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FOOTPRINTS IN THE SAND

APRIL 2020

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#StayHomeStaySafe

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Updates available at [SandyPines.com/COVID19](https://www.SandyPines.com/COVID19)

PHONE NUMBERS

Member Service 616.896.8315
Monday-Friday: 8:00am - 4 pm.
Closed on Saturday and Sunday

Fax Number..... 616.896.7409
Member Service Ext. 100
Member Service Ext. 101
memberservice@sandypines.com

Administration

Jeff/Kathy..... Ext. 105
jeff@sandypines.com
kathy@sandypines.com

Kimberly Ext. 109
kim@sandypines.com

Beth Ext. 106
beth@sandypines.com

Josh Ext. 107
josh@sandypines.com

Jamie Ext. 116
jamie@sandypines.com

Park Inspector Ralph..... 616.896.7286
inspector@sandypines.com

Pumpouts-Emergency..... Ext. 111

Sales Office..... 616.896.8315
Monday-Friday: 8:00am - 4 pm.
Saturday and Sundays by appointment.

Mary Applehof..... Ext. 113
mapplehof@sandypines.com

Nick Brott Ext. 114
nick@sandypines.com

Camping Office..... 616.896.8315
Kathy Brott Ext. 103

kathy@sandypines.com

Maintenance 616.896.8317
Ben Fifelski, Supervisor

Monday-Friday: 8:00am - 4pm.
Closed Saturday and Sunday.

maintenance@sandypines.com

Emergency/Public Safety..... 616.896.9006
Steve Deyarmond, Emergency Services Director
Keith Garvelink, Security Services Director
Open 24/7 - 365 Days a year

Fax Number..... 616.896.9182
security@sandypines.com

Park & Garden

Jack Schmidt, Manager..... 616.896.9334
parkgarden@sandypines.com

Recreation Department..... 616.896.8318

Nikki Hoogewind, Director/Adult Rec.
recreation@sandypines.com

Lake Monterey Golf 616.896.8118

Gary Peters, Manager
www.lakemontereygolf.com
Golf@golflmgc.com

Laundromat Hours – 7 am - 11 pm

Retail Center Laundromat – Open 24 Hours

ADMINISTRATIVE TEAM

Jeff Sweitzer Park President
Kimberly Williams Finance & Accounting
Steve Deyarmond Emergency Services
Keith Garvelink Security Services
Ben Fifelski Maintenance
Gary Peters Lake Monterey Golf Course

MANAGEMENT TEAM

Kathy Brott Executive Assistant & Camping
Sue Flowers Member Service
Nikki Hoogewind..... Recreation
Josh Janowiak Communications
Jamie Bogema..... Human Resources
Mary Applehof Sales
Jack Schmidt Park & Garden
Ralph Smith..... Park Inspector

COMMITTEE CHAIRS

Finance..... Ginny Hager
Golf Course Bill Reynolds
Grounds/Maintenance Kel Kronemeyer
Long Range Planning..... Kevin Hager
Policy Joel VanKolker
Rules Michelle Bengsch
Safety & Security Rod Burch
Technology Bob Powers

CLUBS

Senior Adult Activities Sue Stank

OUR MISSION

We are dedicated to providing
a fun and safe environment
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RETAIL SERVICES

Outback Cafe 616.292.7249
Dairy Dip 616.405.5643
Just Your Style 616.896.6788
Park & Garden 616.896.9334
P & G Rental Office 616.896.9888

BOARD OF DIRECTORS

Rick Day Chairman (20)
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Jim Huck Secretary (20)
Ginny Hager Treasurer (20)
Brian Elling (21)
Kelly Johnson (21)
Dennis King (22)
Chad Ostrom (22)
Paul Poppel (22)

BOARD OF DIRECTORS ~ MISSION STATEMENT ~

The Sandy Pines Board of Directors will provide positive leadership and management direction so as to ensure the long term viability and success of Sandy Pines Wilderness Trails, Inc.



PARK PRESIDENT UPDATE

BY JEFF SWEITZER jeff@sandypines.com

Coronavirus Update

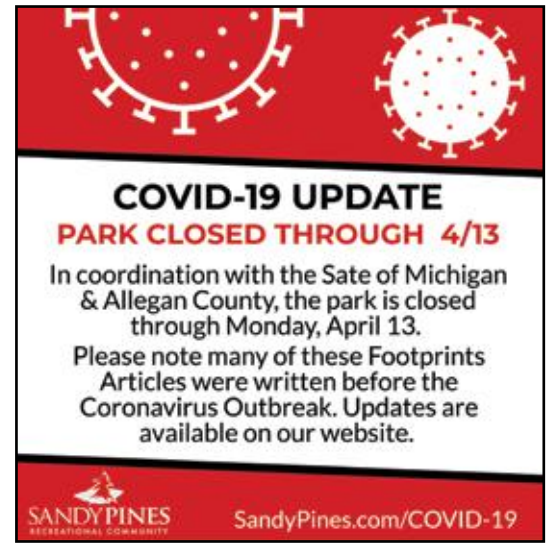
The health and safety of our staff, members and community is our top priority. We appreciate your patience, cooperation and flexibility as we all work through these trying times. Our thoughts and prayers remain with the entire staff, families, membership, state and nation while we continue to evolve through these changes to combat COVID-19.

With the COVID-19 situation changing quickly in Michigan and based on the latest Executive Order issued by the State of Michigan and the Office of the Governor on March 23, 2020, Sandy Pines and Lake Monterey Golf Course will be implementing the following effective March 24, 2020 through April 13, 2020. We plan to return to regular operations on April 14, 2020.

- Sandy Pines Administration Office will be closed. Please conduct your business through our website and your Member Web Access account portal.
- Sandy Pines Sales and Camping Office will be closed. Please conduct your business through our website. Sales listings, showings, reservations, etc. will be halted.
- Sandy Pines Maintenance will be on call only. If there is an immediate maintenance need or emergency, please contact Maintenance via email or calling directly at 616.896.8315.

- Sandy Pines Public Safety will remain present in the park patrolling and tending to emergency calls 24 hours, 7 days a week.
- The Public Safety Office will be closed to the public through April 13, 2020 except for emergency needs.
- Entrance to the park will be limited to main gate access. All other gates will be closed through April 13, 2020.
- Renewals will be delayed to April 20, 2020 from their original date of April 1, 2020.
- A grace period to May 18, 2020 will be provided for compliance to stickers, registrations, etc.
- Contractor Permits and site construction will be halted and resumed April 14, 2020 unless deemed critical.
- New Contractor Permits will not be processed through April 13, 2020 or after.
- Current off season Convenience Centers remain open, additional summer season CCs will remain closed through April 13, 2020.
- Lake Monterey Golf Course and Club House will be closed through April 13, 2020, effective immediately.
- Contractor permits, and site construction

Continued on Page 4



COVID-19 UPDATE
PARK CLOSED THROUGH 4/13
In coordination with the State of Michigan & Allegan County, the park is closed through Monday, April 13.
Please note many of these Footprints Articles were written before the Coronavirus Outbreak. Updates are available on our website.

SANDY PINES
RECREATIONAL COMMUNITY

SandyPines.com/COVID-19

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are halted until April 13, 2020, or after unless the work is deemed critical. Contractors will be monitored coming through the Main Gate and asked what type of work or service they are performing. If the work is not critical, they will be turned away. Please contact the Park Inspector by phone or email to determine what is critical and what is not.

- Effective immediately guest passes are suspended unless there is an emergency circumstance. We will attempt to contact the Member and advise the guest will be turned away unless it is emergency circumstances. We will also be putting this information out to Members to avoid numerous circumstances of guests showing up at the gate.
- Deliveries are also suspended during this period unless the delivery is deemed as "critical." All non-critical deliveries will be turned away at the gate.
- Until further notice, all new Member and Associate Member Cards will be issued without pictures to keep traffic down and promote social distancing. You'll be contacted later to return for photo when the time is appropriate.
- Vehicle stickers will not be issued until further notice to keep traffic down at the Public Safety Office.
- The Recycling Center & Leaf Dump is closed until further notice.
- In accordance with the State of Michigan and Allegan County clarification regarding campgrounds and state parks, Sandy Pines Recreational Community is

classified as a campground. Effective immediately based on order by the State of Michigan and Allegan County:

- Camping is closed through April 13, 2020. Campers will not be permitted entrance to the park.
- Seasonal stays will not be permitted through April 13, 2020. Seasonal campers will not be permitted entrance to the park.
- State of Michigan members will not be permitted to the park through April 13, 2020.
- Members outside the State of Michigan who deem Sandy Pines as their 6-month residence are strongly encouraged to not return to the park until April 15, 2020 or later.
- All gates will be closed including Phase 3. Entrance to the park will be through the main gate.
- Public Safety Office at the Main Gate will be screening members trying to enter the park to ensure accordance with the State of Michigan and Allegan County orders. Those members not complying with the State or County order will be turned away.

We strongly encourage our members return to the park April 15, 2020 or later as this is the opening date for our season. If returning earlier, we strongly encourage our members to maintain COVID-19 health precautions of self-containment and social distancing.

We believe the above is necessary to maintain the safety of our staff and members. We did not make these decisions lightly or without reviewing the federal, State of Michigan, local government or CDC requirements and recommendations. Please keep in mind the departmental updates

in this edition were written before the onset of the Coronavirus Outbreak. While we have made some time sensitive updates it is important to note details may change by the time this publication goes to print. For the most current updates, please visit SandyPines.com/COVID19. We'll also continue sending these updates via Rave text alerts, email, Sandy Pines Channel 27.1 and by posting on our Facebook page.

North Shore Center

Despite the unfolding of the Coronavirus pandemic, our team continues to work hard for your return. We have many projects completed or still ongoing to help make our beautiful park even better including improvements to many of our Convenience Centers. There continues to be much activity on the new North Shore Center. You will see that areas around the site are fenced or gated for your safety, but you are welcome to drive by and see the progress. We continue to receive many questions regarding the North Shore Center. We thank you for those questions and continue to post our responses on the articles found online at sandypines.com/NorthShoreCenter.

Lake Study

We are improving our safety on the beaches by adding life preserver rings and ropes as well as emergency call boxes. They will be in place by the middle to end of this month in time for our swimming season. In March we shared with the Board of Directors our lake study and recommendations from our third-party Restorative Lake Sciences report to help improve our number one asset in the park, Lake Monterey. The report touches on

Continued on Page 5

WE ARE LOOKING FORWARD TO ANOTHER GREAT SEASON!

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- Market Made Brats - Great Selection!
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What you need to know about coronavirus disease 2019 (COVID-19)

What is coronavirus disease 2019 (COVID-19)?

Coronavirus disease 2019 (COVID-19) is a respiratory illness that can spread from person to person. The virus that causes COVID-19 is a novel coronavirus that was first identified during an investigation into an outbreak in Wuhan, China.

Can people in the U.S. get COVID-19?

Yes. COVID-19 is spreading from person to person in parts of the United States. Risk of infection with COVID-19 is higher for people who are close contacts of someone known to have COVID-19, for example healthcare workers, or household members. Other people at higher risk for infection are those who live in or have recently been in an area with ongoing spread of COVID-19. Learn more about places with ongoing spread at <https://www.cdc.gov/coronavirus/2019-ncov/about/transmission.html#geographic>.

Have there been cases of COVID-19 in the U.S.?

Yes. The first case of COVID-19 in the United States was reported on January 21, 2020. The current count of cases of COVID-19 in the United States is available on CDC's webpage at <https://www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html>.

How does COVID-19 spread?

The virus that causes COVID-19 probably emerged from an animal source, but is now spreading from person to person. The virus is thought to spread mainly between people who are in close contact with one another (within about 6 feet) through respiratory droplets produced when an infected person coughs or sneezes. It also may be possible that a person can get COVID-19 by touching a surface or object that has the virus on it and then touching their own mouth, nose, or possibly their eyes, but this is not thought to be the main way the virus spreads. Learn what is known about the spread of newly emerged coronaviruses at <https://www.cdc.gov/coronavirus/2019-ncov/about/transmission.html>.

