



FOOTPRINTS IN THE SAND

APRIL 2018

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BACK!

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PHONE NUMBERS

Member Services.....616.896.8315
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 Closed Saturday and Sunday

Fax Number.....616.896.7409
 Member Service.....0
 memberservice@sandypines.com

Administration

Gene/Kathy.....105
 gene@sandypines.com
 kathy@sandypines.com

Kimberly.....109
 kim@sandypines.com

Beth.....106
 beth@sandypines.com

Park Inspector.....616.896.7932
 inspector@sandypines.com

Pumpouts-Emergency.....111

Park & Garden

Jack Schmidt, Manager.....616.896.9334
 Golf Cart Rentals.....616.896.9888
 parkgarden@sandypines.com

Sales Office.....616.896.8316

Mon.-Fri. 8:00am-4:00pm
 Closed Saturday and Sunday

Sales Office or Camping

Kelli.....103
 Kathy Molner.....113
 Nick Brott.....114

sales@sandypines.com
 camp@sandypines.com

Maintenance.....616.896.8317

maintenance@sandypines.com
 Mon.-Fri. 8:00am-4:00pm
 Closed Saturday and Sunday

Emergency/Public Safety.....616.896.9006

Fax Number.....616.896.9182
 security@sandypines.com

Recreation Department.....616.896.8318

Nikki Hoogewind, Recreation Director/Adult Recreation
 Kim Day, Aquatics Director
 recreation@sandypines.com

Lake Monterey Golf.....616.896.8118

www.lakemontereygolf.com
 Golf@golflmgc.com

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Retail Center Laundromat — Open 24 Hours



LETTER FROM THE CHAIRMAN OF THE BOARD

BY DON VAN DOESELAR

A new season is about to begin at Sandy Pines. Soon the warm temperatures will be here and it will be time to get outside and enjoy all the activity that comes with it.

The staff has been very busy during the off season sprucing up, fixing, renovating, cleaning and getting the park ready for our return. The two new restrooms in Phase 3 will be ready for use upon your return. The construction process went well and pretty much stayed on schedule. As you may remember, most of the funding for the two buildings came from FEMA. These facilities serve

a dual purpose which is a safe place for shelter during storms, and of course, as restrooms.

As you know, during the off season the Board of Directors do not meet, but that does not mean that on occasion, decisions need to be made during this time period. Board members vote by phone or email to make a decision so things are not unnecessarily delayed. The Board did this twice in the last three years, once in 2015, to approve the operating budget for the Golf Course and again in 2017, to approve a rule change for site clean-up. The Board will then pass a formal Resolution at their first scheduled BOD meeting at Sandy Pines, affirming the action taken during the off season. The Board followed this same procedure during this off season. You may recall that at the September 2017 meeting, the Board approved a Resolution for Sandy Pines to create a line of credit of 2.5 million with our bank,

ADMINISTRATIVE TEAM

Gene Van Koevering..... Park President
 Ben Fifelski..... Maintenance Supervisor
 Kimberly Williams..... CFO
 Steve Deyarmond..... Director of Emergency Services
 Keith Garvelink..... Interim Director of Security
 Gary Peters..... Golf Course Manager

MANAGEMENT TEAM

Josh Janowiak... Marketing/Member Service Manager
 Kelli Blackman..... Guest Service Manager
 Kathy Brott..... Executive Assistant
 Kathy Molner..... Sales Manager
 Ernie Kunkel..... Park Inspector
 Nikki Hoogewind..... Recreation Supervisor
 Jack Schmidt..... Park & Garden

COMMITTEE CHAIRS

Finance..... Ginny Hager
 Golf Course.....
 Grounds & Maintenance..... Kelvin Kronemeyer
 Long Range Planning..... Kevin Hager
 Member Outreach.....
 Policy Committee..... Joel Van Kalker
 Rules..... Meghan DeHaan
 Safety & Security Committee..... Dennis King
 Technology..... Bob Powers

CLUBS

Garden Club..... Nelson Bouma
 Senior Adult Activities..... Sue Stank

BOARD OF DIRECTORS

— MISSION STATEMENT —

The Sandy Pines Board of Directors will provide positive leadership and management direction so as to ensure the long term viability and success of Sandy Pines Wilderness Trails, Inc.

Don Van Doeselaar – Chairman
 Rick Day – Vice-Chair
 Jim Huck – Secretary
 Ginny Hager – Treasurer

Charles Bursk (18) • Rick Day (20)
 Rog Grinwis (18) • Ginny Hager (20)
 Michael Harding (19) • Jim Huck (20)
 Dennis King (19) • Don Van Doeselaar (18)
 Doug Wills (19)

Boardofdirectors@sandypines.com

RETAIL SERVICES

Country Cafe..... TBD
 Hilltop Dairy Dip.....616.405.5643
 Park & Garden.....616.896.9334

United Bank. The purpose of a line of credit is to cover Sandy Pines financial needs for major capital expenditures, should it exceed the annual amount of revenue received from our 10-year approved Capital Reserve Fund. After United Bank proposed a line of credit, they withdrew the offer based upon their legal counsel. United Bank was now requesting a vote by the membership of Sandy Pines. However, Sandy Pines' legal counsel advised that under our bylaws, the Board of Directors had the authority to engage in a line of credit. Therefore, Sandy Pines administration approached West Michigan Community Bank concerning a line of credit which they were happy to do. Their legal counsel encouraged them to engage in a financial relationship with Sandy Pines and to provide a line of credit. Therefore, the off-season vote was to re-affirm the

September decision, but to do it with a different bank. Now, West Michigan Community Bank, will become Sandy Pines bank for handling all our funds. To make this change will be extra work for staff. To hold off on this decision until this spring/summer, would create a hardship for our staff when they are very busy with the return of members.

