



**SANDYPINES**  
RECREATIONAL COMMUNITY

**FOOTPRINTS IN THE SAND**

**NOVEMBER 2020**



**READY, SET, RELAX.**

Online at [SandyPines.com](https://www.SandyPines.com), Facebook & Instagram

## PHONE NUMBERS

**Member Service** ..... 616.896.8315

Fax Number..... 616.896.7409

Member Service ..... Ext. 100

Member Service ..... Ext. 101

[memberservice@sandypines.com](mailto:memberservice@sandypines.com)

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[kathy@sandypines.com](mailto:kathy@sandypines.com)

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[kim@sandypines.com](mailto:kim@sandypines.com)

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[jamie@sandypines.com](mailto:jamie@sandypines.com)

Park Inspector Jeff Hopkins..... 616.896.7286

[inspector@sandypines.com](mailto:inspector@sandypines.com)

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**Camping Office**.....616.896.8315

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Ben Fifelski, Supervisor

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**Emergency/Public Safety**..... 616.896.9006

Steve Deyarmond, Emergency Services Director

Keith Garvelink, Security Services Director

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[security@sandypines.com](mailto:security@sandypines.com)

### Park & Garden

Jack Schmidt, Manager ..... 616.896.9334

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**Recreation Department**..... 616.896.8318

Nikki Hoogewind, Director/Adult Rec.

[recreation@sandypines.com](mailto:recreation@sandypines.com)

**Lake Monterey Golf** .....616.896.8118

Gary Peters, Manager

[www.lakemontereygolf.com](http://www.lakemontereygolf.com)

[Golf@golfimgc.com](mailto:Golf@golfimgc.com)

**Laundromat Hours** – Open 24 Hours

## ADMINISTRATIVE TEAM

Jeff Sweitzer ..... Park President

Kimberly Williams ..... Finance & Accounting

Steve Deyarmond ..... Emergency Services

Keith Garvelink ..... Security Services

Ben Fifelski ..... Maintenance

Gary Peters ..... Lake Monterey Golf Course

## MANAGEMENT TEAM

Kathy Brott ..... Executive Assistant & Camping

Sue Flowers ..... Member Service

Nikki Hoogewind..... Recreation

Josh Janowiak ..... Communications

Jamie Bogema..... Human Resources

Jack Schmidt ..... Park & Garden

Jeff Hopkins.....Park Inspector

## COMMITTEE CHAIRS

Finance..... Ginny Hager

Golf Course ..... Bill Reynolds

Grounds/Maintenance ..... Kel Kronemeyer

Long Range Planning..... Kevin Hager

Policy ..... Joel VanKolker

Rules ..... Michelle Bengsch

Safety & Security ..... Rod Burch

Technology ..... Bob Powers

## CLUBS

Senior Adult Activities ..... Sue Stank

## OUR MISSION

We are dedicated to providing  
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Park & Garden Store ..... 616.896.9334

P & G Rental Office ..... 616.896.9888

## BOARD OF DIRECTORS

Ellen Carpenter Chairperson ..... (21)

Brian Elling ..... (21)

Jim Huck Secretary ..... (23)

Ginny Hager Treasurer ..... (23)

Kelly Johnson ..... (21)

Dennis King Vice Chairman ..... (22)

Larry Munger ..... (23)

Chad Ostrom ..... (22)

Paul Peppel ..... (22)

## BOARD OF DIRECTORS

### ~ MISSION STATEMENT ~

The Sandy Pines Board of Directors will provide positive leadership and management direction so as to ensure the long term viability and success of Sandy Pines Wilderness Trails, Inc.



# PARK PRESIDENT NEWS

BY JEFF SWEITZER [jeff@sandypines.com](mailto:jeff@sandypines.com)

Happy Thanksgiving from your dedicated team at Sandy Pines. The month of November is a time to be thankful. The year of 2020 has been challenging to say the least. However, we still have much to be thankful for. My family and hopefully yours spent more time at family dinners, board games and other activities together than we have in a very long time. This is a blessing to us as our children continue to grow and reach the point sooner rather than later of leaving our house to venture on their own journeys. This is exciting for them and sad for us as parents. We were able to have a season at Sandy Pines this year. This was our first season in the park. Although we had to modify some of our activities and events, it was wonderful to spend time meeting members who were just happy to be in our beautiful park. Our rounds of golf at LMGCC were up and it was fun watching people enjoy the hard work Gary Peters and the team put into the course. We are thankful for our entire hard-working staff who endured a challenging year protecting, managing, and getting the park ready to the level our members expect. With everything we have to be thankful for, we still have work to do in the offseason.

## Strategic Planning Session

This month we will be holding our 2nd Annual Strategic Planning session. We will be pulling the team together to discuss Things Gone Right, Things to Improve, review department surveys and discuss 2021 goals. This was well received by the team last year. We will review input provided and focus on improvements for our 2021 season.

## Sales Department Update

An area we will be changing for 2021 is our Sales Department. Our vision, based on member (new

and old) and internal feedback, is to improve the customer experience while becoming more aligned with market commissions. This restructure will be led by our new Sales and Events Manager Elizabeth Robins. Liz comes to Sandy Pines with many years of customer service, sales, and people leadership. Liz will be tasked with improving our customer service, overall experience and hiring the right sales team to meet our member's needs. Her initial ideas shared with us were very exciting. Liz is a mother of three beautiful daughters and has

been happily married for 23 years to her best friend. Liz is excited to be a part of this awesome team and wonderful park. Please stay tuned as we introduce exciting changes to the sales area including a commission reduction for selling through the new Sandy Pines Sales Team.