What are the symptoms of COVID-19?

Patients with COVID-19 have had mild to severe respiratory illness with symptoms of

- fever
- cough
- shortness of breath

What are severe complications from this virus?

Some patients have pneumonia in both lungs, multi-organ failure and in some cases death.

How can I help protect myself?

People can help protect themselves from respiratory illness with everyday preventive actions.

- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Wash your hands often with soap and water for at least 20 seconds. Use an alcohol-based hand sanitizer that contains at least 60% alcohol if soap and water are not available.

If you are sick, to keep from spreading respiratory illness to others, you should

- Stay home when you are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces.

What should I do if I recently traveled from an area with ongoing spread of COVID-19?

If you have traveled from an affected area, there may be restrictions on your movements for up to 2 weeks. If you develop symptoms during that period (fever, cough, trouble breathing), seek medical advice. Call the office of your health care provider before you go, and tell them about your travel and your symptoms. They will give you instructions on how to get care without exposing other people to your illness. While sick, avoid contact with people, don't go out and delay any travel to reduce the possibility of spreading illness to others.

Is there a vaccine?

There is currently no vaccine to protect against COVID-19. The best way to prevent infection is to take everyday preventive actions, like avoiding close contact with people who are sick and washing your hands often.

Is there a treatment?

There is no specific antiviral treatment for COVID-19. People with COVID-19 can seek medical care to help relieve symptoms.



boat traffic, beach erosion, fish health, plankton, zooplankton and water quality. We will continue to engage the membership with potential next steps and action plans to help protect our lake.

Community Outreach

As communicated in the March Footprints, we're kicking off a Community Outreach Program to support and engage our community neighbors. Our first events were initially scheduled for March 13 and March 27 at Holland Habitat for Humanity but both events have been cancelled due to the Coronavirus pandemic. Jamie Bogema our new HR Director is coordinating our Community Outreach program and is doing a great job of reaching out to local organizations that we plan on supporting in the future. We look forward to resuming this program as soon as it is safe for us to do so.

Events & Volunteers

Our calendar of events continues to fill up for the upcoming season. Our recreation events are planned and being communicated. Please review these activities. Your help is needed. We are starting the hiring and sign up process. Job postings and volunteer sign-ups are now available. The success of our wonderful park is largely due to the staff and volunteers. Our events are no different. Early sign-ups are welcome and necessary to ensure success on all our events. All events are online at sandypines.com/calendar. We'll continue monitoring the state of the Coronavirus pandemic and keep you



03/18/20 01/01/2020

For more information: www.cdc.gov/COVID19

Continued on Page 6

posted on the status of our events as we near the start of our season.

Board & Committee Meetings

The Board of Director meetings and Face to Phase meetings are now on the calendar. When you visit our online calendar, select "View all Categories" and select Board, Face to Phase or any other specific meetings to see all upcoming dates. Our committee meeting dates are being finalized. Please make time to support these events to ensure engagement of what is happening within our park and how you may be able to help. I am looking forward to meeting all of you and interacting with you. Our committees are extremely important to the success of our park. We have already reached out to a few of our committee chairs, Long-Range Planning, Finance, Safety & Security and Technology to discuss potential topics for the 2020 season. We will reach out to the remainder of our committee chairs prior to the season getting into full swing. Again, we'll continue monitoring the state of the Coronavirus pandemic and keep you posted on the status of our Board and Face to Phase Meetings as we near the start of our season. When possible, these meetings will be held electronically, broadcast, videotaped, and shared for all to see.

Happy Easter

Lastly, for those of us who are Christian believers, the most important event this month is the Easter celebration. This is the day where we as

Christians have been saved through the salvation of Christ. This is the most wonderful gift that our Savior has given us by his death and resurrection. We are truly blessed to have this gift; my hope for you is that you receive it generously and wholly. Our lives can get wrapped up in social media, work, material things and worries that are beyond our control. These are things that may seem extremely important; however, they are inconsequential things compared to the gift that has been given to us by Jesus Christ. Please take time to accept this gift.

God Bless. Thank you for the privilege of serving Him and this wonderful place called Sandy Pines!

Welcome Back!

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COVID-19 UPDATE

PARK CLOSED THROUGH 4/13

The health and safety of our staff, members and community is our top priority. We appreciate your patience, cooperation and flexibility as we all work through these trying times. Our thoughts and prayers remain with the entire staff, families, membership, state and nation while we continue to evolve through these changes to combat COVID-19.

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Please note many of these Footprints Articles were written before the Coronavirus Outbreak. Updates are available on our website at SandyPines.com/COVID-19.



SandyPines.com/COVID-19



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Continued on Page 6

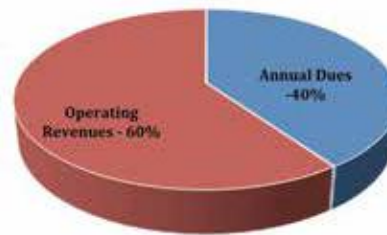
FINANCE & ACCOUNTING UPDATE

BY KIMBERLY WILLIAMS kim@sandypines.com

As we enter the new season of 2020, we thank you for your commitment to Sandy Pines and being timely with payments on your membership accounts. Sandy Pines sends billing statements either in the mail by paper or through email. Statements are sent on the first business day of every month to all membership accounts through email. If you do not receive your statement by the second or third business day, please contact Member Service for follow-up.

Sandy Pines Board of Directors and Finance Committee members met on Friday, March 20, 2020 to review and approve the November, December 2019, and January and February 2020 Financial Statements. Once approved, the updated financial statements will be available online at sandypines.com/finance. A presentation from the external public accounting team is also scheduled for the meeting to review and highlight the tax presentation of consolidated financial

Park Operations Supported by Annual Dues vs. Operating Revenues



statements of Sandy Pines Wilderness Trails and Lake Monterey Golf Course.

Overall, the financials of Sandy Pines through January 2020 show a solid cash balance with positive cash flow and an increase to overall Net Income as of January 2019. The financials for Lake Monterey Golf Course as of January 2020

have a steady cash flow and Net Income is a little lower than prior year due to more repairs and maintenance completed to the golf course during the season. A more specific update on these financials will be provided in the next financial update in May 2020. Please see the included financial graph table for a pictorial of the current financial strength and financial utilization of income from Dues/Assessments and Operations. The pie chart shows the breakdown of Park Operations as supported by Annual Dues vs. Operating Revenues.

If you have any questions or concerns at any time regarding your member statement or account, we are happy to assist and may be reached at 616.896.8315. We are looking forward to welcoming the Sandy Pines Community and family back for a great 2020 season.

•••

WILLS & TRUSTS

BY MIKE LICHTERMAN

“Sandy Pines is our happy place!” This is something you hear many members saying, including our family. Although we have been members for only a few years, we have created so many great memories here and met so many wonderful people - and feel that we have just scratched the surface. But have you ever thought about what would happen to your membership if something happened to you?

It is certainly not a pleasant topic to think about, yet it is very important to your family's continued enjoyment of your Sandy Pines membership. Because it is not an enjoyable thing to think about, many people never plan for passing on their estate . . . including your Sandy Pines membership. This is unfortunate. But the great thing is that the Sandy Pines Bylaws and Handbook provide members with a “say” in how their membership is handled after passing – subject, of course, to the Bylaws and Handbook.

The Sandy Pines handbook allows for the transfer of a membership interest according to state

law (referred to as intestate succession – passing away without a Will), testamentary disposition (transfer by Will), or trust instrument (commonly referred to as a living trust). This information is found in Article II, Section 7 of the Bylaws.

It is especially important to understand how decisions must be made regarding your membership after your passing and the time frame within which the decisions must be made. As you can imagine, it is not in the best interest of Sandy Pines and its members for a membership to be “in limbo” for a significant period of time or to have disagreements about who has legal authority to handle a membership. Your legal representative will need to present documentation proving his or her authority to act on behalf of your estate or your trust. For an estate, the Letters of Authority are the only acceptable proof of legal authority for the estate. For a trust, a current, legally valid Certificate of Trust Existence is the only acceptable proof of legal authority as trustee of your trust. These items are both outlined in the Handbook under the definition of Trust Mem-

bership and in Article II, Section 7 of the Bylaws.

Additionally, keep in mind that all transfers after a member's passing are just that – “transfers”. This means they are subject to the Sandy Pines rules regarding a transfer, which can be found in Article VII of the Bylaws and the transfer process provisions in the “Sales/Camping” section of the handbook.

If you have questions about your membership, please contact Member Service. If you have questions about your estate planning or how it would handle your membership, please contact your estate planning attorney. And stay tuned for future opportunities to learn more about this topic.

Michael Lichterman, Esq.
www.baarlegal.com
Baar & Lichterman, PLLC
Sandy Pines member since 2016

COMMUNICATION NEWS

BY JOSH JANOWIAK josh@sandypines.com

Coronavirus Updates

We will be working diligently to keep you updated on the latest details of the COVID-19 pandemic and the impact that the Coronavirus will have on our community. By the time this print publication reaches you, please keep in mind that many details will have likely changed. All of our Coronavirus updates will be posted online at sandypines.com/COVID19 and will be sent via Rave Text, email, social media, and published on Sandy Pines Channel 27.1

A Word On Communication

As we return to our Happy Place for the season, we'd like to offer some suggestions on how we can all work together to keep our community drama free in 2020, especially as we work together to get through the Coronavirus pandemic. After all, isn't this where we all come to disconnect and get away from the stress of the daily grind?

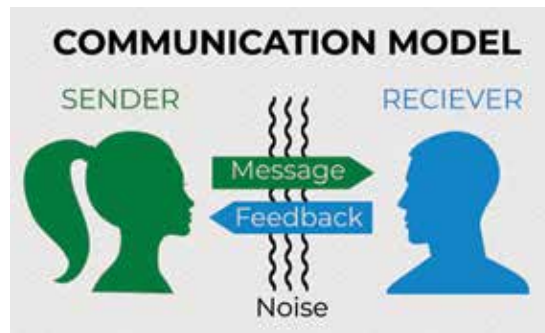
Social media has recently been buzzing with misinformation, rumors, and confusion regarding the budget for our North Shore Center FEMA Storm Shelter, Membership wills and trusts, and a few other random topics stemmed mostly by members who are dissatisfied with on ongoing implementation of standard business practices, procedures, rules, and policies. I'd like to start with a couple of definitions.

Communication Definition

Merriam Webster defines communication as "a process by which information is exchanged between individuals through a common system of symbols, signs, or behavior." Communication consists of a sender, a channel, and a receiver. There are many factors that can impact, impede, or enhance communication but in its simplest form it takes two individuals to complete the communication loop.

Transparency Definition

Merriam Webster defines transparency as "the quality or state of being transparent." Transparent is defined as "having the property of transmitting light without appreciable scattering so that bodies lying beyond are seen clearly." In our case we'll be referring to "characterized by visibility or accessibility of information especially concerning business practices."



Communication & Transparency

The word transparency has been discussed a lot in the last few years at Sandy Pines. While the definition and concept are not difficult to understand, being transparent is limited by our ability to communicate effectively, remembering that communication is a two-way street. When I started at Sandy Pines four years ago in March, I was hired as the Member Service Manager with the plan to evolve into the Director of Communications which is the position I now hold. In 2016 we had two main ways to communicate with our members, the Monthly Footprints and the Weekend Flyer. While we technically had a website, social media, four Sandy Pines cable channels, posters, handouts, phones, email and other ways to communicate, we didn't have the dedicated resources to effectively manage content through all channels. It was not due to negligence; it was that everyone wore numerous hats and did their best to keep up.

Our new website was launched in 2016, and we focused our efforts on making the website the backbone of our communication. We've taken major steps forward in the last four years to automate how information funnels down from the website to our Footprints, Weekly Flyer, Sandy Pines Cable Channels, Facebook & social channels, posters & handouts. We also have our new Rave Text Alert System which helps us get urgent and emergency alerts out as quickly and efficiently as possible.