Sandy Pines is a great place to be. It serves many purposes for our members. It promotes good health, we gain new friendships, we engage in physical activity, provides relaxation, we can enjoy art and culture, provides learning experiences for children...and it benefits the economic health of the community at large. Whatever your purpose may be, come and enjoy the 2018 season.



LETTER FROM THE PRESIDENT

BY GENE VAN KOEVERING

Sandy Pines will soon awaken with the arrival of many Members that are anxious to come back to this special place that has an ability

to bring so much joy to so many lives. On behalf of your staff here at the Pines, we welcome you back and invite you to take a look around the park to see some of the positive changes that have occurred over the winter months.

In Phase 3, you will see two new Convenience Centers that were constructed over the off-season and it is our expectations that these new facilities will provide decades of use for the folks in that phase, as well as provide a high level of safety in the event of severe weather.

As you may recall, Sandy Pines applied for, and received, an \$857,000.00 grant, used in part for a new weather warning siren by the Chapel area in Phase 6, with the bulk of FEMA funds designated to the \$2,100,000.00 construction projects in Phase 3.

We are grateful that the remaining funding needed for these two projects was paid for with cash reserves, while retaining our 180 day operational reserves. Having the ability to do this confirms that it pays to watch closely where and how money is spent, but also it reminds us to pay attention when opportunity knocks for the potential of outside revenue. When it presents itself, we need to follow it to see where it goes.

We have long been told that Sandy Pines would never be eligible for a grant like this, but nevertheless we had a number of knowledgeable and talented staff, township, county and state Officials that persisted and persevered to make the FEMA grant not only possible, but a reality.

As you travel around the park to look the place over, you will go past the soccer field area and notice that a number of unhealthy trees and scrub has been removed that were on the property line between Sandy Pines and the Weber farm. Also we installed a new 6' chain link fence on

See **PRESIDENT**, page 4...

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PRESIDENT, continued

that property line to mitigate an issue with golf carts going on to the Weber farm property and damaging their crops. In order to be a good neighbor after having a conversation with Mr. Weber, it was in our best interests to put up the fence.

If you continue your trip around the park, you will notice that CC 11 is having, (or hopefully by the time you return) had a facelift at the entrance. This was done to open up the area of the concrete foundation walls and remove the dirt and stone, providing a greater exposure of the building face and limiting the potential for Climbers to gain access to the roof area. Also, unseen inside the CC there were a number of repairs and improvements made to the plumbing lines etc.

Continuing on your tour, stop by the Public Safety Office Building (formerly known as the Ranger Station). Stop in and meet Keith Garvelink our Interim Security Director and his staff. Keith's office is in the same room as where the Inspector was located previously. We welcome Keith to this position, as well as welcoming Steve Deyarmond to his new position of Emergency Services Director. Steve's office is also in the PSO building located in the northwest corner. These two men will be working together with the Security Staff to make Sandy Pines a safe and secure environment for our families and friends.

As you continue on your trip around the park you will make your way over to the Retail Center.

There you will want to stop in and see the new library, now located in the northwest corner of that building. Also newly located in that building are the Inspector's office, and the relocated Just Your Style hair salon.

The Rental department and Park and Garden will also be moving into the Retail Center as time and budget allow, but the expectation is that Rental will move in this season and Park and Garden will be moved in for the 2019 season.

Subsequent to the time that Park and Garden moves into the Retail building, the current Park and Garden building will be used to house maintenance equipment that is currently stored outside. Additionally, we are considering the addition of a 20' lean to, that could provide space for (11) 10'x20' storage units for rent.

When you are traveling around to see all the changes, you'll notice that the park and garden landscape material bins and LP Gas station have been removed and room made for additional parking in that area. The material bins, and greenhouse are now located between the Park and Garden building and the Retail building, just west of the opening driveway. The LP Gas station is located near the trash compactor north of the Retail Building.

Another change that took place during the off season is that the former library has been turned into a Conference/Meeting Room. Basically, we took out the bookcases and painted the walls to clean up the space, as well as relocated the

conference TV screen and Whiteboard from the old conference room. The previous conference room is now the office of our CFO. This renovated area now provides sufficient space for her needs, while also providing an ability to have a meeting table in her office for private meetings with Staff related to HR. (Human Resources)

As you look at the many physical changes, please understand that they have been largely accomplished by the gifted and talented staff we have working here at Sandy Pines. Carpentry, drywalling, painting, plumbing, concrete work... just to name a few trades we have on staff. I have been amazed to watch these men and women using their gifts to make Sandy Pines a better place. Please encourage them when you meet them or have conversation with them. We are Blessed to have them.

I'd like to finish by stating that our Maintenance department is only one of the departments that have an excellent staff working within them. Internal departmental meetings, have and will be held, for the purpose of encouraging all Sandy Pines and Lake Monterey staff persons to be diligent in presenting ourselves as professional, courteous, respectful, and helpful while providing our best for this Park. These and other similar servant traits are the call to them of our minimum expectation from each of us on staff.

Listening to the personal accounts of many staff persons, it is apparent that they meet challenges and opportunities each day that are unknown and/or unrealized to most of us. However, it is



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in the face of those challenges and opportunities that as a staff and as a professional, we must do our best to provide our Members and Guests the best care and service possible. This is our commitment for 2018 and beyond.

Thank you for the opportunity to serve this Park. It is an awesome place with so many wonderful and supportive people. I am blessed and grateful

to be here in this position. As we enter this new season, I ask you to please pray for the Board, the Administration and the Staff of Sandy Pines and Lake Monterey Golf Course, for 2018 to be a fun, rewarding, constructive, productive and peaceful year.

