

FOOTPRINTS IN THE SAND

APRIL 2019



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RECREATIONAL COMMUNITY

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## PHONE NUMBERS

**Member Service** ..... 616.896.8315  
Monday-Friday: 8:00 am-4 pm  
Closed Saturday and Sunday

Fax Number ..... 616.896.7409  
Member Service ..... Ext. 100  
Member Service ..... Ext. 101  
memberservice@sandypines.com

### Administration

Gene/Kathy ..... Ext. 105  
gene@sandypines.com  
kathy@sandypines.com  
Kimberly ..... Ext. 109  
kim@sandypines.com  
Beth ..... Ext. 106  
beth@sandypines.com  
Josh ..... Ext. 107  
josh@sandypines.com  
Park Inspector Ralph ..... 616.896.7286  
inspector@sandypines.com  
Pumpouts-Emergency ..... Ext. 111

### Park & Garden

Jack Schmidt, Manager ..... 616.896.9334  
parkgarden@sandypines.com

**Sales Office** ..... 616.896.8315  
Monday-Friday: 8:00am-4 pm  
Closed Saturday and Sunday

### Sales Office or Camping

Kelli ..... Ext. 103  
kelli@sandypines.com  
Kathy Molner ..... Ext. 113  
molner@sandypines.com  
Nick Brott ..... Ext. 114  
nick@sandypines.com

**Maintenance** ..... 616.896.8317  
Ben Fifelski, Supervisor  
Monday-Friday: 7:30 am-4 pm  
Closed Saturday and Sunday  
maintenance@sandypines.com

### Emergency/Public Safety

..... 616.896.9006  
Steve Deyarmond, Emergency Services Director  
Keith Garvelink, Public Safety Director  
Open 24/7 - 365 Days a year  
Fax Number ..... 616.896.9182  
security@sandypines.com

**Recreation Department** ..... 616.896.8318  
Nikki Hoogewind, Director/Adult Rec.

**Lake Monterey Golf** ..... 616.896.8118  
Gary Peters, Manager  
www.lakemontereygolf.com  
Golf@golflmgc.com

**Laundromat Hours** – 7 am - 11 pm

**Retail Center Laundromat** – Open 24 Hours

## ADMINISTRATIVE TEAM

Gene Van Koevering ..... Park President  
Kimberly Williams ..... CFO  
Steve Deyarmond ..... Director of Emergency Services  
Keith Garvelink ..... Director of Security  
Ben Fifelski ..... Maintenance Supervisor  
Gary Peters ..... Golf Course Manager

## MANAGEMENT TEAM

Kelli Blackman ..... Guest Service Manager  
Kathy Brott ..... Executive Assistant  
Sue Flowers ..... Member Service Manager  
Nikki Hoogewind ..... Recreation Supervisor  
Josh Janowiak ..... Director of Communications  
Kathy Molner ..... Sales Manager  
Jack Schmidt ..... Park & Garden  
Ralph Smith ..... Park Inspector

## COMMITTEE CHAIRS

Finance ..... Ginny Hager  
Golf Course ..... Bill Reynolds  
Grounds/Maintenance ..... Kel Kronemeyer  
Long Range Planning ..... Kevin Hager  
Policy ..... Joel VanKolker  
Rules ..... Meghan DeHaan  
Safety & Security ..... Dennis King  
Technology ..... Bob Powers

## CLUBS

Garden Club ..... Nelson Bouma  
Senior Adult Activities ..... Sue Stank

## RETAIL SERVICES

Outback Cafe ..... 616.292.7249  
Dairy Dip ..... 616.896.8868  
Just Your Style ..... 616.896.1744  
Park & Garden ..... 616.896.9334  
P & G Rental Office ..... 616.896.9888

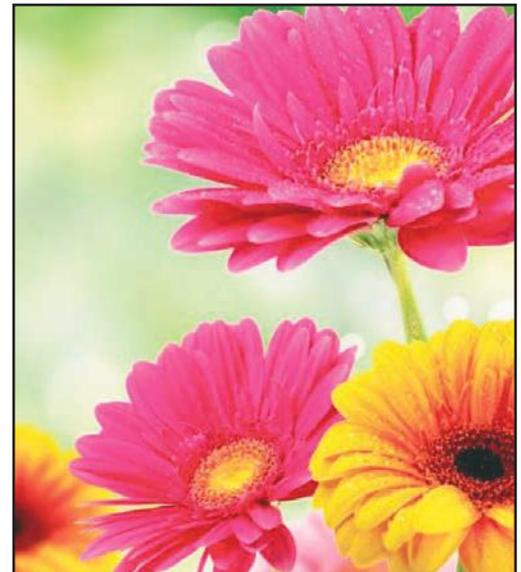
## BOARD OF DIRECTORS

Don VanDoeselaar Chairman ..... (19)  
Rick Day Vice-Chairman ..... (20)  
Jim Huck Secretary ..... (20)  
Ginny Hager Treasurer ..... (20)  
Ellen Carpenter ..... (21)  
Brian Elling ..... (21)  
Kelly Johnson ..... (21)  
Dennis King ..... (19)  
Chad Ostrom ..... (19)

## BOARD OF DIRECTORS

### ~ MISSION STATEMENT ~

The Sandy Pines Board of Directors will provide positive leadership and management direction so as to ensure the long term viability and success of Sandy Pines Wilderness Trails, Inc.





# LETTER FROM THE PRESIDENT

BY GENE VANKOEVERING

It is amazing to realize that the water is about to be turned on in the park for another season! Soon, members will be working on their sites and trailers to get

things cleaned up and ready for summer, and we are grateful to those who are so diligent in making and keeping their sites and personal properties looking so neat and orderly.

There have been numerous renovation and construction projects in and around the park, so I invite you to take a ride and check them out. To name a few: the new pavilion at the Flea Market, the renovated area in the Retail Building where Park and Garden is located. The renovation at CC 12 has been completed, as well as a number of interiors having been repainted.