We're now offering more ways than ever to communicate effectively. Even with this infrastructure in place, it takes significant time and resources to keep this information flowing

efficiently between our staff, volunteer Board of Directors, and a community which can reach up to 40,000 people. This is made even more challenging in the social media age where gossip and misinformation can spread much more rapidly on Facebook than truth and transparency can through our proper communication channels. We have made great strides and will continue improving our communication but please remember that communication requires a sender and receiver. As a Sandy Pines Member, it is your responsibility to know our communication channels and receive the information we are sending. We encourage your feedback so that we can continue improving this process.

Communication Channels

The following Communication Funnel is the process for how we publish and share all communications with our community.

Footprints

Each month, all Department Managers compose an update for our Footprints Magazine. Each department highlights their hours, contact information, services, important news, and information on a monthly basis. You can contact Member Service to have the Footprints mailed to you for free or you can pick up a paper copy at Member Service and at the Main Gate. The electronic version of the Footprints is posted online and sent out with our Member E-News. Our Footprints Archive going back to 1972 is online at sandypines.com/footprints.

Website

All monthly Footprints department updates are also posted as individual articles on the Members Page under the Park News Section at sandypines.com/members. They are also categorized and populate under their associated department's website page. These articles all have comment sections that allow you to comment or ask questions. Please note that these comments are public once approved, so do not send direct communication requests in this manner. Please contact the appropriate department directly via email, phone, or in person. Also note that since

Continued on Page 9

Communication Update / Continued From Page 8

all comments must be approved, you won't see your comment immediately upon submitting. Comments must be approved to prevent spam from being populated on our website. There is a lot of information on our website so if you're not sure where to start, use the Search function to find what you seek.

also posted online and sent out with our weekly Member E-News.

Sandy Pines Channels 27.1-27.4

Once sent out in the weekly Member E-News, highlights of our monthly Footprints updates are published on Sandy Pines Channel 27.1 and run

Friday of each month at 7:00 pm during the Summer season at the Phase 1 Pavilion. They are also held every couple months in the off season at the Admin Office Conference Room. Members are always welcome and encouraged to attend BOD Meetings. In addition to learning the ins and outs of the internal operations of our park, members have opportunity to ask questions. Board Meetings are scheduled on our Event Calendar. All meetings are videotaped, posted on our YouTube Channel and air on Sandy Pines Channel 27.2.

Face to Face Meetings

Face to Phase Meetings are held on the third Saturday of each month at 9:00 am during the summer following the Friday night Board of Directors Meetings. These are also held at the Phase 1 Pavilion. This is a more informal setting with a Q & A format which allows members to interact directly with the Park President, Administration and Board Members. This is the best opportunity to have open conversations with our staff and Board Members. Board Meetings are scheduled on our Event Calendar. All meetings are videotaped, posted on our YouTube Channel and air on Sandy Pines Channel 27.2.

For more information about our communication channels, visit sandypines.com/keepintouch.

Continued on Page 10

The screenshot shows the Sandy Pines website interface. At the top, there is a navigation bar with links for Camping, Sales, Activities, Calendar, Contact, and Members. Below this is a 'MEMBER QUICK LINKS' section with buttons for: CORONAVIRUS PRECAUTIONS, ANNUAL DUES, NORTH SHORE CENTER, GOLF CART LICENSE PLATES, POOL PLANS, HANDBOOK (RULES & BYLAWS), REGISTERED CONTRACTORS LIST, MEMBER WEB ACCESS, and SURVEYS. Below that is a 'DEPARTMENT CONTACTS' section with a grid of links for: Advisory Committees, Board of Directors, Camping, Finance, Maintenance, Member Service, Park Inspector, Park President, Park & Garden Store, Public Safety, Recreation, and Sales. At the bottom, there is a 'PARK NEWS' section featuring a 'CORONAVIRUS UPDATE' article dated March 15, 2020, and buttons for WEEKEND FLYER, FOOTPRINTS, and MEMBER E-NEWS SIGNUP.

Event Calendar

All events are scheduled on our Event Calendar at sandypines.com/calendar. You can view events in the month, list, week, and day formats. You can also browse events by category. You can subscribe to our calendar which will link and synchronize our events with your Google, Apple, Outlook or other calendar provider.

Member E-News & Weekly Flyer

Once on our website, we send a summary of these updates and events weekly through our Member E-News with links to the original articles and events. We also break this information out on our Weekly Flyers between Memorial and Labor Day Weekends. The Weekly Flyers are

in a loop along with upcoming events, alerts, and cancellations, local weather, traffic, and entertainment news. Board, Face to Phase, and informational meetings rotate on channel 27.2. Sales listings rotate on channel 27.3. Our cable channel lineup airs on channel 27.4

Text Alerts & Social Media

Alerts & Cancellations sent through our Rave Alert System can be sent via text and email and are posted online at sandypines.com/alerts, and on our Facebook Page. Once online, these alerts show up on Sandy Pines Channel 27.1.

Board of Directors Meetings

Board Meetings are typically held on the third

The advertisement features a photo of a woven basket containing several 2020 'READY, SET, RELAX' calendars. Below the photo, the text reads: 'SANDY PINES CALENDARS 12 Months for \$12!'. It lists the contents: 'Sandy Pines Annual Events', 'US Holidays', 'Moon Phases', 'Park Map', and 'Phone Directory'. The price is '\$12 each, includes tax. Purchase online, at Member Service or at the Main Gate.' At the bottom, there is the Sandy Pines logo and the website 'SandyPines.com/WallCalendars'.

Social Media

We understand that Facebook Groups are a quick, easy, and fun way to converse and gather information, but please be cautious of the information provided on social groups. If you do rely on Facebook Groups and other Members for information, please verify that information with our official communications or staff. When it comes to numbers, budgets, rumors, conflicting or confusing information, please call, email, or contact our staff directly. Budgets and numbers are often a hot topic. Our ongoing park budgets & financials are posted on the Finance Page at sandypines.com/finance. We encourage questions. We'll give you answers. All you have to do is know who to ask and where to look for the answers. You may have noticed in the last few years when important topics and questions come up, they're typically addressed in many of our ongoing communications.

Please keep in mind, when some don't get answers they like from our staff, they take to social media to create controversy. Most of these controversies take significant time and resources from our staff. Please keep in mind, this impacts budgets and resources we use to keep prices down for our members. We have many policies and procedures in place for the fairness, safety, and well-being of our community. We will not compromise these policies and procedures for a few at the sacrifice of the whole.

We're Just A Campground

One last note on standard business practices, policies, procedures, and rules. Another popular phrase that gets thrown around a lot is "we're just a campground." This is used by some to imply that we need to be less strict on our policies, procedures, rules, staffing, etc., that everything should be fun, laid back, and relaxing at Sandy Pines. Please understand that the camping experience we work very hard to provide, is not the same as the infrastructure it takes to support a community of up to 40,000 people. In numerous ways, Sandy Pines is like a fully functioning municipality with all the infrastructure of a city roughly the size of Lowell. It is our policies, procedures, rules, staff and security which allow us to maintain the relaxed campground experience which makes Sandy Pines unique.

Our Mission

Our mission is providing a fun and safe environment where families and friends create a lifetime of memories. We are all passionate about our community. We may have differing opinions on what we personally think is in the best interest of ourselves and other Members in this community. Having differing opinions or disagreements, no matter what the reason, does not give us the right to attack the character of those we disagree with. Let's communicate with each other, stay informed, and work together to make Sandy Pines the best Recreational Community it can be. With the recent Coronavirus outbreak, we all need to work

together to be safe and look out for one another. Let's remember even if we don't think we're at a high risk from the virus, we could easily spread it to some who is. Lets make an extra effort this year to be understanding, kind, and generous to others, particularly those who may be different or believe in different things than us.

Questions?


There is a lot to know and learn about being a Member at Sandy Pines. If you can't find information you seek, find inaccurate or confusing information, or just have a suggestion please let us know! Contact Josh in our Communications Department anytime at 616.896.8316 x107.

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30 Plus years experience. blanton.deeann1@gmail.com
616.403.2509



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COVID-19 UPDATE
PARK CLOSED THROUGH 4/13

The health and safety of our staff, members and community is our top priority. We appreciate your patience, cooperation and flexibility as we all work through these trying times. Our thoughts and prayers remain with the entire staff, families, membership, state and nation while we continue to evolve through these changes to combat COVID-19.

With the COVID-19 situation changing quickly in Michigan and based on the latest Executive Order issued by the State of Michigan and the Office of the Governor on March 23, 2020, Sandy Pines and Lake Monterey Golf Course will be closed through April 13, 2020. We plan to return to regular operations on April 14, 2020.

Please note many of these Footprints Articles were written before the Coronavirus Outbreak. Updates are available on our website at SandyPines.com/COVID-19.

SANDY PINES
RECREATIONAL COMMUNITY SandyPines.com/COVID-19

MEMBER SERVICE NEWS

BY SUE FLOWERS sue@sandypines.com

Office Hours

Monday-Friday 8:00 am to 4:00 pm
Saturday & Sunday Closed
(Saturday hours begin May 18)

Mail Room Hours

Monday-Friday 8:00 am to 9:00 am &
2:00 pm to 4:00 pm

The Member Service Office & Mail Room is closed through April 13 due to COVID-19.

Contact Information

Telephone: 616.896.8315 x0
Fax: 616.896.7409
memberservice@sandypines.com

Important dates

- 4/1 Annual Renewals, quarterly electric & state tax billed (Due in full 4/25)
- 4/15 Gates open and water is turned on for the season (weather permitting)
- 6/1 Boat registration deadline
- 6/10 Site cleanup deadline
- 7/1 Quarterly electric & state tax billed (Due 7/25)

- 7/1 Deadline for surrendering unused stickers for credit
- 10/1 Annual Dues, final adjusted electric, and state tax billed (Due 10/25)
- 10/15 Water is turned off for the season (weather permitting)

Some of these dates may be changing due to COVID-19.

Social Distancing

Due to the Coronavirus Member Service is closed through April 13th. We encourage online processing for payments, renewals, and registrations. We will waive the online processing fee until May 1, 2020. Past due finance charges will still apply. Please utilize our drop box to deliver documents, and payments. Call and/or email to help with questions and needs rather than stopping into the office. If you are returning to the park, don't forget to change your address/forwarding if you have a Sandy Pines mail unit.

Please add memberservice@sandypines.com to your email contacts. We reach out to Members via email regarding bills, boat stakes, and many

other matters. Sandy Pines emails may land in your spam or junk files unless you have added us to your contacts. It takes just a minute to create a new contact and plug in our email address, but it makes all the difference in communications.

Payments for More than One Site & Ink Matters

If paying with one check for two sites, please designate payment amounts per site in the notes section of your check or include a separate note with the payment; better yet, clip the top of each statement and send the tops with your payment. Otherwise, payments could be applied to the wrong sites or the entire payment applied to one account. Sandy Pines Member Service staff will try to contact you regarding how much to apply to each account, but we will not hold the check; please respond the same day to delineate your payment.

Continued on Page 12



FLEA MARKETS

Reserve Your Spot

The Sandy Pines Flea Market features up to 116 vendor booths available for your shopping delight with everything from tasty treats to fine arts and crafts.

10 x 20 foot spaces are only \$35 each and can be reserved through your Member Web Access portal or at the Member Service Office.

2020 Dates

- 5/2/20 May Fest
- 5/23/20 Memorial Day Market & Pancake Breakfast
- 6/6/20 June Fest
- 7/4/20 4th of July Market & Pancake Breakfast
- 8/8/20 Christmas In August Market
- 9/5/20 Labor Day Market & Pancake Breakfast
- 10/3/20 Fall Festival Yard Sale & Flea Market

Please Note

For the safety of all patrons and our community please leave pets at home. Flea Markets are not open to the public.