LAKE MONTEREY GOLF COURSE NEWS

BY GARY PETERS

By the time you read this the golf season will have started. The course will be doing more self-service food at our food counter. We will be doing Breakfast burritos, Breakfast sandwiches, and some new sandwiches for lunch.

We have golf leagues in the morning and in the evening, so come down and check for openings on the League Board in April.

A reminder for all members: Associate Members do need your Sandy Pines picture member card at time of check in at the course.

Something new this year...we have a Drop Box at the door for your green fee if the Pro Shop is not open. I started this last fall and it has worked well so far. If you're playing one or nine, please pay your \$3 at the Pro Shop. This program was used in past.

Here are some important dates for the 2018 golf season:

Karaoke:

June 22, July 21, August 4—starts at 7 pm, food served beginning at 5 pm;

Junior Golf League Program:

June 20, 27, July 11, 18, 25 and August 1 at 8:30 am;

Father/Child Outing:

June 24—Back nine starts at 4 pm;

Mother/Child Outing:

July 15—Back nine starts at 4 pm;

Member/Guest Outing:

June 16, starts at 8:30 am and goes until 2 pm. \$35 for members and \$40 for guests. 18 Hole event includes food and prizes;

Couples Invitational:

August 18—starts at 8:30 am and goes until 2 pm \$35 for members and \$40 for public players;

Wine Tasting/Pairings:

June 9, July 14, and August 25. The first tasting/pairing begins at 2 pm and a second one if enough necessary, will be held at 3:30 pm. These events are presented by Acqua In Vino, the cost is \$9.50/person – and you keep your wine glass! Must be 21 to participate. Sign up online on our Events Calendar to ensure your spot.

We hope everyone had a great winter and we are looking forward to a fun filled season and seeing everyone at the Golf Course soon.



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PARK & GARDEN NEWS

BY JACK SCHMIDT

Welcome back for the 2018 Camping Season at Sandy Pines. The Park & Garden store does not open for retail business during the first month. We open full time the last two weekends in May. Our hours this year are Monday–Saturday 9 am to 4 pm and Sunday hours, which begin in June, will be from Noon – 4 pm.

From April 10 until the weekend before Memorial Day we will be setting up water softeners, getting the golf carts ready for rental and preparing the store for the opening. There have been some changes over the winter, and you will notice them when you drive up to Park and Garden.

The system for reserving golf carts and watercrafts is online and running well. If you are in need of a golf cart for this summer you can make reservations through email (parkgarden@sandypines.com) be sure to include your email, phone number, date and time to pick up the cart, how many days, type of cart (4 or 6) and campsite number. You can also call our Golf Cart Reservation number **616-896-9888** and leave a voice mail with the dates you will be needing the cart, size of cart (4 or 6), campsite and phone number. We will then enter the information into the reservation software and you will receive a confirmation email.

Golf Carts can be rented beginning in May. We have a special preseason rate before Memorial Day. New this year, we will be renting on a day to day basis. Rent Friday (anytime pickup) and

return on Sunday by 10 am – considered a two day rental. Four (4) passenger rental has been lowered this year to \$50/day and the Six (6) passenger is the same as last year at \$65/day. The 4 passenger carts are electric with a charger onboard and the 6 passenger carts are gas.

The online web access set up for reserving golf carts and watercraft is also located on the Sandy Pines web site. Click on the button link to go to the reservation site. There is a fee for using this service, so if you want to avoid the fee, you can still reserve by calling Park and Garden, stop by the store, or email us to make reservations. Always remember that holiday weekends and on special event days, carts are in high demand.

Even though the store is not open during April and May we will be checking voicemail and email every day for your messages. We should respond to your calls and emails within 24 hours. We will have mulch, and stone available for delivery. We can make delivery of bulk products during April and May on Tuesday, Thursday, Friday, and Saturday, by appointment.

If you need your boat put in the lake, please call and set up an appointment with the store–616-896-9334. We will begin this service in April, but you will need to call at least 48 hours in advance for an appointment.

For those of you who came in and reserved a water softener before you left in the fall, you should have received an email from the store to confirm your reservation and hook up date. It is important that you respond to the email. We will begin installing the softeners as soon as the water is turned on in April. **Please remember that we cannot hook all of them up the first week, so if you aren't planning on being in the park first thing, we ask that you give us a firm date to install and we will attempt to have it ready when you arrive.** We need to be able to find your hose at the riser, so we hope you marked it well last fall. Also, if you have any hoses that are used to

hook up the softener, please make sure they are out and ready for us to install. You will be billed on the April or May statement for the softener and installation.

For those who are doing a self-install we are going to make scheduled times for you to stop by and pick up the tank. Since we have changed the front of Park and Garden, we will have a new location to pick up the softener. I will have directions on the door to the Park and Garden. We will be at the store on Tuesday, Thursday, Friday from Noon to 1 pm and again from 5–6 pm. Saturday will be by appointment only.

If you did not reserve a softener in the fall, you can still get on the list. The softener is a great way to keep the rust off your sink, tub, etc in the trailer. It is not meant to stop the smell that we sometimes get during the summer, but it can help. Stop by the store for more information on the softener and/or the smell.

NEW this year we will be renting small tools, wheelbarrows and other items to help with your summer activities. We also have bicycles for rent. They can be rented through the Park and Garden Rental Office. Enjoy some exercise as you ride around the park. Let us take care of maintaining the bike for you.

As you begin getting your supplies for the season, remember that you are to use holding tank chemicals **without** formaldehyde. Formaldehyde has a detrimental effect on the septic system. Help us keep the system working efficiently.

If you have any questions or needs you can reach us at **616-896-9334** or email at parkgarden@sandypines.com.

