time went into this process. Special thanks to the Policy Committee for its effort and time to complete this project.

As you begin to plan for fall activities we wish you well.



LETTER FROM THE PRESIDENT

BY GENE VAN KOEVERING

On the morning of August 18, we had our annual member meeting at the chapel. If you missed that event, you may watch it on our You

Tube channel by going to our www.sandypines.com website, then scrolling to the bottom of any page where you can click on the You Tube icon. It will bring you to all the meetings that have been put on video to date including the Annual Member meeting.

I would like to thank Rog Grinwis for the many years of service he provided to the park in so many different capacities and departments. Rog retires from the Board this year after finishing his latest 3 year term of office. Thank you Rog for all you have done in so many ways!!! You are loved and appreciated!

Congratulations to Brian Elling, Kelly Johnson and Ellen Carpenter who were elected for three

year terms, and Don Van Doeselaar and Chad Ostrom who were elected for one year terms on the Board of Directors. Your willingness to give back to Sandy Pines by serving on the Board of Directors is commendable and appreciated. I look forward to working with you in the year ahead as we explore opportunities and meet challenges in a positive, productive and proactive manner for Sandy Pines and Lake Monterey.

Thanks to those who voted in this year's election. Your votes filled (5) five Director Positions and passed 2 Board recommended ballots. Your support is greatly appreciated!

Very soon now, our department Managers and employees will begin the task of undertaking annual personnel reviews of each of their staff members. If you have had any interactions with our staff at any level, I would encourage you to click on the "Staff Surveys" on our Member page

See **PRESIDENT**, page 4...

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PRESIDENT, *continued*

on the Sandy Pines website and provide us with your thoughts, comments, and suggestions. We have a great group of employees, so if you have any accolades, we would love to read them and pass them on to the staff.

We need to thank so many of you for your positive attitudes and contributions to the park and staff during this past season. Your support of the departmental activities and your willingness to get involved with park wide activities like the Christmas in August this year!! Wow, there were so many areas of the park where Members got involved!! Thank you for making all these opportunities for memories. This type of support proves the commitment to our Mission Statement: "We are dedicated to providing a and safe environment where families and friends create lifetime memories."

If you were a supporter of programs, staff, and/or election activities, or volunteered on a committee, on a work crew, or most importantly supported the park and golf course with prayers...you have made a tremendous difference in the 2018 season. Thank you!

As we approach the 50th anniversary of Sandy Pines, we will begin the process of putting

together a group of Sandy Pines members to provide ideas and direction to an Event Planner yet to be hired. This group will be comprised of various age groups, varying experiences as well as those that have interests in differing areas of the park. We expect to include representatives of the Chapel, Recreation, Adult Activities and other various groups within the membership activities of the park.

This broad base of Member Volunteers will be given the opportunity to express their ideas, comments and suggestions to a professional Coordinator/Planner. This fall it is our intent to contract with a Planner subsequent to holding interviews with Candidates who have experience in organizing events such as we intend to have in 2021. You can help us out by passing on a name if you have knowledge of a professional Event Planner. Please have them contact Kathy Brott in the Admin office.

Finally, I wish to express my gratitude of being blessed to serve God by serving this park. I am grateful for the staff, the Board and for so many of the Members that support us physically, emotionally and financially. This is a great place to enjoy and it is a great place to work. Thank you!

MAINTENANCE NEWS

BY BEN FIFELSKI

The seasons sure do go by quickly. I hope that everyone had a great summer. It's now time to begin thinking about your fall clean-up chores before you close up your site for the season. We have leaf clean-up to take care of and be sure to get your winterizing done properly.

The water in the Park will be turned off on October 15th. When we winterize the main water supply, we unhook all of the hoses at the main riser. Please make sure that your hoses are correctly marked for winterizing your trailer and also for hook up in the spring.

It is important that you blow out the water line all the way to the riser when your site gets winterized.

As always, we have a long list of improvements to work on during the off-season months. I will keep you posted on our progress as we move forward.

Please don't hesitate to call with any questions or concerns that you may have. I can be reached at 616.896.8317.

PARK INSPECTOR UPDATE

BY ERNIE KUNKEL

Greetings fellow campers! It has been one year since I began as the Park Inspector. Many thanks to Gene Van Koevering and the entire staff for their support and patience with me as I try to do this position justice.

Special gratitude to Ralph Smith, prior inspector, who made himself available without exception to guide me through the proper understanding of Park procedures. I can't pretend I've got it completely down yet, but I keep learning.

Saying that, I also appreciate the kind words of encouragement and friendly gestures of the

membership. It is like a fresh breeze in a slack sail. Thank you all.

Boat stakes continue to puzzle me. The arrangement for parking boats causes problems daily.

Please remember we are using someone else's land, and a spirit of community and friendliness should govern our dealings with others... especially when difficulties arise.

"Imagine no possessions, I wonder if you can..."
— John Lennon.

SALES NEWS

BY KATHY MOLNER

Can you believe that it's already September? Where has the summer gone? It's time to get ready for fall and closing up yet it only seemed like yesterday, when we were getting our water turned on.

Just a reminder that our maintenance department does winterization of the trailers. You can get signed up at Member Service anytime now.

As of writing this there have been 143 sales in the park and we still have a couple months left to sell. Yes we keep very busy in the fall. In fact we continue to show right up until the snow flies. It's been a very busy season in our office, and we thank you. Without the wonderful members here this park would be in shambles. But instead we are very strong.

Once again a big shout out to the staff who have worked so diligently for each and every one of you this year. We sometimes get very exhausted but are always thankful that you are here and are patient with us. We're always striving to do our best for you.

As you begin to pack up your homes to leave for the winter, we get a little bit lonely around here. We are always excited for you as you head to warmer weather, and wish you safe travels and a healthy and happy fall.

