



SANDYPINES
RECREATIONAL COMMUNITY

FOOTPRINTS IN THE SAND

DECEMBER 2020

A photograph of a winter landscape. In the foreground, a wooden fence runs across the frame, casting long shadows on the snow-covered ground. The ground is covered in a layer of snow, and there are several footprints visible. In the background, there are several trees, some with bare branches and some with snow on their branches. The sun is low in the sky, creating a bright, warm glow and a lens flare effect. The overall scene is peaceful and serene.

**MERRY CHRISTMAS &
HAPPY NEW YEAR!**

READY, SET, REJOICE!

Online at SandyPines.com, Facebook & Instagram

PHONE NUMBERS

Member Service 616.896.8315

Fax Number..... 616.896.7409

Member Service Ext. 100

Member Service Ext. 101

memberservice@sandypines.com

Administration

Jeff/Kathy..... Ext. 105

jeff@sandypines.com

kathy@sandypines.com

Kimberly Ext. 109

kim@sandypines.com

Jamie Ext. 116

jamie@sandypines.com

Park Inspector Jeff Hopkins..... 616.896.7286

inspector@sandypines.com

Pumpouts-Emergency..... Ext. 111

Sales Office..... 616.896.8315 Ext. 118

Liz Robins Ext. 113

liz@sandypines.com

Camping Office.....616.896.8315

Kathy BrottExt. 103

kathy@sandypines.com

Communications 616.896.8315

Josh JanowiakExt. 112

communications@sandypines.com

Maintenance 616.896.8317

Ben Fifelski, Supervisor

maintenance@sandypines.com

Emergency/Public Safety..... 616.896.9006

Steve Deyarmond, Emergency Services Director

Keith Garvelink, Security Services Director

Fax Number..... 616.896.9182

security@sandypines.com

Park & Garden

Jack Schmidt, Manager 616.896.9334

parkgarden@sandypines.com

Recreation Department..... 616.896.8318

Nikki Hoogewind, Director/Adult Rec.

recreation@sandypines.com

Lake Monterey Golf616.896.8118

Gary Peters, Manager

www.lakemontereygolf.com

Golf@golfimgc.com

Laundromat Hours – Open 24 Hours

ADMINISTRATIVE TEAM

Jeff Sweitzer Park President

Kimberly WilliamsFinance & Accounting

Steve Deyarmond Emergency Services

Keith Garvelink Security Services

Ben Fifelski Maintenance

Gary Peters Lake Monterey Golf Course

MANAGEMENT TEAM

Kathy Brott Executive Assistant & Camping

Sue Flowers Member Service

Nikki Hoogewind..... Recreation

Josh Janowiak Communications

Jamie Bogema..... Human Resources

Jack Schmidt Park & Garden

Jeff Hopkins.....Park Inspector

Liz Robins..... Sales & Events Manager

COMMITTEE CHAIRS

Finance..... Ginny Hager

Golf Course Bill Reynolds

Grounds/Maintenance Kel Kronemeyer

Long Range Planning..... Kevin Hager

Policy Joel VanKolker

Rules Michelle Bengsch

Safety & Security Rod Burch

Technology Bob Powers

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Jim Huck Secretary (23)

Ginny Hager Treasurer (23)

Kelly Johnson (21)

Dennis King Vice Chairman (22)

Larry Munger (23)

Paul Peppel (22)

BOARD OF DIRECTORS

~ MISSION STATEMENT ~

The Sandy Pines Board of Directors will provide positive leadership and management direction so as to ensure the long term viability and success of Sandy Pines Wilderness Trails, Inc.



PARK PRESIDENT NEWS

BY JEFF SWEITZER jeff@sandypines.com

As November is a time to be thankful for all we have, December is the time to remember: "The true light, which gives light to everyone, was coming into the world. He was in the world, and the world was made through him..." – John 1:9-10

For those of us who claim Christ as our Lord and Savior, we celebrate the Greatest Gift and Blessing of All, the birth of Jesus Christ! Whatever your faith may be, we at Sandy Pines and Lake Monterey Golf Course want to wish you a wonderful and blessed Christmas season during these trying times of COVID-19.

We are also blessed with a great team as Sandy Pines Operations do not have an off season although many still think this may be the case. It is our team that keeps everything moving forward for next season. Each department has many projects that go on throughout the off season. In case you were not aware, our 2021 return is an extremely important return as it will be our 50th Anniversary!

Our 50th Anniversary Committee continues to meet. They have many exciting events planned. Some events of old and some hopefully new tradition events. There is still time to purchase 50th Anniversary sponsorship packages. See details at SandyPines.com/Partnerships. These are great ways to advertise your business as well as support the many awesome events planned for 2021.

Our strategic planning session scheduled for November has been pushed into December. We will provide an update as to some of the items discussed and identified for the team to focus on in 2021.

Our IT assessment team continues to make progress in identifying a solution provider to partner with to upgrade our systems. The team started and vetted 7 providers which they have narrowed down to 2. The final selection will take place this month. Why is this important? Do you know the team utilizes 11 different types of systems and over 20 different types of software to run our park? This leads to disconnected systems, inefficient work and higher costs. The

goal is to select a provider that can provide an updated system to reduce the number of systems, software, inefficiencies, and cost while increasing productivity by utilizing a connected system for all departments.

