



SANDYPINES
RECREATIONAL COMMUNITY

FOOTPRINTS IN THE SAND

OCTOBER 2020



READY, SET, RELAX.

Online at [SandyPines.com](https://www.SandyPines.com), Facebook & Instagram

PHONE NUMBERS

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Member Service Ext. 101

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Nikki Hoogewind, Director/Adult Rec.

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Lake Monterey Golf616.896.8118

Gary Peters, Manager

www.lakemontereygolf.com

Golf@golfimgc.com

Laundromat Hours – Open 24 Hours

ADMINISTRATIVE TEAM

Jeff Sweitzer Park President

Kimberly Williams Finance & Accounting

Steve Deyarmond Emergency Services

Keith Garvelink Security Services

Ben Fifelski Maintenance

Gary Peters Lake Monterey Golf Course

MANAGEMENT TEAM

Kathy Brott Executive Assistant & Camping

Sue Flowers Member Service

Nikki Hoogewind..... Recreation

Josh Janowiak Communications

Jamie Bogema..... Human Resources

Jack Schmidt Park & Garden

Jeff Hopkins.....Park Inspector

COMMITTEE CHAIRS

Finance..... Ginny Hager

Golf Course Bill Reynolds

Grounds/Maintenance Kel Kronemeyer

Long Range Planning..... Kevin Hager

Policy Joel VanKolker

Rules Michelle Bengsch

Safety & Security Rod Burch

Technology Bob Powers

CLUBS

Senior Adult Activities Sue Stank

OUR MISSION

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Dairy Dip 616.405.5643

Just Your Style 616.896.6788

Park & Garden Store 616.896.9334

P & G Rental Office 616.896.9888

BOARD OF DIRECTORS

Ellen Carpenter Chairperson (21)

Brian Elling (21)

Jim Huck Secretary (23)

Ginny Hager Treasurer (23)

Kelly Johnson (21)

Dennis King Vice Chairman (22)

Larry Munger (23)

Chad Ostrom (22)

Paul Poppel (22)

BOARD OF DIRECTORS

~ MISSION STATEMENT ~

The Sandy Pines Board of Directors will provide positive leadership and management direction so as to ensure the long term viability and success of Sandy Pines Wilderness Trails, Inc.



PARK PRESIDENT NEWS

BY JEFF SWEITZER jeff@sandypines.com

Thank You!

October is the first month of our off season. This is the time our team steps back to catch their breath to assess what we did well this past season and what we need to improve in the upcoming 2021 season. It is also the time to say Thank You to many who helped make our 2020 season happen. During the busyness of the season, we see many great things happening, yet we do not have the time to say Thank You. We continue to be thankful for our team, our board, our members and our God for allowing us to have a 2020 season.

We want to thank all our Volunteers within our park and golf course. This year could not have been a success without you stepping up to volunteer. Your tireless efforts to make Sandy Pines and Lake Monterey Golf Course a beautiful place to have fun, relax and make memories are due to the dedication and love you showed for our park. We cannot list all your names as we definitely would miss someone, but please know you were and are appreciated for the hard work and dedication you gave us. Thank you to each of you!

Thank you to our staff! We continue to be blessed with an awesome team! We have had a challenging year with starts, stops, restarts, ups and downs. Thank you to the entire staff for enduring this 2020 season. This Thank You covers the entire team, CC cleaning staff, grounds and maintenance team, pump out team, the security and emergency services team, recreation team, member service team, finance team, communications team, human resource team, sales and camping team and the golf course team. Thank You for the blessing it is to work with all of you and how you serve our members, our park and our golf course. You are valued and appreciated! This Team worked tirelessly to make our season a success under unprecedented conditions. If our members have an opportunity to see our staff prior to leaving for the off season, please express your heart felt Thank You and gratitude. We were blessed to have a 2020 season and this team made it happen!

To our members, Thank You for your patience, blessings, encouraging words and support. This year was challenging for all of us. The rules changed continuously. You were asked to do or not do things that you have never been asked

in prior years at your Happy Place. You were not able to do some of our favorite activities or events. With God's grace, we choose to focus on the positive. The positive came from many of our members. On behalf of the staff and me, Thank You! We appreciate your financial, moral, and spiritual support. Thank you to our members who continue to stick with us and support us! You are valued and will be missed this off season.

We would like to congratulate our Board of Director Officers that were elected at our last Board of Directors meeting on September 18, 2020. Congratulations to our new Chairperson Ellen Carpenter and to our new Vice Chairperson Dennis King. Ginny Hager will continue as our Treasurer and Jim Huck will continue on as our Secretary.