## North Shore Center

The North Shore building continues to see strides toward finishing well in advance of our 50th Anniversary season, opening in April 2021.

*Continued on Page 4*

# NORTH SHORE CENTER



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**Thanks for another  
great season!**

**Looking forward to  
seeing you in the spring!**

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**See you next season!**



**SANDYPINES**  
RECREATIONAL COMMUNITY



The Team continues to do walk through progress reviews with our contractors and township, county and state officials. Dry wall, fixtures and other finishing touches will take place this month.

### Cart Bridge

There has been much talk about the cart bridge project we plan to begin during the off season to bridge Phase 3 and Phase 6 over 26th Avenue. This project was highlighted as a safety project a few years ago when a seasonal employee was struck by a vehicle between Phase 3 and Phase 6. This will ensure our members can safely cross over a county road which has seen increased traffic over the years. As many of you would agree, there is no replacement for a loss of life and when a loss of life happens, it is too late to prevent such an event from taking place. Although the park has not seen a loss of life or a tragic event yet, this project will safely allow our

members to travel between phases. An example of one of the designs we are reviewing with the county is seen pictured above.

### License Plate Registration

Our goal was to have all license plates registered with their new license plates by April 2020. This was obviously delayed and set behind schedule due to COVID. The timing was then adjusted to the end of this season. As discussed at prior Board of Director meetings, we would collect the data to make a determination as to when to start enforcing the new license plate rules. Based on data provided by our Public Safety Office approximately one-third of our members have completed this process. Thank You to those members that made this a priority this year. Based on the information now on hand, the park will start its communication for 2021 that license plates must be registered, affixed to your carts

and rules will be enforced at the end of the 2021 season.

### Community Outreach

Last year our new HR Manager Jamie Bogema started to establish a community outreach program for our surrounding neighbors. The goal of this program was to share with the communities our Sandy Pines spirit and generosity our members see every day during the season. COVID-19 put a damper on this program earlier this year. However, this month it will not stop Jamie and the team. The Sandy Pines team will be adopting 2-3 families this year for the Thanksgiving holiday. We will be delivering safely while social distancing full Thanksgiving Day food items so families in need can celebrate this wonderful holiday. Thank you to Jamie and the rest of the team for their caring and sharing!

*Continued on Page 18*

  
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# BOARD OF DIRECTORS UPDATE

BY ELLEN CARPENTER [BoardOfDirectors@sandypines.com](mailto:BoardOfDirectors@sandypines.com)

With the end of 2020 coming up, the Board of Directors would like to thank members for their patience and consideration over this past season. We all realize that it was a difficult year, and we are hoping to put that behind us as we move into 2021 and begin our 50th Anniversary celebrations. Preparations are underway for many fun events. We also welcome Larry Munger to the Board of Directors of Sandy Pines!

Over the summer months, we were able to welcome campers back and were able to enjoy many of our assets and amenities. We were blessed with staff that kept things clean and met with Allegan County to open as much as possible. We missed some of our fun events, but I think we have all made the best of an unforeseen situation. The Golf Course was able to capitalize on their ability to open and provide recreation to people when other options were not available. We also saw the North Shore Center rise along the lakeshore, providing entertainment for many

who parked along the green area to watch the cranes and other construction equipment. Construction will continue, with finishing touches being completed with occupancy anticipated to be allowed in the beginning of April of 2021.

The Board of Directors is committed to improving communication with our members. Please check the Board of Directors section of the Sandy Pines website for information regarding upcoming meetings and proposed changes to rules and bylaws. The BOD section also provides links to meeting videos and approved minutes from past meetings. Find our BOD website page at [SandyPines.com/BoardofDirectors](http://SandyPines.com/BoardofDirectors). We will continue to post proposed changes ahead of any approval votes so that members can submit their ideas and issues ahead of time via email at [boardofdirectors@sandypines.com](mailto:boardofdirectors@sandypines.com). We are also committed to improving responses to those emails. And while we appreciate social media posts on various platforms, the best place for

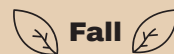
information will remain the Sandy Pines website at [SandyPines.com](http://SandyPines.com) and official Facebook page at [Facebook.com/SandyPinesWildernessTrails](https://Facebook.com/SandyPinesWildernessTrails).

As we welcome many new members who will be starting their first full season in 2021, I'd like to encourage everyone to be respectful and considerate to each other. The Sandy Pines culture is something that should be shared in a warm, welcoming manner. Long time members have much to share with newer members. Please consider getting involved in the park by volunteering for 50th Anniversary events at [SandyPines.com/50th](http://SandyPines.com/50th) or joining a committee at [SandyPines.com/AdvisoryCommittee](http://SandyPines.com/AdvisoryCommittee). Both are great ways to meet other park members.

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## End of Season Dates

See our online Calendar with these dates and more at [SandyPines.com/Calendar](http://SandyPines.com/Calendar).