SandyPines.com/FleaMarket

Ink matters when writing checks. We've recently had several checks come in written with a felt tip pen. Please note, felt tip, especially blue felt tip, is not picked up by check readers. This could delay posting and creates more margin for error when all check information must be keyed in digit by digit. Please use blue or black INK when writing checks, no felt markers. Thank you so much.

Statements & Stickers

Changes to renewal billing items were due by March 16, 2020. The billing items remaining in your data file, your quarterly electric and quarterly unit tax make up the bulk of your April bill. Bills are due in full April 25, 2020. There is no payment plan for April bills.

Stickers were mailed with your April statements and are the responsibility of the Member. If stickers are lost in the mail or lost in forwarding, you will have to pay full price for their replacement. If lost stickers are found and returned by July 1, 2020, credit can be issued for the duplicate purchase. Stickers cannot be returned for credit after July 1, 2020.

If you replace your watercraft or golf cart don't forget to peel off your sticker(s)! If you bring us the current year sticker you peeled off, we can replace it for your new golf cart or watercraft. If you let it go, we will have to charge for replacement.

The only way to received credit for a Sandy Pines Mailbox is to return the keys to Member Service. If keys are not returned, the mailbox stays on the account. The same is true regarding internet service. The Charter Spectrum modem, with the

power cord, must be returned to Member Service in order to remove the internet fee from a site.

Golf Cart License Plates

Due to the Coronavirus May 1st will be the new date for golf cart license plates pick up and installation. This is being pushed back from its original April 1st date. To minimize traffic at our Public Safety Office we will not be completing golf cart license plate registrations or handing out plates until May 1st. This may change due to the unfolding details of the pandemic so watch for updates and call before you plan on coming in for your plates.

Your Renewal Summary included the cost of the new Sandy Pines Golf Cart License Plates. Each golf cart will have front and back metal plates stamped with your site number. Once mounted on your carts, separate site number stickers will not be required. This Spring, you can check at Park & Garden for mounting brackets, consult with Scott's Carts Plus, or explore the internet for the proper brackets for your golf cart make/model. Golf cart registration, serial number placement and plate distribution will be handled by our Public Safety Staff at the Main Gate and Phase 3 Gate (once we are in season). Member Service is happy to help with questions, but the actual application will be handled by Public Safety. You can find the Golf Cart Registration Packet including registration details, registration forms, mounting information, and a list of frequently asked questions at sandypines.com/LicensePlates

Watercraft

If Member Service received your updated boat

registration prior to March 16th, 2020, your water sticker was mailed with your April statement, or placed on hold with your other stickers. If not, we will issue your water sticker when you bring your new registration to Member Service. Any boat registrations not updated by June 1, 2020, will be deleted from the Member Account, including the boat stake and/or dock. Members can only keep boat stakes and docks by providing a current registration for a boat that fits within the parameters as outlined in the Sandy Pines Handbook. If you have a smart phone, you can take a picture of your updated boat registration and email it to memberservice@sandypines.com.

Currently, there is no cost for a boat stake. The \$80 paid with renewals is for the water sticker necessary for parking a boat in the water. This is subject to change only via a decision by the Board of Directors or Sandy Pines Administration. Also, currently, there is not a requirement to sticker a paddle board. Again, this could change in the future with a decision made jointly by Public Safety and Sandy Pines Administration.

Pump Outs

After Pump Out Plans start, we cannot easily remove or credit them to the account. If you do cancel your Pump Out Plan, we will go back and bill each pump out that was already done at the regular rate of \$14 per PO, versus the discounted rate of \$12 on a plan. After all plans have started, there are no cancellations. If you get a bi-weekly plan and have a busy week, we can always add a regular priced PO for you in the in-between week. You can also add them via Member Web Access. Please be sure and add additional Pump Outs in advance of your Phase day. POs ordered same day will be billed at emergency rates. Additional information, rates, dates, cleaning tips, and tricks are available at sandypines.com/PumpOutService

Account Business, Trusts and Wills

Only Members can transact business on their accounts. Associates are not permitted to bill items to Member Accounts. Site information is provided only to Members or the person(s) designated as their Durable Power of Attorney, and only if Member Service has the supporting

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Pick 5 Meat Sale starts April 13. See our website for details.

www.dicksfoodmarket.com

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Continued on Page 13

Member Service / Continued From Page 12

legal documents on file. Please understand, DPOA ends at death. Members may also have Guardians, but again, we must have the legal paperwork on file to support Guardianship. These documents do expire, so if you are a Guardian, please keep track of the expiration date.

Much has been discussed recently regard Estate Planning, or the lack thereof, and how this might affect a Sandy Pines Membership. As Member Service staff, we apologize if we caused any confusion for Members regarding these legal processes. We recently met with the Park's attorneys for a review of the most basic and commonly asked questions. Members often ask us for very specific information – questions that should be directed to your attorney. No two persons and no two estates are alike, and many variables come into play. Thank you for your patience, as we learn this together. Please see Mike Lichterman's article on Wills & Trusts in this issue for more information on the topic.

Flea Markets

Sandy Pines Flea Markets are well known, well attended, and almost always quite colorful with a variety of goods. Flea Markets must be reserved by Members, as Members assume responsibility for all participating market vendors. If you have friends, relatives or crafters you would like to attend, you will need to sign them in as you would any guest at the regular pass cost of \$5 per day. Members should book Flea Market spaces via Member Web Access or by calling Member Service. Each 10 x 20 space costs \$35 and must be booked in advance of the market day. As soon as you book a Flea Market, it is billed to your account and is non-refundable. Markets are

typically held rain or shine, except in the case of a thunderstorm, at which time a Rave alert will be sent to all Members letting them know the market is postponed or cancelled due to inclement weather. Vendors may bring tents or canopies if they fit within the parameters of their assigned space(s). The 2020 Flea Market Schedule is online at sandypines.com/FleaMarket.

Bullpen Spots

Storage is a needed commodity isn't it? The Sandy Pines Bullpen can be an alternative for the storage of anything on wheels that simply doesn't safely fit on your Site. Boat trailers/boats, campers, storage trailers, extra vehicles – anything that can be easily moved can be easily stored in the Bullpen. Spaces book quickly in season, so if you know you want a space, please visit Member Service to complete your reservation form. For details on spaces and pricing, call Member Service or visit sandypines.com/BullPenStorage.

Facility Rentals

Family reunions, weddings, wedding receptions, showers, birthday parties, ANY parties (we all like parties), can often require extra space not available at Member sites. During the season, the Sandy Pines Pavilion, Phase 2 Picnic Shelter and Phase 3 Picnic Shelter are available for rent in 5-hour increments. Sandy Pines Recreation Department and park events take priority at these facilities, but when not prescheduled for events, they can be rented by Members. Guests still must be signed in via the normal pass process. During the off season, the Recreation Station is also available for rent. For complete

details and pricing, please visit sandypines.com/facilityrentals

Please remember The Picnic Shelter by the Phase I Pavilion/Beach area is not available for reservations and is open to all Members at all times. Signs saying "Reserved" are not permitted at the Phase I Picnic Shelter and will be removed.

Golf Cart License Plate Registration Plates & Registration

Due to the Coronavirus May 1, 2020 will be the new date for golf cart license plates pick up and installation. This is being pushed back from its original April 1st date. To minimize traffic at our Public Safety Office we will not be completing golf cart license plate registrations or handing out plates until May 1st. This may change due to the unfolding details of the Coronavirus so watch for updates and call before you plan on coming in for your plates.

Everything you need to know about the new plates and registration can be found in the Golf Cart Registration Packet at www.sandypines.com/licenseplates. This includes registration details, registration forms, mounting information, and a list of frequently asked questions. A quick link button to this page can also be found on our Members Page at www.sandypines.com/members. Please take the time to read all the information regarding the new license plates, as it will address most of your questions.

Online registration is available at www.sandypines.com/members by clicking the Member Web Access button and logging into your account.

Continued on Page 14



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No coupons for free delivery

Member Service / Continued From Page 13

Once logged in, the online registration form has drop down items for selection and will prompt you through the registration process.

If you do not have a computer to register online stop at the Public Safety Office to pick up a paper form or use a Kiosk at the Member Service lobby or Public Safety Office.

Two sets of license plates consisting of a front and rear license plate are available for each Membership site. If you have two golf carts, you will register each golf cart online or in person with a paper form and pick up the license plates from the Public Safety Office. If you have one golf cart you will register the golf cart online or in person with a paper form and pick up the license plates from the Public Safety Office.

Your renewal form included the number of golf carts you registered, and your membership was billed for license plates based on that number. If you made no changes to your information, it was based on the number of golf carts you had on file in 2019.

If you have one golf cart and add an additional golf cart, your account will be billed for the second golf cart license plate at the time of purchase.

Member/owners of golf carts are required to register and pick up license plates for golf carts. Please bring your golf cart to the Public Safety Office when you pick up your license plates.

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Golf Cart Information

Golf Cart Make

Golf Cart Primary Color

Golf Cart Secondary Color

Seat Capacity

Seat Color

Roof

Lifted Modified Height

Sandy Pines Vehicle ID #

Temporary Plate #

Insurance Verification

Required

Information provided is true. The golf cart registered complies with the rules of Sandy Pines. I have the required \$300,000 liability insurance coverage on my golf cart.

I hold Sandy Pines Wilderness Trails Inc., and its officers or agents harmless in the operation or use of a golf cart within Sandy Pines.

I confirm that the golf cart(s) listed is my property. I understand that any change in ownership is my responsibility to notify Sandy Pines. Providing false information may result in Park issued fines, suspension of membership or termination of membership.

NOTE: Insurance Verification is required to submit this update.

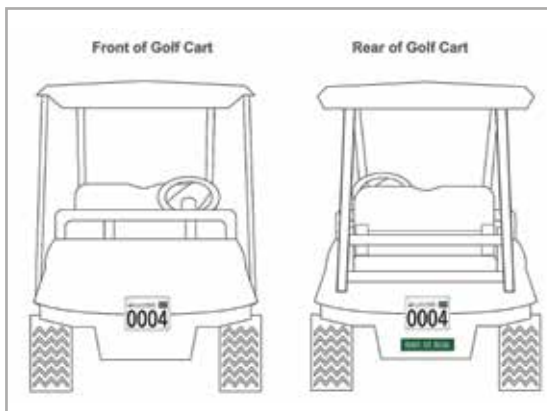
Cancel Submit

Public Safety Officers will affix a serial number on the steering column of the golf cart at the time of license plate issuance.

License Plate Installation & Positioning

A golf cart plate issued for a golf cart shall be attached to the center rear, and center front of the golf cart.

Minimum distance of the bottom of the License Plate must be no closer to the ground than the Golf Cart Floorboard to the ground. Maximum



distance of the top of the License Plate must be no higher than eight inches from the bottom edge of the Golf Cart Windshield.

A golf cart plate shall always be securely fastened in a horizontal position to the golf cart for which the plate is issued to prevent the plate from swinging. The plate shall be attached front center of the bumper, in a place and position that is clearly visible. The plate shall be maintained free from foreign materials that obscure or partially obscure the registration sticker and in a clearly legible condition. The attachment of the plate to the rear of a golf cart, in a place and position that is clearly visible and not obstructed by a tow ball, removable hitch, or any other device designed to carry an object on the rear of a golf cart, including the object being carried.

You can find the Golf Cart Registration Packet including registration details, registration forms, mounting information, and a list of frequently asked questions at www.sandypines.com/licenseplates.

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MAINTENANCE NEWS

BY BEN FIFELSKI ben@sandypines.com

Hours

Monday-Friday 7:30 am to 4:00 pm
Maintenance is closed through April 13th due to COVID-19. They are on call for emergency matters only.

Contact

Phone: 616.896.8317
Email: maintenance@sandypines.com

Water On

Welcome back to those of you who are early birds! Water will be turned on, Wednesday April 15th weather permitting. This process typically takes a couple of days to complete. There are always some repairs that need to be made as we complete the process, so we appreciate your patience. Our goal is to have the repairs complete and water on by the weekend, but it all depends on the weather and the severity of any needed repairs.