Thanks for another great season at Sandy Pines. We will look forward to seeing you in the spring of 2019.

Thanks again,
Your sales staff

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With Sincere Sympathy

SYMPATHY IS EXTENDED TO:

Barb & Curly Near, Site 268, on the passing of their father, **Bill Hall**, on July 23rd.

Julee Gould, Site 29, on the passing of her husband, **Bruce**, on July 31st.

Reba Walling, Site K-341, on the unexpected passing of her brother, **Rev. Dale Cross**, a former member of Sandy Pines, on August 6th.

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PUBLIC SAFETY OFFICE NEWS

BY KEITH GARVELINK

Security Services Incidents for July

July was an exceptionally busy month for Security Services. The total number of incidents investigated was 159. Following is a summary of activity for July.

Water Assists: 1
Parking Complaints: 6
Electrical Fire: 1
Medical: 19
Natural Death: 1
Conduct Violations: 4
Misc. Rule Violations: 6
Larceny: 3
Illegal Entry: 11
Burglary: 1 (Investigated and unfounded)
Underage Driver: 2
Reckless Operation: 6
Illegal Drugs: 4
Fireworks Complaint: 1
Prohibited Sales from Site: 1
Suspicious Person: 3
Operate While Intoxicated: 5
Assault: 1
Boat Violation: 2
Malicious Destruction of Property: 3
Open Container: 2
Vehicle Fire: 1
Curfew Violations: 4
General Assistance Calls: 7
Property Damage Accident: 8
Traffic Complaints: 28
Weapons: 1
Lost/Found Property: 3
Suspicious Incidents: 6
Urinate in Public: 1
Domestic Disputes: 5
Burning Violations: 1
Missing Person: 1
Noise Violations: 4
Fire: 1
Unattended Fire: 1
Illegal Burn: 1
Animal Complaint: 1

Safety Office New Employees

Please welcome Brent Ferris and Dennis Nietering to the Safety Team. Brent is a full time Court Services Deputy and will be part time. Dennis is a retired military person who served his country honorably for twenty one years. We are excited to have Brent and Dennis join our team. Please take a minute to introduce yourself to them if the opportunity presents.

Michigan Eat Safe Fish Guidelines

A member recently made inquiry regarding consuming fish from Lake Monterey. Given our lake is on private property, the State has never done any testing on our fish. The Department of Natural Resources recommends following the State of Michigan Statewide Safe Fish Guidelines. Those guidelines appear below.

Below is a link to a publication on this topic for those who wish additional information.

https://www.michigan.gov/documents/mdch/MDCH_EAT_SAFE_FISH_GUIDE_-_SOUTHWEST_MI_WEB_455360_7.pdf

Carp Fishing Contest

There is a carp fishing contest taking place from August 19 through August 26. Entry fees are \$10.00 with a prize of \$100.00. The winner will be determined by total weight caught during the contest period. All State of Michigan fishing rules apply. All ages are welcome to enter the contest.

Type of Fish	Chemical of Concern	Size of Fish (inches)	MI Servings per Month
Black Crappie	Mercury	Any Size	4
Bluegill	Mercury	Any Size	8
Bullhead	Mercury	Any Size	4
Carp	PCBs	Any Size	2
Largemouth Bass	Mercury	Under 18"	2
		Over 18"	1
Muskellunge	Mercury	Any Size	1
Northern Pike	Mercury	Under 30"	2
		Over 30"	1
Rock Bass	Mercury	Any Size	4
Smallmouth Bass	Mercury	Under 18"	2
		Over 18"	1
Suckers	Mercury	Any Size	8
Sunfish	Mercury	Any Size	8
Walleye	Mercury	Under 20"	2
		Over 20"	1
White Crappie	Mercury	Any Size	4
Yellow Perch	Mercury	Any Size	4

2019 DUES, CAPITAL, CABLE & SPECIAL ASSESSMENT

The total annual membership dues, capital contribution, cable TV, and special assessment for the 2018/2019 season will be \$1,858 and will be on your October 1st statement as follows:

2019 Annual Dues	\$1,172
2019 Annual Capital	200
Total Dues/Capital	1,372
2019 Annual Cable TV*	136
Special Assessment – Golf Course (4 of 10)**	150
Special Assessment – Capital Reserve Fund (2 of 10)***	200
Total 2019	\$1,858

The cost of living increase for the total annual dues/capital contribution is 1.8% or \$24.

*At the annual election held August 21, 2010, the membership approved a requirement that ALL memberships be required to participate in the bulk cable TV program which reduced each members cost of cable by 43% in the first year.

**At the annual election held August 15, 2015, the membership approved a ten year annual golf course assessment to be used for golf course operations and capital assessments.

***At the annual election held August 19, 2017, the membership approved a ten year annual Capital Reserve Fund assessment; which shall be dedicated to capital expenditures, as listed and reviewed annually, on the 10-year Capital budget estimate, beginning in fiscal year 2017/18.

YOU HAVE TWO PAYMENT OPTIONS:

Dues, Capital Contributions, Cable TV, Special Assessments, and all other fees and charges are due and payable October 1st. The total balance billed to your account must be paid in full by October 25, 2018 to avoid service charges.

OR

SIX MONTHLY INSTALLMENT PAYMENTS to pay the dues, capital contributions, cable, and special assessments only in the amount of **\$321.31** due by the 25th of **EVERY** month (October through March). Failure to make payments within the payment schedule, will result in the members ineligibility of using the installment plan and your remaining balance will be due in full at that time. PLEASE NOTE: The payment plan includes only the dues, capital contributions, cable, special assessments, and related service charges. The payment plan DOES NOT include any other fees and charges billed to your account each month. You must add all other charges for services, electric, state unit tax, etc. to the monthly installment amount of \$321.31. As dues and assessments are due and payable October 1st, a missed payment under the payment plan, 60 days from October 1st, will result in magnetic card deactivation and additional charges will apply for reactivation.