*Looking Forward to
Another Great Summer!*

24 HR. EMERGENCY SERVICE

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EMERGENCY SERVICES DEPARTMENT NEWS

BY STEVE DEYARMOND

Smoke Detectors and Egress:

Upon arrival to your site this spring, please change the batteries in your smoke detectors. Always verify that your smoke detectors are in working order and replace them if they are not functioning. Smoke detectors are very inexpensive. Camping units have very combustible materials and commonly burn very quickly. Please take the time to service your smoke detectors to protect you and your family.

Be sure to review the exits in your camping units for clutter or anything blocking them. If blocked, please take the time to move furniture or clutter away from the exits. The time to move items is not when you are having an emergency or have

emergency medical personnel trying to access you or your family.

Carbon Monoxide detectors: If you do not already have a carbon monoxide detector in your camping unit, consider purchasing and placing one in your home. Carbon monoxide is an odorless gas that is deadly.

If you have a loft in your camping unit, please do not place a window mount air conditioner in the only window or exit in the loft. In the event of a fire, if the window is blocked by an air conditioner, this prevents the availability of an exit.

MAINTENANCE UPDATE

BY BEN FIFELSKI

This off season was our busiest ever! Below, are a few of the projects that kept us busy.

Lots of renovations at the Retail Center. We built a new library, new hair salon, new Inspector's Office and a Rental Office space for Park and Garden.

New Park & Garden bins were built and they are located behind the Maintenance Building. The old Park & Garden bins were removed and replaced with additional parking area. The Propane Tank was moved to the Retail Compactor area.

We made improvements to the entrance at CC#11 and demolished CCs 5 and 6. The new facilities are coming along well. We will be able to occupy them on April 16th and the finishing touches will be completed before May 15. We will be working on updating the landscaping and parking area as the 2018 season approaches.

We have cut a lot of trees around the park that needed to be removed and have trimmed the brush along the road edge in Phase 3. We also

cut trees and added fencing along a farmer's field and cleared trees on the drain field for CC#12. We have been working on grinding the stumps throughout the park.

Lighting was replaced with new LED lighting in the Administration Building, Maintenance and Retail Laundry. We have painted many of the offices and CCs and have 'winter cleaned' all of the buildings. New mirrors were installed in CC #13, new furnaces were installed in CCs 1 and 4. Two new water softeners and water heaters were installed.

We have made Playground improvements in Phase 5 and renovated existing campsites in Phase 3.

The recycle bins will be available at the dump the first of April. This is the short list of some of the improvements you can expect to see upon your return...compliments of the Maintenance Department. Welcome Back!

DOG PARK NEWS

BY BILL & JOANNE VANDERWALL

Welcome back to Sandy Pines – to all of our members—both old and new!

We would like to tell you about our Dog Park. It is located in Phase 6, behind the bathroom. It is a fenced in area for your pet to run and enjoy themselves, in a shady area. There is water for them to get a drink, with a bench and table in the shade for you to sit, while they play. There are baggies for you to pick up after your pet, and a pail to dispose of it.

Keeping your dog exercised and content, will keep your neighbors happy too.



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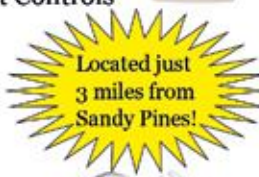


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RECREATION UPDATE

BY NIKKI HOOGEWIND

Looking at the summer activities I would like to share some of the things that are being planned. We are hosting a car show on Saturday, June 23. If you have a vintage car we would like you to join the parade and have your car on display for members to see! All car drivers and one guest will receive a free meal ticket.

Sandy Pines Sweetheart Swirl will be a Teen Dance for ages 13-18, on Saturday, June 23. Teens—plan now and dress to impress as this is a semi-formal event! The first Firework display will be Saturday, June 30 at dusk. The Golf Cart Parade will be on July 4. Members, join the fun, decorate your cart, and be part of the best parade of the summer. Line up at 9:30 am and the parade begins at 10 am from the Waterpark.

Families get out those buckets and shovels because we will be building Sand Castles on Friday, July 13. On Saturday, July 14, we continue the fun with Family Fun Day at Sandy Pines. Come out and join in on the family fun! Volunteers are needed to cook, sell tickets, and supervise games and prizes! Adults will be having a beach bonfire on Friday, July 20.

On Saturday, July 21—EVERYONE gather at the dam for the best show of the summer. We have the Grand City Skiers—Water Ski Show coming to the Pines. It begins at 2 pm! The evening will bring Trunk or Treating at ONE LOCATION—the Chapel parking lot at 6:30 pm. Members please park your carts at 6 pm and get ready to pass out candy to all of our "Little Piners."

Continuing with entertainment at Sandy Pines this summer we are SEEKING YOU—Sandy Pines' Got Talent, Talent Show will be on Friday, July 27, at the Chapel, with tryouts on Monday and/or Tuesday, July 23 & 24 at 6:30 pm. We want to include talent of all ages, so start planning and practicing!

Adults, we are planning a Country Western themed dinner and dance. Get out your denim and boots and join us for a night together on Saturday, July 28. Adults will meet up again for Christmas in August on Thursday, August 9. Dress in your Christmas Best or "Ugliest" attire for prizes. Bring a gift for a gift exchange game (\$5) and enjoy snacks. On Friday, August 10, we will have a Light Boat Parade around the Lake. Additional Christmas activities will be held on Saturday, August 11.

Looking forward to an amazing summer at Sandy Pines. Many more activities are on the Events Calendar during the week for kids, teens and adults to participate in. Lessons, Kids Club, painting classes, s.t.e.a.m. classes and other special events are also being planned. Looking forward to seeing you soon!