We continue to make progress on our cart bridge project. A final design proposal will be submitted this month to Sandy Pines and then to the county for approval. If all is approved, we will start the cart bridge builder selection process.

Please take time to read the Department Manager reports for other updates and items of interest. Be assured that much is happening this off season as we prepare to serve the park and our members.

Prior to the holidays, we lost a friend, a park member and a Board of Director, Chad Ostrom. Please see the Board of Director Update referencing Chad who will be missed. Our thoughts and prayers continue to go out to the Ostrom family and Kristin during this Christmas time.

Lastly, as we wish everyone a very Blessed Christmas, and a Happy New Year! We thank God for the privilege to serve Him and our Members. We thank God for helping us get through these trying times of which our members may be experiencing health issues, financial distress, or loneliness. Please remember those who have served or are serving in our military services. We will never know the true level of service or sacrifice our military endures each and every day to protect us. However, we give thanks and prayers for their safe return whether

it is during this Christmas season or any time during the year. We support them, love them, and appreciate them as they are the reason, with God's grace, we enjoy being safe in this country. The true reason for the season:

"In all things I have shown you that by working hard in this way we must help the weak and remember the words of the Lord Jesus, how he himself said, 'It is more blessed to give than to receive.'" – Acts 20:35

"A generous person will prosper; whoever refreshes others will be refreshed." – Proverbs 11:25

"From the gifts and the calling of God are irrevocable." – Romans 11:29

Merry Christmas and Happy New Year for our Sandy Pines and Lake Monterey Golf Course family to yours.

God Bless! Stay Safe and Stay Healthy

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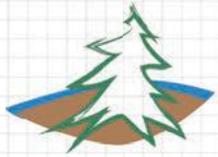
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See you next season!

Sandy Pines Member E-News

Our Member E-News electronic newsletter is sent weekly and features monthly departmental Footprints updates, ongoing park news, alerts, and reminders.

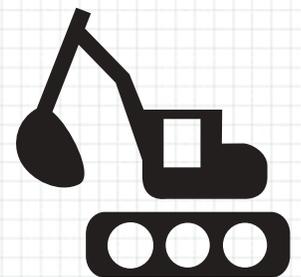
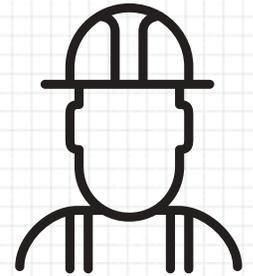
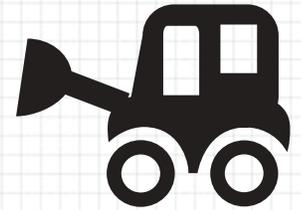
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SANDYPINES
RECREATIONAL COMMUNITY

NORTH SHORE CENTER



Construction updates at SandyPines.com/NorthShoreCenter

BOARD OF DIRECTORS UPDATE

BY PAUL PEPPEL BoardOfDirectors@sandypines.com

Sandy Pines suffered a tragic loss just over a month ago with the sudden, unexpected passing of Chad Ostrom. He was one of the park's most recognizable members, often seen cruising about in his customized black Cadillac golf cart. A genuine smile and friendly wave were part of his DNA as he never failed to acknowledge passersby. It was also part of his nature to stop and listen to member's concerns, always focusing on their best interest. You also might catch him roller blading hand-in-hand with fiancée Kristin or walking with their beautiful dog. In short, a great park ambassador that is sorely missed.

As a fellow board member, Chad was respectful of his peers but not afraid to voice an opinion. It was clear to see his passion for the park, and his unbridled tenacity was a quality we all appreciated. He was a true representative of the people, upholding your right to be heard and defending the right to do so. Always looking out for the little guy, that was Chad's mantra.

Now, the board has the difficult task of possibly filling the vacancy. The potential processes for replacement are spelled out in the Sandy Pines Member Handbook, in the Bylaws, Article VIII, section 7. To capsulize, the options are as follows:

1. The Board may allow a vacancy to remain until the next annual meeting of the members.

Or, if the Board chooses to fill the vacancy, the options are:

2. Fill the position from a candidate having received the highest number of votes from the previous election having not been elected.
3. The Board may call for special meeting of the members to fill the vacancy for the unexpired balance of the term.

4. The vacancy may be filled by a member who receives the affirmative of a majority of the remaining directors in office. The individual receiving affirmation of the majority of remaining Directors would remain on the board until the next annual election.

At the most recent election, since there were three members running for three positions, the second choice to fill the vacancy is moot. The Board will be discussing the other options during our December work session and meeting. As always, we welcome your input on this (or any other) matter at boardofdirectors@sandypines.com.

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End of Season Dates

See our online Calendar with these dates and more at SandyPines.com/Calendar.



September

- 8 Park & Garden closes Sunday-Thursday
- 12 Saturday Member Emergency Pump Outs & Member Service Hours End
- 20 Marina Closes for the Season
- 25 Member Account Balanced Due
- 26 Park & Garden Closes for the Season
- 28 2020 Cabin & Park Model Camping Rentals End

October

- 1 Annual Dues, Assessments & Quarterlies Billed
- 1 Camping & Flea Market Reservations Open for Next Season
- 15 Water Turned Off & Seasonal CCs Close
- 19-23 Last Week of Scheduled Pump Outs
- 25 Member Account Balances, Annual Dues, Assessments & Quarterlies Due (Adjusted Electric)
- 28 Last Pump Out of the Season (EPO Rate)

November

- 1 Boat Removal Deadline
- 1 Seasonal Gates Close
- 25 Member Account Balances Due
- 26-27 Admin Offices Closed for Thanksgiving



December

- 24-31 Admin Offices Closed for the Holidays
- 25 Member Account Balances Due

Merry Christmas!