### September

- 8 Park & Garden closes Sunday-Thursday
- 12 Saturday Member Emergency Pump Outs & Member Service Hours End
- 20 Marina Closes for the Season
- 25 Member Account Balanced Due
- 26 Park & Garden Closes for the Season
- 28 2020 Cabin & Park Model Camping Rentals End

### October

- 1 Annual Dues, Assessments & Quarterlies Billed
- 1 Camping & Flea Market Reservations Open for Next Season
- 15 Water Turned Off & Seasonal CCs Close
- 19-23 Last Week of Scheduled Pump Outs
- 25 Member Account Balances, Annual Dues, Assessments & Quarterlies Due (Adjusted Electric)
- 28 Last Pump Out of the Season (EPO Rate)

### November

- 1 Boat Removal Deadline
- 1 Seasonal Gates Close
- 25 Member Account Balances Due
- 26-27 Admin Offices Closed for Thanksgiving



### December

- 24-31 Admin Offices Closed for the Holidays
- 25 Member Account Balances Due

## Merry Christmas!



### January

- 1 Admin Offices Closed for the Holidays
- 4 Quarterlies Billed (Electric)
- 15 Annual Renewal Notices Sent
- 25 Member Account Balances & Quarterlies Due

## Happy New Year!



### February

- 13 Sandy Pines Winter Festival
- 25 Member Account Balances Due

## Happy Winter Fest!



### March

- 15 Annual Renewal Update Deadline
- 25 Member Account Balances Due

## Happy St. Patrick's Day!



### April

- 1 Annual Renewals & Quarterlies Billed
- 15 Seasonal Gates Open
- 15 Water Turned on for the Season (Weather Permitting)
- 15 Water Softener Deliveries Begin
- 17 LMGC Spring Clean Up
- 23 Member Account Balances, Renewals & Quarterlies Due

## Happy Easter!



### May

- 15 Saturday Member Service Hours Start
- 22 Park & Garden Store Opens (Monday-Saturday)
- 25 Member Account Balances Due
- 29 Marina Opens for the Season
- 31 Memorial Day Service

# COMMUNICATIONS NEWS

BY SYDNEY RITZ [communications@sandypines.com](mailto:communications@sandypines.com)

## Communications Update

Member E-News, Footprints, Rave alerts, web updates and social posts will continue through the winter. We are excited to keep you updated on things this winter, like our brand new 50th Anniversary Merchandise & Events, the progress of our North Shore Center, and all of our off season projects we're working on for the upcoming summer.

## Communications Survey

Thank you to all who completed the Communications Survey thus far. Your feedback and thoughts on what we did well, and how we can improve are always welcome and valued. The survey closed on October 31st, so we will be announcing the \$50 Merchandise & Logo Wear Online Store gift card winner in next month's Footprints.

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## Sandy Pines Merch & Logo Wear

Sandy Pines merchandise and logo wear is available for purchase online in our new Merch Store. We have everything from t-shirts, hoodies, hats to blankets available. We've also added cool weather beanie hats, knit scarfs, flannel pants, jackets, and vests with fleece options. Our Online Merch Store is open for two weeks each month. The Store opens Sunday, November 1st through Sunday, November, 15th. Onsite pick up is no longer available, so all orders will be shipped directly throughout the winter. In the November store, we have lots of 50th Anniversary and cold weather gear to prepare you for the new 2021 year when we turn 50! Our brand new 50th Anniversary themed calendars are also debuting in our November Merch store. The 2021 calendars have a whole new 50th Anniversary theme and will give you a heads up on all our events, including our new ones for the 2021 season. Check out all this month's store has to offer at [SandyPines.com/Merch](https://SandyPines.com/Merch).

The online store will reopen again in December that will continue with our 50th Anniversary Merch! Find those items that will make for the perfect gift, like our new annual Sandy Pines Christmas Ornaments and our 2021 Calendars. Unfortunately, we cannot guarantee delivery by Christmas.

## 50th Anniversary Sponsorships

Join all of the fun in 2021! Our 50th Anniversary Celebration will be a beneficial way to publicize your business. Members get 20% off all advertising sponsorship options. There are a limited number of sponsorships available, and they are

filling up fast! Our Headliner Platinum Sponsors include year-round exposure for 2021. Our Individual event sponsorships provide varying levels of exposure depending on your budget. Go to [SandyPines.com/Partnerships](https://SandyPines.com/Partnerships) for the 50th Sponsorships. If you would like to commit to a sponsorship, fill out the contract on our Partnerships page and email it to [communications@sandypines.com](mailto:communications@sandypines.com)

## Members, Share Your Memories

We are super excited for our 50th Anniversary, and we know you are too! Join our yearlong celebration by sharing your favorite memory, funniest story, best adventure, or anything wonderful that sticks out to you in your experience with us at Sandy Pines. We are selling 2.6558 in spaces in our Footprints each month. There are only 108 spots for the whole year, so order yours soon! All of the information on this opportunity can be found at [SandyPines.com/ShareYourStory](https://SandyPines.com/ShareYourStory)

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**50 SANDY PINES READY, SET, CELEBRATE! 1971-2021**

## Share Your Story

We want to hear your most treasured memories with us at Sandy Pines!

If you are interested in supporting our 50th Anniversary, you can purchase a spot in our monthly Footprints in 2021 for \$25.