Convenience Centers

While we typically open all the CCs when the water is turned back on, we will not be doing that this spring in order to focus our efforts on keeping the current CCs as clean as possible due to the Coronavirus. This will allow our limited seasonal staff the ability to clean the CCs that remain open more often than all the CCs if they were to open.

Phase 1: CC 2 (Near Ball Field) & Retail Laundry
Phase 3: CC 5
Phase 4: CC 10 (Near soccer field)
Phase 5: CC 11 (Laundry & Play Ground Area)
Phase 5/6: The Recreation Station

Please utilize your trailer/camper bathrooms as much as possible to help limit the possible spread of disease.

Spring Cleanup

Spring is a busy time for everyone with site clean-up and improvements. Please keep in mind when doing work at your site that you need to dispose of any refuse in the correct places. We ask that you do not place trash in the leaf dump. We've had several flat tires on our trucks from nails that have been left at the leaf dump.

Leaves and Brush

A leaf/brush dump is located across the street from the Public Safety Office. Members may take loose or paper bagged leaves and brush only to this area. Plastic bags are not accepted. Leaves and brush may not be put in or around the dumpsters. Maintenance will pick up leaves along the road in paper bags only. Brush must be stacked neatly with the ends toward the road.

Recycling

The Recycling Center Bins will be back by the beginning of May. We accept most standard commingled recyclables such as cardboard, paper, plastic, and glass. Please be sure to check the list posted on the recycle bins for the items we do and don't accept.

Compactors

Compactors are not for large items or leaves. Use the dump area compactor only for large items and the leaf dump for leaves and tree branches, both are located across from the Public Safety Office. Please help keep the area around the compactors free of trash and other items.

Tree Removal

Tree removal on your site or in the green area must be approved by the Park Inspector. Please contact the inspector at 616.896.7286 for a permit.

Pump Outs

As another season begins, we ask that you keep a clear path for the Pumper to use when emptying your holding tank, and please be sure that your sprinkling system is turned off before 6 am on your scheduled Pump Out days. While tanks are technically pumped, our trucks provide only a small amount of suction. Tanks are mainly drained by gravity which means it's common to see an inch or two of solid or liquid in your tank after being pumped out. Some trailers have gauges which can also be misleading as toilet paper and solids occasionally get caught on the sensors and mislead you to think the tank is nearly full when it is mostly empty.

Clogged tanks are also very common and misleading. Often solids and toilet paper collect in the tube connecting the toilet to the holding tank.

When you look down the tube you see solid and liquid thinking you haven't been pumped out. If your tag has been punched, you very well may have been pumped out successfully, but you can't see down into your tank since your tube is clogged. In this case it is best to shut off the water supply to the toilet, step on the pedal to open the valve and use a broom stick to gently dislodge any clogs in the tube. If this is not successful, there is nothing our Pump Out Crew can do; we recommend contacting Vacationland 616-896-8371.

Saturday Emergency Pump Outs will be offered this season starting Saturday, May 16 and ending Saturday, September 12. Additional pump out information, pricing, tips, tricks, and troubleshooting is available at sandypines.com/PumpOutService.

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SECURITY NEWS

BY KEITH GARVELINK keith@sandypines.com

February Call Statistics

In February of 2020, Security Services responded to a total of 52 incidents. The call types and numbers were as follows.

Abuse of Staff:	1
General Assistance:	1
Larceny:	1
Marine Complaint:	1
Death Investigation Assist Agency:	1
Property Damage Accident:	1
Rule Violation:	1
Unauthorized Entry:	1
Medical:	2
Assist Other Agency:	3
Building Alarm:	7
Open Door:	32

Gate Openings

The Public Safety office is closed through April 13 due to COVID-19. We are onsite 24/7 for security and emergency purposes. Seasonal gates may open on April 15th weather and COVID-19 permitting. At the moment all gates are closed including Phase 3. All entries are required to come to the main gate.

Training Update

We are pleased to announce that PSO's Nieboer and Werkema have passed their National Reg-

istry exams and are now licensed Emergency Medical Responders. Congratulations to Jami and Brad.

PSO's Nieboer, Helder, Emelander and Park President Sweitzer completed 16 hours of Surviving Verbal Conflict De-Escalation training in February. Congratulations to all.

Community Center Parking

A reminder to Members, Associates and Guests. Overnight parking at a CC is prohibited. Vehicles in violation may be impounded and fines applied.

Designated Parking Overflow Areas are available in each phase. For complete information on parking overflow areas refer to the Handbook, Section XI.

Golf Cart Registration Instructions

The Park Safety Office will begin the process of golf cart registrations on April 1, 2020. Following are instructions. These instructions will be posted at the Main Gate Office.

There are two ways to register

1. Online via Member Web Access
2. Complete a paper form and take it with you to the Public Safety Office

Online

Log in to Member Web Access from any computer or tablet.

1. Click the Golf Carts tab, far right.
2. For existing golf carts, click edit (the little pencil).
3. Enter the information for your golf cart.
 - a. Note, there are drop down menus for the top seven fields for easier selection.
 - b. You will not have your vehicle ID#, so you may skip this field. This will be filled in at the Public Safety Office.
4. Read the disclaimer and agreement then check the box.
5. Hit submit.
6. Once complete, you will not need a printout; Public Safety staff will access the information. If applicable, complete the above steps for your second golf cart, then:

7. Present to the Public Safety Office with your golf cart(s); this must be done by a Member and the cart(s) must be present.
8. Public Safety staff will review the information, make sure it is complete and provide your plates to you.
9. They will assign, record and install a Sandy Pines VIN# to the steering column of your golf cart(s). This can only be done at/by Public Safety staff.
10. Install your plates, front and rear, for each cart, per the location guidelines. Brackets can be purchased at Park & Garden, or you may find appropriate brackets for the make/model of your cart(s) online through the manufacturer or another online retailer.

Paper

Paper forms for submitting your golf cart information are available at Public Safety or you may pick them up at Member Service.

1. Complete one form for each golf cart.
2. Take the completed form(s) and your golf cart(s) to Public Safety.
3. See steps 8-10 above.

For a full booklet of information and instructions, including answers to your frequently asked questions, please visit: <https://sandypines.com/licenseplates/>

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HOSTING A GATHERING?
Rent Space For Your Party

The following facilities are available for private parties, birthdays, anniversaries, and more:

- \$170 Indoor Pavilion
- \$175 Rec Station All Purpose Room
- \$90 Flea Market Picnic Shelter
- \$90 Phase 3 Picnic Shelter

Contact Member Service for availability & pricing. The Rec Station is only available in the off season.

SANDY PINES THE ORIGINAL GOLF RESORT
SandyPines.com/FacilityRentals

PARK & GARDEN NEWS

BY JACK SCHMIDT jack@sandypines.com

Park & Garden Store

616-896-9334

parkgarden@sandypines.com

sandypines.com/ParkGarden

Store Hours *(Currently closed for the season)*

Starting in April	Water Softener & Bulk Deliveries Only
Starting May 18	Monday-Saturday 9:30 am to 4:00 pm
Starting in June	Monday-Saturday 9:30 am to 4:00 pm
	Sunday 12:00 pm to 4:00 pm

**Deliveries & Propane Filling not available
on Sundays**

Park & Garden Rental Office

616-896-9888

parkgarden@sandypines.com

sandypines.com/ParkGardenRentalOffice

Rental Office Hours *(Currently Closed for the season)*

Starting May 18	Monday-Thursday 9:30 am to 4:00 pm
	Friday 9:30 am to 7:00 pm
	Saturday 9:30 am to 4:00 pm
	Sunday 10:00 am to 4:00 pm

Marina Gas & Boat Rentals *(Currently Closed for the season)*

Memorial through Labor Day Weekend

Wednesday & Friday	5:00 pm to 8:00 pm
Saturday & Sunday	12:00 pm to 5:00 pm
September Saturdays	12:00 pm to 5:00 pm

All hours weather dependent

Spring Cleaning

Spring has arrived and it's time to return to Sandy Pines! As in previous years, the Park and Garden Store does not open for retail business during April and the first couple weeks of May. That doesn't mean we are not busy working. We'll be delivering over 300 water softeners and working at getting products on the shelves in the store.

We are going to try to open on Saturdays during the first couple of weeks in May so you can stop by for cleaning supplies, chemicals for holding tanks, and leaf bags. We'll also have a pressure washer, a wheelbarrow, rakes, tools, and other spring cleanup supplies for rent. Stay tuned for more information on the times and dates. Once confirmed, we'll schedule them on our online event calendar and notify you through the Member E-News and social media. For more details on our products and services, visit our Park & Garden Page at sandypines.com/ParkGarden.

Park & Garden Survey

Our Park & Garden Survey closed on Tuesday, March 31st. One random survey taker will win a \$50 Park & Garden gift certificate that can be used in the store or toward golf cart, boat, and bike rentals. The winner will be announced at the close of the survey. Thanks for all who helped and offered their input!

Deliveries

Even though we are not open we can still make deliveries of gravel, mulch and other landscaping products. Arrangements can be made by calling the Park and Garden Store at 616-896-9334 and leaving a voicemail with the details of your order. We will get back to you to coordinate deliveries. If you happen to see us at the store during the day, we can also get you items (holding tank liquids, toilet tissue, etc.) as we are getting the shelves stocked. We will be making bulk product delivery on Wednesday, Thursday, Friday, and Saturday during April and early May with prior arrangements.

Propane & Bulk Products

Last year we noticed that members were unsure that we still filled propane and had bulk products

Continued on Page 18

for sale, since the bulk yard was moved. YES, we do still fill propane and deliver all forms of the bulk products. Once the flowers arrive, we will have plants available for sale.

Golf Cart Reservations

The online rental system is working well, and you can now make your golf cart reservations online for the holidays and special weekends. The phone for the rental office is 616-896-9888. You can leave a voice mail and we will return your call within 48 hours. The price for the 4 passenger carts is still \$50 per day and the 6 passenger carts are \$70 per day. Remember, we now rent on a day-to-day basis and are no longer offering 24-hour rentals. Carts are available starting

Friday, May 1st. Remember Holiday weekends and garage sale dates usually fill up quickly. Online reservations can be made at sandypines.com/ParkGardenRentalOffice.

Boat Service

Boat service starts in April. If you need your boat put in the lake, please contact the store to make an appointment. We will need a 48-hour notice to get your boat scheduled for boat service.

Water Softeners

Due to the large number of water softeners we have on schedule for delivery, we may be a few days off your requested date; your patience is appreciated. If you have not ordered a softener

for this season, we still have them available. You can find the softener contract and details at sandypines.com/WaterSofteners.

Now Hiring

We are looking to fill 3 positions at the Park & Garden Store and Rental Office. Job descriptions will be posted soon on the Sandy Facebook Page and at sandypines.com/careers. We're looking forward to an exciting new year in our new store location!

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RECREATION NEWS

BY NIKKI HOOGEWIND nikki@sandypines.com

The 2020 season is about to kick off! The Recreation Department has several returning staff and a few new staff members to welcome. We look forward to serving the Sandy Pines Community. The Recreation Department would like to take this time to review a few items.

- No food or drinks allowed in the pools or water park.
- Bodies reserve chairs at the pool, not towels. Please be considerate of others wanting a place to sit.
- Sign-ups for all lessons are required before attending. Please attend lesson sign-up day or stop by the Rec. Dept office.

- A parent (or grandparent) must supervise a child during each swim lesson (you may not just drop off).
- Swim lessons are designed as a two-week lesson. It is encouraged that you attend for the full two weeks and then take swim test. Upon successful completion you can attend the next level. (Drop-in not encouraged)
- Ropes course: You must be at least 48 inches tall to participate. Tennis shoes and dry clothing must be worn.
- Golf balls and clubs should be returned inside the Rec Station when done playing mini golf. They are not free to take, and clubs should

not be used as bats as several were broke in half last year.