January

- 1 Admin Offices Closed for the Holidays
- 4 Quarterlies Billed (Electric)
- 15 Annual Renewal Notices Sent
- 25 Member Account Balances & Quarterlies Due

Happy New Year!



February

- 13 Sandy Pines Winter Festival
- 25 Member Account Balances Due

Happy Winter Fest!



March

- 15 Annual Renewal Update Deadline
- 25 Member Account Balances Due

Happy St. Patrick's Day!



April

- 1 Annual Renewals & Quarterlies Billed
- 15 Seasonal Gates Open
- 15 Water Turned on for the Season (Weather Permitting)
- 15 Water Softener Deliveries Begin
- 17 LMGC Spring Clean Up
- 23 Member Account Balances, Renewals & Quarterlies Due

Happy Easter!



May

- 15 Saturday Member Service Hours Start
- 22 Park & Garden Store Opens (Monday-Saturday)
- 25 Member Account Balances Due
- 29 Marina Opens for the Season
- 31 Memorial Day Service

COMMUNICATIONS NEWS

BY JOSH JANOWIAK josh@sandypines.com

Thank You Sydney

I recently returned from family time off to celebrate the birth of a beautiful baby girl. I'm thankful to all the Sandy Pines team that stepped up while I was away to keep important communications and news flowing to our community, especially Sydney Ritz our Communications Assistant. Sydney started as an intern during the 2019 season and returned to work for us this past season. She was very resourceful and a great asset to our team. She was responsible for many of the great photos and videos that ended up on social media and Sandy Pines Channel 27.1, along with many other things too numerous to list in a brief update. She is leaving Sandy Pines to pursue her passion for coaching and teaching in our local school system. We wish her the best and thank her for all her contributions to our community. She will be missed!

Communications Survey

Our \$50 Merchandise & Logo Wear Online Store gift card winners are Jack W & Ann Eding! Congratulations! Thank you to everyone who completed the Communications Survey. We always appreciate your feedback and we'll be reviewing it in order to improve and better serve the membership.

Sandy Pines Merchandise & Logo Wear

Sandy Pines merchandise and logo wear is available for purchase in our Online Store. We have everything from ornaments, travel mugs, t-shirts, hoodies, hats, to blankets available. We've added cool weather beanie hats, knit scarfs, jackets, and vests with fleece options.

Our Online Store is open for two weeks each month. The Store opens Sunday, November 29th through Sunday, December, 13th. Unfortunately, we are not able to guarantee shipping before Christmas. Onsite pick up is no longer available, so throughout the winter, all orders will be shipped directly to you. In the December store, we have lots of 50th Anniversary and cold weather gear in preparation of our 50th Anniversary! Our new 50th Anniversary themed calendars are also still available in our December Merchandise store. The 2021 calendars are 50th Anniversary themed and give you a heads up on all our upcoming events, including all that's new for the 2021 season. Take a look at all this month's store has to offer at SandyPines.com/Merch.

The online store will reopen again in January, and it will continue with our 50th Anniversary Merchandise! Find those items that will make for the perfect gift for any occasion, like our 2021 Calendars and clothing.

50th Anniversary Sponsorships

We still have 50th Sponsorships available for you to publicize your business. Don't forget that Members get a 20% discount off our sponsorship packages. Sandy Pines has so much to offer for your business, and we have options for all budgets. 2021 will be packed to the brim with fun filled activities that you and your business have the chance to be a part of. For more information, go to SandyPines.com/Partnerships to see our 50th Sponsorships. If you have any questions, feel free to email communications@sandypine.com

Merry Christmas & Happy New Year

2020 has been a crazy year to say the least. Communication was particularly challenging as we did our best to keep you informed throughout the ever-changing pandemic. We'll continue to do so as the pandemic continues evolving. The good news is 2020 is about to end and there are many things we can look forward to in 2021. Let's all do our part to put aside our differences and celebrate the magic of the holidays as one human race. Let's be safe, healthy, and considerate of others. Merry Christmas, Happy New Year, and Happy Holidays no matter which celebrations you and your loved ones will be observing.

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Sandy Pines Merchandise

The online store opens Sunday, Nov. 29th and closes Sunday, Dec. 13th at midnight. Orders will be shipped to you.

Our new 50th Anniversary Merchandise is waiting for you!

See all of our new merchandise at SandyPines.com/Merch

EMERGENCY SERVICES NEWS

BY STEVE DEYARMOND steve@sandypines.com

Covid-19 Precautions

The summer season has come a close. We look toward next summer and are hopeful that next season may allow normal or near normal operations. The recent news of a potential vaccine is hopeful that we can overcome this obstacle and enjoy one another without risk or fear.

The past spring/summer had a lot of unknowns. The local, State and Federal authorities were trying to learn on the fly about the virus and its potential harm to the populations.

As an organization during the Covid-19 Pandemic I think of three basic goals.

1. Protect staff and the membership by reducing risk



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2. Support staff that are exposed to or have contracted the virus

3. Continue to operate as an organization

It is easy to forget the obstacles of re-opening for the 2020 camping season and much communication with State, local government, the Allegan County Public Health Department, and Emergency Management to understand and follow governmental executive orders.