Plans for the new building on the north shore are coming along well. The Construction Committee continues to meet every two weeks with the Architect to approve or request changes to the plans that are expected to be completed and ready for bid invitations in July or August. We will have copies of the drawings available at the Board Meetings as well as at the Face to Phase meetings.

Please take the time to read the department articles that are written by each of our Managers, they are doing a great job with each area, and we are blessed to have such dedicated people on our staff.

Just a reminder that there will be two special information meetings regarding a program we are seeking to make application for, with respect to our Public Safety/Security Department. These informational meetings will introduce you to what exactly (Public Act) PA 330 is and why we are seeking this certification. The Board has chosen to hold one meeting on Friday, May 10th at 7 pm in the core area pavilion, and a second meeting on Saturday, May 11th at 10 am. Please put these dates on your calendar and plan to attend.

As you may have been informed; Sandy Pines is revising the Golf Cart Registration Program. This will be a program that will provide a transition time until August of 2020. More details are on our website along with FAQ (Frequently Asked Questions), however, one of the Safety and Security Committee Members, Steve Deyarmond or Keith Garvelink from Public Safety, will be available at each of the Face to Phase meetings to take

questions as well. Please check the website calendar for the F2P dates and times and come to be informed.

As I write this article in mid-March, I noticed this morning that water is spilling out of the dam overflow. The lake has never been full this early according to Ben Fifelski, our Maintenance Manager. With continued melt and spring rains, you can be assured that the lake will be full when you return to the park this year.

Due to some concerns with boat traffic, beach erosion, fish health, plankton, and zooplankton, as well as water quality, we undertook a search for a firm or University with expertise in such research studies. Based on recommendations from highly respected persons in lake sciences industry, we have contracted with a firm from the Grand Haven/Spring Lake area that specializes in the lake, watershed, shoreline erosion and fishery science research, by way of the collection of data.

Subsequent to the 2019 study, the expectation is that we will be provided a full report of the data pertaining to a number of areas, along with options and a plan for mitigation that may help us keep our lake and its ecosystem healthy for years to come.

It is my expectation that we will have the report by July or August this year. If you recall, about five years ago, we had the lake and fishery evaluated in a similar manner, however having been approached by several members expressing their concerns as mentioned above, we thought it best to err on the side of caution regarding this very important amenity. Other than our membership, the lake is our most valued asset, therefore we are taking proactive action in having this asset evaluated again, in a more data-based way.

Finally, I simply want to mention that April is also the month that Christians will celebrate Easter, and for those of us who have put our

[See PRESIDENT, page 9...](#)

I love this team! **personal**  
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BRUCE SEXTON, DDS

# PREPARATION FOR SEVERE WEATHER

Be observant and aware of changing weather conditions. Have a NOAA weather radio to alert you to changing weather conditions. Watch local TV stations and radar. Have a battery operated radio to tune into local stations for updates. If a report of severe weather is received from any media type, seek shelter immediately. If weather looks severe, seek shelter even when media has not reported Thunderstorms or Tornado activity.

You and your family should have a pre-determined plan as to where to go (a meeting place) such as the nearest Convenience Center. Instruct your children what to do if they are out in the Park away from your site or your intended meeting place when a storm occurs. Discuss your plan. Determine what is best for the safety of you and your family. Prepare a list of contacts – outside contacts – Post the list so family members know where it is. Discuss with family members the best options of where to shelter when storms approach.

## What does it mean when I hear the outdoor warning sirens?

The Outdoor Weather Siren is tested monthly. This occurs on the fourth Friday of each month around 11am. The test is activated by Allegan County Central Dispatch. Activations at other times mean that a Warning has been issued and the event is life threatening. Seek shelter immediately.

## How long will the warning sirens sound?

Typically the siren will sound for three (3) min-

utes. The siren will not sound continuously during the event. Even though the siren is not constantly sounding does not mean that the threat has ended. Additional sounding of the warning siren after the original siren activation will indicate that a threat is still present. Please go inside the shelter. Don't wait outside to watch changing conditions. Please stay sheltered until staff indicate an all clear has been issued.

## Why Can't I hear the Outdoor Warning siren in my camping unit?

Sirens are an Outdoor Warning System designed only to alert persons who are outside that something dangerous is approaching. Other devices within your camping unit such as a NOAA weather radio, television, radio or phones with weather alert should be present to alert you of approaching dangerous weather conditions. Weather sirens are intended to alert persons that are outside.

## How can I get Alerts in my Camping unit?

For indoor areas, every camping unit should have a portable NOAA Weather Radio which can wake you up when a warning is issued as you sleep. Phone Apps are also available to alert you to weather warnings and alert you as you sleep. An example would be Wood TV's Storm App for your mobile device. This can be downloaded at [www.woodtv.com](http://www.woodtv.com).

Other local television channels also have electronic device applications that can be downloaded for severe weather threats. Ensure that Sandy Pines has your correct email and cell phone number for severe weather alerts. Sandy Pines uses RAVE alerts but you will only receive these if the Park has correct, updated information.

## Will an all clear signal be sounded?

No, additional activations of the Weather Siren will indicate that severe weather

threats continue. You and your family should remain sheltered. Sandy Pines Staff will notify each Convenience Center upon the issuance of an all clear. Depending on the time of day and number of staff present on site, this may take some time.

## Why are the Outdoor Warning Sirens sounded for hail and wind?

Wind can uproot trees, tip over trailers, flip boats and project flying items into the air, creating a direct risk to the safety of people. Hail can proceed a tornado and can vary in sizes from golf ball size to softball size and can cause major damage or injury. All of these items pose a direct risk to the life of people outdoors.

## Where should I go to seek shelter?

Based on FEMA guidelines, your predetermined shelter should be within five (5) minutes of walking distance from your site. Commonly, this would be the convenience center in your area of the Park. Prior to any weather event you should discuss with your family members where to seek shelter and what to do when away from the site.

## How safe am I at a convenience center?

As a person seeking shelter you have to determine what the closest structure is that will provide the most protection for your family. Recreational units commonly fail in tornadic events.