- Handicap and golf cart parking is located at the Recreation Station and vehicle parking is located to the west by the playground and near the human foosball court.
- Rental equipment is available from 11am-9pm Monday-Saturday (11-6 on Sunday) at the Rec Dept office. Rentals are \$1 each and you must have your member card. Available rentals are shuffleboard, tennis, disc golf, pickleball, basketball, volleyball, and additional golf balls.
- Happy Shack offers great daily food items and specials for your enjoyment. Cash, Credit, or bill to site (Members only) is available. Gift cards can also be purchased and are a great option for your children instead of cash. Favorites include Bosco sticks, pretzels, pop, slushies, nachos, hotdogs, chips, candy, and fruit smoothies!
- Family movies are for families to watch together. Dropping off small children is not allowed and unfair for other guests. Bringing pillows and blankets are encouraged.

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Jerry:
616.896.6780
Cell:
616.862.4338



Harold:
616.422.2289

3 and 4 Season Rooms/Decks/Sheds/Remodels
Trailer Placement/Reset Used Rooms

Like us on Facebook! [Facebook.com/Jamestownpatio](https://www.facebook.com/Jamestownpatio)

Continued on Page 19

Recreation News / Continued From Page 18

- Kids Club is for kids ages 5-8 only. Offered Mon-Thursday 1:00-2:30 pm, cost \$1/kid
- Pre-Teen is for ages 9-12 only. Offered Mon-Thursday 2:45-3:45 pm

Pool Supervision

The water park is a place for all to enjoy. Any child in the water should be supervised by a parent in the pool or sitting on the edge. Parents are responsible for the safety and behavior of their children. Any child that is not fully potty trained is required to wear a swim diaper. This is different than a regular diaper. You can purchase them at pool for \$1 cash. The water is often calming and relaxing which causes children to release or "dirty"

their diaper. Please check your child's diaper often and dispose of a dirty diaper immediately. Please put on a new swim diaper before re-entering the pool. Parents please encourage your child to use the restroom often rather than the pool. Last year the Rec Dept spent several additional dollars for cleaning "accidents" in the pool. Shutting down the facility is not enjoyable for guests or staff. We hope this year we can shrink the number of accidents by increasing/ requiring parent supervision in the pool.

Upcoming Events

Rec Dept. is looking forward to the annual Classic Car Show, Family Fun Day, Halloween, Christmas (2 full weekends), Sandy Pines Rainbow of Color

Run, Live music entertainment, Fireworks, 4th of July Parade, an Adult Country Dinner and Dance, and Holiday Tournaments. Please see the Sandy Pines Wall calendar, TV channel, CC flyers, and weekly flyers for all the events and action this year. We look forward to making this year awesome. If you wish to volunteer for any event, please check out the available spots at sandypines.com/volunteer. We need judges, candy volunteers for Halloween, Family Day food servers, ticket sales, game staff, prize booth, and more! Please email recreation with any questions or suggestions at recreation@sandypines.com

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50TH ANNIVERSARY NEWS

BY MARCIE PALMER marcie@championresources.biz

Planning Special Events

Spring has sprung, and soon the Sandy Pines family will be reunited to Ready, Set, Relax for another season.

More detailed planning for the 50th Anniversary events in 2021 is starting. If you haven't seen the special events planned for the commemorative year you can find them on the 50th Anniversary Page – February Update. All of these events originated from ideas submitted by members, once again thank you to all who contributed!

Your continued input and contributions will help ensure the events are as enjoyable as possible for you and your families. We need member volunteers to help with planning and execution of all our events which include a Charter Member Recognition Dinner, Family Fun Day, Casino Night, Park Scavenger Hunt, Art in the Park, Wine & Dine, Food Trucks & Tunes, Bogies & Beers, Decorate for the Decades, Trivia Night. If you are interested in volunteering to help plan the signature events please click the Volunteer Shifts & Sign Ups button on our Volunteer Page at sandypines.com/volunteer then find the event you'd like to help with. We will hold volunteer planning meetings once a month in the 2020 season. Mark your calendar to attend the first volunteer meetings on Saturday, May 2nd – 11:00 am-12:00 pm and Friday, May 8th, 5:30

pm - 6:30 pm. Dates for the signature events are being confirmed and will be announced as soon as available.

Photos and Videos Wanted

Thank you to all of those who have posted photos on our shared 50th Anniversary Google Photos Album. Keep them coming! Old pictures of the Park and of family park activities are welcomed and appreciated. We'll be using them for the 2021 calendar, a commemorative video, a historical timeline of the past five decades and used in other ways in the anniversary year. We also have a shared 50th Anniversary Google Videos Album where you can upload cool videos that we can use to promote the 50th and our history. Vintage videos would be great if you any to share!

Partners/Sponsors Needed

Sponsorship is an important component for executing the signature anniversary events with all the extras that members enjoy. Sandy Pines sponsorship packages are available anytime however will have a special influence on the events of the anniversary year. If you know of a business that could be interested in partnering with Sandy Pines to promote their business and/or give validation of the continuation of this strong and vibrant community, we want to hear from you and/or the business. Standard Sponsorship

information can be found on the Sandy Pines website.

If you have any questions about these signature events, sponsorship or volunteering, please feel free to contact me at marcie@championresources.biz. For ongoing updates, visit our 50th Anniversary Page at sandypines.com/50thAnniversary. I'm grateful for the opportunity to work with you to plan for an anniversary year to remember!

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PARK INSPECTOR NEWS

BY RALPH SMITH inspector@sandypines.com

Hours

Monday-Friday 8:00 am - 4:00 pm

The Park Inspector Office is closed through April 13 due to COVID-19. We will not be issuing permits or allowing contractor work in the park until we reopen.

Office Hours

Monday-Friday 8:00-9:00 am & 3-4:00 pm

Contact Information

Telephone: 616.896.7286

Fax: 616.896.7409

inspector@sandypines.com

Welcome Back

April is upon us, I have been back for a year now, and things are going great! I am currently working Monday thru Friday from 8am to 4pm and available to help with projects you may need to get done this season; stop in and let's get your project started. While I am back in the park full time, please note, most of my day is spent out in the park. Please note above the office hours I'm available to assist with questions, permits, and paperwork.

4 Foot Setbacks

We've been fielding many questions from members about those required to move their garages and sheds. According to the State

Campground Rules, any structure next to a camping unit must be a minimum of 4 feet from your camping unit. What this means is, if you sell your membership, get a new trailer, porch, or deck, then we must bring everything on the lot in compliance with the State Campground Rules. If you have any questions about this, please feel free to contact me and we can talk about how it might affect you.

Permits & Projects

Now let's talk a moment about what we need to get a project completed in the park. It is best to first read the permit section of the rule book to see what is needed before starting a project, or get in touch with me and we can talk about your project and I can let you know what we need from you to make things go smoothly.

Contractors & Applications

Email reminders were sent to all Registered Contractors, as April 1st is the annual Contactor Renewal deadline. If you haven't done so already, please submit your 2020 Contractor Application no later than April 15 to avoid having your park access cards turned off.

If you're an officially licensed and insured contractor and would like to work in the park, please complete our contractor application online at www.sandypines.com/contractorservices. The contractor fee is \$200 annually which will get

you added to our Registered Contractors List available to all members looking for services provided within the park.

Lot Cleanup Deadline

Before we know it the June 10 annual lot cleanup deadline will be here. We are all required to have our lots cleaned by this date. This season we'll work in order through Phase 2, 1, 4, 5, 6 & 3 until we get through the whole park. Remember: Lots must stay maintained until Labor Day. We can do it; please help keep an eye out for your neighbors and let's work as a community to make sure all our sites and our park is looking clean, tidy, and in compliance with the rules set forth in the Sandy Pines Handbook.

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WELCOME MYTOWN ACE HARDWARE

New Sandy Pines Partnership

We'd like to welcome MyTown Ace Hardware in Dorr into the Sandy Pines Community! While the friendly folks at Ace have been making deliveries to the park and helping our members for years, they just committed to a new partnership program and are now offering 10% off to all Sandy Pines Members, Associate Members, and Staff. We have been referring members to Ace Hardware for years as it's one of the closest hardware stores to the park (just 9 miles and quick 15 minute drive.) This partnership will provide a new layer of value to our members while supporting a great local business. All you have to do is show your Sandy Pines Membership or Employee Card at check out and you'll receive 10% off any normally priced merchandise. All the standard sale rules apply, such as you can't combine this with any other coupons, sales, or discounted merchandise.

Ace Rewards

In order to receive the Sandy Pines Discount, you'll also need to be a member of the Ace Rewards Program, which is something you'll want to do anyway. With the Ace Rewards Program you'll earn 10 points on every \$1 you spend on qualifying purchases and for every 2,500 points you'll receive a \$5 reward that you can redeem on your next purchase. You will also receive exclusive member only offers. The other nice thing about the Ace Rewards Program that you can use it at any one of the 5,000+ Ace stores across the globe. If you call Grand Rapids home, you can use your Rylee's Ace Hardware points at MyTown Ace in Dorr when you move out to Sandy Pines for the summer and vice versa.

Locally Focused

MyTown Ace Hardware in Dorr opened on March 15, 2016, with the primary goal of offering the goods and services that the local community required. Located at 1614 142nd Avenue in the High Mark Center, the retail shopping center also features 5 Lakes Brewing Company, Brewhouse Lanes Bowling Center, Family Dollar, BC Pizza, and Hilltop Designs Gift Shop. Ace occupies the 12,000 square foot retail space that was formerly used by Dick's Market which moved across the street in 2008. Since opening they have added thousands of items including RV parts and sup-

plies at the request of the community and special-order other items on a daily basis. If they don't have the exact item you're looking for, many items are available next day if ordered by noon. They also offer online ordering with same day in-store pickup if the item is in stock. **FREE DELIVERY*** is also available on most items over \$100 (\$50 if you are and Ace Rewards member). MyTown Ace also brings in new merchandise to keep up with new trends and local demand so be sure to let them know if there's something you need that they don't carry.

*Some exclusions apply. See store for details



Employees pictured left to right: Assistant Manager Steve Hoeksema, Owner Matthew Jamrog, Store Manager Corbin Potter.

Matthew Jamrog, the president of MyTown Ace has over 35 years of retail experience including almost 20 years at Meijer, and 10 years at Rylee's Ace Hardware in Grand Rapids. He's the president of the Dorr Business Association and his hobbies include playing in and leading a Christian rock band and flying racing drones. MyTown Ace Hardware is a proud, ongoing sponsor of the Hand2Hand food ministry feeding children in Dorr, Hopkins, and Wayland schools, Dorr 4th of July events, and many Michigan State Police charities. The attached photo was a \$2,000 donation given to the Helen DeVos Children's Hospital Foundation made possible through local donations.

Corbin Potter, Store Manager of MyTown Ace Hardware has been with Ace Hardware for over 10 years. Starting in 2009, he has worked at many of the Rylee's Ace Hardware stores in Grand Rapids and has experience in all departments including running the firearms and sporting goods departments. Corbin and his wife Rachel are expecting their first child in May of 2020, and are excited to make an addition to the Ace Family. Corbin enjoys spending time in the out of doors as well as spending time at the family cottage during the summer.



Dorr Car Show

MyTown Ace also hosts and sponsors the Dorr Car Show every Thursday night during the summer months between Memorial and Labor Day Weekends. This year kick's off their 5th season with the car show running from 6:00pm-8:00 pm in the Ace Hardware parking lot and features vehicles from all genres; classics, hot rods, contemporaries, corvettes, trucks, 4x4s, boats and some oddities that you'd have to see to believe. Anyone is welcome to attend and participate in the show, just show up, sign up, and share your ride. Photos from past shows and details for upcoming shows can be found on their Facebook Page at facebook.com/MyTownAce.