This past summer was different in many ways. The following of multiple executive orders to be in compliance with State orders, the shutdown of the park, gradual re-opening of the Park, delayed rental of cabins and trailers, restrictions of guests, request of appointments to conduct business, reduced recreational activities or social activities that would have placed persons at risk, limiting the number of persons at pools, limiting number of persons at our establishments, suspending the flea markets, closing facilities such as the fitness center, library and arcade, requirements of face masks and social distancing among other things. All that had an impact on operations of the Park, membership, and staff. All were difficult decisions that did eventually provide a means for the membership to utilize the park.

There were many, many changes and restrictions, but in the end, we did succeed in having time with family and friends this summer despite

many unknowns and uncertainties. This success was because as a member, as a staff person, and as a community we did what was needed.

Sandy Pines is a mixing pot of population from within the State and from other States. We did have a few cases of Covid-19 within our community. Many residents in the Park elected to socialize in close knit groups. We did have local community residents concerned of carriers of the virus bringing the virus to this rural community. Prompt actions were taken to reduce risk and remain operational. We should also be thankful to Allegan County for their direct contact, assistance, advice, communication, transparency, and invitations/attendance into Health Department, and Allegan County Emergency Management Zoom meetings.

Going forward into winter, spring, and summer, we will likely have restrictions and requirements that presently exist with wearing of masks, social distancing and policies that limit activities or easy access to our facilities. Hopefully, these restrictions become a thing of the past and we can resume to normalcy. Time will tell as we move forward with interventions of vaccines and other mitigation efforts. Until then please be respectful of others and follow guidance. It is the unselfish and thoughtfulness for the safety of others by doing the small things that keep you, staff, and Sandy Pines safe and operational.

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FINANCE & ACCOUNTING NEWS

BY KIMBERLY WILLIAMS kim@sandypines.com

Wishing each and every one of our members a very Happy Thanksgiving and blessed Christmas.

The Sandy Pines staff is continuing to work hard during this off-season to tie up loose ends and finalize the year-end financial reports for the Board and independent review. Sandy Pines and Lake Monterey Golf Course, with the coordination and commitment of its members, state, and local officials was able to have a successful year, even with the uncertainty placed upon many with the world-wide pandemic. Administration will be reviewing the Fiscal Year End financials with the Board of Directors on Friday, December 11th and completing a full independent review of the financial statements with our external accountants in the month of January 2021. Presentation of the financial statements will be provided to members after the approval and review. During this off-season, staff are also working through the more extensive capital projects budgeted for FY2021. We are also making continued progress in the final construction of the Phase 4 North Shore Center FEMA Storm Shelter.

For your reference and information, below is the payment plan schedule if you have elected to make monthly installments to pay for your 2021 Annual Dues and Assessments. Your monthly payment this year is \$327.88, and is payable on the 25th of each month, from October 2020 thru March 2021. This payment plan is allowed for dues and assessments only. To stay current within the payment plan, your balance owed at the end of each month for 2020-

2021 must equal the following on each date listed below:

• October 25, 2020	\$1,591.64
• November 25, 2020	\$1,282.72
• December 25, 2020	\$969.16
• January 25, 2021	\$650.90
• February 25, 2021	\$327.87
• March 25, 2021	\$0 – All dues and assessments paid

The best way to determine the amount owed on your account when following the payment plan is to take the current month's balance invoiced to you and subtract the correlating maximum monthly balance as highlighted above. For example, if your statement sent out on December 1st is \$1,300.00, subtract the amount highlighted above for Dec 25. \$969.16 and pay the difference of \$330.84.

If a monthly payment is missed, you will no longer be eligible for the monthly payment plan program and your account will go into a delinquent status, and a fee will be assessed per membership card to reactivate. If you have any concerns regarding making payment on your account, please reach out to myself or our Park President, Jeff Sweitzer.

As a reminder: All other member fees and charges billed to your account (outside of the annual dues and assessments) are due by the 25th of the

subsequent month after being billed. You must add all other charges for services, electric, state unit tax, etc. to the monthly installment amount to stay within the balance plan at left.

Within the current temporary shutdown of the Administration Office, per State guidelines, we want to note there are still multiple and feasible ways to make payments on your account. Payments can be made the following ways:

- Directly with your bank through online bill pay (your 4-digit site number and last name are your account number; Sandy Pines is the vendor, mailing address is the address on your statement) – (no additional fee)
- Through USPS mail by mailing a check (no additional fee)
- Directly at the Administration office through the exterior drop box; located in the back of the building. (no additional fee)
- Online through our website (includes 3% fee)
- Over the phone with Member Service or Public Safety (includes 3% fee)

Please note a 3% convenience fee is charged for credit card payments made online or over the phone.

Thank you all for being a part of the Sandy Pines Community and we wish you many blessings through the Holiday season!

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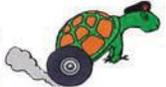
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MAINTENANCE NEWS

BY BEN FIFELSKI
ben@sandypines.com

The Maintenance Team has been busy updating water risers in Phase 2 this fall. This is a very time-consuming job because there are lots of roots in the way. Phase 2 will be about 75% completed.

These past few weeks, the weather was great for cleaning up the leaves throughout the park. We spend a great deal of time picking up the bags that members have left beside the roadways.