Sandy Pines Bylaws, Article III, Section 6, Effect of Nonpayment of Annual Dues, Special Assessments, Capital Assessments or Other Charges: The nonpayment of any annual dues, special assessments, capital assessments, or other amount due and/or owed to Sandy Pines by a member within sixty (60) days after the same shall become due and payable, shall result in the automatic termination or suspension of the membership, and all rights and privileges related thereto except the right to vote at annual or special elections. The terminated or suspended member shall NOT have the right to recover any monies from Sandy Pines.

SERVICE CHARGES: A service charge of 1.5% (18% APR) applies after the 25th day of each month on the unpaid balance on your account. Minimum Service Charges apply. We do not accept postmarks or check dates as payment dates, so please mail early. We cannot guarantee timely delivery by the post office. Unfortunately, we cannot waive the service charges. **Your payments on account are due in the office on or before the 25th of the month. Accounts more than 60 days past due will have all magnetic cards deactivated and there will be an additional charge per card for reactivation.**

As of October 1, 2018, Sandy Pines will no longer **be offering** the automatic debit payment plans. Sandy Pines recommends the members manage the payments directly with their banking institution. Most online bill payment systems through banking institutions now electronically transmit payments directly to Sandy Pines. You may also make debit or credit card payments in the office or through our website (convenience fees apply).

PARK & GARDEN NEWS

BY JACK SCHMIDT

As I was working in the Park and Garden store last week I had a customer come in and ask "are you selling propane, mulch and or stone this year?"; "I see the propane tank is gone and you don't have any bulk pits out front." **YES WE DO SELL BULK PRODUCTS AND FILL PROPANE TANKS.** The bulk propane tank is behind the compactor behind the retail center, right next to the bullpen gate. We still offer 20 and 30 lb. fill and exchanges every day except Sunday. And, yes, we have bulk products behind the store. Just come in and ask and we can show you the products.

It's hard to believe that we are only a few weeks away from the water turn off at Sandy Pines. It has been a great summer. Thank you all for your support of the Park and Garden Store. We had record numbers using the water softeners, and the Paddleboards, Kayak, and Golf Cart rentals all had a great year.

We will continue to rent watercraft through the end of September. The Marina will be **open only on Saturday after Labor Day Weekend.** The Park

and Garden hours will change beginning the week after Labor Day. **We will be open only on Friday and Saturday from 9 to 4. The store closes for the season on September 29th.**

You can still rent golf carts through September 29th by going online or calling the store at 616-896-9888 and leave a message. The rental office will close after September 4th. If you need to pick up a golf cart or rent watercraft, stop by the Park and Garden store on Friday or Saturday, or leave a voicemail. Always give us 24 hours to respond. We will still be checking Voicemail during the week and will call you to set up times.

The biggest item for September is to start getting the water softeners returned and signed up for next year. Stop by the store and sign a new contract for next year and get \$20 off the cost for 2019. We also need to know the date you will be leaving Sandy Pines so we can pick up the softener. **It helps us if you don't wait until the water turn off date.** All softeners will be picked up by October 15th. If you are returning them to

the store, please use duct tape to put your site number on the softener and leave it at the gate to the Propane area. (The propane is behind the retail center by the bullpen gate. We have a pad set up for the tanks.) Again, thank you for using the softener service and be sure to sign up for next year to get the discount. You will receive an email from Park and Garden in February or March, 2019, to confirm your order for the softener in 2019.

We will have RV Antifreeze and Leaf Bags for your needs during September.

For those members who use the Park and Garden for boat in/out service, be sure to call and set up a time to get the boat removed from the lake. We offer the service on Monday through Saturday. No boat service on Sunday.

The staff of the Park and Garden thanks you again for your patronage of the store this summer and we look forward to the summer of 2019.

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NEWS FROM THE CONDOS

BY RICHARD RANDELS

Where did the summer go? It is hard to believe that school has started and many of our fellow Sandy Pines residents will soon be making plans to close up for the winter. This is when we especially appreciate condo living at Sandy Pines. We can leisurely continue to enjoy all that this setting has to offer without having to leave for the winter. We can enjoy the colors and smells of autumn without the hassle of raking up the leaves.

Throughout the year we will continue with our various social activities such as our annual Christmas Party and monthly women's breakfasts. Walks and rides through the park offer special gifts through fall, winter and early spring. Getting in an extra round of golf early or late in the

season is also a thrill for some of our year-round residents.

As we warm ourselves in front of our fireplaces this winter we can reflect on how quickly this condo project has moved to near completion in the last two years. The last building in the development will be started this fall. This will conclude the 54 unit (27 building) development. A couple of the final units are still for sale, but they are going fast. The model unit is open by appointment only now, but come over and take a look at how we have grown. We love to see those golf carts from across the street traveling on our newly paved road.

RECREATION NEWS

BY NIKKI HOOGEWIND

Thank you for an amazing first summer as Recreation Director. I have enjoyed each event, meeting so many people, working with a great staff, and being at this wonderful place! Sandy Pines is so much fun and has so much to offer. As Recreation Director, I am looking to improve communication for this department and have found that texting is super easy and available to most members on their cell phone. I am encouraging all members to text message @sprec19 the number 81010. Texts will come directly from the Recreation Department. Again, to join: text #=81010 text message=@sprec19, hit send button, you will receive a confirmation text. This is a great way to be informed of events, receive reminders or lesson closures, volunteer opportunities, and recreation updates.