The Board of Directors continue to be strong leaders and supporters of our members, staff, park and golf course. Thank You to the Board of Directors for leading us and governing us with the best interest of Sandy Pines and Lake Monterey Golf Course being the top priority. Your passion and dedication for supporting the members, staff and each other delivers on the goal of "Preserving the Past while Preparing for the Future". The financial future and stability are bright for Sandy Pines and Lake Monterey Golf Course with our current board.

Offseason

With all the Thank You's being said and many heading to warm places for the offseason, there remains much to do during the offseason at Sandy Pines and Lake Monterey Golf Course. Many projects were stalled this year due to the uncertainty of how COVID-19 might impact

Continued on Page 4



MASKS REQUIRED



Masks covering nose and mouth must be worn in any indoor space and when outdoors and unable to consistently maintain a distance of six feet or more from individuals who are not members of their household unless the person falls under an exemption under Section 2 of EO-147.



Violators will be assessed fines of \$500.00 per violation, and additional penalties may be applied to the Member Site.

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Park President News / Continued From Page 3

Sandy Pines and Lake Monterey Golf Course.

FEMA North Shore Center

The FEMA North Shore project will continue throughout the offseason. The month of October will focus on the interior completion of this project. Drywall, electrical and painting will take place. We continue to receive many positive remarks about how well the project is going as well as excitement around its opening next year.

Cart Bridge

We will be planning the kickoff of a cart bridge to connect Phase 3 and Phase 6. This is a needed asset to our park for safety reasons. Currently, members and campers travel across a county road to enter these two phases. We need to ensure the safety of our members and guests, which this project will do. The plan is to have this completed by May 2021.

50th Anniversary & Sales Department

Our 50th Anniversary team will continue to meet to develop spectacular events to help celebrate our anniversary. Much is being planned by a large group of special volunteers. With the retirement of our sales manager this past season, we will be restructuring our Sales Department in prep for next season. This will be an opportunity to improve on areas as well as do things differently than what we have done in the past.

Strategic Planning Session

In closing, we cannot say enough Thank You's for our 2020 season. We are truly blessed at Sandy Pines and Lake Monterey. At the close of the season, please know much continues to be done at Sandy Pines and LMGC to prepare for our upcoming 2021 season. We say goodbye to many of our friends while wishing you safe travels and good health during the offseason. God Bless, stay healthy and stay safe!

NORTH SHORE CENTER



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BOARD OF DIRECTORS UPDATE

BY PAUL PEPPEL BoardOfDirectors@sandypines.com

And just like that, it's October. After stumbling out of the blocks in the spring, we found our footing and persevered despite challenging obstacles. The members joined together, adapting to ever-changing circumstances. The administrative team worked tirelessly, continually trying to keep focus on an ever-moving target. The board lent ears and expertise when appropriate. And just when we thought we had it all figured out, BAM! We hit the wall, aka October 15th.

While we don't know what shape the State of Michigan will be in next year, there is reason for excitement and optimism at Sandy Pines in 2021. The North Shore Building construction continues and is on pace to open next season. It's thrilling to watch an artist's rendition morph into reality.

The uses and opportunities will be many for all. Also, next year, the park will be celebrating its 50th year, an amazing milestone. An anniversary committee is already in place to help coordinate numerous activities in the park for all to enjoy. Stay tuned for more details as this extravaganza will span multiple weekends. If you have pictures to share, that would be fabulous as many of us can only imagine the remarkable transformation from the park's humble beginnings to its present-day splendor. Your photos can be submitted at SandyPines.com/50th.

By this reading, you will know the results of the lake committee's recommendations to the board. Talk about a hard-working group. These volunteers met every week throughout the

summer and formulated some excellent ideas for the board to contemplate. Yet another reason for confidence in 2021 as we look forward to preserving long-term viability of the park's most valuable asset.

So, as we bid farewell to the snow birds, Michigander full-timers, and trunk slammers, the board wishes all a safe and happy off-season. There is ample reason for hope and expectation in 2021 as we continue to strive to make it the best year ever! Your comments and suggestions are always welcome and encouraged at boardofdirectors@sandypines.com.

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End of Season Dates



Fall

September

- 8 Park & Garden closes Sunday-Thursday
- 12 Saturday Member Emergency Pump Outs & Member Service Hours End
- 20 Marina Closes for the Season
- 25 Member Account Balanced Due
- 26 Park & Garden Closes for the Season
- 28 2020 Cabin & Park Model Camping Rentals End

October

- 1 Annual Dues, Assessments & Quarterlies Billed
- 1 Camping & Flea Market Reservations Open for Next Season
- 15 Water Turned Off & Seasonal CCs Close
- 19-23 Last Week of Scheduled Pump Outs
- 25 Member Account Balances, Annual Dues, Assessments & Quarterlies Due (Adjusted Electric)
- 28 Last Pump Out of the Season (EPO Rate)

November

- 1 Boat Removal Deadline
- 1 Seasonal Gates Close
- 25 Member Account Balances Due
- 26-27 Admin Offices Closed for Thanksgiving



Winter

December

- 24-31 Admin Offices Closed for the Holidays
- 25 Member Account Balances Due

Merry Christmas!