Phase 3 Pavilion is coming along on schedule. Weather permitting during the winter months, it will be built by spring for all to enjoy.

Wishing you and your family a very Merry Christmas.

•••



MEMBER SERVICE NEWS

BY SUE FLOWERS memberservice@sandypines.com

Online Hours

Offices closed due to COVID

8 am-4 pm Monday-Friday
Closed Saturday & Sunday

At the time of publication all Admin Offices including Member Service, Sales, Camping, Public Safety and office staff are closed due to the latest MDHHS & MIOSHA work from home requirements. Critical Public Safety, Maintenance, and Golf Course staff are cleared to work on daily operational needs in coordination with state and county requirements.

Contact Information

Phone: 616.896.8315 x 0

Fax: 616.896.7409

Email: memberservice@sandypines.com

Christmas Holiday Hours

The Administration Building will be closed Thursday, December 24th through Sunday, January 3rd for the Christmas & New Year's Holidays. Public Safety at the Main Gate will be open over the holidays by appointment, and they can take account payments. To make a payment, please call for an appointment, 616-896-9006.

Important dates

2021

- 1/4 Quarterly electric & unit tax will be on your January Statement
- 1/15 Annual Renewal Notices sent – this is not a bill, but is for your review/updates for 2021
- 1/25 Quarterly electric & unit tax due, plus payment if using the payment plan
- 3/15 Deadline for Renewal information updates
- 3/25 Payment Plan ends; accounts should be paid in full
- 4/1 Annual Renewals, quarterly electric & unit tax billed
- 4/15 Gates open and water is turned on for the season (weather permitting)
- 4/25 Annual Renewals, quarterly electric & unit tax due

2021 Flea Markets

- 5/1 May Fest
- 5/29 Memorial Day
- 7/3 Independence Day
- 8/7 Christmas in August
- 9/4 Labor Day
- 10/2 Fall Fest Flea Market & Yard Sale (will be an online sign up closer to the date)

Flea Market reservations are available by logging into your Member Web Access Portal.

Winter CC Schedule

Convenience Centers that will remain open through the winter include:

1. Phase 1: CC 2 near the Ball Field & Pavilion in the Core Area
2. Phase 3: CC 5
3. Phase 4: CC 10
4. Phase 5: CC 12
5. Open Until Snow: Core, CC8

Annual Dues

If you are making monthly payments, your account balance as of December 25th should be at or below \$969.16 to be on track with the payment plan. You can check your balance by logging into [Member Web Access](#)/Online Billing tab, or by calling Member Service. Your January quarterlies

are due in excess of your dues/assessments payment. Remember: If you are using the payment plan, your account was past due after October 25 and the 1.5% Finance charge is applied to your monthly balance. Remaining at or below each monthly max balance keeps you in good standing, but the finance charge still applies. A missed payment or balance overage after the October max balance will result in magnetic card deactivation with a reactivation rate of \$35.00 per card.

• October 25, 2020	\$1,591.64
• November 25, 2020	\$1,282.72
• December 25, 2020	\$969.16
• January 25, 2021	\$650.90
• February 25, 2021	\$327.87
• March 25, 2021	\$0 – All dues and assessments paid

January Quarterly Electric & Unit Tax

Quarterly Electric and Unit Tax are billed in January, April, July, and October. Electric meters are read once per year in August. Your bill is based on total kilowatt hours used. You pay for your adjusted final electric use in October, then your total use is divided by four and you pay those quarterly amounts in January, April and July. This is why you get an electric bill in January even though you may not be in the park during that time. You can view and print your annual electric use by logging into [Member Web Access](#). Unit Tax is billed as \$9.50 per quarter per site.

Continued on Page 14



SANDYPINES
RECREATIONAL COMMUNITY

CHANNELS 27.1-27.4

Tune in for ongoing park information, events, alerts, weather, BOD Meetings, Face to Face Meetings, Chapel Services, Sales Listings, and our cable channel lineup 24 hours/day!



Annual Renewals

We'll be sending renewal notices after the first of the year. If you have an email address on file, your notice will be sent electronically, otherwise your notice will be sent via U.S. mail. If you have not received your renewal notice by February 1st, please call Member Service. **Please note: Your renewal notice is not a bill.** You have until March 15, 2021, to update your renewal information before the items are billed to your account for your April Statement. Renewal fees include membership cards, annual stickers, internet service if applicable, pump out plans, boat docks, boat in & out service, annual bullpen storage, pump out plans, and mailboxes. The notices will include instructions. Please review your renewals carefully and make sure the information is accurate. If you don't need any changes, you do not have to return your renewal form. Send the form back only if you make changes and we'll

confirm your updates. Credit will not be issued for membership cards not removed from the account by March 15, 2021.

Important: Please Review Pump Out Plan Dates

If you choose to use a Pump Out Plan, please review your plan to insure it remains the best fit for you. It is the Member's responsibility to

review plans, paying special attention to the beginning and end dates to ensure the plan length suits your needs. Changes to your plan can be made beginning January 15 and must be made by March 15, during the renewal term, in order to be billed and scheduled correctly for the 2021 Season. For more information, please visit the website, SandyPines.com/PumpoutService.