Specialties

MyTown Ace Hardware in Dorr is locally owned and operated with a focus on helping neighbors and the local community. They are committed to being "the Helpful Place" by offering personal service, quality products and a convenient shopping experience from the local experts who know

Continued on Page 23



We're your home maintenance resource.

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MyTown Ace Hardware

1614 142nd Ave
Dorr, MI 49323
(616) 359-9300
AceHardware.com

Hours

8am-8pm Mon-Sat
10am-5pm Sun

Hours have not changed due to COVID-19.



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you best. As the helpful hardware folks in your neighborhood, they promise that helping you is the most important thing they have to do today.

Ace has the plumbing supplies to keep the water flowing, electrical supplies to keep the lights on, stain to keep your deck protected, RV supplies to keep your camper in shape, custom screens and replacements to keep the bugs out, and the paint supplies to make your park model new again. With a wide range of top-quality brands like Benjamin Moore Paint, Milwaukee, Weber, Traeger, DeWALT, Husqvarna, Craftsman, and TORO, they have what you need to get it done.

When it comes to family fun on a holiday weekend or just everyday cooking, there 's no better grill to get the job done than a Weber. Fully assembled and delivered for your family fun. If your old grill just needs a little love or a few parts they have that too.

Looking to spruce things up a bit, MyTown Ace has what you need. Patio block, edging, mulch, stone and a whole lot more. From fire pits to bird baths they have you covered. As you return to the park in this spring, check out their selection of hanging baskets, flowers, herbs, and vegetables.

Don't know where to start? Their staff is here to help. No matter what you're looking for or what challenge you need to tackle, stop by MyTown Ace - your convenient, in the neighborhood, helpful place. They're open Monday-Saturday from 8:00 am to 8:00 pm and 10:00 am to 5:00 pm on Sundays. Hours have not changed due to COVID-19 as MyTown Ace prides themselves on helping the community through thick and thin. Give them a call with your questions at 616.359.9300 or find them online at acehardware.com and on Facebook at facebook.com/MyTownAce.

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LAKE MONTEREY GOLF COURSE NEWS

BY GARY PETERS gary@golflmgc.com

Course Improvements

We continue working on tree removal and course improvements as weather permits. We recently removed some Scotch pines near holes 7 & 8. We also thinned out some of trees on the hole 8 tee box to let more light through to the tee.

Corn Hole Leagues

We'll be working alongside the Recreation Department to hold corn hole leagues at the golf course this year. We have plenty of great green space for corn hole near the Club House. We will also sell snacks and beverages to participants and bystanders. We'll be hosting both adult and youth leagues. Look for the schedule on the upcoming 2020 Recreation Schedule that will ready by April 15.

2020 Events

All our Annual Golf Outings and events are listed on the new 2020 Sandy Pines Wall Calendars. We're also looking ahead to 2021 and coming up with some new events to celebrate our park's 50th Anniversary, stay tuned for details as they unfold. Here's the schedule for the 2020 season: April 18 Annual Spring Cleanup (Rescheduled from Sunday 4/19)

June 7	Nine/Dine Couples Outing
June 17	Kid's League Begins
June 27	Member Guest Outing

July 12	Father/Child Outing
July 19	Nine/Dine Couples Outing
July 25	Red Tee Par 3 Challenge
August 2	Mother/Daughter Outing
August 16	Nine/Dine Couples Outing

Spring Cleanup

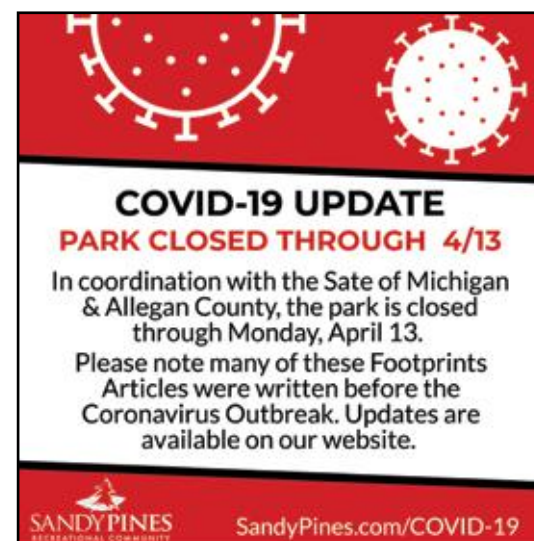
Our Annual Spring Cleanup is scheduled for Saturday April 18, 2020 starting at 8:30 am. Please note this event has been rescheduled from its original date of Sunday, April 19, which remains on our printed wall calendars. This event may be rescheduled due to the Coronavirus so stay tuned for details. We'll be giving away some great prizes including a golf membership, a new Taylor Made driver, and a few other great items. Please note the information that stated we'd be giving away a golf membership to all attendees in the March Footprints was a mistake. We'll provide free coffee and donuts in the morning and chili and hot dogs for lunch. We have a lot to cleanup this year, so please help spread the word and bring your friends!

Spring Play

Lake Monterey Golf Course is closed for play through April 13 due to COVID-19.

No BYO...

As we get ready to start a new season, it's great to remind everyone that you're not allowed to bring your own beer, alcohol, or drinks on the golf course. This is a State law and violations could cause us to lose our liquor license. We know it seems harmless and can be tempting to bring your own beer from your trailer, but please don't put our golf course in jeopardy. It's just not worth it. We offer a great selection of domestic and craft beer, wine, and spritzers. If we don't carry your favorite, please let us know what you would like and we'll check into the possibility of carrying it with our inventory.



The sign features a red background with white text and graphics. At the top, there are two circular icons resembling coronavirus particles. The main text reads: 'COVID-19 UPDATE PARK CLOSED THROUGH 4/13'. Below this, it states: 'In coordination with the State of Michigan & Allegan County, the park is closed through Monday, April 13. Please note many of these Footprints Articles were written before the Coronavirus Outbreak. Updates are available on our website.' At the bottom, the Sandy Pines logo and website URL 'SandyPines.com/COVID-19' are displayed.

SEVERE WEATHER

BY STEVE DEYARMOND steve@sandypines.com

Severe Weather Vulnerabilities

Vulnerability is a description of how exposed or susceptible an asset is to damage, or person is to injury or death. Vulnerability depends on an asset's construction, contents, the economic value of its functions or services, and replacement/repair costs. Vulnerability increases in the young and elderly in trauma events and persons with additional chronic diseases or health issues.

Sandy Pines is a campground. Residences within Sandy Pines are RV travel trailers, Motorhomes, Pop-up campers, and occasionally tent camping. Recreational vehicles fail terribly in storm events. By FEMA standards manufactured housing presents a high risk for damage and vulnerability. Recreational vehicles are even more susceptible without a foundation, secured to a foundation, lighter construction and much lighter in weight. It is rare that these recreational camping units have tie downs. And when tied down, have screw anchors into the ground. Camping trailers, motorhomes, and tents are easily damaged by falling trees, flying debris and overturned by high winds. Walls are commonly 2x2's, cardboard or paneling walls and siding. Projectiles from severe storms can easily penetrate these walls. Occupants inside these are subject to severe trauma and death.

Our vulnerability is an exposed population during peak summer in which limited shelter is available to support the possible population for sheltering. Although persons shelter at bathroom facilities within the Park these buildings are not FEMA engineered shelters and are not capable of sheltering the population during peak season. Although not engineered to FEMA standards these are thought to provide more protection than a recreational vehicle or tent. During past events these have been crowded and people have refrained from going to the bathrooms because of the overcrowding. Instead they have elected to stay in their recreational vehicle. Some members that live in the area leave to their local homes for safety and protection.

A Lloyds of London insurance report in 2013 indicated that one third of all tornado deaths occurred in mobile homes. The National Oceanic and At-

mospheric Administration (NOAA) estimates that people living in mobile homes are 23 times more likely to be killed than those living in permanent homes. A good reason to seek shelter if you are in a recreational camping unit with your family.

Sandy Pines is within in a rural community. Local emergency service resources are limited. Sandy Pines can be densely populated in the summer months. A small event involving part of the park could utilize all the local resources. Local Emergency services also have the responsibility to respond to calls within the community limiting or reducing response from local emergency agencies. The expectation and thought that help is going to be expedient may not be realized in a major disaster. Mitigation is a process or plan to reduce the number of persons injured, trapped or death caused as a result of an event.

Sandy Pines is 813 acres. Multiple calls for assistance in various geographical areas may occur in multiple areas and resources may not be present for an immediate response from on-site staff and delayed assistance may result in large scale events.

The vulnerability of one element of the community is often related to the vulnerability of another, and a hazard may cause indirect damages in addition to the damages that are caused by the direct impact.

Loss of electric from storms may indirectly cause damage to refrigerated items or loss of internet and Park networks, damaged roofs may lead to water damage to computer systems, loss of electric may cause unsanitary conditions as well pumps fail, and other indirect loss of services or park functions.

Storm debris, downed high voltage lines, damaged unsafe buildings and loss of utilities will have an impact upon Park safety and use, Park Operations and revenue, retail establishment revenue and daily operations.

Most vulnerable for injury are young children, elderly and handicapped persons with mobility issues unable to move to a shelter location or more

vulnerable to death as a result of trauma.

Severe Weather Assumptions

Most hazardous natural or human caused events, which may affect Sandy Pines, have the potential for causing damage, injury or death.

Storms may continue with additional threats. Perceptions of weather clearing after an event may not be reality. Weather conditions after an event may hamper the effort to assist persons in need.

Some residents in recreational units will not seek shelter for various reasons – not alerted, don't understand the warning, disregarded the severity of event, or decided to shelter within their recreational vehicle. When an alert is issued seek shelter. Don't take risks with you or your family's safety.

Injured/trapped persons untreated may continue to decline in health and perish. It is important to seek shelter for you and your family's safety. This will also reduce the need for local emergency services to perform search and rescue activities.

- Local hospital emergency rooms may be overloaded with casualties.
- A major event may overwhelm Park resources and local emergency resources.
- Debris may restrict traffic flow and access to the injured.
- Time of day may impede damage observations or finding of victims.
- Vehicles may be damaged or blocked in by debris after the event not permitting the resident to leave.
- Resident camping units may be destroyed or rendered uninhabitable. Alternative temporary shelter will be needed.
- Time of day and darkness/electric outages may decrease the ability to find victims, observe debris.
- Damaged Park property and private property will continue to be exposed, causing further damage, and potential hazards to staff and residents. Many injuries occur after storms from debris.
- Emergency public information is a critical

Continued on Page 25

tool in immediate post disaster response for informing the public about actions being taken, shelter locations and for requesting help from outside the area of impact.

- Damage to the utility systems and to the communication system may hamper the recovery process.
- A major disaster could have a significant long-term economic impact on Sandy Pines and use by its residents.
- The thought of it's never going to happen here. Never is a long time.

The reality is that Storm events have happened at Sandy Pines and will continue to happen. Events in which large trees have fallen and smashed trailers, tree branches have pierced roofs, boats have flipped over and other close calls.

People that seek shelter in an engineered FEMA building have a higher survival rate. Seeking shelter in a facility that is engineered to withstand high speed wind events will provide protection, reduce injury and reduce the need from outside resources. Preparing for potential storm events provides safety for the residents of our Park.

Preparation for Severe Weather

- Be observant and aware of changing weather conditions.
- Do not plan on staying inside your RV. RV's fail in severe storms, can be crushed by falling trees, be overturned and flying projectiles can penetrate walls.
- Have a NOAA weather radio to alert you to changing weather conditions.
- Watch local TV stations and radar.
- Have a battery-operated radio to tune into local stations for updates.
- If a report of severe weather is received from any media type seek shelter immediately. If weather looks severe seek shelter even when media has not reported Thunderstorms or Tornado activity.
- You and your family should have a pre-determined plan as to where to go (a meeting Place) such as the nearest Convenience Center. Instruct youth what to do if out in the Park away from your site or intended meeting place. Discuss your plan. Determine what is best for the safety of you and your family.
- Prepare a list of contacts – outside contacts

– post the list where family members know or ensure that family members have contact information in their electronic devices. After a disaster the phone system may become overloaded. Use texting to contact family members.