Although convenience centers may not be hardened and designed as a safe room, they may provide more protection than a recreational camping unit.

## How often can I expect the Outdoor Sirens to sound?

When the national Weather Service detects severe weather events which may place people at risk, Allegan County is notified to activate the Siren. Allegan County Dispatch or Allegan County Emergency Management

*See SEVERE WEATHER, page 6...*

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# LETTER FROM THE CHAIRMAN OF THE BOARD

BY DON VAN DOEELAAR

Over the years, Sandy Pines has become a very popular place to spend time with family and friends. What started out as place for member/owner and immediate family to enjoy camping and recreational activities now includes grandchildren, grandparents, in-laws, significant others and associate members who meet the requirement of the rules. In the 1980's there were a couple of thousand card holders, whereas today, there are about 12,000.

Over the years there have been many questions as to whether associate members can bring guests into the park. This question has been presented to Board of Director members on many occasions. During last year's annual election this again became an issue. Therefore, during the off season a sub-committee of the Board of Directors was created to examine the issue. The sub-committee consisted of Kelly Johnson, Chair, Brian Elling and Ellen Carpenter.

By the end of February, they completed their study with a recommendation to the Board of Directors, which was accepted and approved by the Board at their March 18, 2019, meeting.

What follows is an excellent summary of their work written by Ellen Carpenter;

"Acting on concerns voiced by members to candidates for Board of Directors in 2018, several BOD members met with Keith Garvelink and Steve Deyarmond to discuss entry procedures for guests and whether associates should be allowed to sign in guests.



Keith and Steve provided more detailed information and history regarding the procedures now in place.

Over the years, the rules have been adjusted to make the park more family friendly. It was pointed out that originally the adult children of members did not have the access that they now have. Rules were changed and adult children could have access with a magnetic card and the member(s) did not have to be present during their visit. With that in mind, it's important to remember that the privilege of registering guests belongs to the member, not to the associate. The Member/Owner serves as the person(s) to watch over, be responsible for and to invite persons as guests that have sound moral character and are trusted. The member is also financially responsible for any misconduct by either an associate or a guest. The member has a financial investment in their membership and in personal property at Sandy Pines. The Park's intention was to have someone be responsible for, and oversee the conduct of the person invited, which is why the member is to be present during the guests visit.

Not only is there a concern regarding conduct of guests, but there is also a concern about the impact on overcrowding of facilities if guest privileges are further extended. The resources of the Park are already stretched during busy holiday weekends. The Park has

experienced stress upon our infrastructure. Water pressure has been an issue of the past, electric usage, and septic systems are also issues.

We discussed a variety of situations and issues that have been brought up, such as a fiancé or significant others. In reviewing the wide range of situations that could be present with associate members, it became apparent that there are possibly too many circumstances to accommodate. If the rules allow for a fiancé to enter, how would that be verified and documented? After having these discussions and reviewing the history of the issue, it was decided that no rule changes would be proposed at this time. We will continue to look at this issue and we welcome input."

Steve Deyarmond wrote a comprehensive history for the committee, concerning the entry of guests and its impact on administration and the park. You can read Steve's report by going to our Sandy Pines web site. The staff worked hard over the winter making repairs and enhancing the park in preparation for our return, which you can read about in this Footprints.

Welcome back for another great season at Sandy Pines.

••••

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### SEVERE WEATHER, continued

may also activate the Siren based on observer information. The Outdoor Warning Sirens will be activated based on the number of storms that occur that are possible threats to our community. Activation of weather sirens more than once during an event indicates that additional threats exist, and you should remain sheltered.

#### Who Activates the Weather Sirens?

Allegan County Central Dispatch activates the Sirens. Allegan County Emergency management also has the Authority to Activate the

Sirens. Sandy Pines does not activate weather sirens

If weather conditions are observed that appear to be hazardous, or media reports hazardous weather prior to activation of warning sirens, you should seek shelter immediately.

#### What is the result of warning sirens and the actions of people?

Every year, many people are killed or seriously injured by tornadoes and/or high winds, despite advance warning. Some do not hear the warning, while others received the warning but did not take action. This information, combined with timely severe weather watches

and warnings, could save your life when severe weather threatens your area.

After you have received the warning or observed threatening skies, YOU must make the decision to seek shelter before the storm arrives. It very well may be the most important decision you will ever make.

....

## BULLPEN AVAILABILITY

If you need to reserve a space in the Bullpen before Memorial Weekend, please be sure to do so by May 15.

Reservations can be made by stopping by Member Service and completing an application.

There are no guarantees that you will get the same space as last year, unless you made an annual reservation.

Thanks!

## SALES OFFICE NEWS

BY KATHY MOLNER

We are anxiously awaiting your return. I'm sure many of you are packing your bags and boxes and preparing for the journey back. For those of you who stuck around this area, we know you're more than ready for this season to get started.

As I look out my window, the snow is desperately trying to disappear. I have been back in the office for a bit now, but unfortunately, we've had to take it a little slow this year. The snow continues to turn to ice which makes showing trailers treacherous.

I love all the past clients who are stopping in to chat. It gives me the opportunity to catch up with their lives. It's always interesting to hear

what they've been doing all winter. Please feel free to stop by if you get the chance.

As we move forward with the season please feel free to pass my name and number along to any and all banking institutions that you may be speaking to. I would be happy to explain to them how it works here. We have more power in numbers for those who are looking for financing.

Welcome Back! We wish you a great season at Sandy Pines.

....



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## SECURITY SERVICES UPDATE

BY KEITH GARVELINK

Statistical information for activity from Security Services for the Month of February, 2019, appears below. Total investigations for the Month of February were 17. Call types and numbers are as follows:

Property Damage: 7; Property Damage Accidents: 2; Miscellaneous Rule Violation: 1; Illegal Entry: 1; Alcohol Violations: 1; Larceny: 1; Suspicious Incidents: 2; Medical Emergency: 1; General Assist Calls: 1.

Security Services staff completed 86 proactive property checks in the Month of February.