Plans choices are as follows:

<u>Weekly Plans</u>	<u>Plan</u>	<u># of Pumps</u>	<u>Price</u>
April 19 to Oct 22	Plan E Full Plan	27	\$324.00
April 26 to Sept 10	Plan A Labor Day	20	\$240.00
May 3 to Oct 8	Plan C Flea Mkt Plan	23	\$276.00
May 24 to Sept 10	Plan G Holiday Plan	16	\$192.00

<u>Bi-Weekly Plans</u>	<u>Plan</u>	<u># of Pumps</u>	<u>Price</u>
April 19 to Oct 22	Plan F Full Plan	14	\$168.00
April 19 to Sept 24	Plan D Sept Plan	12	\$144.00
May 10 to Oct 15	Plan B Late Start	12	\$144.00
May 24 to Sept 17	Plan H Holiday Plan	9	\$108.00

NEW for 2021: Flush outs are no longer accommodated during regular pump out times. You must book an Emergency Pump Out in order to flush out with a garden hose or wand. There simply is not time to safely accomplish this during the regular morning routes.

Continued on Page 16



Share Your Story

We want to hear your most treasured memories with us at Sandy Pines!

If you are interested in supporting our 50th Anniversary, you can purchase a spot in our monthly Footprints in 2021 for \$25.

For more information, head to SandyPines.com/ShareYourStory

30 Plus years experience. blanton.deeann1@gmail.com
616.403.2509



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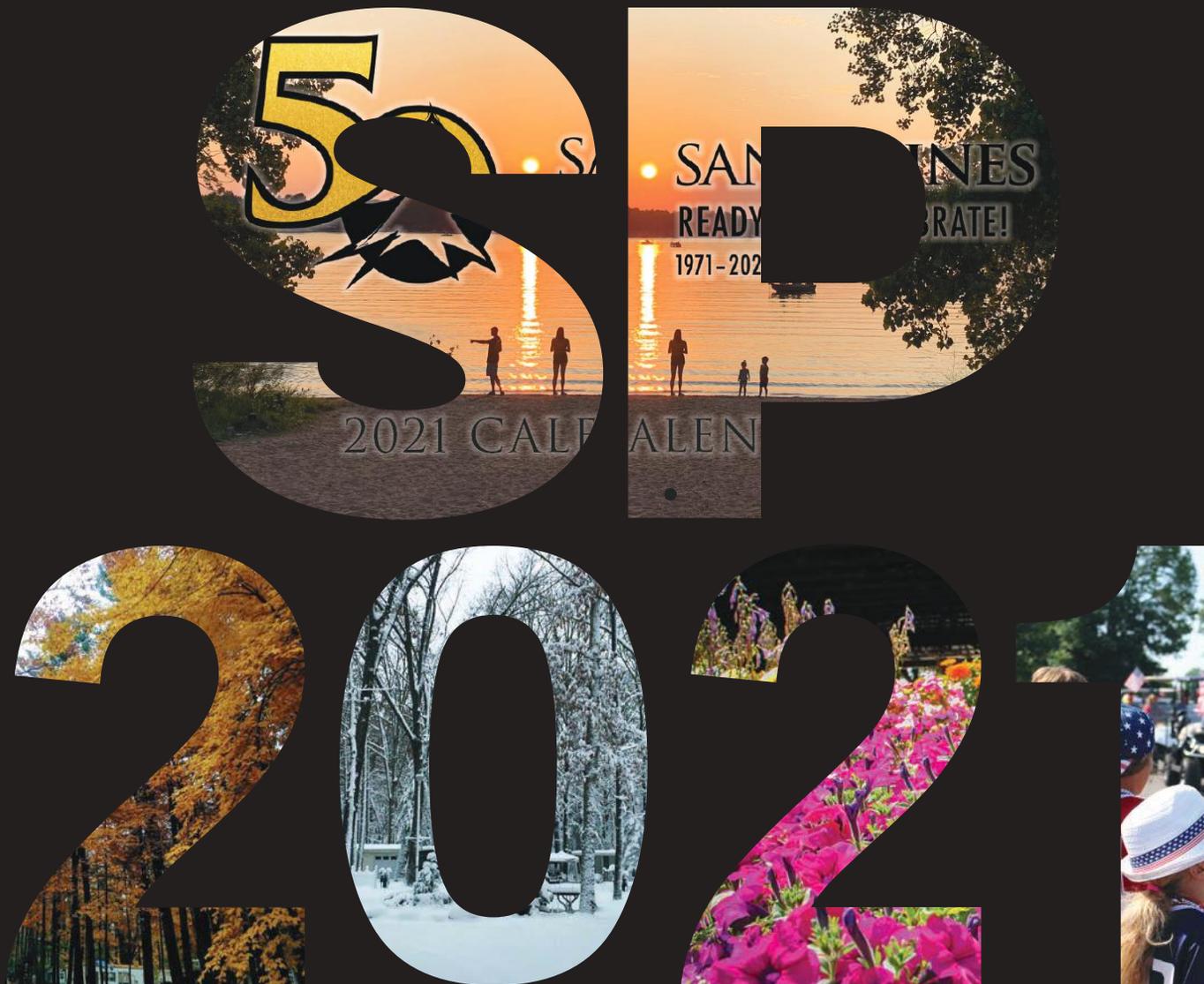
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Calendars

All of our favorite and new 50th Anniversary events in 2021. They are available for purchase now at Member Service, Public Safety, online at SandyPines.com/WallCalendars and in our November online store at SandyPines.com/Merch!