January

- 1 Admin Offices Closed for the Holidays
- 4 Quarterlies Billed (Electric)
- 15 Annual Renewal Notices Sent
- 25 Member Account Balances & Quarterlies Due

Happy New Year!



February

- 13 Sandy Pines Winter Festival
- 25 Member Account Balances Due

Happy Winter Fest!



Spring

March

- 15 Annual Renewal Update Deadline
- 25 Member Account Balances Due

Happy St. Patrick's Day!



April

- 1 Annual Renewals & Quarterlies Billed
- 15 Seasonal Gates Open
- 15 Water Turned on for the Season (Weather Permitting)
- 15 Water Softener Deliveries Begin
- 17 LMGC Spring Clean Up
- 23 Member Account Balances, Renewals & Quarterlies Due

Happy Easter!



May

- 15 Saturday Member Service Hours Start
- 22 Park & Garden Store Opens (Monday-Saturday)
- 25 Member Account Balances Due
- 29 Marina Opens for the Season
- 31 Memorial Day Service

See our online Calendar with these dates and more at SandyPines.com/Calendar.

COMMUNICATIONS NEWS

BY SYDNEY RITZ communications@sandypines.com

Communications Update

Josh, our Director of Communications is taking some time off to welcome home his beautiful baby daughter. We all are very excited for Josh to spend quality time at home with his family! While he is gone, I will be helping with the Communications within the park. My name is Sydney Ritz and I worked here the summer of 2019 as an intern and returned this past summer as Josh's assistant.

Surveys

As the 2020 season comes to a close, we are very interested in getting your feedback regarding our events, staff, Park & Garden Store, Sales Department and communications. All our available surveys can be found at SandyPines.com/Surveys. Be sure to check this page for the closing date of each survey. It will also let you know what rewards you will have a chance to win upon completion.

Communications Survey

Our Communications survey is up and running until October 31st. We would love to hear your feedback on how effectively we communicated

over the 2020 season. Anyone is welcome to take the survey. For a little incentive, we will be giving away a \$50 Online Merch & Logo Wear Store gift card to one random person that completes the survey.

Sandy Pines Merch & Logo Wear

Sandy Pines merchandise and logo wear is available for purchase online in our new Merch Store. We have everything from t-shirts, hoodies, hats to blankets available. We've also added cool weather beanie hats, knit scarfs, flannel pants, jackets, and vests with fleece options.

Online Merch Store

Our online store is open for two weeks each month. The Store opens Sunday, October 4th through Sunday, October, 18th. Onsite pick up is no longer available, so all orders will be shipped directly throughout the winter. In the October store, we have lots of cold weather and camouflage gear to prepare you for the fall season. Check out this month's store at SandyPines.com/Merch.

The online store will reopen again in November

where we will be debuting our 50th Anniversary Merch! We will have many new items that will be able to be shipped in time to make for the perfect Christmas present. Starting in our November store, new annual Sandy Pines Christmas Ornaments will be available for purchase.

50th Anniversary Sponsorships

Our 50th Anniversary Celebration will be a fantastic way to publicize your business while enriching our community. We're offering a variety of sponsorship levels for all budgets. If you are a park resident and want to advertise your business for this special event, you will get a 20% discount on all advertising sponsorship options. Our Headliner Platinum Sponsors will include logo exposure on all our 50th Anniversary event signage, shared through all our marketing mediums. This is an amazing deal that will provide year-long exposure throughout 2021. Our Gold, Silver, Bronze and Individual event sponsorships provide varying levels of exposure depending on your budget. Go to SandyPines.com/Partnerships for the 50th Anniversary Media Kit.

Communications Survey

Complete the survey to be entered to win a \$50 Merch & Logo Wear Store gift card by October 31st.



Take the survey at SandyPines.com/CommunicationsSurvey





Sandy Pines Merchandise

The online store opens Sunday, Oct. 4th and closes Sunday, Oct. 18th at midnight. Orders will be shipped to you.

Limited time camouflage designs still available and our new cold weather gear! Next month we'll have 50th themed Christmas Merch!



SandyPines.com/Merch

EMERGENCY SERVICES NEWS

BY STEVE DEYARMOND steve@sandypines.com

Charging Golf Carts and Hydrogen Gas:

Last month Salem Fire Department responded to a carbon monoxide alarm at the Condos. Through research it is determined that the probable cause of the carbon monoxide alarm may have been caused by the charging of a golf cart in the garage. Golf cart charging of lead batteries does not emit carbon monoxide but does emit hydrogen gas when charging. Hydrogen gas in non-ventilated spaces can accumulate and cause asphyxiation, fire, and explosion.