Reflecting on this past month, highlights include: Halloween, Color Run, Christmas Parades, Fishing, Mileage Mondays, Tie-Dye events, Golf Cart Rodeo, Island Swim & End of Season Rec. Party. The Rec Staff has truly enjoyed teaching and working with all the kids, pre-teens, and teens this summer. Our staff always enjoys seeing all the smiling faces of kids and parents around Sandy Pines. As we all begin to transition back into school mode, we hope you have a safe, enjoyable school year. We are already planning events for next season!

The last big weekend for the Rec. Dept. is Labor Day weekend. We have lots of tournaments planned and hope the weather cooperates. It has been a warm, sunny, wonderful summer and we hope everyone can get out and participate one more time. We will also have night, glow mini golf and movies at the Rec. Station. Fireworks will be Saturday, September 1 at Dusk.

Pool hours will remain the same until Monday Aug 27-Thursday Aug 30. The phase 3 pool, Water Park & Happy Shack will be closed for back to school (4 days). The phase 3 pool, Water Park, Happy Shack will re-open Friday, Aug 31-Monday, September 3. Monday, September

3 the Phase 3 pool, Water Park, and the Happy Shack will close for the season at 5 pm. Thank you for all those who supported the Happy Shack this summer. We appreciate all the business and our customers who come in often! We currently have several new clothing items, so stop in and take a look!

The arcade/game room has been very busy this summer and we thank all those who use it and have kept it clean. The weight room is also a busy place and enjoyed by many members. We currently have a few machines that need repair or are broken, and at this time we are planning and have budgeted to replace some equipment with new machines, so we will not be doing major repairs at this time. Reminder: this weight room is for adults only and NO children should be in the weight room.

Lastly, the Water Park is a very popular place, and a place that many would like to enjoy. If you are not using a lounge chair, please leave it open for others. Bodies reserve chairs not towels. Also, the pool checks are a time to use the bathroom, get a drink, check in with family, and rest for a few minutes. During this time our staff does check the water to make sure it is clean to return into the pool. Unfortunately, during this time, we have found "items" in the pool that require maintenance to come and check the levels and add treatment to the water. As this happens it takes longer than the pool check, and we have to shut down the pool for 1-2 hours, based on the treatment that is needed. No one enjoys this and it becomes costly each time. Department managers have met several times this summer and steps have been created to try and reduce the number of calls to maintenance and closures for members. We appreciate feedback and suggestions and have outlined the new steps below:

Step 1: Parent or guardian to be within arm's length of any child 36" or less, at all times

Step 2: Swim diaper required for any/all child 36" or less, at all times.

Step 3: Kiddie pool will be closed for 1 hour (5-6pm). During this time, there will be no children

36" or less allowed in ANY pool.

Step 4: Children 36" or under will not be allowed in any pool.

We will begin with Step 1 Monday, August 20 and add additional steps (2-4) as needed.

WELCOME NEW MEMBERS

Lawrence & Linda Strugala, Arizona
Albert & Julie Diebold, Allegan
Beth Ritsema, Grand Rapids
Roy & Karen Davis, Byron Center
Daniel & Kristin Lucas, Ada
Stephen & Joanne Fredericks, Holland
David & Anne Nethercot, Grand Rapids
Michael & Tammy Drayton, Grand Rapids
Chad & Michelle Haverdink, Zeeland
John & Kristi Merriitt, Holland
Brandon & Heather Newell, Kalamazoo
Todd & Stacie White, Battle Creek
Lois Vanlwaarden & Dale Nichols, Florida
Michael Hoyt, Indiana
Perry & Paulette Szuminski, Wisconsin
David & Angela Hawks, Milan
Daniel & Diane Smith, Nashville, MI
Chad & Raquel Simmons, Illinois
Bette Farr, Wayland
James & Ashley Nichols, Kalamazoo
Richard & Michele Elenbaas, Zeeland
Michael & Nelia Shotwell, Florida
Richard Slagter, Jr. & Donna Laux, Virginia

MEMBER SERVICE NEWS

BY SUE FLOWERS

SUMMER SEASON HOURS

Monday – Friday 8:00 am to 4:00 pm
Mail Room Hours 2:00 pm to 4:00 pm
Saturday & Sundays Closed

Labor Day Holiday Weekend Hours

Friday, August 31st 8:00 am to 4:00 pm
Saturday, September 1st 8:00 am to 4:00 pm
Sunday, September 3rd Closed
Monday, September 4th Closed
Tuesday, September 5th Back to normal business hours!

September 8th is the last Saturday Member Service is open for the summer season. This is also the last day that Maintenance will be offering Saturday emergency pump outs.

September

1 Labor Day Flea Market, Pancake Breakfast & Labor Day Fireworks
8 Last Member Service Saturday & last Saturday emergency pump outs of the season
28 Last day for early Winterization rates

October

1 Annual dues & quarterly electric adjustments on Member bills
1 2019 Flea Market dates available for booking on Member Web Access
6 Octoberfest Flea Market
15-19 Last regular pump outs for the season
12 Last day for Winterization Orders

15 Water turned off for the season park-wide
24/31 Last two emergency pump outs of the season

Please Note: Water extensions are no longer offered; all water is turned off October 15th.

Season Departure Checklist

When you're departing for the season we recommend the following top ten tips:

1. Check and update your contact information. Login to Member Web Access and update your summer and winter mailing address and phone numbers, if needed. Because your email address is your login, you'll need to contact Member Service to change email address(s).