**New Employee:** We are pleased to welcome new full-time employee, Zach Boensch, to the staff. Zach is a recent graduate of Aquinas College and has previous experience as a campus safety officer. Please introduce yourself to Zach, if the opportunity arises.

....

## PARK & GARDEN NEWS

BY JACK SCHMIDT

YES! Spring has arrived and it's time to return to Sandy Pines.

As in previous years, Park and Garden does not open for retail business during April and the first couple weeks of May. That doesn't mean we aren't busy working. The staff will be delivering over 250 water softeners to member sites and working at getting products on the shelves in the store.

A big change this year will be moving the store into the Retail Center. Last year we opened the Rental Office in the Retail Center, and this year we will move the store to that area. The entrance will be between the Beauty Shop and the Rental Office. We have a lot of work to do to get it ready for operation by the end of May.

Even though we are not officially open we can still make deliveries of gravel, mulch and other landscaping products. Arrangements can be made by calling Park and Garden at 616-896-9334, leave a voicemail and we will get back to you to schedule deliveries. If you happen to see us at the store during the day while we are stocking shelves, we can try to get you items (holding tank liquids, toilet tissue, etc.). We will be making bulk product deliveries on Wednesday, Thursday, Friday, and Saturday

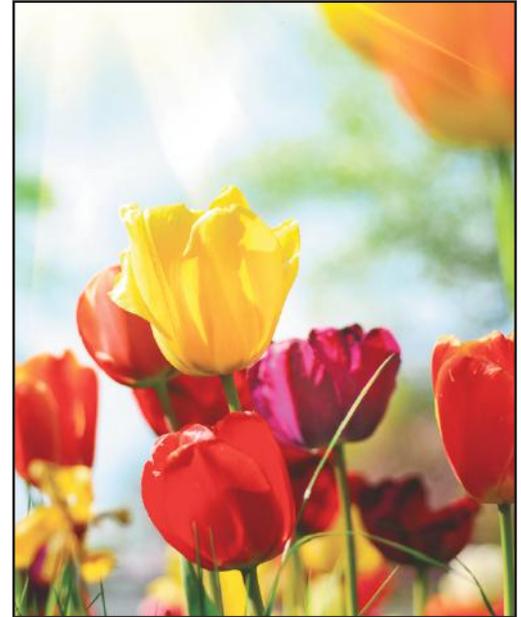
during April and early May with prior arrangements.

Last year we noticed that members were unsure if we still filled propane tanks and had bulk products for sale because the bulk yard was moved. YES, we do still fill propane tanks and deliver all forms of the bulk products. Once the flowers arrive, we will have plants available for sale.

The online rental system is working well and you can make your golf cart reservations online for the holidays and special weekends. The phone for the Rental Office is 616-896-9888. Please leave a voicemail and we will return your call within 48 hours. The price for the four passenger cars is still \$50 per day and the six passenger is \$70 per day. Remember - we rent on a day-to-day basis, no longer the 24-hour program. Carts are available beginning May 1st. Holiday weekends and garage sale dates usually fill up quickly.

If you need your boat put in the lake, please call and set up an appointment with the store - 616-896-9334. We can begin boat service in April, but will need 48 hours notice ahead of time.

See **PARK & GARDEN**, page 9...



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# MEMBER SERVICE

BY SUE FLOWERS

## HOURS

Monday – Friday 8:00 am to 4:00 pm  
Mail Room Hours 2:00 pm to 4:00 pm  
Saturday & Sunday Closed  
(Saturday hours begin May 18th)

## IMPORTANT DATES

- 4/1** Annual Renewals, quarterly electric & state tax billed (Due in full 4/25)
- 4/15** Gates open and water is turned on for the season (weather permitting)
- 6/1** Boat registration deadline
- 7/1** Quarterly electric & state tax billed (Due 7/25)
- 10/1** Annual Dues, final adjusted electric, and state tax billed (Due 10/25)
- 10/15** Water is turned off for the season (weather permitting)

## WELCOME MEMBERS!

**Welcome back!** We hope you brought the sunshine with you! Rain, sleet, snow, ice, melt, repeat – that’s how we spent January - March. We kept busy cleaning up 2018 records and gearing up for 2019. Some staffing updates: Jami Werkema is now a full time Public Safety Officer; Dawn Kisner will return part-time to Member Service; we welcome Maryanne VanDerKamp as Member Service Assistant Manager for the season. Thank you for your patience as we train and re-train staff to assist you.

**Statements & Stickers:** The total amount from your renewal summary was billed on your April statement along with your quarterly unit tax and quarterly electric. Payment in full is due April 25th. The deadline for updating your renewal information was March 15th. Member cards cannot be canceled for credit after the March 15 renewal deadline. Purchasing new Member cards is not related to renewals; new cards or replacement cards require a photo and can be purchased in person at the Main Gate. For questions regarding Member cards, please contact the Public Safety Office directly at 616-896-9006.

Stickers are automatically mailed with your April statement to the current primary address listed in your Member Web Access Portal, unless you requested we hold them at the Main Gate. Once stickers are mailed they become your responsibility and we must charge the full price for their replacement. If you find lost stickers or they finally catch up to your change of address, the deadline for crediting returned stickers is July 1st. If your boat registration expired prior to April 1st, your water sticker was not included with your April statement, however you were charged for the sticker. Once we receive your updated boat registration we can provide your sticker. If for any reason you don’t receive your April statement and stickers, log into Member Web Access and verify

your mailing address; contact Member Service at least 10 days before the bill due date of April 25th.