Hydrogen gas is colorless, odorless, and its flammable limits are between 4 and 7%.

Common CO detectors are designed to activate when the unit detects 150 parts per million(ppm)

of CO for 30 minutes. These detectors will also activate exposed to 300 ppm of hydrogen gas for 30 minutes.

Displacement of oxygen in a non-ventilated area by hydrogen gas is believed to cause headaches, nausea, breathing problems and vertigo. High concentrations of hydrogen gas that displace oxygen can cause asphyxiation, death, fire, and explosions.

To protect you and your family please do the following:

- Have a working CO detector in your residence.
- If charging a golf cart inside an enclosed space (such as a garage or golf cart garage), make sure the area is ventilated. Leave a window open or the garage door open 12 inches.
- It is always safest to charge a golf cart outside.

Unvented Propane Space Heaters:

It is not uncommon to hear of persons using an unvented propane space heater inside their porches as the temperatures become

colder. Most brands of unvented heaters come with a variety of warnings and precautions for their use in enclosed spaces. Manufactures instructions and advisories should be strictly followed. Propane heaters emit several chemicals during the combustion process of heating the space. Carbon monoxide, carbon dioxide, soot, unburned hydrocarbons, and water. Carbon monoxide is odorless and can cause severe health issues and death. Excessive water production as part of combustion can also damage interior surfaces and create an environment to produce mold.

Many unvented heating appliances indicate that they are 99.9% efficient. As these appliances become older the efficiency may become less effective and less efficient creating a poorer breathing environment indoors. Anyone using an unvented heater indoors should have a qualified technician inspect and repair annually prior to use and install a carbon monoxide alarm.

Although vented space heaters may be more expensive and require professional installation these may provide a safer indoor environment for you and your family and should be considered.

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FINANCE & ACCOUNTING NEWS

BY KIMBERLY WILLIAMS kim@sandypines.com

Welcome Shannon!

We are happy and blessed to welcome Shannon Dykstra to Sandy Pines in our Accounts Payable/General Accounting position.



Her past experience, skills and knowledge in accounting and great personality are a wonderful asset to all of us here at Sandy Pines. Shannon is a lifelong resident of the Dorr area and her familiarity with Sandy Pines and the community is also a wonderful attribute for her role. She and her husband Jody have three children, Sydney, Jesse, and Ryley. They have recently gained a son in law, Grant, with the marriage of their oldest daughter this summer. She is looking forward to being a part of the Sandy Pines community.

Please join us in welcoming her to the Sandy Pines!

Financial Updates

As the 2020 season comes to an end, I would like to take the opportunity to provide you with a few financial updates.

Dues & Assessments

Your September 2020 billing will be sent the first week of October and include your final electric, state unit tax as well as any residual ancillary charges from the 2020 summer season. Your September 2020 bill will also include your 2021 Dues, Capital and Special Assessments for the next summer season, for a total amount of \$1,896, including an increase of \$14, in accordance with the 1% March 2020 CPI index for the year. Payment for the 2021 Dues and

Assessments is due in full by October 25th, 2020 to avoid service charges or payable in six installment payments of \$327.88 by the 25th of every month, October thru March. The payment plan option includes only the dues, capital contributions, cable, special assessments, and related service charges. The payment plan does not include any other fees and charges billed to your account each month.

Sandy Pines

Sandy Pines and Lake Monterey Golf Course have had a different year but are closing in a strong financial reposition recouping losses recognized early in the season related to the COVID-19 pandemic. Sandy Pines has been able to recoup and maintain its strong cash position in reserves, especially with the help of the PPP Loan. Total Net Income is up \$127k as of the end of August 2020, compared to prior year, which is a significant turnaround from the end of June 2020 being down \$276k from the prior year. The reopening of activities and complying with all the State Regulations imposed on business, has helped in turning this around through the season. A significant portion of this was Camping. As of the end of June 2020 when the Pandemic was first present reservations were cancelled and income dropped \$220k over the prior year. As of the end of August 2020, Site Rental/Camping Income has turned around and is \$16.8k lower than prior year. Sandy Pines continues to utilize the operational dues to fund 47% of the expenses incurred throughout the year in the park. Sandy Pines relies on other revenue sources within the park to fund the other 53% of expenses incurred.