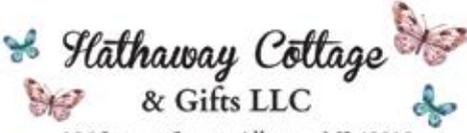
2. Submit your mail forwarding request. If you have a Sandy Pines mailbox, submit your forwarding request 3-4 weeks before you depart. You can begin forwarding at any date but it may take up to a month for it to take effect. Members are often caught off guard, especially in spring, with missed bills because they are stuck in forwarding limbo. Please call if you think you are missing your bills, as we cannot credit finance charges due to lack of selected mail service changes. If you keep your mailbox from season to season you do not have to return the keys unless you'd rather not keep track of them. If you wish, we can hold them at Member Service.

3. Order your winterization. If you've been winterized by us in the past, we'll e-mail or mail your order form, which you can complete and return to us. Confirmation of winterization is not guaranteed by your receipt of the form. You must complete, sign and return the form via the appropriate dates. We will attempt to send you an email confirmation after your winterization is complete. Winterization departure dates on or before September 28th start at \$80 and your keys must be in the office by September 28th to get the discount. Winterization forms received on or after October 1st start at \$100. The latest departure date is October 15th. We are not able to winterize trailers that have hot water heaters located on their porch, or trailers or that share a water line. We can only accommodate 500 winterization orders.

4. Unplug your modem and router. Even though you may be turning off power to your trailer, it is recommended to unplug electronic devices to avoid power surges. If you are going to be visiting during the winter you can use the devices, as service is not shut off to the park; however if something happens to internet or cable service, it is only supported by Spectrum between April 15th and October 15th. If you are keeping internet from season to season, please keep your modem at your site.

5. Plan and order your last pump-out of the season. Each year members contact us after pump-outs are complete and are stuck without options, as no one else pumps out trailers in the park.

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Monday, October 15th through Friday, October 19th is the final week of normal pump-outs for the season. We do offer two final emergency pump-outs on Wednesday, October 24th and 31st.

6. Tidy Up. Spring cleanup can be easier if you clean up a little in the fall. Our Registered Contractors List online at www.sandypines.com/members lists businesses that can help. Registered Contractors are insured, know the park, and have their own access cards so you do not have to sign them in as guests.

7. Remove your boats and floating docks. Boats must be removed by November 1, 2018. If you installed a floating dock in your boat stake position, be sure to remove it.

8. Plan ahead for Annual Dues & Quarterly Electric Payments. Annual dues & quarterly electric/unit tax will be billed on October 1st and due on October 25th. We do offer a six month payment plan that applies only to dues and assessments. If you opt in to the plan, please

understand the monthly installment amount does not include previous balances, new account charges, or quarterly electric and state unit taxes billed during the payment plan term. Those charges would be in addition to the installment amount. You can put money on your account in advance and carry a credit to help minimize the amount due in October. ACH is no longer available.

9. Keep track of your account(s). Member Service is staffed year round, so if you have trouble logging in to your Member Web Access to view your account information or if you have questions or billing concerns, please call or email: 616-896-8315, ext. 0; memberservice@sandypines.com. For those who only receive emailed statements, Sandy Pines is not responsible if you miss the emails and accrue finance charges. Keep in touch! We're here to help.

10. Celebrate the end of the Season at the Fall Festival! Join your friends and neighbors Saturday, October 6, 2018. Enjoy fall themed events and a Flea Market for a final family fall fun day.

THANK YOU TO OUR FACE TO PHASE SPONSORS

We would like to thank our Face to Phase Sponsors for the 2018 season. Sponsorships were provided by: Scott's Carts Plus, LLC; Secure Roofing; Dick's Market; Wayland Do-It-Best Hardware (x2) and Superior Carts and More, LLC (x2).

Our sponsors provide the cookies and water, and also five \$5 Gift Certificates for the Dairy Dip. Winners are selected via a drawing after each of the meetings.

Thanks to each of you who took the time to come out to a meeting this summer.

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THANK YOU, SPENCER!

Spencer, a beautiful Cocker Spaniel, loves to pick up trash! He carries it all the way back to his home in the Park to be discarded. In this photo he picked up a can that someone threw in the bushes along the road. He has had a very busy summer here.

Please remember to pick up after yourselves, so Spencer can enjoy his time at Sandy Pines instead of cleaning up messes! Let's all take a lesson from Spencer and put trash where it's supposed to be put!



SANDY PINES

BOARD OF DIRECTORS ELECTION

AUGUST 18, 2018

VOTE FOR NO MORE THAN FIVE (5) CANDIDATES

Ellen Carpenter (599)
3-Year Term

Kelly Johnson (602)
3-Year Term

Chad Ostrom (419)
1-Year Term

Brian Elling (608)
3-Year Term

Kelvin Kronemeyer (228)

Dan Ten Hoopen (364)

Maurice Gabrielse (198)

Janet Munger (356)

Donald Van Doeselaar (473)
1-Year Term

I voted for (number of candidates) _____

**Shall Article VIII, Section 7, which currently reads:
Section 7, Resignations and Vacancies**

- a. Resignations: Any director may resign at any time, orally, or in writing, by notifying the Chairman of the Board or the Secretary. Such resignation shall take effect at the time therein specified, and unless otherwise specified, the acceptance of such resignation shall not be necessary to make it effective.
- b. Vacancies: At the discretion of the Board of Directors, any vacancy on the Board of Directors, caused by death, resignation, removal, disqualification, or any other cause other than an increase in the number of directors, and occurs more than (120) days before the next annual election shall be filled within (30) days by any of the following ways:
 1. The Board may choose a candidate from the election of directors at the previous Annual Meeting of Members. Any duly nominated candidate having received the greatest number of votes from the previous election of directors, and not having been elected in accordance with Bylaw [Ref:] ARTICLE XII ELECTIONS Section 1-12, may be deemed to be elected, to fill the vacancy for the unexpired balance of the term of the vacancy to be filled.