Member Service News Continued From Page 14

Member Web Access

If for any reason you don't receive or if you lose track of your renewal information, you can access it any time by logging into your [Member Web Access Portal](#). There you have the ability to review your annual renewal information (stickers, services & member cards), schedule guest passes, schedule pump outs, review pump out schedules, check electric meter readings, reserve flea market spots, update addresses & contact info, view statements & make payments, link to available surveys and schedule Tee Times. To view your renewal information, login, then select the "Renewal Information" tab. Magnetic cards will not be updated until mid-January.

Many questions and issues handled by calling Member Service can be found in your [Member Web Access Portal](#). We are here to help but want to make sure you know you have the ability to handle many issues from the comfort of your own home. Login to Member Web Access by clicking the Quick Link at [SandyPines.com/Members](#).

Merry Christmas and Happy New Year!

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PARK & GARDEN NEWS

BY JACK SCHMIDT jack@parkgarden.com

Park & Garden Store

Phone: 616.896.9334

Email: parkgarden@sandypines.com

Online: sandypines.com/ParkGarden

Winter Hours

Closed for the season.

We are all now busy getting ready for the Christmas Season and the New Year. We have great hopes that we will not have all the restrictions for the upcoming summer.

Last year was a good year for the store and rental office. The new store has been great for the Park and Garden to continue to bring new and better products for the membership.

Water Softeners

Many of you completed the contract for the Water Softeners for the 2021 season. You can still order the softener for the upcoming season. The 2021 Contract form is online at the Sandy Pines Web Site or if you have trouble getting the form you can email the store at ParkGarden@SandyPines.com with your site number, member name, phone number and approximate date you would like to pick up or have the softener installed.

Golf Cart Rentals

Exciting news for the golf cart rentals. We have entered a new contract with Club Car and will have 70, 2021 four passenger Club Cars and 20, 2021 six passenger Club Cars. The online system is available to get your holiday rental ordered before the summer rush. You can login to the reservation system from the Sandy Pines web site. If you can't reach the online system you can send an email to ParkGarden@SandyPines.com with the following information: Name, Home address, phone number, date you would like the rental and how many days, 4 or 6 passenger. We will then place your name in the rental system and you will receive a confirmation of your rental.

Marina Rentals

The Marina had a great year with watercraft rentals last year as well as Marine Fuel sales. We will be adding 6 new Kayaks and 2 more paddleboards to the fleet this coming year. We look forward to providing you with watercraft to add to your enjoyment at Sandy Pines.

Merry Christmas and Happy New Year.

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SMS Text Opt In

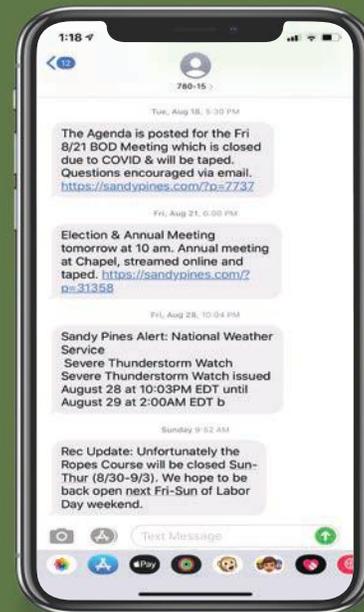
New SMS text opt-in for Members, Associate Members, Guests, and Campers

To Opt-In: Text "SANDYPINES" to 67283
To Opt-Out: Text "STOP" to 67283

Park news, event updates, weather alerts, cancellations, and closures.



More information at SandyPines.com/Sms-Text-Opt-In



RECREATION NEWS

BY NIKKI HOOGEWIND nikki@sandypines.com

Contact Information

Phone: (616) 896-8318

Email: recreation@sandypines.com

My wish for all of you is that you stay safe and stay healthy. Our team looks forward to seeing all of you again when the days are warmer and a fresh, new year is upon us. Until then protect yourself and enjoy those that mean the most.

If you were on staff in 2020, the Recreation Department would like to know if you plan to return to staff for 2021. Please text or email nikki@sandypines.com of your plans. If you were not on staff but would like to join the team that provides all the fun and activities please also email nikki@sandypines.com of your interest.

Staff is hired at age 16 and up. You need to be available Memorial Weekend through Labor Day Weekend. We look forward to putting together another fabulous team for 2021 which will celebrate 50 years at Sandy Pines!

Ready, Set, Celebrate! Is the theme for 2021. Please be ready to celebrate with us during the upcoming season. We will be needing volunteers of all ages to help celebrate. Please check out the calendar to see when you will be able to celebrate and attend and/or volunteer to help make the event(s) a huge success. Specific volunteer lists and how to sign up will be available soon.

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SALES NEWS

Online Hours

Offices closed due to COVID

Monday-Saturday	8 am-4 pm
Sunday	Closed

At the time of publication all Admin Offices including Member Service, Sales, Camping, Public Safety and office staff are closed due to the latest MDHHS & MIOSHA work from home requirements. Critical Public Safety, Maintenance, and Golf Course staff are cleared to work on daily operational needs in coordination with state and county requirements.

Contact Information

Office Phone: 616-896-8315 x113

Email: sales@sandypines.com

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SECURITY NEWS

BY KEITH GARVELINK keith@sandypines.com

Office Hours

Offices closed due to COVID
Emergency Security Staff is onsite 24 hours/day.