Lake Monterey Golf Course

Lake Monterey Golf Course has also maintained a strong cash position with the assistance of the PPP Loan to help cover the payroll expense to bring all employees back while re-opening the course for the season. Green Fees specifically with Members of Sandy Pines is significantly up from prior year. With limited activities for recreation, the Golf Course has been a highlight for many individuals through the summer. Revenue related to sales within the Clubhouse, such as Food, Beverages and Merchandise are down, however the increase in Green Fees has overcompensated for that loss in revenue. Lake Monterey Golf Course has again

initiated a year end payment of \$75,000 back to Sandy Pines for payment on the Phase 6 Golf Course Loan.

A full update of the final FY2020 Financial Close for both Sandy Pines and Lake Monterey Golf Course will be provided in the off-season.

Thank You

Thank you to the managers who successfully continue to run the operations of their departments, along with their employees, and especially through the global pandemic we faced, while maintaining the focus of keeping the best interest of the park and golf course in mind. Thank you to the many volunteers who also stepped forward to help in critical times this season and go above and beyond for the best interest of the park. Your support is appreciated more than you know. Thank you also to each of you, the Sandy Pines community, for being here and making everything we do worthwhile.

If at any time through the off-season you have questions, please do not hesitate to call or message. Thank you all for being a part of the Sandy Pines Community and we wish you many blessings until we reunite next season in 2021, in celebration of our 50th Anniversary!

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Coming Soon...



SANDYPINES

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1971-2021

SandyPines.com/50th



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LAKE MONTEREY GOLF COURSE NEWS

BY GARY PETERS gary@golflmgc.com

The golf Course staff is in the process of aerating greens, tees, and approaches.

The course has gotten a demo of seeder to try. We will do one and six fairways and over seed all the front nine tees to bent grass. As the seed start to come up, those fairways will be closed to cart traffic to give the new seedlings a good chance to grow.

Once again, we will be removing trees on the course this winter and building a few tees. This is all weather related on how much snow we get as the equipment has its limits on snow depths. The staff will be building a new ladies tee on seven and enlarging the ladies tees on nine and seventeen. The yellow tee on three, the par five, will also be rebuilt and moved back.

Finally, we are having a contractor put new irrigation around the practice greens. A change in irrigation over the club house is much need with the higher volume of golf course.

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MAINTENANCE NEWS

BY BEN FIFELSKI ben@sandypines.com

Leaf Pick Up

Fall is upon us, which means that leaves will soon begin to drop. Please keep garbage out of the leaf and brush piles. Maintenance will only pick up bagged leaves that are placed by the edge of the road. We don't currently have a schedule as to when leaf bags will be picked up. We work on it all day depending on how many there are throughout the park. During the fall and spring, we are lucky to get through one phase by the end

of the day with the amount of leaves to be picked up.

Winterize

Don't forget to winterize your water line from the riser to your site. All the water in the park will be turned off on October 15th. We will be working in every Phase beginning that morning, so don't plan on having water on the 15th.

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Our golf season ends
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LAKE MONTEREY
GOLF COURSE
at SandyPines

MEMBER SERVICE NEWS

BY SUE FLOWERS memberservice@sandypines.com

Hours

Fall & Winter Office Hours
8 am-4 pm Monday-Friday
Closed Saturday & Sunday
By Appointment Only

Contact Information

Phone: 616.896.8315 x 0
Fax: 616.896.7409
Email: memberservice@sandypines.com

Please note that the winterization departure dates on or before September 30th are \$90. This amount was submitted correctly but printed incorrectly in the August Footprints. It was printed correctly as \$90 in the September Footprints.

Please welcome Nicole Klinge, our new Member Service Assistant Manager. Many of you may recognize her from the golf course. She brings a wealth of experience to our Member Service Team and we are blessed to have her on board.

October & November

- 1 Annual dues, assessments, final electric & quarterly unit tax on Member statements
- 15 Water turned off for the season park-wide
- 19-23 Last regular pump outs for the season
- 28 Last day for an emergency pump out
- 11/1 Boats must be out of the water
- 26-27 Office closed for Thanksgiving

Please Note: Water extensions are not available; all water is turned off October 15th.

WINTER CC SCHEDULE

Convenience Centers that will remain open after October 15th include: CC 2, CC 5, CC10, and CC 12. Open until the snow starts: CC 8 and Core.

ANNUAL DUES PAYMENT OPTIONS

Dues, Capital Contributions, and Special Assessments are billed October 1st. All charges to your account must be paid in full by October 25th to avoid service charges. Your final electric, unit tax, winterization fees and anything else that was billed to your account are due in full over and above the payment plan payment by October 25th. Six monthly installments to pay

only the dues & assessments in the amount of \$327.88 will be due by the 25th of every month October through March. Dues can also be paid in advance by making larger payments, as long as you keep your account under the maximum monthly balances outlined below:

Monthly Payment \$327.88
Plus any additional items you had billed to your account!
(1.5% interest on the unpaid monthly balance)

Monthly Maximum Balance

October 25	\$1,591.64
November 25	1,282.72
December 25	969.16
January 25	650.90
February 25	327.87
March 25	\$0.00

PLEASE NOTE THE PAYMENT PLAN TERMS & CONDITIONS!!