2. The Board may call for a Special Meeting of the Members to fill the vacancy.
3. The Board may allow the vacancy to remain until the next annual meeting of the membership.
4. The vacancy may be filled by a member who receives the affirmative vote of a majority of the remaining directors then in office, at any regular meeting of the Board of Directors. The term of a director elected by the Board of the Directors to fill a vacancy expires at the next annual meeting at which directors are elected.

Any vacancy which may occur less than 120 days before the next annual election, may or may not be filled at the discretion of the Board of Directors.

**Be amended in its entirety to read as follows:
Section 7, Resignations and Vacancies**

- a. Resignations: Any director may resign at any time, orally, or in writing, by notifying the Chairman of the Board or the Secretary. Such resignation shall take effect at the time therein specified and if not specific, shall take effect immediately. The acceptance of such resignation by the Board shall not be necessary to make it effective.

b. Vacancies: At the discretion of the Board of Directors, the Board may allow a vacancy – whether caused by death, resignation, removal, disqualification, or any other cause - to remain until the next annual meeting of the membership. If the Board chooses to fill a vacancy - whether caused by death, resignation, removal, disqualification, or any other cause - it shall be filled at the next Board meeting. At the discretion of the Board, the vacancy may be filled by any of the following methods:

1. The Board may choose a candidate from the election of directors at the previous Annual Meeting of Members. Any duly nominated candidate having received the greatest number of votes from the previous election of directors, and not having been elected in accordance with Bylaw [Ref:] ARTICLE XII ELECTIONS Section 1-12, may be deemed to be elected to fill the vacancy for the unexpired balance of the term of the vacancy to be filled.
2. The Board may call for a Special Meeting of the Members to fill the vacancy for the unexpired balance of the term of the vacancy to be filled.
3. The vacancy may be filled by a member who receives the affirmative vote of a majority of the remaining directors then in office at the next meeting of the Board of Directors. The term of a director elected by the Board of the Directors

to fill a vacancy expires at the next annual meeting at which directors are elected.

652 Yes 235 No

New ByLaw Language: *Shall Article VIII, Section 9 of the Bylaws be amended in its entirety to read as follows:*

Section 9, Quorum. A majority of the directors shall constitute a quorum. A quorum must be present, either in person or through remote participation, in order to transact the business of the Board. Remote participation shall be governed by an Operating Policy that authorizes Remote Participation in Board Meetings outlining the authorized circumstances for remote participation, the conditions and requirements for remote participation, and the procedure for remote participation.

694 Yes 197 No

New ByLaw Language: *Shall Article VIII, Section 6(d) ("Powers of the Board") be amended in its entirety to read as follows:*

d) have the authority to borrow money for Sandy Pines for any project or expenditure, so long as the loan is unsecured. If the loan will result in Sandy Pines' proving a mortgage as to real property, then the membership must first vote to approve the loan.

449 Yes 454 No

LAKE MONTEREY GOLF COURSE NEWS

BY GARY PETERS

As we are all saying, this season has flown by! The turf is recovering great from the water well being down and also from disease.

Our Junior league keeps growing, which is awesome! I would like to thank all of the volunteers for their hard work in making this possible each year.

We will be aerating the greens on September 17 and tees the same week. We will be working on the wet area by the 12 Tee box, after that.

Back in the spring we put down crabgrass and grub control, which both need to be watered in. With the well being down, we had to rely on Mother Nature, who happened to be four days later with the rain than we needed. Consequently, we do have crabgrass that has broken though the chemicals, and we will have to wait to see what happens this fall with grubs.

Thanks for another great year! Stop by the Clubhouse and check out our line of clothing or grab a snack or an ice cream bar when you're in the area.

Jim Cadena, Owner

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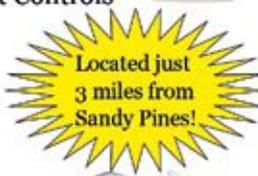


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HEPATITIS A

Michigan has had a Hepatitis A outbreak this summer. The outbreak has been mostly on the eastern side of the State of Michigan. Allegan County has reported two cases. Sandy Pines is a melting pot of people coming and going which could increase the potential of the diseases existence within the Park. Hepatitis is commonly transmitted by feces as a result of not washing hands after utilizing the bathroom or after changing diapers. You can get hepatitis A by eating contaminated food or water, during sex, or just by living with an infected person. This strain of hepatitis has resulted in over 80% of the people contracting the disease to become hospitalized and 27 deaths.

The illness can appear fifteen to fifty days after you are exposed to the virus. The illness can cause you or your family member to be hospitalized. It is a very highly contagious liver disease. Some people can be infected with the disease and not experience symptoms. Young children, older adults and those with weakened immune systems or chronic diseases may be more susceptible.

Prevention — the State of Michigan suggests the following:

- Get vaccinated against hepatitis A.
- Wash hands after using the restroom and before eating or preparing meals for yourself or others.
- Instruct children to wash hands after the use of restroom facilities and before meals.
- Hand washing should occur for at least 20 seconds with soap and water.
- Use your own towels, toothbrushes, and eating utensils – don't share.
- Do not have sex with someone who has HAV infection.
- Do not share food, drinks, drugs, or smokes with other people.
- If you think you may have hepatitis A, see your medical provider.

If you have hepatitis A, please cooperate with your local public health to help protect others.

Symptoms:

- Nausea and vomiting
- Belly pain
- Feeling tired
- Fever
- Loss of appetite
- Yellowing of the skin and eyes
- Dark urine
- Pale-colored feces (poop)
- Joint pain

Schwan's Representatives will be in the Park Saturdays - 11 am - 5 pm Phase 4 parking area Stop by and check out their great variety of frozen food products!