PUBLIC SAFETY OFFICE NEWS

BY KEITH GARVELINK

PARK ENTRY RULES AND PROCEDURES

Some questions have arisen recently regarding park entry rules. As it is the beginning of the season, now is a good time for a quick review regarding this topic. For Member, Associate and Grandchild entry, the membership must be in good standing and the individual must possess a current membership card and Sandy Pines Vehicle Registration Sticker. Member and Associate access cards will permit entry into all perimeter entrance gates. Associate members and Grandchildren under the age of 18 are only permitted access to the Main Gate and Phase Three Gate. For Associates and Grandchildren under the age of 18, the member/owner or the grandchild's parent, an Associate Member, must be present in the Park when a Grandchild under the age of 18 is present. Membership cards are non-transferable. Persons found to have an access card which is not authorized, will have the card confiscated or deactivated. The person whose name appears on the card may use the membership card to gain access to the Park. Access areas are monitored, so please do not use a valid card to scan other persons into the park. If there are circumstances such as a card left at home, etc., please call the Public Safety Office at 616.896.9006 to advise on-duty staff of these circumstances. Regarding Guest Entry, a guest must be registered by name by a member/owner. It is the responsibility of the member/owner to register the guest. This can be done through the website or at one of our remote terminals at the Main Gate Station. If you require assistance, our staff is happy to help. In the event you have forgotten your username or password, stop or contact the Main Gate Station, and we will assist you. Associate Members or Grandchildren do not have the privilege or authority to bring guests into the Park or to register guests. A guest may enter the park as a passenger in the member's vehicle without registering. If the vehicle is not owned by the member/owner, the guest would have to be registered with the Park as a guest and the vehicle would require a guest pass. The member must be present during the guests stay within the Park. The member/owner is

responsible for the actions, conduct or damages caused by the guest. It is a violation of Park rules for members to allow illegal entry in the Park by a guest. An example of this would be picking up a non-member at a neighboring business and bringing that person into the park. A fine of \$100 may be imposed for such actions. Associate Members are not required to register their minor children as guests when entering the Park with the Associate Member/parent. One final note on this topic regarding Associate Members and guest's: Per current Park Rules, the member/owner must be present in the park during a guests visit in addition to signing those guests in. A member/owner who signs guests in and allows an Associate Member to bring the guests into the Park when the member/owner is not in the Park violates of Park Rules.

VEHICLE REGISTRATION STICKERS

All vehicles in the Park must have a current Registration Sticker. If you have a different vehicle this year, please stop at the Main Gate Station and bring your registration from the Secretary of State with you. A new sticker can be purchased for \$2. Golf cart and moped stickers may also be purchased at the Main Gate Station or Member Services. All carts and mopeds must also have a current registration sticker. Side by sides, ATVs or other types of off-road vehicles are not permitted in the Park.

GOLF CART DRIVING PERMITS

Minors age 12 or older must complete the Golf Cart Safety Course to operate a cart within the Park. Upon passing the test, minors age 12 are allowed to operate the cart with an adult 18 years of age or older. Minors age 13 or older must also complete the Golf Cart Safety Course. Upon passing, and after three weeks of operating with a licensed adult, are allowed to operate the cart in the Park. We are frequently asked for a hard copy of the study guide for the Golf Cart Safety Course. We are able to provide a hard copy of the Study Guide at the station for a fee, but a better alternative for most is to find the copy of the Study Guide on the website.

MEDICAL AND OTHER EMERGENCIES

For all emergencies requiring a response, please call 911. After calling 911, please call our main station at 616.896.9006 to advise of the emergency. Our Safety Team includes Paramedics, EMT's and First Responders. We are able to provide a quick response to emergencies. All patrol vehicles are equipped with medical equipment and a fire extinguisher. We also have a room equipped at our Main Station for medical issues. Our staff are more than happy to check vital signs such as blood pressure, pulse, blood sugar and oxygen saturation upon request. If you or a relative may be experiencing a problem, please contact us. Time is of the essence with many medical issues, and it is our privilege to provide medical assistance to members and guests.

RENTAL GOLF CARTS

This issue came up several times over the past season. Rental golf carts must be driven by persons at least 18 years of age with a valid State Operator's license. They may not be operated off-road or on public roadways. As an example, a person meeting these criteria would be in violation if he or she rented a cart then allowed a person not meeting these criteria to operate the cart.

MOPEDS

This is also an issue which was encountered last season. Persons operating a moped in the Park must comply with both State of Michigan law and Park Rules. Operators of mopeds must have a State of Michigan moped license or Michigan Operators License to operate a moped in the Park. The moped must also be registered with the Park and display both site numbers and the Park Moped Registration sticker on the rear. Michigan law further states the following: "A two or three-wheeled vehicle with a motor which has no more than 50cc piston displacement producing two brake horsepower or less. The moped must have a power drive system that does not require shifting gears and cannot have a top

See SAFETY, page 10...

SAFETY, continued

speed exceeding 30 mph on level surfaces. If the vehicle is capable of speeds greater than 30 mph or has more than 50cc displacement, it is considered a motorcycle under Michigan law, and the operator would be required to have a valid full Michigan Operators License with a Motorcycle Endorsement.

CONVENIENCE CENTER PARKING

This section of the Handbook was amended on 08/18/2017. The new rule states "No overflow/overnight parking at the CCs. A \$100 fine will apply if you are in violation." This was also an issue last season with numerous complaints of CC lots being used for overnight parking, in many cases by vehicles without a valid Park registration.

NEW EMPLOYEES

There are several new employees on the Safety Team. Shawn Brundzo is a retired veteran who served his country with distinction in the US Air Force. Drew Torres is a retired police officer and veteran of the armed forces. Drew is also a resident of the Park. We are thrilled to have Drew and Shawn join our team. Please take a moment to introduce yourself, if the opportunity presents.