Utilizing the payment plan automatically places your account 30 days past due because the balance is not paid in full. Thus, if you miss a payment during the term and your account balance exceeds the monthly maximum balance, your account becomes 60 days past due and magnetic card deactivation results. Reactivation of magnetic cards costs \$35.00 per card.

Again, the payment plan option includes only the dues, capital contributions, cable, special assessments, and related service charges. The payment plan does not include any other fees and charges billed to your account. You must add

all other charges for services, electric, state unit tax, etc. to the monthly installment amount.

FINANCE CHARGES:

A finance charge of 1.5% (18% APR) applies after the 25th day of each month on the unpaid balance on your account. Minimum Service Charges apply. We do not accept post-dated checks. Payment timeliness cannot be determined by postmark dates as we cannot guarantee timely delivery by the post office. Sandy Pines is not responsible for email statements that are not received due to user's spam/junk mail filters or electronic transmission issues. Sandy Pines is not responsible for paper statements lost in the mail or those delayed by mail forwarding issues. Billing statements are available online through Member Web Access 24/7/365. We will not waive extra service charges due to conditions out of our control.

IN PERSON

There is no fee to swipe a VISA, MasterCard or Discover Card when we are face to face at Member Service or the Public Safety Office. Member Service is open Mon-Fri from 8:00 am to 4:00 pm. Public Safety is open 24 hours/day and although they can take payments, they won't address billing issues. Checks can also be left in the drop box on the north side of the Member Service Entrance. Checks left in the drop box after 8am may not be processed until the next business day.

BY MAIL

Checks can be mailed to Member Service at 2745 136th Street Hopkins, MI 49328. Checks must be

Continued on Page 14

Sandy Pines Member E-News

Our Member E-News electronic newsletter is sent weekly and features monthly departmental Footprints updates, ongoing park news, alerts, and reminders.

You can always subscribe, manage your contact details, unsubscribe at SandyPines.com/E-News.



received and processed by 4:00 pm on the 25th of each month to avoid 1.5% service charges on the unpaid balance or to keep accounts from going delinquent. Please write legibly and make sure to add your site number to the note section of your check. We cannot hold checks; they are processed the day they are received.

ONLINE BILL PAY

Most banks offer online bill pay which gives you the ability to add Sandy Pines as a vendor and setup monthly or recurring payments. The bank will mail Sandy Pines a check with the amount and due date specified by you. Please use your site number and last name as your account number and/or make sure to add your site number to the notes section of your check and allow time for proper delivery before the 25th.

ONLINE OR BY PHONE

Credit card payments processed online through your Member Web Access or by phone are

charged a 3% processing fee. This fee is processed by our bank since online and phone payments are less secure forms of payment. Unfortunately, there is no avoiding the fee. However, for immediate payments on your account, this is a good option.

Spectrum Update

As many of you know, Spectrum updated our contract for 2020-2021 with new internet speeds, 200 DS and 10 US. Spectrum sent to us lists of the modems in the park that were deemed compatible and incompatible with the new speeds. For those that were labeled incompatible, they sent replacement modems. Most modems have been swapped out – a few remain. We will attempt to contact the remaining Members who have not yet swapped out their incompatible modems. The old modems will be deactivated at the end of September.

Modems installed at sites as of the start of this season must be kept at the assigned site at least through 2021. Therefore, if you sell in 2020 or in 2021, your buyer must accept the modem and subsequent internet charges. When you picked

up your new modem, you signed a contract stating you agreed to this. This is implied for those who kept/have installed internet service at the start of the 2020 season.

Just because the modems are deemed capable of handling the increased speed, does not mean if you do a speed test, you will see the full capacity. There are many factors involved in running a speed test including direct connect verses wireless, the processor capability of your wireless router if only testing wirelessly, the processing capabilities of your connected devices and the number of connected devices. Capturing the full potential depends on the potential of the connected device. Just because you don't get 200 download does not mean your modem isn't working. It could be your router, your computer's processor, or your phone. Our Spectrum fiber comes from Allendale, Michigan so that is the location you should select when you run a Spectrum speed test. The best test comes from a direct connection between your modem and a high speed computer, via the ethernet cable.

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PARK & GARDEN NEWS

BY JACK SCHMIDT jack@parkgarden.com

Park & Garden Store

Phone: 616.896.9334

Email: parkgarden@sandypines.com

Online: sandypines.com/ParkGarden

Fall Hours

Closed for the season.