At the time of publication all Admin Offices including Member Service, Sales, Camping, Public Safety and office staff are closed due to the latest MDHHS & MIOSHA work from home requirements. Critical Public Safety, Maintenance, and Golf Course staff are cleared to work on daily operational needs in coordination with state and county requirements.

Call Numbers and Statistics

In October of 2020 Security Services responded to a total of 71 calls for service. This represents an increase of 58% from October of 2019. Below are the call type breakdowns and numbers.

Open Door:	34
Suspicious Incident:	5
Animal Complaint:	3
General Assistance:	10
Property Damage Accident:	4
Miscellaneous Complaint:	1

Illegal Dumping:	2
Lost/Found Property:	2
Building Alarm:	3
Medical:	1
Health and Safety:	1
Parking Violation:	1
Larceny:	1
Damage to Property:	1
Flee/Elude & Trespass:	1
Conduct Violation:	1

Lake Monterey Update

The buoys have been removed from the lake for the season. The patrol boat soon will be removed from the lake for winter. Please exercise caution on the lake as response times to any type of emergency will be delayed once the patrol boat is removed for the season.

Trash Disposal

Security Services continues to have incidents of Members and Associates bringing items from outside the Park. Please review the section from the Handbook regarding this. The practice of bringing in trash from outside the Park costs

money and man hours. Persons found to be doing this can be issued a violation as well as the cost of cleanup.

The Rules On Trash

- Members must place all trash or refuse in the Park trash receptacles.
- No member shall bring trash of any kind into the Park.
- Park removal of trash will result in an assessment and violation.
- Large items such as sofas, old carpeting, sheds, and appliances are to be disposed of in a designated large dumpster across from the Public Safety Office. Hazardous materials or chemicals such as golf cart batteries or paint may not be disposed of in the Park.
- Garbage, trash and other refuse may not be burned at anytime.

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With Sincere Sympathy

Sympathy is extended to:

Janelle Sussdorf, Site 557, on the passing of her mother, **Cindy**, Site 557, on March 28, 2018, and her father, **Max Sussdorf**, on October 27, 2020. Sympathy is also extended to Max and Cindy's other children, **Dustin & Wiyanya Sussdorf**, **Rachel & Scott Johnson**, **Alyssa Sussdorf** and **Desiree Sussdorf**.

Kristin Rogers, Site 1131, on the unexpected passing of her fiancé, **Chad Ostrom**, on October 29th. Sympathy is also extended to Chad's children, **Blake & Charissa Ostrom**, granddaughter, **Evelyn Mae** and son, **Brandt Ostrom**. Chad served as a Director on the Board for Sandy Pines, served on several committees, and will be dearly missed.

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CHAD OSTROM



Chad Ostrom, 53 years old, of New Buffalo, Michigan passed away on Thursday, October 29, 2020.

Chad was born on September 14, 1967, in Lansing, Michigan and graduated from Dewitt High School. Chad owned and operated Caretaker Estate Management

in New Buffalo, Michigan for 25 years with his son, Blake. He was known for his outgoing personality, infectious smile, amazing heart and his deep commitment and love for Sandy Pines. Chad always maintained a positive attitude, and lived by these traits; strength, discipline, goals and patience; qualities he passed down to his sons.

Chad is survived by his beloved fiancé, Kristin Rogers; sons, Blake (Charissa) Ostrom and Brandt Ostrom; granddaughter, Evelyn Ostrom; stepmother, Sarah (Arminio) Ostrom, and sister, Dayna (Rob) Edwards. He preceded in death by his father Daniel Ostrom.

A funeral mass was celebrated Saturday, November 21, 2020, 11:00 am at the St. Sebastian Catholic Church, in Bryon Center by Msgr. Bill Duncan. Memorial contributions in Chad's name may be made to his granddaughter, in care of Blake Ostrom, to help with her medical expenses. Arrangements have been entrusted to Sommerfeld Chapel, New Buffalo. Those wishing to send a condolence online may do so at www.sommerfeldchapel.com.

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LAKE MONTERESY STORE JOB OPENINGS

Lake Monterey Store, located across the road from Sandy Pines Administration Offices, is searching for responsible, dependable people who are looking to make some extra income for the holiday season. They are looking for someone who can work afternoons and into the evening hours. Schedule would be weekdays and weekends 2pm until 8pm. If interested, please stop in, and fill out an application or call 269-793-9721.

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MEMBER SIGNS

Order your Member signs! Choose from a variety of designs, or customize your own for a small set up cost. In order to pick up before Christmas, please order by December 1, 2020. More information at SandyPines.com/MemberSigns

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50th Anniversary Sponsorship Packages

Advertise with Sandy Pines for the celebration of our 50th Anniversary! It will be a great way to publicize your business while enriching our community. We're offering a variety of sponsorship levels for all budgets. If you are a park resident and want to advertise your business for this special event, you will get a 20% discount on advertising sponsorships. Act now, they are going fast!

Headliner Sponsorships

Our Platinum, Gold, Silver, and Bronze Sponsorships offer year-round exposure from January 1, 2021 – December 31, 2021. These packages will give you exposure to thousands of people for the whole year.

Individual Event Sponsorships

Offer great exposure for the single event of your choice. These are a great option if you'd like to align your business with a particular activity.

See the 50th Anniversary packages at [SandyPines.com/Partnerships](https://www.sandypines.com/Partnerships)