- Discuss with family members the best options to shelter when storms approach.
- If forecasts predict severe weather and you have a local residence you may want to consider leaving the Park prior to severe weather arrival and shelter at home.

Severe Weather Q & A

What does it mean when I hear the outdoor warning sirens?

The Outdoor Weather Siren is tested monthly. This occurs on the fourth Friday of each month around 11:00 am. The test is activated by Allean County Central Dispatch.

Other activation's mean that a Warning has been issued and the event is life threatening. Seek shelter immediately.

How long will the warning sirens sound?

Typically, the siren will sound for 3 minutes.

The siren will not sound continuously during the event. Just because the siren is not constantly sounding does not mean that the threat has ended.

Additional sounding of the warning siren after the original siren activation will indicate that a threat is still present.

Please go inside the shelter. Don't wait outside to watch changing conditions.

Please stay sheltered until staff indicate an all clear.

Why Can't I hear the Outdoor Warning siren in my camping unit?

Sirens are an outdoor warning system designed only to alert persons who are outside that something dangerous is approaching. Other devices within your camping unit such a NOAA weather radio, television, radio or phones with weather

alert should be present within your unit to alert you of approaching dangerous weather conditions.

Weather sirens are intended to alert persons that are outside.

How can I get Alerts in my Camping unit?

For indoor areas every camping unit should have a portable NOAA Weather Radio which can wake you up when a warning is issued as you sleep.

Phone Apps are available to alert you to weather warnings and alert you as you sleep. An example would be Wood TV's storm App for your mobile device. This can be downloaded at www.woodtv.com.

Other local television channels also have electronic device applications that can be downloaded for severe weather threats.

Ensure that Sandy Pines has your correct e-mail and cell phone number for severe weather alerts. Sandy Pines uses RAVE alerts, but you will only receive these if the Park has your information.

Will an all clear signal be sounded?

No, additional activations of the Weather Siren will indicate that severe weather threats continue. You and your family should remain sheltered.

Staff will notify each Convenience Center upon the issuance of an all clear in person or by issuance of an all clear using the RAVE alert system. Depending on the time of day and number of staff present on site this may take some time.

Why are the Outdoor Warning Sirens sounded for hail and wind?

Wind can uproot trees, tip over trailers, flip boats and project flying items into the air creating a direct risk to the life safety of people. Hail can proceed a tornado and can vary in sizes from golf ball size to softball size and can injure or kill. All these items pose a direct risk to life of people outdoors.

Where should I go to seek shelter?

Based on FEMA guidelines your predetermined shelter should be within 5 minutes walking distance of your site.

Continued on Page 26

Severe Weather / Continued From Page 25

Commonly this would be the convenience center in your area of the Park.

Prior to the event you should discuss with your family members where to seek shelter and what to do when away from the site.

How safe am I at a convenience center?

As a person seeking shelter you must determine what the closest structure is that will provide the most protection for your family.

SALES NEWS

MARY APPLEHOF

mapplehof@sandypines.com

HOURS

Monday-Friday 8:00 am to 4:00 pm

Other days and times by appointment

The Sales office is closed through April 13 due to COVID-19.

CONTACT

Sales Manager: Mary Applehof

Phone: 616.896.8315 x113

Email: mapplehoff@sandypines.com

Sales: Nicholas Brott

Phone: 616.896.8315 x114

Email: nick@sandypines.com

Written by: Nick Brott

The sales staff have some exciting changes for the upcoming season. We are going to be taking drone photos of each property listed with our sales office to be able to best show off the properties. We will show these on our website as well as have them posted inside our office and on our tv station. A new texting system for sales updates will also be in place. After a member of the sales staff shows a site, the member will be texted that we have shown the site and a brief overview of likes or dislikes will be sent. This will also allow us to more easily see which properties may be selling a little slower so we can contact them to possibly come up with new ideas for showings. We are hoping the people selling feel more a part of the process and not left wondering how things are going. We are excited for the upcoming season; it's right around the corner!

Recreational units commonly fail in tornadic events.

Although convenience centers may not be hardened and designed as safe room, they may provide more protection than a recreational camping unit.

How often can I expect the Outdoor Sirens to sound?

When the national Weather Service detects severe weather events which may place people at risk Allegan County is notified to activate the Siren.

DAIRY DIP NEWS

BY JIM WARNER jcwarner@hotmail.com

We're getting ready for the season and thinking strategically about how we can operate during the Coronavirus pandemic. We planned on holding interviews for summer positions on Monday, April 13 but due to COVID-19 we're going to reschedule interviews at a later date. Please send me a quick email if you're interested in any of our summer positions which will start May 1st and run through the end of the season.

We're planning on opening weekends in May starting on Friday, May 1st. We'll be open Fridays from 4:00 to 9:00 pm and Saturday & Sundays from 12:00 to 9:00 pm. We'll open weekdays starting Monday, May 18 from 4:00 to 9:00 pm leading up to the Memorial Day Weekend. All of this will my be impacted by the evolution of the Coronavirus pandemic so we'll keep you posted of any changes as they unfold.

JUST YOUR STYLE HAIR SALON

BY KENDRA TENEYCK KendraTeneyck@att.net

CONTACT

Phone: 616.669-6788

Email: KendraTeneyck@att.net

I'm very excited to come back for my 17th season this year. I just wanted to remind you that I will be opening up on Friday, May 1st, 2020, as long as the park is open and it is safe to do so consider-

Allegan County Dispatch or Allegan County Emergency Management may also activate the Siren based on observer information.

The Outdoor warning sirens will be activated based on the number of storms that occur that are threats to our community. Activation of weather sirens additional times during an event indicates that additional threats exist, and you should remain sheltered.

Who Activates the Weather Sirens?

Allegan County Central Dispatch activates the Sirens. Allegan County Emergency management also has the Authority to Activate the Sirens.

Sandy Pines does not activate weather sirens

If weather conditions are observed that appear to be hazardous, or media reports hazardous weather prior to activation of warning sirens you should seek shelter immediately.

What is the result of warning sirens and people's actions?

Every year, many people are killed or seriously injured by tornadoes and/or high winds despite advance warning. Some do not hear the warning, while others received the warning but did not act.

This information, combined with timely severe weather watches and warnings, could save your life when severe weather threatens your area.

After you have received the warning or observed threatening skies, YOU must make the decision to seek shelter before the storm arrives. It may be the most important decision you will ever make.

....

ing COVID-19. As normal, the month of May I will be open every Friday from 8am or earlier if need be, to whenever you stop coming through the door like every year. I'm ready anytime for you to start calling to book your appointments at 616-669-6788. I can't wait to see you again very soon!

....

CHAPEL NEWS

BY DAVE & BEV VAN NOORD

CONTACT

Dave & Bev Van Noord

Website: SandyPinesChapel.com

Around 9:45 on beautiful Sunday mornings, the golf cart parade begins. We're talking about the line of golf carts going to our Chapel for Sunday morning worship. That same parade starts all over on Sunday evenings as Sandy Pines Members go to chapel for the evening gospel concerts.

Each season we have a theme for the Summer. The 2020 theme is: We Believe. We believe in God the Father. We believe in Jesus Christ. We believe in the Holy Spirit. Those beliefs make up the foundation of our chapel. We know that as a family of believers, our chapel assists in strengthening the entire Sandy Pines community. We invite you to join our chapel family. We are a non-denominational chapel welcoming everyone. What follows is the chapel schedule for the first six weeks.

In the Pavilion

May 10 at 10:00 AM Rev. Chris Hinterman

At the Lakeside Chapel

May 17 at 10:00 AM Pastor Craig Van Beek

May 24 at 10:00 AM Rev. Kurt Selles

May 24 at 6:00 PM 3 Heath Brothers

May 31 at 10:00 AM Pastor Jason Pierce

May 31 at 6:00 PM Metropolitan Choir of Praise

June 7 at 10:00 AM Dave Van Noord

June 7 at 6:00 PM Faithful Journey Quartet

June 14 at 10:00 AM Pastor Isaiah Hager

June 14 at 6:00 PM Walt Williams

Vacation Bible School

July 27 through July 31

The 2020 Chapel brochures with our full summer schedule will be available for pick up at Member Service and around the park by May 1st. In the meantime all events and contact information is available on our website SandyPinesChapel.com.



COVID-19 UPDATE PARK CLOSED THROUGH 4/13

The health and safety of our staff, members and community is our top priority. We appreciate your patience, cooperation and flexibility as we all work through these trying times. Our thoughts and prayers remain with the entire staff, families, membership, state and nation while we continue to evolve through these changes to combat COVID-19.

With the COVID-19 situation changing quickly in Michigan and based on the latest Executive Order issued by the State of Michigan and the Office of the Governor on March 23, 2020, Sandy Pines and Lake Monterey Golf Course will be closed through April 13, 2020. We plan to return to regular operations on April 14, 2020.

Please note many of these Footprints Articles were written before the Coronavirus Outbreak. Updates are available on our website at SandyPines.com/COVID-19.



SandyPines.com/COVID-19

ADULT ACTIVITIES

BY CAROL HOFFMAN

Community Potlucks

We will start our 2020 season on Friday, May 1st with a Community Potluck in the Phase 1 Pavilion at 5:30. Bring a dish to pass and your tableware. All potlucks will be on the first Friday of each month through September, followed by a Soup Supper Potluck on Saturday, October 3 (FallFest) at 5:30.

Community Bingo

The first Free Bingo will be on Mayfest, Saturday May 2 from 2-4pm in the pavilion. These bingos are for ages 10 and over. They are held on all holidays and on Saturday, August 1, ending with FallFest on October 3. Any prize donations for these bingos can be dropped off at my site 345 in Phase 1 or at any activity. Please do not drop off prize donations off at Member Service, Public Safety or the Recreation Department.

Free Bingo

The first Adult Free Bingo will be held on Saturday, April 18 at 7 PM in the Phase 1 Pavilion. There is no cost to play Free Bingo, each game pays out a \$3 prize. All adult bingos are held on the 3rd Saturday of each month through September. There is free popcorn and bottled water available at all bingos, but we do have a donation bucket available to cover costs of supplies.

Golf Cart Poker Run

We would also like to have a Golf Cart Poker Run this summer, but we need help in order to make it happen. If you are willing to work along with me to organize one, please let me know. My phone number at Sandy Pines is 616-896-7996, my cell phone is 616-250-1082 or we are at Lot 345 in phase 1.


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 Hopkins, MI 49238

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2020 Calendars



2020 CALENDAR OF EVENTS

DATE	EVENT	LOCATION
July 1	Summer Kick-off	Clubhouse
July 15	Water Safety	Lake Monterey
July 25	Senior Luncheon	Clubhouse
August 1	Summer Picnic	Lake Monterey
August 15	Senior Luncheon	Clubhouse
August 25	Water Safety	Lake Monterey
September 1	Senior Luncheon	Clubhouse
September 15	Water Safety	Lake Monterey
September 25	Senior Luncheon	Clubhouse
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November 15	Water Safety	Lake Monterey
November 25	Senior Luncheon	Clubhouse
December 1	Senior Luncheon	Clubhouse
December 15	Water Safety	Lake Monterey
December 25	Senior Luncheon	Clubhouse



2020 CALENDAR OF EVENTS

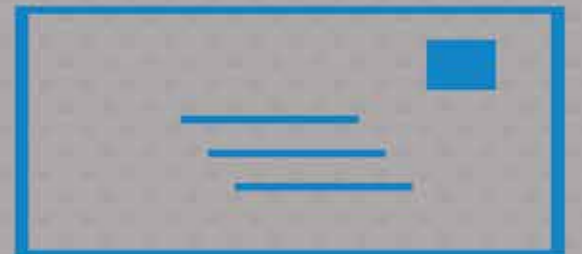
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