**Cable & Internet:** The new channel lineup is scheduled to be active when you return. When you arrive, please unplug all your televisions. Leave them unplugged a solid minute or two, then plug them in and power up. You will need to go to your settings and individually rescan the channels for each television. If after a full power cycle and scan, your TV says “No Signal,” there may be a problem with a connection or the drop coming into your unit. Check the cable connections on the TV and at any installed splitters. If the connections inside and out are solid and after a second power cycle/channel scan, and, if ALL of your TV’s still say “No Signal,” call Member Service for a Spectrum appointment. If you have multiple TV’s and one or two work, but one doesn’t, there is likely a problem with the splitter or the cable running to that TV, which is your responsibility. Splitters, connectors and small jump cables are available at Member Service to help with troubleshooting. **If you insist on a service call and the technician arrives to find you only needed a channel scan, you will be charged the service call**

*See MEMBER SERVICE, page 11...*

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## **PARK & GARDEN, continued**

Just a reminder to those members who are asking for delivery of water softeners - we will try and get them installed by your request date. Due to the large number of installations, we may be a few days off of your requested date. If you have not ordered a softener for this season, we still have them available. You can find the softener contract online on the Sandy Pines website. You can also call the store to set up delivery or email us at [parkgarden@sandypines.com](mailto:parkgarden@sandypines.com).

As you begin clean-up of your site, we have a pressure washer, wheelbarrow, rakes and other tools for rent.

**Help needed:** We are looking to fill three positions at the store and Rental Office. Check out the employment information and application on the Sandy Pines website.

Looking forward to an exciting new year in our NEW store location.

....

## **“FACE TO PHASE’ FORUMS (F2P) 2019**

Gene will again be conducting ‘Face to Phase’ meetings on Saturday mornings, giving everyone an opportunity to come out, enjoy a cup of coffee, a cold drink and a cookie with him, and get acquainted.

Please look at the schedule below and note that these meeting are going to be held in the Pavilion – so the weather won’t interfere! Put it on your calendar and come on out!! You are welcome to attend all of these meetings, should you so choose.

Forums will be held from 9 am until 11 am, on the days indicated below.

Thank you for coming out to chat - bring your new ideas and ask whatever questions you may have!

**MAY 18**  
**JUNE 22**  
**JULY 20**  
**AUGUST 10**

## **PARK INSPECTOR NEWS**

**BY RALPH SMITH**

Let me start out by saying thank you to Gene for having the faith in me to return to the Inspector position. As I get organized and back in the swing of returning to work daily, I want everyone to know that I have the best interest of the park in mind while doing my job.

One thing that I would like to remind everyone about is when requesting a permit for work on your site, do not start any work until you have your permit displayed at your site. Please make sure that when your project is complete, you return your permit so we can do a final inspection. This needs to be done within 30 days of issuance of the permit.

Since I have been back, several members have called asking about keeping the wood when a contractor cuts down a tree. The contractor is responsible for removing all wood

from the park NOT taking it to the leaf dump for disposal. If a member cuts down a tree they may keep the wood, as long as it is cut up in burnable lengths, split and stacked, the same day.

One last thing to touch on is the Site clean-ups. When I came back last summer for a visit, most of the Sites looked really good. This is just a reminder about the site clean-up deadline of June 10th. Let’s make it easy for everyone, including myself, and have all Sites cleaned by the deadline to avoid any fines.

Feel free to stop by my office with any questions or concerns you may have. I’m looking forward to seeing you all again.

....

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## **PRESIDENT, continued**

Faith and Hope in the One and Only Savior, Jesus Christ; Easter is a day we celebrate the most Wonderful Gift one can receive by Grace Alone, through Faith Alone, In Christ Alone. If you are one that celebrates this day, I hope you are fully blessed in your celebration. If you are questioning what this is all about, please find someone that can explain the simple Plan of Salvation to you. Be Blessed.

“God proved His love on the Cross. When Christ hung, and bled, and died, it was God saying to the world, ‘I love you.’” Billy Graham

Thank you for the privilege of serving Him, by serving you in the place we call Sandy Pines!!

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# MAINTENANCE UPDATE

BY BEN FIFELSKI

Welcome back to those of you who are early birds! Water will be turned on, Monday, April 15th. This process typically takes a couple of days to complete. There are always some repairs that need to be made, so we ask for your patience. Our goal is to have all of the repairs made and water on by mid-week, but it all depends on the weather and the severity of any repairs we need to make.

Spring is a busy time for everyone with site clean-up and improvements. Please keep in mind when doing work at your site that you need to dispose of any refuse in the correct places. We ask that you do not place trash in the leaf dump. We've had several flat tires on

our trucks from nails that have been left at the leaf dump.

As another season begins, we ask that you keep a clear path for the pumper to use when emptying your holding tank, and please be sure that your sprinkling system is turned off before 6 am on your scheduled pump out days.

As always, please remember to help your neighbors, should they need assistance. Thank you, and have a great spring.

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## THE OUTBACK GENERAL STORE AND RESTAURANT

### And we're back!

As we reflected on our first year, the very first thing that came to mind was how thankful we were for such incredible support from most everyone here at Sandy Pines. We were frequently recipients of countless words of encouragement and well-wishes. As the season drew to a close in the fall, we were surprised at how much we missed everyone we had gotten to know and see often.

Planning for our second season began with a Convention in Tennessee, in November, to identify new and exciting inventory to carry in our store. This was followed by another event hosted on the worst day of winter weather where we spent the day expanding our knowledge and options for our menu at the Restaurant. Our last convention was in February, by Sam Abraham and Sons, where every type of vendor presented us with tons of new products for the store. We want to serve the needs and wants of the Sandy Pines family, so we set out to learn and expand our own thinking!

We spent some time this spring reconfiguring

the layout of the store, allowing us to carry more items to meet your needs. We also wanted to create a bit more space by the door and register. We are excited to share the range of new products from candy to fishing gear and groceries in the store.

The Outback Restaurant, located next to the General Store, will see some of the same menu items as well as some new additions. We took this past winter to evaluate what went well and what didn't, and have been adjusting as we learn. As always, we appreciate your feedback and your requests.

We plan to open our doors as soon as the water is back on, but in the meantime, you can visit us on Facebook, @theoutbackgeneralstoreandrestaurant, where we will keep you up-to-date on all things important like hours, menus, and special events. Please feel free to send us a message anytime with suggestions or feedback or just to say hello! We are looking forward to spending this season with our Sandy Pines family.