CPR TRAINING FOR RESIDENTS

There have been several inquiries about The Park putting on a CPR class. Our staff would be happy to put a class together if we have enough interest. We would need at least six persons for a class. The cost would be \$25/person. The class itself would be four hours in duration, and would result in certification in CPR. For any interested persons, please email keith@sandypines.com.

SUMMARY

Our staff is dedicated to serving the members of the Park. Our team is here to protect and assist members, guests and safeguard the property of members. We place a high value on developing relationships with members and their families. Members can expect professional, courteous service from the Public Safety Team. We look forward to serving you this season.

ACCOUNTING UPDATES

BY KIMBERLEY WILLIAMS

We would like to thank all members for continuing to make timely payments on your account. With the new season just around the corner, I would like to remind members of the multiple payment options available to you:

- **IN OFFICE** – Cash, Check or Credit Card payment – Please note the Public Safety office is available to take payments 24/7 as well, in person only.
- **MAIL** – Check payment – Please ensure your site number is included to ensure proper posting of your payment. Please note, payment will be posted on the date your check is received not the mail date, so please allow adequate time for delivery.
- **PERSONAL ONLINE BANKING** – Manage your payments through your own banking system, to authorize the online banking to submit payments directly to Sandy Pines Wilderness Trails. This can be a recurring amount to cover your balance or a specific amount set each month. Provide your banking institution with the Sandy Pines main address: 2745 136th Ave, Hopkins, MI 49328, as well as your site number, to ensure proper submission of your payment.
- **ONLINE BILLING** – Make a payment on your account using your MasterCard/Visa/Discover. Convenience fees for credit card payments made online or over the phone (MasterCard/Visa/Discover Cards) will be 3% of the total payment made. The point-of-sale will allow your payment to be reflective on your account immediately.

- **ACH AUTHORIZATION** – Select one of our three monthly 'auto payment on account' options which include: Balance on Account, Fixed Payment Amount, or a "Will Call" with amount. Once we receive your completed and signed form with a voided check, we'll activate automatic payments which will pull from your account on the 25th of each month. It is the member's responsibility to cancel the option for automatic payments if the need arises.

- **RECURRING ACH AUTHORIZATION** Set a designated amount to pay every month that in time will create a credit balance to cover your dues and assessments prior the new season.

The Independent Annual Financial Statement review by Beene Garter is scheduled during the month of April to review the FY2017 Financial Statements. The Board has received all financial statements through February 2018 for review, however was not able to approve financial statements during the off-season. The May 2018 Board meeting is scheduled for May 18, 2018; which will include the overall approval of the August 2017 through March 2018 financial statements.

If you have any questions or concerns at any time regarding your member statement or account, we are happy to assist and may be reached at 896-8315. We are looking forward to welcoming the Sandy Pines Community and family back for a great 2018 season.



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"FACE TO PHASE" FORUMS (F2P) 2018

Gene will again be conducting 'Face to Phase' meetings on Saturday mornings, giving everyone an opportunity to come out, enjoy a cup of coffee, a cold drink and a cookie with him, and get acquainted.

Please look at the schedule and note that these meetings are going to be held in the Pavilion - so the weather won't interfere! Put it on your calendar and come on out!! You are welcome to attend all of these meetings, should you so choose.

Forums will be held from 9 am until 11 am, on the days indicated below.

Thank you for coming out to chat - bring your new ideas and ask whatever questions you may have!

MAY 19
JUNE 23
JULY 21
AUGUST 11

SENIOR ADULT ACTIVITIES

BY CAROL HOFFMAN

We will begin our SAA activities in May, with a potluck in the Pavilion on Friday, May 4 at 5:30 pm. Our potlucks are for all Sandy Piners, not just our group members, and are held the first Friday of every month. Come and meet other campers who are in the park. Bring food to share (please bring enough to feed your entire family attending), your table service and your preferred drink. We do furnish bottled water and hot water to make instant drinks. No alcohol is allowed in the Pavilion. On Saturday, May 5 (MayFest) we will have Free Bingo in the Pavilion from 2-4 pm. This is for ages 10-110 and it's free. We are striving to have nicer prizes, so if you have some nicer things to donate, please bring them to any potluck, bingo or Site 345, in Phase 1.

On Saturday, May 19, we will have our first Adult Bingo from 7-9 pm for the 2018 season. This is in the Pavilion and is for everyone 18 & over. The cost is only 25 cents per card and you must purchase at least four cards for \$1. Please bring small bills for payment, as we do not have a lot of change, and all money coming in goes out as prize money. Popcorn and bottled water are available at all bingos for a donation. Watch our SAA sign in the core area by the Dairy Dip for all our upcoming activities.

We are looking forward to seeing everyone again - and wish you a great 2018 Season at Sandy Pines!

*With Sincere
Sympathy*

SYMPATHY IS EXTENDED TO:

The family of Mary Garbrecht, Site K-380, on her passing, on February 15th.

Kimberly Mekkes, Site 913, on the passing of her husband, **Douglas**, on March 12.

NEWS FROM THE CONDOS

BY RICHARD RANDELS

It has been a very busy building season at the condos this fall and winter. Since the beginning of October, six new condo units have been finished and occupied. Also, a building with two more units is well under way. After that unit is done, there will only be four more units to be built, which will complete the development at 54 units. It is quite possible that the condo development will be fully completed by this time next year.

The residents continue to enjoy Sandy Pines year-round living. With another warm fall, golf continued through November, with a few die-hards actually getting some February and March play in. The winter provided us with plenty of beautiful snow and opportunities for snowmobiling and other winter sports.