For more information, head to [SandyPines.com/ShareYourStory](https://SandyPines.com/ShareYourStory)



**SANDYPINES**  
RECREATIONAL COMMUNITY

**CHANNELS 27.1-27.4**

Tune in for ongoing park information, events, alerts, weather, BOD Meetings, Face to Face Meetings, Chapel Services, Sales Listings, and our cable channel lineup 24 hours/day!





SANDYPINES  
READY, SET, CELEBRATE!  
1971-2021

# Sandy Pines Merchandise



The online store opens Sunday, Nov. 1st and closes Sunday, Nov. 15th at midnight. Orders will be shipped to you.

This month's store kicks off brand our new 50th Anniversary Merch!  
Perfect for Christmas gifts.

See all of our new merch at [SandyPines.com/Merch](https://SandyPines.com/Merch)

# EMERGENCY SERVICES NEWS

BY STEVE DEYARMOND [steve@sandypines.com](mailto:steve@sandypines.com)

## Your Health and Covid-19:

Covid-19 is on the rise in Allegan County this fall. Since Sept. 30th, the daily cases have doubled. The CDC recommends that you do the following to protect yourself and your family.

- 1) Wear a face mask when in public places or when near persons not part of your household.
- 2) Wash your hands frequently for at least 20 seconds or use a hand sanitizer with at least 60% alcohol when hand washing facilities are not available.
- 3) Social distance from others at least six feet.

When going out in public, risk can be increased by the distance interacting with others, and the time spent interacting with others. Interacting indoors in crowded spaces near others increases your chances of contracting Covid-19. Extended amounts of time indoors interacting with others can increase your chances of getting Covid-19. Interacting outside with social distancing decreases your risk.

If you have older family members be considerate of their health, wear a mask and social distance. If you are sick or have been exposed to others with Covid-19 please refrain from visiting others, and especially those that have other underlying health conditions.

Daily choices throughout your day can have an impact of on the risk of contracting the Covid-19 Virus. The choice to wear a mask, wash or sanitize your hands, or where you plan to go out into public have an impact on risk. Having a regard for others and their safety as well as your own should be your daily strategy as you perform your daily activities.

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# FINANCE & ACCOUNTING NEWS

BY KIMBERLY WILLIAMS [kim@sandypines.com](mailto:kim@sandypines.com)

Sandy Pines staff has continued to work hard leading into the off-season to tie up loose ends, finalize the year-end financial reports for the Board and independent review, in addition to completing delayed capital projects budgeted for this current fiscal year. We will be sharing the final financial updates of our year-end close within the next couple Footprint issues.

## Annual Capital & Capital Reserve Fund Assessments

Multiple questions have arisen regarding dues and the difference between the Annual Capital Assessment of \$200 and the Capital Reserve Fund Assessment of \$200.

- The Annual Capital Assessment is a permanent assessment of \$200 for the smaller and regular capital needs and repairs or replacement of infrastructure assets within the park.
- At the annual election held August 19, 2017, the membership approved a ten year annual Capital Reserve Fund assessment; which shall be dedicated to more significant capital expenditures, as listed and reviewed annually, on the 10 year Capital budget estimate, beginning in fiscal year 2017/18 and ending 2026/27. The Additional Reserve Fund was proposed after a thorough review and assessment of the parks needs and replacement of assets that reached its useful life or were deemed no longer safe by an outside engineer's infrastructure review. It was at this time, the park determined the existing Annual Capital Assessment would not be able to support the needs the park was facing. The intent of the Reserve Fund is to build the funds to address the park's larger needs as noted: specifically the replacement of the Adult Rec Center, (FEMA Building), repaving of parking lot(s), upkeep on roof repairs, structural repairs to the Phase 2&3 picnic pavilions, along with any other emergent needs of the park, etc. The 10-year budget is a forecast of the park's capital needs at a certain point in time. This foresight may change over time with other demands and unexpected needs. However, changes, year-by-year, to the 10-year plan will not go without board approval each year, through the annual operational and capital budget review process

with the Board of Directors. The intent of the Capital Reserve is to provide necessary and safe infrastructure to protect and provide a safe and fun environment for our members, guests, and staff to create a lifetime of memories; and fulfilling our mission statement.

- The 2017 ballot consisted of two separate proposals: one for the Annual Capital Reserve Assessment and one for the Assessment for an Indoor Pool. The Annual Capital Reserve Assessment passed and is going into its 4th year out of 10 and the Ballot for the Indoor Pool did not pass. Administration is still working on opportunities for an additional pool and has recently developed a pool committee to determine the needs and wants within the park to take the next steps in making plans for funding.

## Payment Plan

For your reference and information, below is the payment plan schedule if you have elected to make monthly installments to pay for you Annual Dues and Assessments. Your monthly payment this year is \$327.88, and is payable on the 25th of each month, from October 2020 thru March 2021. This payment plan is allowed for dues and assessments only. To stay current within the payment plan, your balance owed at the end of each month for 2020-2021 must equal the following on each date listed below:

- |                            |                                     |
|----------------------------|-------------------------------------|
| • October 25, 2020         | \$1,591.64                          |
| • <b>November 25, 2020</b> | <b>\$1,282.72</b>                   |
| • December 25, 2020        | \$969.16                            |
| • January 25, 2021         | \$650.90                            |
| • February 25, 2021        | \$327.87                            |
| • March 25, 2021           | \$0 – All dues and assessments paid |

All other member fees and charges billed to your account (outside of the annual dues and assessments) are due by the 25th of the subsequent month after being billed. You must add all other charges for services, electric, state unit tax, etc. to the monthly installment amount to stay within the balance plan displayed above.