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## 2019 Sandy Pines Calendars

\$10 each / \$2.50 S & H  
Includes Park Dates & Events  
Order at [SandyPines.com](http://SandyPines.com)  
Or by calling Member Service



### SENIOR ADULT ACTIVITIES EVENT DATE CHANGE!

Please be sure to mark your calendars for this event change. The Auction, Dessert Bar, Coffee Bar and Dancing has been moved from June 28th to July 26th. More information will become available as we get closer to the event.

**MEMBER SERVICE, continued**

**fee of \$165.00, no exceptions.**

Regarding modems/routers, please power cycle both pieces of equipment. If after a power cycle, the "online" light does not activate on your modem, you may need a service call. If your TV also says "no signal" after a full scan, there may be a problem with your drop (the cable coming to your site). If the online indicator on your modem is lit, and you are trying to connect wirelessly, there may be an issue with your router. Make certain you've power cycled all equipment and checked your cable connections where they enter your trailer and at your splitters. Again, splitters are available at Member Service to expedite troubleshooting.

If you are having connection issues, find the CMAC on your modem label and call Spectrum, 1-800-314-7195 to have the signal tested and schedule a trouble call. Follow the instructions on the troubleshooting guidelines available on the Sandy Pines website or at Member Service. The CMAC is the only way they will find you. If you schedule a trouble call, it's very important to provide the agent with your Name, Phase, Site number and phone number when you make an appointment – insist that they take down the phase and site. **If the issue is not a Spectrum equipment problem, you will be charged \$165.00 for a service call, no exceptions.**

For more details visit [www.sandypines.com/cable-internet-phone-services/](http://www.sandypines.com/cable-internet-phone-services/).

Spectrum Technicians will soon be back in the park for spring modem installs. All installations and cable service calls need to be scheduled through Sandy Pines Member Service. To schedule a modem install, contact Sandy Pines Member Service at 616-896-8315 before May 15th. Installs require an appointment; someone over the age of 18 must be present.

**Mail Service:** At the beginning and end of each season we recommend you complete your mail forwarding requests one month in advance of your transition to or from the park, as it can take two to three weeks for the change of address to take effect. While UPS & FedEx are not able to deliver parcels and packages in the park, we've allowed Members to have packages delivered to Member Service. For information on park USPS mailboxes and details on our mail policy and parcel delivery, please visit [www.SandyPines.com/MailServices](http://www.SandyPines.com/MailServices). Campers cannot have mail or packages delivered to Sandy Pines.

**Boat Stakes & Docks:** "Where am I on the boat stake waiting list?" This is a common spring question at Member Service. There was a movement of approximately 12 spaces last season, but only three boat stakes have been surrendered, so please do not anticipate a lot of movement at the start of the season.

Member Service staff will be working with the Park Inspector to examine available stakes. For more information regarding stakes and docks, visit our new informational web page <https://www.sandypines.com/boatstakes/>

**Facility Rentals:** There is also a new page regarding Sandy Pines Facility Rentals: <https://www.sandypines.com/facilityrentals/>. You will find general information regarding rentals and drop down buttons that will list for you the details of each facility. A Facility Rental Agreement is required and the facility must be available, so please check with Member Service before completing an agreement. Park events have priority over rentals and we'll still be scheduling park events through April.

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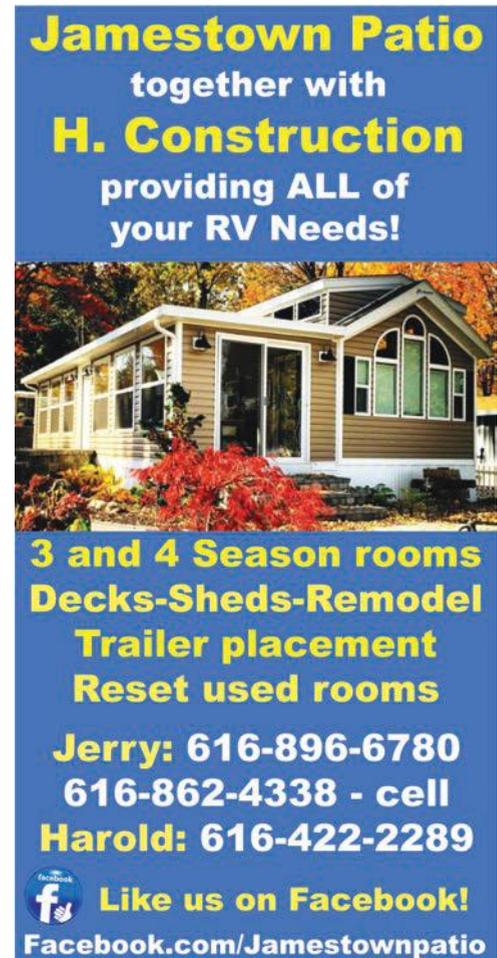
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# COMMUNICATION NEWS

BY JOSH JANOWIAK

First and foremost welcome back! We've all been working hard over the winter for the upcoming season and we think you'll see and experience a lot of improvements when you return to the park for the summer.

As you return to the park don't forget to purchase one or more of our new Sandy Pines Wall Calendars for your home. They include beautiful park photos and all of our featured event dates such as Flea Markets, Garage Sales, Fireworks, Holidays and more. At the back of the calendar there's also a list of all of our featured 2019 events, a park map and a phone directory of all park departments. The calendars are only \$10 and can be purchased at Member Service and the Main Gate Public Safety Office. We can mail calendars for \$2.50 postage and handling per calendar. Although online payments are not available at this time, calendars are available for ordering online at [SandyPines.com/WallCalendars](http://SandyPines.com/WallCalendars). We can charge calendars to member accounts in good standing or by phone.

Due to the fact that the calendars were off to print in December, we weren't able to include all of our Recreation Department and volunteer coordinated events, since we typically don't have all of these dates, details and locations confirmed until the early spring. All of these events are currently up on our online calendar at [SandyPines.com/Calendar](http://SandyPines.com/Calendar). By the end of April we should have our full Recreation Events Schedule and Volunteer Sched-

ule ready, which includes the bulk of the senior activities including Bingo, pot lucks, card games and more.