As April is upon us we look forward to not only our spring flowers popping up all over, but also our fellow Sandy Pine members returning to the park. We look forward to another great season with so many opportunities for making memories.



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MEMBER SERVICE & MARKETING NEWS

BY JOSH JANOWIAK

OFF SEASON HOURS

Monday – Friday 8:00 am to 4:00 pm

Mail Room Hours: 2:00 pm to 4:00 pm

Saturday & Sunday: Closed

IMPORTANT DATES

- 4/1 Annual Renewals, quarterly electric & state tax billed (Due 4/25)
- 4/16 Gates open and water is turned on for the season (weather permitting)
- 7/1 Quarterly electric & state tax billed (Due 7/25)
- 7/1 Deadline to return renewal stickers for credit
- 10/1 Annual Dues, quarterly final adjusted electric & state tax billed (Due 10/25)
- 10/15 Water is turned off for the season (weather permitting)

5 THINGS YOU NEED TO KNOW

1. **ANNUAL DUES:** If you are making monthly payments your account balance as of March 25 should be at \$0.00 and your account should be paid off completely. Any unpaid balances may result in finance charges and lead to deactivation of membership cards.
2. **ANNUAL RENEWALS:** The deadline for updating your annual renewal summaries

was March 15. We are not able to credit accounts for services charged or adjustments made after this date. The total amount from your renewal statement was billed on your April statement with payment due April 25. Please also note your April statement includes your quarterly electric and state unit tax which is billed in April, July, October & December. Membership cards cannot be canceled for credit after the March 15 renewal deadline. Purchasing of new membership cards are not related to renewals; they require a photo and can be purchased in person anytime at the Main Gate. For questions on membership cards, please contact the Public Safety Office directly at 616-896-9006.

3. **STICKERS & STATEMENTS:** Stickers are automatically mailed with your April statement to the primary address listed in your Member Web Access Portal, unless you request we hold them at the Main Gate. **Once stickers are mailed they become your responsibility and we must charge the full price for their replacement. The deadline for crediting returned stickers is July 1st.** If your boat registration expired prior to April 1, your boat sticker will not be included with your April statement however you'll still be charged for the sticker. Once we receive your updated boat registration we can provide your sticker. If for any reason you don't receive your April statement and

stickers, check your mailing address by logging into your Member Web Access Portal.

4. **CABLE & INTERNET:** Spectrum Technicians will soon be back in the park for spring installs. All installations and service calls need to be scheduled through Sandy Pines Member Service. Per changes Spectrum has experienced with their recent merger, they must have a job number to visit any site for service calls. Without a job number, they simply cannot visit a site not on their approved list – it is an infraction for them to do so and we want to protect their procedural compliance. To activate Charter bulk internet service contact Sandy Pines Member Service at 616-896-8315 before May 15th. For more details visit www.sandypines.com/cable-internet-phone-services.
5. **MAIL SERVICES:** At the beginning and end of each season we recommend you complete your seasonal mail forwarding requests one month in advance of your transition to the park as it can take two to three weeks for the change of address to take effect. While UPS & FedEx are not able to deliver parcels and packages in the park, we've allowed members to have packages delivered to Member Service. For information on park USPS mailboxes and details on our mail policy and parcel delivery, please visit www.SandyPines.com/MailServices.

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SAFETY & SECURITY COMMITTEE NEWS

BY DENNIS KING

Greetings, Sandy Pines friends! Spring has officially begun, and by time this Footprints is published, the weather should be warming up. Soon the park will be filling up with members, associates and guests. I started thinking about the 2100 plus sites, which means 2100 plus regular members, add the same number of associate members and then include spouses and children! That adds up to an approximate number of 8,000. There are also grandchildren to add, guests, and campers! It has been said that Sandy Pines has had 10,000-12,000 or more people on any given weekend. We also know holidays are even busier! This concerns me as to how they will be protected during these times and by what means?

The statement claiming Sandy Pines is a small city in Allegan County is true, so how is everyone being protected? Looking at the attacks around the country, how can we not be concerned about protecting our family and friends at Sandy Pines? We pray that nothing ever happens here, but common sense tells us we need to be prepared. We now have highly qualified Security Officers with former training by law enforcement or military certification on staff, plus continuous training for the security officers.

Members probably think that one only has to call the Sheriff's Dept. or State Police who will then respond to calls at the Pines, but the problem here is these agencies response times are 30-45 min. It only took four minutes for the shooter in Sutherland Springs, Texas, at the First Baptist Church, to snuff out 26 lives!

Let's work on keeping our happy place safe for everyone!

Psalm 82:4; Proverbs 24:11; Ezekiel 33; Deuteronomy 22:8; Exodus 21:29-31.

SALES OFFICE UPDATE

BY KATHY MOLNER

Hello and welcome back! It's always good to see the Park fill back up with all of our members.

I have been very busy again this spring. That's always a good thing. At the time of writing this article we have sold 10 of our listings, already this spring.

In the past, I have spoken on this, but just a reminder that if you are selling your site, it is always helpful if you have made your place look as pleasing as possible. If you have unfinished projects at your site, it is important to get them finished as quickly as possible. Small things like paint touch up, beds made,

decks stained, clean carpet and decluttering are always important. First impressions seem to linger in a buyer's mind.

Now that spring has sprung, it might be good to think about getting the outside cleaned. Are your golf carts up and running? Have you planned to get the outside of trailer looking its best by power washing and planting some pots with red flowers? It's also a good time to get the deck stained.

Please feel free to pop into the Sales Office and say hi. I know I'm ready to see some happy faces. You are what make this place so special.