Payments can be made online through our website, by mail, within the Admin office drop box, at the Administration office (during regular business hours) or at the Public Safety office. Please note a 3% convenience fee is charged for credit card payments made online or over the phone.

If at any time through the off-season you have any questions, please do not hesitate to call, or message us. Thank you all for being a part of the Sandy Pines Community!

•••



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Prices good November 1–30, 2020.

# LAKE MONTEREY GOLF COURSE NEWS

BY GARY PETERS [gary@golflmgc.com](mailto:gary@golflmgc.com)

It's hard to believe I'm going on my sixth season here at Lake Monterey Golf Course.

A lot has changed in the Pro Shop and on the golf course. This winter we will be doing some painting on the Club House walls. On the course we have been over-seeding many fairways with a low mow bluegrass seed and all the approaches on the front nine. Bent grass seed was put down on all front tees. The staff got all the tees, approaches and collars around the greens aerated this fall and they will be done again in the spring. This will make a better soil profile for the turf to grow better from all the wear it gets throughout the season. Once again, the greens were all aerated along with the practice putter. The practice putter got new irrigation installed around it, because the old pipe went under the green and was broken in a few places. As all this was being done, we also got the club house irrigation hook up to the golf course irrigation. That system has not run well since it was installed with the new club house. We are looking forward to having a great lawn around the club house this coming season.

We are also putting a new deck on the main bridge to the club house. If you are interested in helping, we are looking for volunteers to help with

this project. Please call Lake Monterey Golf Course at (616) 896-8118 for more information on how you can help.

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## Our golf season has ended

If the November weather is kind, enjoy the course by using the dropbox by the ProShop for your \$5.00 green fee.

**#THINKGOLF**



**LAKE MONTEREY**  
GOLF COURSE  
at SandyPines

# MEMBER SERVICE NEWS

BY SUE FLOWERS [memberservice@sandypines.com](mailto:memberservice@sandypines.com)

## Hours

Fall & Winter Office Hours  
8 am-4 pm Monday-Friday  
Closed Saturday & Sunday

## Contact Information

Phone: 616.896.8315 x 0  
Fax: 616.896.7409  
Email: [memberservice@sandypines.com](mailto:memberservice@sandypines.com)

## Important Dates

### November

- 1 Boat Removal Deadline & Seasonal Gates Close for Winter
- 25 Member Account Balances Due
- 26-27 Office Closed for Thanksgiving

## WINTER CC SCHEDULE

Convenience Centers that will remain open after October 15th include: CC 2, CC 5, CC10, and CC 12. Open until the snow starts: CC 8 and Core.

## ANNUAL DUES PAYMENT

Dues, Capital Contributions, and Special Assessments were due October 25, 2020. Your final electric, unit tax, winterization fees and anything else that was billed to your account in September were due over and above the payment plan payment. If you are using the payment plan, please see the max balance below. Your account must be at or below this balance by November 25, 2020. There is a 3% convenience fee when paying over-the-phone or via online bill pay.

### Monthly Payment \$327.88

Plus any additional items you had billed to your account!  
(1.5% interest on the unpaid monthly balance)

#### Monthly Maximum Balance

October 25	\$1,591.64
<b>November 25</b>	<b>1,282.72</b>
December 25	969.16
January 25	650.90
February 25	327.87
March 25	\$0.00

## RESPONSIBILITY

For the remainder of this article, I would like to discuss a topic we deal with daily at Member Service. That topic is responsibility. When people disagree on who is and who is not responsible for something, it leads to contention, unease, and unfortunately, sometimes bad experiences on the part of both Members and staff. This is a sad day for everyone.

Sandy Pines is responsible for communicating account information, data file information, park updates and information, scheduling, etc. We have a comprehensive, searchable website, as well as weekly E-News, monthly Footprints – available in written and electronic form – and staff available at Member Service Monday – Friday, 8am to 4pm, as well as multiple departments to meet the multiple needs of Members. There are weekly flyers during the season and RAVE alerts for fast output of critical or date-sensitive information. Some have even told us we overcommunicate.

Members are responsible to keep abreast of this information. Members are responsible to understand and maintain all aspects of their Memberships – physical and financial. They need to read and understand the rules and bylaws by which their Membership is governed, as well as the State of Michigan rules and guidelines for camping at licensed campgrounds and boating on Michigan waterways. Whether one has a park model, camper, or tent, a Member is responsible for the needs and functions in regard to the structure, plumbing, mechanics, and electronics of the unit on their site.

Sandy Pines is responsible for fulfilling their mission, which is as follows: *We are dedicated to providing a fun and safe environment where families and friends create a lifetime of memories.* We must be on guard to not make “too much promise and not enough delivery.” Thus, we have multiple departments with staff who are tasked with handling the tremendous and various aspects of park management. However, over-management due to an expectation of “taking care of everything” would rob Members and guests of choice and control. When I hear from

Members or guests the phrases, “You didn’t tell me,” or “I didn’t know,” it does two things:

- 1) It robs the Member saying it of choice and responsibility for their camping experience.
- 2) It diminishes the hard work of our dedicated staff.