Over the winter we updated and improved the search function on our website which means you should more easily be able to find what you seek with a quick search. The new search also indexes PDF content which means some of your future searches may pull up info from our online Footprints archive. For any services, pricing, information or news, [SandyPines.com](http://SandyPines.com) should be your first stop for information as that is where we post everything that trickles down through into the Footprints, Weekend Flyer, E-News, and onto social media.

We're looking forward to 2021 and the 50th Anniversary of Sandy Pines. We have contracted planning services with Marcie Palmer, the Founder of Champion Resources, to coordinate the planning and execution of our 50th Anniversary Celebration. Marcie is an event planning and business marketing professional who enjoys time with her husband, four children and her grandchildren. She's excited to work on this project with Sandy Pines



MARCIE PALMER

to promote healthy outdoor family activities and celebrate the history of our park. This summer she'll be reaching out to volunteers who planned our 40th Anniversary and she'll be assembling a volunteer committee to help her learn more about what the members would like to see for our 50th Anniversary. Our initial thought is a year-long tribute to the park with special events scheduled throughout the summer and a big celebration in July. If you are interested in helping, or have ideas for our 50th Anniversary Celebration, please email Marcie at [marcie@championresources.biz](mailto:marcie@championresources.biz).

••••

## Dairy Dip 2019 Employment Opportunities

Interviews will be held at the Dairy Dip for 2019 Summer employment on

**April 8th from 6 - 8 pm and April 10th from 3 - 5 pm**

You may request an application form or a different interview time by e-mailing Jim Warner at [jcwarner@hotmail.com](mailto:jcwarner@hotmail.com).

**Applications will also be available at the interviews**  
**You must be at least 14 years old to apply**



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# RECREATION DEPARTMENT NEWS

BY NIKKI HOOGEWIND

Spring is in the air and the new season is fast approaching. April is the month of hiring and training our staff for the season. I would like to welcome new supervisors/managers to the Recreation Department: Abby Greenfield, Nikki Wilkins, and Deb Gritter. I am so excited to have these three wonderful team players to help lead the great staff we will have for 2019.

The time to plan for all the events at Sandy Pines is now. Check out the new calendar online, or purchase one today, and make sure you are ready for all the fun. A few events to mention are: Drive-In Movie #1 on Saturday, June 15; Vintage Car Show on Saturday, June 22; Grand City Show Skiers Performance on Lake Monterey, Saturday, July 20; and Halloween on Saturday, July 20. We can always use members to help make Halloween a success by passing out candy from their golf cart at the chapel parking lot. Following the trunk or treat event we will enjoy magician, John Dudley, who will put on a great show for us. Saturday, August 3 will be the Rainbow of Color Run.

If you like music then I am excited to announce that we currently have four bands booked for the summer!

**Saturday, June 8: Run 4 Cover Band**

**Saturday, July 13: Rock Rx Band**

**Saturday, August 3: Tricks Band**

**Saturday, August 17: Todd Michael Band**

**Thursday, August 22: Calder City Band**

I am still looking to fill May 25 and June 22. If you know of a band who may be available, please contact [recreation@sandypines.com](mailto:recreation@sandypines.com).

I am also looking for someone to lead the adult Aquasize/water aerobics class 2-3 days a week. If you are interested, or know someone who might be, please email [recreation@sandypines.com](mailto:recreation@sandypines.com).

Thank you for all of your input and emails during the off season. This season promises to be a fantastic one. Mark your calendars for all of the fun at Sandy Pines and be ready to have a blast!

## OPEN ACCESS POLICY FOR CARE FROM WINGS OF HOPE

Wings of Hope Hospice has an 'open access' policy. This means that anyone who meets the criteria for hospice care is eligible for it and will be admitted into our program, regardless of whether they have insurance. When a patient does have insurance (including Medicare or Medicaid), Wings can bill for our services. Some individuals are without insurance, however, and Wings of Hope does not turn them away.

Care for uninsured patients is supported by our fundraising activities. This year Wings of Hope must raise \$525,000 to help cover our open access policy and other expenses. Our biggest event of the year is our annual Night of Hope Auction. This year's auction will be held in the evening on Saturday, May 18, 2019 at St. Mary's Visitation Community Center in Byron Center.

The goodness of people is on full display. The special evening is filled with incredible auction items, wonderful food and the most generous hearts. An unusual and favorite part of the evening is the Day of Care Auction. The event is truly one to be a part of.

Every person has the right to quality of life to the very last moment of their lives. Wings of Hope is very proud of its open access policy and appreciates all the community support we receive for our work.

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# LAKE MONTEREY GOLF COURSE NEWS

BY GARY PETERS

As I write this, snow is finally melting as are the ice layers on the greens. I'm sure I will be able to look at the greens soon and see how they came through the winter. We rented a lift for tree pruning to do in-house, which will save on our budget. I rented it for a week and got two days of use because of break downs. There was no charge for the rental. I got the tee boxes and some problem trees pruned, but not all of them.

Late last year we opened up some tee boxes with tree removals on 2, 5 and 8. This will give us more sunlight for better turf recovery. As we get more play on our golf course, it becomes even more important for turf recovery on the Tees. We will look at how to shade the Tee boxes and take appropriate measures.

The four-season porch at the Clubhouse had seating last year for 24 people, New tables and chairs will now provide seating for 38 people. This will make it more useable for small groups.

We will also have two sets of corn hole boards and bean bags for use at the Pro Shop this year.

We are looking for Rangers and Starters this year along with help in the Pro Shop. We are also looking for help on the golf course. All employees must be over 18 years of age.

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## With Sincere Sympathy

*Sympathy is extended to:*

**Dolores Coutchie**, Site 650, on the passing of her husband, **Rollin**, on November 28th. Sympathy is also extended to their children, **Bruce & Becky Coutchie** and **Janet Lennerth**.