Park & Garden Rental Office

Phone: 616.896.9888

Email: parkgarden@sandypines.com

Online: sandypines.com/ParkGardenRentalOffice

Fall Hours

Closed for the season.

Marina

Phone: 616.896.9334

Email: parkgarden@sandypines.com

Online: sandypines.com/ParkGarden

Fall Hours

Closed for the season.

It seems like just yesterday I was writing about the grand opening of the new year with a 2-week delay. And now we are getting ready to close.

Thank you for your support this past season and we look forward to serving you again in 2021. The new location has been a plus for the store, but I'm sure there are some members who haven't even seen the store even though it is our 2nd year in the new location.

Water Softeners

The water softener program was very successful this year and looks like we will have an increase in the number of softeners again next year. Remember that when you use the Park and Garden store, rental office, or marina, you are helping Sandy Pines as the profit from our sales goes back into the Park funds. We are still providing bulk products and propane even though you don't see them out in front of the store.

If you haven't ordered your softener for next year you can still do so by sending an email

to parkgarden@sandypines.com requesting a softener for next season. We will respond to your email and get the contract ready for next year.

The Park and Garden staff will be spending the first two weeks of October picking up the softeners from the members sites. If you are ready for pickup and we haven't gotten to it yet don't worry, as we have over 300 to pick up and it will take a few days.

Survey

We are always looking for new items to provide for the park members, guests, and campers. Next year we will expand the rental office to include items such as shovels, rakes, sprayers, ladders, etc. If you have any ideas for items we could rent, please email parkgarden@sandypines.com. If there are items we could carry in the store please let us know and we will try to find a way to provide those items. We also have a Park & Garden Survey available for anyone to take at SandyPines.com/Surveys. When you complete the survey, you will have a chance to win a \$50 Park & Garden Store gift card!

Have a great and successful winter season and we will see you again in April 2021.

....

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PARK INSPECTOR NEWS

BY JEFF HOPKINS

inspector@sandypines.com

Hours

Monday-Friday 8:00 am to 4:00 pm

Office Hours

Monday-Friday 8:30-9:30 am & 2:30-3:30 pm
3rd Saturday of the month 8 am-12 pm, any other Saturday, by appointment only

Contact Information

Phone: 616.896.7286

Fax: 616.896.7409

Email: inspector@sandypines.com

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RECREATION NEWS

BY NIKKI HOOGEWIND nikki@sandypines.com

Contact Information

Phone: (616) 896-8318

Email: recreation@sandypines.com

"And all at once, summer collapsed into fall"-Oscar Wilde. This quote seems very fitting as the summer seems to have quickly faded into fall. The attire needs to have changed from beachwear to comfy sweatshirts or jackets as you travel around the park or enjoy a cozy campfire. Soon the season will come to a close and we look forward to the future. As the rec dept begins to wrap up the 2020 season, we take time to reflect. We are very thankful for the offerings we were able to provide and hope the next season is one of the best yet! The 50th anniversary is set for next season. We have a great group of members that has been meeting to plan the events that are set to be offered. We are always open for suggestions, support, and volunteers. A seasons worth of events are being planned for 2021, along with the planning support. We will also need as many volunteers as possible to pull off the large

scale of events. Please look over the calendar once it is released and see where you are not only going to participate, but also where can you volunteer.

Life Guards

If you are interested in being a lifeguard next year, please plan ahead to get lifeguard certified by May 2021. You can look for those offerings at your local high schools, community ed offerings, MVP sports, YMCA, local community colleges, or search American Red Cross certified instructors. If you have a certification, please check to see when you need to get re-certified prior to expiration. You can become certified at 15 years of age.

Reminders from the Rec Dept:

-Please help us keep all of our courts in the best shape possible by only using them for intended purpose. Bikes, roller skates, roller blades, skateboards, and golf carts are not allowed on any courts.

Continued on Page 17

SMS Text Opt In

New SMS text opt-in for Members, Associate Members, Guests, and Campers

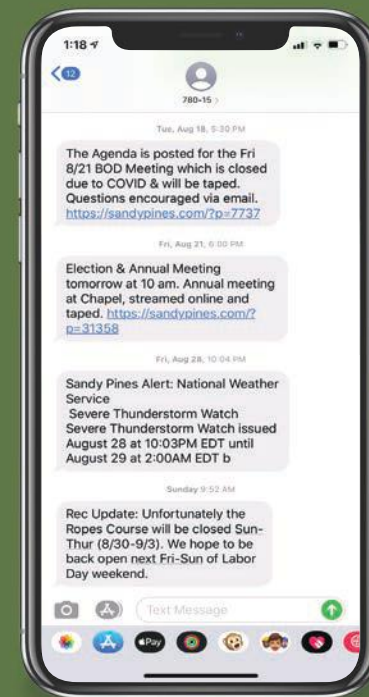
To Opt-In: Text "SANDYPINES" to 67283
To Opt-Out: Text "STOP" to 67283

Park news, event updates, weather alerts, cancellations, and closures.