Taking responsibility actually empowers Members with choices. Embracing responsibility and preparedness enhances your Sandy Pines experience. Your knowledge of your unit, your site, your Membership, and what is available to you when you are at Sandy Pines improves the park for you and everyone around you.

Lastly, to responsibility, add kindness. There is a popular saying that has been attributed to many and goes something like this, “If you can be anything, be kind.” Even in the midst of a disagreement, we can choose kindness – we can agree to disagree – and move on toward resolution. Discussion and resolution beat arguing and anger any day. I will strive to be responsible in my position at Sandy Pines, correct my mistakes, and serve and protect the Membership. Members, will you strive to be responsible for your Membership and all that it represents? And, can we be kind? I pray we can. Thank you, everyone.

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# PARK & GARDEN NEWS

BY JACK SCHMIDT [jack@parkgarden.com](mailto:jack@parkgarden.com)

## Park & Garden Store

Phone: 616.896.9334

Email: [parkgarden@sandypines.com](mailto:parkgarden@sandypines.com)

Online: [sandypines.com/ParkGarden](http://sandypines.com/ParkGarden)

## Fall Hours

Closed for the season.

## Park & Garden Rental Office

Phone: 616.896.9888

Email: [parkgarden@sandypines.com](mailto:parkgarden@sandypines.com)

Online: [sandypines.com/ParkGardenRentalOffice](http://sandypines.com/ParkGardenRentalOffice)

## Fall Hours

Closed for the season.

## Marina

Phone: 616.896.9334

Email: [parkgarden@sandypines.com](mailto:parkgarden@sandypines.com)

Online: [sandypines.com/ParkGarden](http://sandypines.com/ParkGarden)

## Fall Hours

Closed for the season.

All the water softeners have been picked up, and we are officially closed for the season. We will see you all in 2021!

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# PARK INSPECTOR NEWS

BY JEFF HOPKINS

[inspector@sandypines.com](mailto:inspector@sandypines.com)

## Hours

Monday-Thursday 7:30 am to 4:00 pm  
Jeff will be working in Maintenance Monday-Thursday during the offseason.

## Office Hours

Friday 8:30 to 4 pm  
Jeff will be working as the Park Inspector on Fridays.

## Contact Information

Phone: 616.896.7286

Fax: 616.896.7409

Email: [inspector@sandypines.com](mailto:inspector@sandypines.com)

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[www.dicksfoodmarket.com](http://www.dicksfoodmarket.com)

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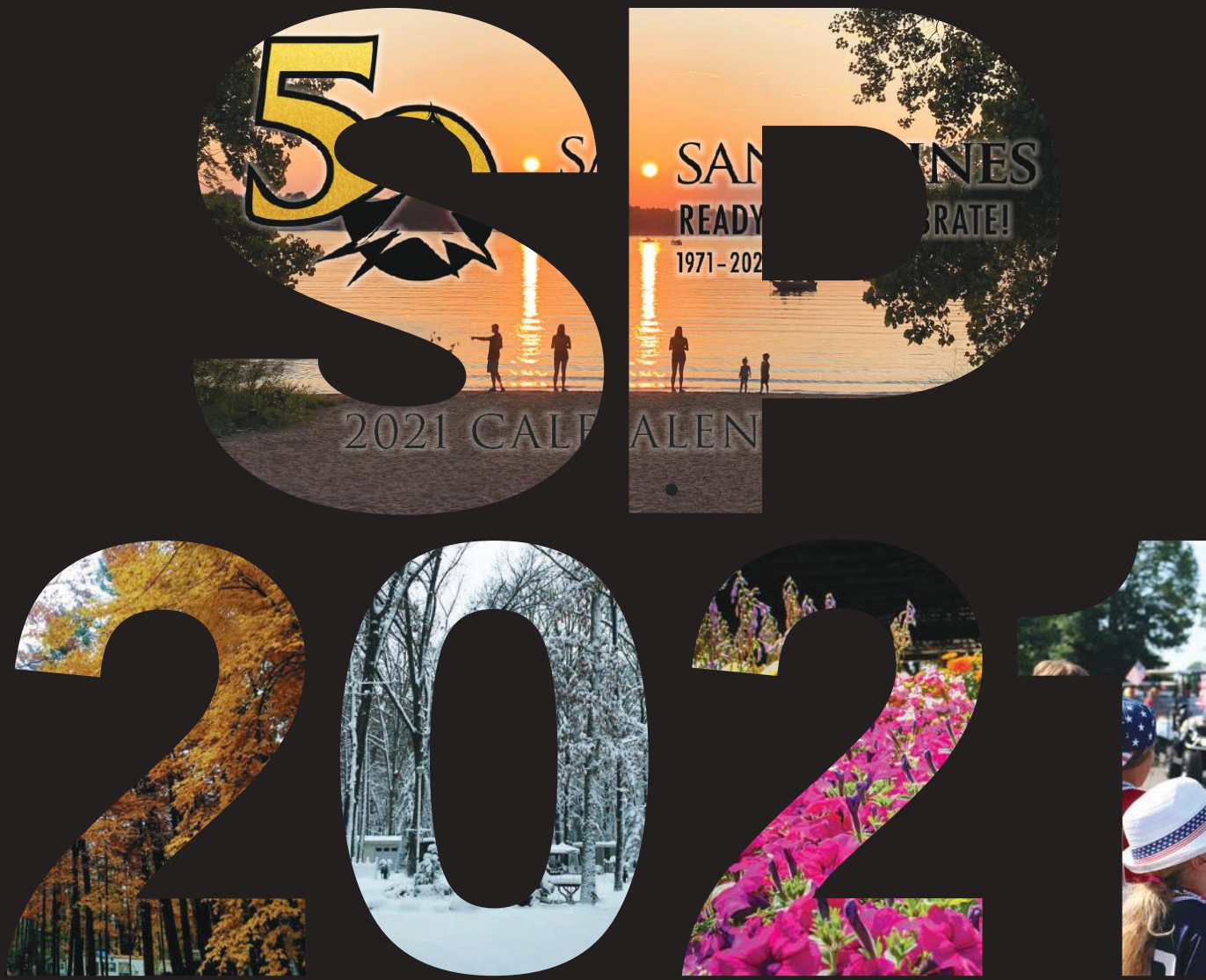