**The Family of Marian VandenBrink**, Site 634, on her passing, on February 28th.

**Dennis & Pam Kraai**, Site 262, on the passing of their father, **Bruce Watts**, at the age of 98, on March 1st. Bruce was a long time member of Sandy Pines.

**Gene & Joyce Van Koevering**, Site D-67, on the passing of their brother, Ivan 'Irk' Van Koevering, on March 7th. Sympathy is also extended to **Doug & Kelly Nyhuis**, Site K-34, **Greg & Lori Van Koevering** and **Nick & Jackie Van Koevering**. Irk was their Uncle.



# FINANCE & ACCOUNTING UPDATES

BY KIMBERLY WILLIAMS

As we enter into the new season of 2019 we would like to thank the majority of our membership for making timely payments on your account. The past off-season, however, has posed struggles with administration and security trying to work with some memberships when payments were not being made timely on accounts. I would like to take this opportunity to stress to all membership the importance of making timely payments throughout the year, to avoid additional finance charges on account or deactivation of membership cards.

Sandy Pines sends billing statements either in the mail, by paper or via email. Statements are sent on the first business day of every month to all membership accounts by email. If you do not receive your statement by the second or third business day, please contact administration for follow-up.

Sandy Pines Board of Directors and Finance Committee Members met Monday afternoon, March 18, 2019, to review and approve the November, December and January Financial Statements. You may find the approved financial statements on the webpage at [www.sandypines.com/members/finance](http://www.sandypines.com/members/finance).

An overview of the November-December 2018 and January 2019 financials follow. Sandy Pines is recognizing an approx. \$500k increase in cash than prior year. The significant decline in the Other Receivables account is related to the close-out and final payment being made from the Condo Association. Schwab Investments did pick up a gain again in December and January. Overall Net Income is up approximately \$185k higher than prior year. Sandy Pines has also recognized higher utility expenses over the off-season due to additional construction taking place

with use of utilities in the Retail Building. There has been a significant amount of building updates and projects completed during this off-season.

Lake Monterey Golf Course had minimal activity over the off-season. LMGCC is experiencing an approx. \$76k increase in cash than prior year. Overall Net Income is \$7k lower than prior year. Overall there is minimal activity at the golf course this time of the year.

If you have any questions or concerns at any time regarding your member statement or account, we are happy to assist and may be reached at 616-896-8315. We are looking forward to welcoming the Sandy Pines Community and family back for a great 2019 season.

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## CLASSIFIEDS

We have more 'Site for Sale' listings online at [www.sandypines.com](http://www.sandypines.com)

Please call **Kathy (ext. 113)** or **Nick (ext. 114)** at 616-896-8316, for additional information or to schedule an appointment

**For Sale from Site 240:** 2007 Wildwood 37' Travel Trailer 37BHSS. Travel Trailer only - 37ft Bunkhouse Superslide. Has a very nice layout and larger/open and bright walk-through bathroom. Larger kitchen setup than most with an extended counter/bar stool area. The Bunkhouse has 2 bunks and a table that folds down into a bed with lots of cupboards/storage. Queen bed, sleeper sofa and dining table converts to bed. Sleeps 8-9. Excellent Condition. This is currently set up at Sandy Pines Lot #240 Phase 1. We are hoping to upgrade to a Park Model and this is the only reason for selling. Contact me if interested and to schedule a tour. Come check out his Beautiful trailer. Asking: \$16,900. Call or Text Candy 616-635-5096 or email [cmckenzie2004@yahoo.com](mailto:cmckenzie2004@yahoo.com).

**For Sale - Site 349 - Phase 1:** Beautiful Lake Front on the main lake with boat stake, custom built, fully furnished trailer with triple pane sliding doors leading to fully furnished 4-season sun room, laminate floors, custom window shades. Air conditioned, Storage garage with electric opener, work bench and ceiling storage area. Fully landscaped with paver patio wrap around walk way. Underground sprinkler, 3 beautiful maple trees providing ample

shade, paved parking area, 2019 dues paid. Asking: \$159,900. Contact seller for appointment and brochure at 616-915-1657.

**For Sale from Site 578:** 2017 brand new 38' Keystones Hideout camper, 3 sliders with bunkhouse and queen bedroom. Full size refrigerator in the kitchen. Sleeps 9. Power awning, power jacks and tongue. Lots of extras are on this camper still under warranty. We are selling because we bought a place in Sandy Pines. If you would like to see it we have it in storage down the road from Sandy Pines. Asking: \$31,500, call 616-297-9762.

**For Sale - Site 744:** 2005 Breckenridge Park Model - 12x40. Shed in back, new back deck, built in 2017. Fire pit, nice landscaping. New stove and golf cart garage, both in 2018. Sunroom. Two golf carts, one gas and one electric. Asking \$70,000. Call: 616.340.2600.

**For Sale - Site N-464 - Phase 4:** Water view, 2004 Trophy Double Loft with sunporch and deck. Sleeps 10. Full size 200 sq ft garage and plenty of parking. Gas E-Z-Go golf cart. Very clean, furnished, and has extra pantry and

storage areas. Asking: \$98,500. Call or text Norm at 616-291-1824.

**For Sale - Site N-438 - Phase 4:** (must see) Waterfront, fully furnished 1991 Quailridge trailer with sun porch and deck. Very clean and renovated with new roof and water resistant luxury vinyl floors throughout. Boat stake, storage shed, golf cart and golf cart shelter. Asking: \$128,000 OBO. Call or text Tim at (616) 304-6085 for more information.

**Condo For Sale:** 2848 Westwoods Ct., This 1505 sq ft 2 br 1 1/2 bath ranch condo offers an open floor plan with cathedral ceilings. Kitchen and Dinette both have bay windows, Great Room offers a natural gas fireplace which opens into a 14x12 - 4 season sunroom with a deck. Master Br offers a walk-in closet and private bath, Main Floor laundry. Daylight lower level has 674 sq ft finished through drywall giving it 1 br, bath and family room. Extra deep 2 stall garage to store your golf carts! Still time to make selections. All this for \$222,715. Please call Linda Hall for viewing or questions at 616-292-4848.



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