SANDY PINES ACCOUNTING UPDATE

BY **KIMBERLY WILLIAMS**

I would like to personally thank the many volunteers within the park, who give so much of their time and energy, working on the Board, on various committees or helping day in and out through many activities within the park. Sandy Pines is blessed with all of the contributions you provide to the park. We have experienced a great year in 2018, both financially and operationally.

FY2019 Budget Review:

The recently approved 2018-2019 budgets for Sandy Pines and Lake Monterey Golf as well as the accompanying fee schedules are now posted on the Sandy Pines webpage under Members and Finance.

Upcoming Dues and Assessments:

You will find your 2018-2019 Dues and Assessments, total of \$1,858 billed on your September statement and mailed on October 1st.

Please refer to the outline within the Footprints and on the Sandy Pines webpage for the cost breakdown. Payment will be due October 25th. Sandy Pines does provide an option for six monthly installment payments to pay the dues, capital contributions, cable and assessments only in the amount of \$321.31 (October through March). The payment plan does not include any other fees and charges billed to your account each month. Failure to make payments within the payment schedule, will result in the members' ineligibility of using the installment plan and your remaining balance will be due in full the month following a missed monthly installment payment. Continued unpaid balances can result in membership termination.

Changes in Payment Plan Offerings:

As of October 1st, 2018, Sandy Pines will no longer be offering the option for the Automatic ACH payment plan. We do understand the

interest to the members in providing this option, however with current changes to the structure of the system, the liability and extensive labor to manage the program is a concern.

Today, the majority of all financial banking institutions provide multiple options of BillPay programs that can be managed by the consumer month-to-month. We feel it is in the best interest of the member to manage their own payments to ensure timely and accurate processing and with sufficient funds available.

If you are currently participating in the Automatic ACH payment plan and have questions regarding the processing of payments through your own financial institution, please ask your financial representative or feel free to reach out to us for guidance.

 <p>Starting at \$1500!!!</p> <p>With so many to choose from, call or visit us online at www.usgolfcars.com or Facebook keyword "US Golf Cars"</p>	<p>We service</p>    <p>Call Mike today for On-Site Service or Pick-up and Delivery!</p> 
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CHRISTMAS *in August*



1st Place Photo Contest

Liz Lenartz



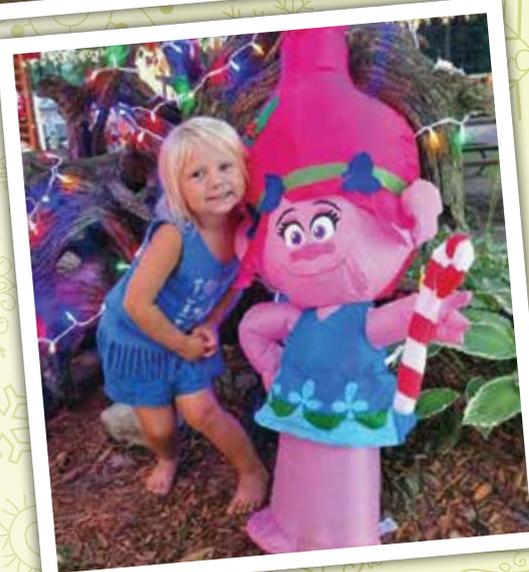
2nd Place Photo Contest

Lisa Britten



3rd Place Photo Contest

Andy Merritt



EMERGENCY SERVICES UPDATE

BY STEVE DEYARMOND

Preparing for the fall/winter storage mode:

1. Secure and place outdoor items in shelter.
2. Winterize your trailer prior to freezing temps and have your holding tank. pumped. Winterize or contact your lawn service to winterize your lawn sprinkler system.
3. Remove items that will freeze in cupboards. Remove alcoholic beverages from the park. Remove food in cupboards that will attract mice.
4. Defrost and clean your refrigerator. Place baking soda in the refrigerator to absorb odors.
5. Place moth balls under your trailer to deter critters and deacon or mouse proofer to deter mice.
6. Place golf carts in storage or affix to a stationary object or your second golf cart with chain and padlock to deter theft. A wheel can also be removed to deter theft. Disconnect batteries.
7. Turn off your propane tanks. Have your propane tanks filled if you plan to visit in the winter months. Have a furnace technician check your furnace for proper operation.
8. Have your watercraft winterized and place in storage. Outboard motors should be secured with chain and padlock.
9. Contact your lawn service for fall leaf removal.
10. Close vents, windows, and roll up awnings. Place pop up campers in storage mode. Have a technician check around roof vents for proper weather seal.
11. Turn off electric at the pedestal at the road.
12. Place stabilizer gas treatment in golf carts, lawn mowers, watercraft and mopeds.
13. Remove boat dock from the lake and place it on your site. Boat docks may not be stored in the green area. Watercraft may not be stored on the beach or in the green areas. All boats must be removed from the lake by November 1st.
14. Turn off your water at the water riser, disconnect your water line and mark your water line.
15. Make sure that Sandy Pines has your winter address and phone number. Update the park if you move in the winter. Leave an emergency contact name with the park if you plan to be out of state or a distance away in the winter months.
16. Remember to replace your smoke detector batteries before leaving this fall.
17. Remember to turn off your thermostat before leaving this winter. Some furnace blower motors will continue to run when the thermostat is still on in the winter months.
18. Remove valuables and valuable items from your trailer for the winter months.
19. Contact local contractor for any roof/leak repairs.
20. Check the age of Fire Extinguisher in your unit and the last date inspected. If older than six years or not hydrostat tested in the last six years, it may be more cost effective to replace with new.