## CERTIFIED REPAIR SERVICES & CRS WATER

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[www.crswater.com](http://www.crswater.com)



# Calendars

All of our favorite and new 50th Anniversary events in 2021. They are available for purchase now at Member Service, Public Safety, online at [SandyPines.com/WallCalendars](https://SandyPines.com/WallCalendars) and in our November merch store at [SandyPines.com/Merch](https://SandyPines.com/Merch)!

# RECREATION NEWS

BY NIKKI HOOGEWIND [nikki@sandypines.com](mailto:nikki@sandypines.com)

## Contact Information

Phone: (616) 896-8318

Email: [recreation@sandypines.com](mailto:recreation@sandypines.com)

## November

As we enter the month of November, the park is much quieter. The members have packed up and headed to different locations until we can again return to our Happy Place. It is during this time away from Sandy Pines that we can appreciate all the things that we enjoy most. "It is not happy people who are thankful. It is thankful people who are happy." I encourage you to be thankful each day for something and spread happiness until we all meet again.

## We Appreciate All of You

I truly appreciate each member who says hello to the Rec. Department staff and tries to get to know the employees and make them feel special. We all appreciate the kind lady who brings us brownie treats a couple times each summer! The rec staff enjoys getting colored pictures, notes, and special homemade items from the kids in the

park. Saying thank you after a lesson or helping pick up balls is appreciated. It is the small acts of kindness that go so far and reflect who we are as Sandy Pines members as many of the staff are not members of the park.

We at Rec. Department appreciate other departments and teams as well. The maintenance staff does a phenomenal job at keeping our park clean and beautiful and up to date with improvements and new structures. They keep the pools clean and bathrooms nice. We appreciate those who help communicate events and hang up flyers. We appreciate member service for answering the phones and questions from members. We appreciate public safety for responding to injuries in the park and providing care. We appreciate the administration team for leading us, supporting us, and providing us the opportunities to continue to enjoy Sandy Pines.

## Get Ready for 2021!

Enjoy the time away from our Happy Place, stay safe, and stay positive. We assure you that 2021

will be a year to remember! The online calendar at [SandyPines.com/Calendar](https://SandyPines.com/Calendar) is full of events that will bring great memories. Keep an eye out for the 2021 calendars for our signature events and stay tuned for the full list of events. One date to make note is the Sandy Pines Rainbow of Color Run on Saturday, July 31, 2021.

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## SALES NEWS

### Office Hours

Monday-Friday

8 am-4 pm

Saturday

Appointment only

Sunday

Closed

By appointment only.

### Contact Information

Office Phone: 616-896-8315 x118

Email: [sales@sandypines.com](mailto:sales@sandypines.com)

## SMS Text Opt In

New SMS text opt-in for Members, Associate Members, Guests, and Campers

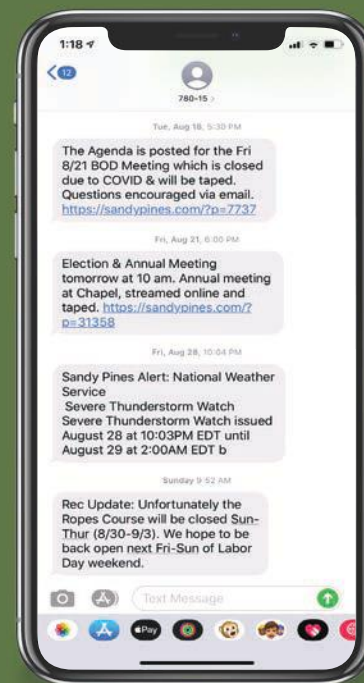
To Opt-In: Text "SANDYPINES" to 67283  
To Opt-Out: Text "STOP" to 67283

Park news, event updates, weather alerts, cancellations, and closures.



**SANDYPINES**  
RECREATIONAL COMMUNITY

More information at [SandyPines.com/Sms-Text-Opt-In](https://SandyPines.com/Sms-Text-Opt-In)





# SECURITY NEWS

BY KEITH GARVELINK [keith@sandypines.com](mailto:keith@sandypines.com)

## September 2020 Call Statistics and Types

In September of 2020, Security Services responded to a total of 102 incidents. This represents an increase of 82% from September of 2019. The call types and numbers appear below.