**ATTENTION CONDO RESIDENTS:
There will be a Potluck Dinner on
Thursday, April 19 at 6 pm
at the Country Cafe.**

**Please bring a dish to pass and your own beverage.
We are looking forward to welcoming everyone back for
the season, and enjoying a time of fellowship and fun!
Hope to see you all there!**

**DAIRY DIP IS HIRING!
If you are looking for a seasonal job...
come to the Dairy Dip
on April 5th at 6 pm
Interviews will take place at that time!**

CHAPEL UPDATE BY DAVE VAN NOORD

Greetings from the Van Noords and your Chapel here at Sandy Pines. We are looking forward to worshipping our God at the beautiful setting of our chapel on the lake. Our schedule is ready to go. Sunday mornings create a time to worship our God in His beautiful outdoors. Sunday evenings feature some of the best Gospel groups in the country. We invite all Sandy Pines members, along with friends and neighbors, to come and worship with us.

I am pleased to introduce to you our new Youth Director, Mike Gruppen. Mike and his wife, Jen, have been married for 18 years and live with their two daughters, Alyssa and Abigail, in Zeeland, MI. Mike has been involved in various types of youth and adult ministry for over 10 years. His unique ministry experience has taken him from youth groups to NASCAR tracks, school assemblies and even into prisons. Mike currently works with at-risk youth through Barnabas Ministries in Ottawa and Allegan County. He is

also a part of an evangelistic strength team that travels around the world spreading the Gospel of Jesus. Jen is a social worker for Faith Hospice and is also involved in ministry and leading Bible studies. We warmly welcome Mike and Jen to our Sandy Pines Chapel as leaders of our young people's program. They will also help implement our Vacation Bible School. You will see them involved with our chapel activities. As a chapel committee, we are extremely excited to have them on board with us.

PARK INSPECTOR UPDATE

BY ERNIE KUNKEL

As the days get longer, it's nice to see the renewed activity in the park. As we look forward to another new season at Sandy Pines we should remember that safety, respect for our neighbors and the Park, will allow everyone to be happy campers.

Start planning for site clean-up too. The deadline for clean-up is June 10, 2018. If you have questions about the clean-up requirements, please refer to your Sandy Pines Membership Handbook, page 33, for the check list of what is expected.

Remember to get a Permit if work on your site requires one. If you are in doubt about what you might need, please feel free to e-mail me at Inspector@sandypines.com or give me a call at 616.896.7932.

Looking forward to a great season at Sandy Pines!

Wishing You All a Very
Happy Easter!

SANDY PINES CHAPEL — MAY SCHEDULE

May 6	10:00 AM	Worship Service in the Pavilion led by Dave Van Noord
May 13	10:00 AM	Worship Service in the Pavilion led by Rev. Bob Holwerda
May 20	10:00 AM	Worship Service at the Lakeside Chapel celebrating Pentecost led by Rev. John Witvliet
May 27	10:00 AM	Worship at the Lakeside Chapel with Rev. Tony Myles
May 27	6:00 PM	Gospel Program led by the Ball Brothers

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CLASSIFIEDS

We have more 'Site for Sale' listings online at www.sandypines.com.

Please call **Kathy (ext. 113)** or **Nick (ext. 114)** at 616-896-8316, for additional information or to schedule an appointment.

For Sale – Site N-16 - Phase 4: Lakefront! Beautiful view. Remodeled Oakland Park, completely furnished. New furniture on the 10x30 4-season porch. Golf cart and shed. Must see! Asking: \$118,000. Call: 616.291.1618.

For Sale from Site K-292: 2000 Sea-Swirl Ski boat with a Volvo Penta motor. 19.5', seats eight people. Asking: \$7,900. Call: 708.748.7494 to buy this beautiful boat!

For Sale – Site D-16: Dutch Park Model with 3-Season porch. Central Heating and Air. Large Green Area leading to beach. Underground

Yard Sprinkling. Two Cart Garage. Yamaha Gas Golf Cart. Boat Stake directly in front of property. Large parking area. Sunsetter Awning attached to porch. Paved Brick Fire pit. Beautiful flower garden. Call 616.540.0521 to schedule appointment. This is a must see. Reduced to Sell \$128,500. Many items go with the Park Model. 3-sleeper sofas, 3 TVs (one with sound bar). Wood Shed, three deck boxes. Fire pit chairs. Three hose reel boxes w/hoses, lawnmower, freezer, two recliners. New roof on park model plus porch is two years old. Dues paid for 2018.

For Sale – Site D-33: Waterfront - 2002

Quailridge w/boat stake in front. Includes golf cart, 2012 "Paddle King" paddle boat, underground sprinkling, new golf cart shed in 2012, new trailer roof in 2015. Remodeled with new flooring, fixtures, and many updates. Move in ready, includes fully furnished kitchen, all bedroom and bathroom linens, etc. Two queen pull out sofas, all furniture included, much from Pier 1, two TVs, one being a large wall mount in sunroom. Includes deck furniture, deck boxes, grill, portable fire pit, lawn mower, and so much more. A MUST SEE! Asking: \$144,900. Call 616-610-9901.

For Sale: Opportunity knocks. Near new 2011 Forest River Cedar Creek Destination Trailer, Model 40CFL. This 3-slide gel coated beauty has nearly every option available. Save thousands on a unit that was only used a handful of nights. Stored at Sandy Pines. Asking: \$27,500! Call 248-350-0361 or email DaisyCuts@gmail.com for photos.

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WOULD YOU LIKE TO PLACE A CLASSIFIED?

If you would like to place a Classified Ad, please e-mail it to Kathy@sandypines.com or call 616-896-8315 (ext. 105).

Ads are automatically charged to your account, and cost \$15/month. You must notify Kathy Brott when you wish to have your ad removed.

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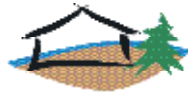




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