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BRUCE SEXTON, DDS

MARKETING NEWS

BY JOSH JANOWIAK

SANDY PINES MEMBERS PAGE

As we near the end of the season I'd like to point you in the direction of our Members Page at SandyPines.com/Members. The Members Page is one stop shopping for everything members need to know. The page is broken down by Member Quick Links which directly lead to seasonal information and services; Department Contacts which takes you to each department page and includes associated departmental services, seasonal hours and associated department news. The Member News Feed is a chronological list of all park news including department updates, Footprints Articles along with Closings and Cancellations. The Members Page also includes links to the Weekend Flyer, E-News Archive and Footprints Archive.



MEMBER QUICK LINKS

At the top of the Members Page we regularly rotate the Member Quick Link Buttons to more easily direct you to seasonal information and services. As we start to wrap up the season you'll find buttons for the following:

- Member Web Access to check and update your contact information, schedule pump outs, schedule guest passes and check account balances

- The Registered Contractors List for fall cleanup and projects
- Pump Out Services for end of season final pump out dates
- Winterization forms, information, dates and deadlines for scheduling service
- Staff Surveys to give feedback on staff that assisted you throughout the season
- Text Alerts & Communication for all the ways we have to keep in touch in and out of the season

TEXT ALERTS & COMMUNICATION

We have many new systems for sending email alerts, updates, information and payment receipts. We often get inquiries regarding specific notifications or emails. Should you ever receive a notification, email or text that you'd like to follow up on, please send us a screen shot of the notification or bring in your device with the notification so we can follow up appropriately and on the proper notification system.

We continue dialing in our new Rave text and email alert system. Rave is an emergency alert system that will automatically text and email you in the event of regional and local severe weather events. We also have the ability to text and email you important park news and updates through this platform so it is important to note not every alert will be an emergency alert. If you are a member/owner, Member Web Access automatically syncs with the alert system. The best way to make sure you're up to date is to confirm that we have your updated cell phone numbers and email addresses. You cannot opt out of emergency and important park news alerts but in the future we'll have options for opting into different park news distribution lists, specifically Recreation Alerts for pool closings, event cancellations, etc. Since Associate Members and Guests are not able to receive these alerts, we also post each alert in the Member News section of the Members Page at SandyPines.com/Members and on our Sandy Pines Recreational Community Facebook Page.

FOOTPRINTS, MEETINGS & SURVEYS

We had many recent requests to add all our archived Footprints to the website so we listened and voila! All Footprints starting back in March of

1972 are online at SandyPines.com/Footprints. Upon landing on the main page you'll see all of this year's monthly Footprints and the archive of all past Footprints. Select a decade, select a year, select a month and travel back in time!

We've had many inquiries this year about running videotaped Board and Face to Phase meetings on our park cable channels. We tested this out by running a few meetings and had issues processing and uploading the meetings since their file sizes are so big. We will get it figured out and hope to have this setup for next season. In the meantime, all of our videos are posted chronologically on our YouTube Channel. Once uploaded to YouTube we also post them on our website Event Calendar and on our Facebook Page.

As we near the end of the summer season, please consider completing a quick employee survey for any staff that have assisted you over the season to give us feedback on how we're doing. Just click the Staff Survey Member Quick Link button at SandyPines.com/Members. The survey is very short and only takes a couple of minutes. It will be helpful to have the employees name and department whenever possible.

If you have thoughts, ideas or suggestions on our website or any of our communication in general, we'd love to hear from you! If you ever come across outdated, inaccurate or misspelled information on our website please copy the URL address and forward it on to us. Please email any and all suggestions to josh@sandypines.com.

WHAT'S HAPPENING?

Congratulations to **Tom & Issy Aley**, Site N-310, on celebrating their 46th Wedding Anniversary on September 2nd. We wish you many more years of happiness together.

CLASSIFIEDS

We have more 'Site for Sale' listings online at www.sandypines.com.

Please call **Kathy (ext. 113)** or **Nick (ext. 114)** at 616-896-8316, for additional information or to schedule an appointment.

For Sale from Site 240: 2007 Wildwood 37' Travel Trailer 37BHSS. Travel Trailer only - 37ft Bunkhouse Superslide. Has a very nice layout and larger/open and bright walk-through bathroom. Larger kitchen setup than most with an extended counter/bar stool area. The Bunkhouse has 2 bunks and a table that folds down into a bed with lots of cupboards/storage. Queen bed, sleeper sofa and dining table converts to bed. Sleeps 8-9. Excellent Condition. This is currently set up at Sandy Pines Lot #240 Phase 1. We are hoping to upgrade to a Park Model and this is the only reason for selling. Contact me if interested and to schedule a tour. Come check out his Beautiful trailer. Asking: \$16,900. Call or Text Candy 616-635-5096 or email cmckenzie2004@yahoo.com.

For Sale from Site 578: 2017 brand new 38' Keystones Hideout camper, 3 sliders with bunkhouse and queen bedroom. Full size refrigerator in the kitchen. Sleeps 9. Power awning, power jacks and tongue. Lots of extras are on this camper still under warranty. We are selling because we bought a place in Sandy Pines. If you would like to see it we have it in storage down the road from Sandy Pines. Asking: \$31,500, call 616-297-9762.

For Sale - Site 744 - Phase 2: Trailer, garage, back deck and new golf cart. Please call: 616.340.2600 with questions.

For Sale - Site N-16 - Phase 4: Lakefront! Beautiful view. Remodeled Oakland Park,

completely furnished. New furniture on the 10x30 4-season porch. Golf cart and shed. Must see! Asking: \$118,000. Call: 616.291.1618.

For Sale - Site N-464 - Phase 4: Waterview, 2004 Trophy Double Loft with sunporch and deck. Sleeps 10. Full size 200 sq ft garage and plenty of parking. Gas E-Z-Go golf cart. Very clean, furnished, and has extra pantry and storage areas. Asking: \$98,500. Call or text Norm at 616-291-1824.

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