SANDYPINES
RECREATIONAL COMMUNITY

More information at SandyPines.com/Sms-Text-Opt-In



Recreation News / Continued From Page 16

-Pets are not allowed around the recreation station. A sign is posted at the entrance and applies to the entire area. No pets on putt-putt course, playground, tennis courts, basketball courts, pickleball courts, water park or area near the Happy Shack.

-No smoking or vaping around the Happy Shack/ food area or inside the pool areas and water park.

-No alcohol inside any pool area.

-A lifejacket must be worn by any child under 48" to enter the pool area (Swim test band on prior to entering is only exception).

Rec. Department Job Opportunities

As we continue to look and plan ahead, we appreciate suggestions sent to recreation@sandypines.com. If you are interested in working for the Recreation Department, employment applications are accepted now until early April. Interviews are held mid-April and the season starts in May. Rec Dept will be hiring for ropes course, happy shack, kids club, pool monitors, rentals, and general rec staff.

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SALES NEWS

Office Hours

Monday-Saturday

8 am-4 pm

Sunday

Closed

By appointment only.

Contact Information

Office Phone: 616-896-8315 x118

Email: sales@sandypines.com

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SECURITY NEWS

BY KEITH GARVELINK keith@sandypines.com

August Incidents

In August of 2020, Security Services responded to a total of 103 calls for service. This reflects a 36% increase in calls for service from August of 2019. Below are the call types and numbers.

Abuse of Staff: 2
Alarm, Security: 2
Alcohol Violation: 2
Animal Complaint: 4
Assist Other Agency: 4
Damage to Property: 2
Disorderly Conduct: 1
Domestic: 2
Fire: 2
General Assistance: 1
Larceny: 3
Lost/Found Property: 6
Boat Complaint: 2
Marine Rule Violation: 4
Malicious Destruction of Property: 1
Medical Emergency: 14
Death Investigation: 2
Missing Person: 1
Misc. Complaint: 1
Controlled Substance Violation: 1
Noise Complaint: 6
Unsecure Premise: 13
Property Damage Accident: 7
Reckless Driving: 2
Misc. Rule Violation: 6
Suspicious Incident: 7
Unauthorized Dumping: 1
Illegal Entry: 4
Check Welfare: 1

Gate Closures

End of season closing of gates is planned for November 1st.

Boat Removal

Boats should be off the lake by November 1st.

Golf Cart License Plates

The PSO Office will continue to issue license plates by appointments as permitted by weather.

Thank You Sgt. Bruce Maurer

Bruce Maurer has announced his retirement effective on September 30th. Bruce has been a dedicated employee of Sandy Pines for 15 years, and we thank him for his work ethic and dedication to the Members and Park. Bruce will be remembered for several things. First, he shows up so early to work that it has been questioned whether he ever actually leaves. Second, his fondness for beef sticks.

Bruce plans on travel with his wife of 44 years and completing some home projects when retired. Bruce has also been a Firefighter with Allegan Fire District for 25 years and plans on continuing in this role. We thank Bruce for his years of service to the Allegan Community.

Bruce, thank you for your service and best wishes for you and your family in retirement. You will be missed.

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Park & Garden



Thank you for a great season! Call or go online to schedule a date to pick up your softener for 2021.

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- Propane
- Firewood
- Sandy Pines Logo Wear
- Golf Cart Rentals
- Kayak Rentals
- Stand Up Paddle Board Rentals
- Bike Rentals
- New Onsite ATM

Park & Garden Store

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Park & Garden Rental Office

Closed for the season

Park & Garden Marina

Closed for the season



Park & Garden Store



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50th Anniversary Sponsorship Packages

Advertise with Sandy Pines for the celebration of our 50th Anniversary! It will be a great way to publicize your business while enriching our community. We're offering a variety of sponsorship levels for all budgets. If you are a park resident and want to advertise your business for this special event, you will get a 20% discount on advertising sponsorships.

Headliner Sponsorships

Our Platinum, Gold, Silver, and Bronze Sponsorships offer year-round exposure from January 1, 2021 – December 31, 2021. These packages will give you exposure to thousands of people for the whole year.

Individual Event Sponsorships

Offer great exposure for the single event of your choice. These are a great option if you'd like to align your business with a particular activity.

See the 50th Anniversary packages at [SandyPines.com/Partnerships](https://www.sandypines.com/Partnerships)