Noise Complaint: 6  
Property Damage Accident: 7  
Alcohol Violation: 2  
Domestic: 2  
Misc. Rule Violation: 8  
Medical: 14  
Illegal Entry: 4  
Boat Violation: 6  
Open Door: 13  
Lost/Found Property: 6  
Animal Complaint: 4  
Fire: 1  
Assist Other Agency: 4  
Larceny: 3  
Death Investigation: 2  
Hit and Run Property Damage: 2  
Alarms: 2  
Check Welfare: 1  
Suspicious Incident: 6  
General Assistance: 1  
Controlled Substance Violation: 1  
Suspicious Person: 1  
Reckless Driving: 2  
Abuse of Staff: 2  
Conduct Violation: 1  
Traffic Complaint: 1  
Malicious Destruction of Property: 1

## Selling Personal Property in the Park

A reminder to Members that if you sell personal property in the Park, a guest pass is required for the buyer to enter the Park. An alternative would be to arrange to meet the prospective buyer outside the Park at an agreed upon location.

## Appointments at the PSO Office

Appointments will continue at the PSO Office except for golf cart license plates. Appointments for golf cart license plates ended on October 15th and will resume when weather permits in 2021. Members will have until the end of the season of 2021 to pick up their plates.

## Staff Training

In September of 2020, PSO staff completed training in the following topics:

Using Social Media for Investigations  
Workplace Stress Resiliency  
First Responders and Corona Virus  
De-Escalation and Use of Force  
Dispatch Communications  
Community Policing  
Sexual Harassment in the Workplace  
Anti-Bias Training  
Cultural Diversity  
Continued medical training including Pediatric Assessment, Airway Management, Pediatric Medical Emergencies and Pediatric Trauma

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## *With Sincere Sympathy*

*Sympathy is extended to:*

**Gerald Gentry**, Site K-110, on the passing of his father, **Harold**, on August 14th.

**Bonnie DeYoung**, Site 669, on the passing of her husband, **Gary**, on September 12th.

**Joan Kortman**, Site 411, on the passing of her husband, **John**, on September 17th.

**Jason & Jodi Meyer**, Site K-051, on the passing their beloved son, **Spencer**, on October 2nd. Sympathy is also extended to Spencer's siblings, **Vinny, Mikayla, Tiffany** and **Quinnly**. We also extend sincere sympathy to **Dave & Bev Van Noord**, Site D-145, Spencer's grandparents.



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## Park President News Continued From Page 4

### Thank You

We thank the Board of Directors and our Members for allowing us to continue to serve you during this off season. This is the time to plan, prep and be ready to execute next season in celebration of our 50th Anniversary.

Lastly, when it is time to give thanks at your Thanksgiving table, take time to be most thankful to our Lord and Savior who has blessed us with this wonderful park, golf course, members, board, and staff. I am most Thankful that God has a plan for all of us and part of His plan for me includes our Happy Place at Sandy Pines. We pray our Lord God touches those who are in need this Thanksgiving, those who are continued to be blessed for all they have and do and who may be struggling with health or other issues during this time of Covid-19.

God Bless and Happy Thanksgiving

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## Sandy Pines Member E-News

Our Member E-News electronic newsletter is sent weekly and features monthly departmental Footprints updates, ongoing park news, alerts, and reminders.

You can always subscribe, manage your contact details, unsubscribe at [SandyPines.com/E-News](http://SandyPines.com/E-News).



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# MEMBER SIGNS

Order your Member signs! Choose from a variety of designs, or customize your own for a small set up cost. In order to pick up before Christmas, please order by December 1, 2020. More information at [SandyPines.com/MemberSigns](http://SandyPines.com/MemberSigns)

NAME SINCE 0000

NAME SINCE 0000

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# Park & Garden



Thank you for a great season! We look forward to seeing you all in 2021.

- Water Softeners
- Bottled Water
- Mulch, Stone & Soil
- Propane
- Firewood
- Sandy Pines Logo Wear
- Golf Cart Rentals
- Kayak Rentals
- Stand Up Paddle Board Rentals
- Bike Rentals
- New Onsite ATM

## **Park & Garden Store**

Closed for the season

## **Park & Garden Rental Office**

Closed for the season

## **Park & Garden Marina**

Closed for the season





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## 50th Anniversary Sponsorship Packages

Advertise with Sandy Pines for the celebration of our 50th Anniversary! It will be a great way to publicize your business while enriching our community. We're offering a variety of sponsorship levels for all budgets. If you are a park resident and want to advertise your business for this special event, you will get a 20% discount on advertising sponsorships. Act now, they are going fast!

### **Headliner Sponsorships**

Our Platinum, Gold, Silver, and Bronze Sponsorships offer year-round exposure from January 1, 2021 – December 31, 2021. These packages will give you exposure to thousands of people for the whole year.

### **Individual Event Sponsorships**

Offer great exposure for the single event of your choice. These are a great option if you'd like to align your business with a particular activity.

See the 50th Anniversary packages at [SandyPines.com/Partnerships](https://www.sandypines.com/partnerships)