

FOOTPRINTS

IN THE SAND

DECEMBER 2022



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RECREATIONAL COMMUNITY
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 Nichole MilbockerExt. 100

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Recreation Department..... 616.896.8315
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Lake Monterey Golf616.896.8118
 Larry Finkbeiner, Manager
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Laundromat Hours – Open 24 Hours

ADMINISTRATIVE TEAM

Jeff Sweitzer Park President
 Kimberly WilliamsFinance & Accounting
 Steve Deyarmond Emergency Services
 Ben Fifelski Maintenance
 Larry Finkbeiner Lake Monterey Golf Course

MANAGEMENT TEAM

Janele Tomes Camping
 Ian Mitchell Communications
 Dale Yoder Park & Garden
 Jeff HopkinsPark Inspector
 Paul Schaaf Security Services
 Abby Greenfield Recreation

COMMITTEE CHAIRS

Finance..... Ginny Hager
 Golf Course Joe Zomerlei
 Grounds/Maintenance Kel Kronemeyer
 Long Range Planning Kevin Hager
 Policy Joel VanKolkter
 Rules Drew Torres
 Safety & Security Rod Burch
 Technology Bob Powers
 Lake Study Jim Buchanan
 Library Brandyce Barber

OUR MISSION

We are dedicated to providing
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 Park & Garden Rental Office 616.896.9888

BOARD OF DIRECTORS

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 Rick Day (23)
 Bob Deckinga (25)
 Ginny Hager, Treasurer (23)
 Kelly Johnson, Vice Chairperson..... (24)
 Larry Munger (23)
 Paul Peppel, Secretary (25)
 Stephanie Saypanha (24)
 Scot Wyman (24)

BOARD OF DIRECTORS ~ MISSION STATEMENT ~

The Sandy Pines Board of Directors will
 provide positive leadership and manage-
 ment direction so as to ensure the long
 term viability and success of Sandy Pines
 Wilderness Trails, Inc.



PARK PRESIDENT NEWS

BY JEFF SWEITZER Jeff@SandyPines.com

Blessings to all of you during this Christmas season! We have much to celebrate this month. We are Blessed with the wonderful gift of God, his love for us by sending his only son to be born at Christmas and the wonderful gift of our beloved Sandy Pines and Lake Monterey Golf Course. On behalf of the staff, the Board of Directors and from my family to yours, we wish you a safe and Blessed Merry Christmas and a Happy New Year.

For those of you who have a family member, friend or someone close to you serving our country during our holiday season, we extend our prayers to them that they also will be blessed this Christmas. We pray for their safe return back to their loved ones! Please say Thank You on behalf of Sandy Pines for their service to this country we all love.

We continue to work hard this off-season to serve

our members in preparation for your return for the 2023 season.

NEW EMPLOYEE

We are pleased to introduce Nichole Milbocker as a new addition to our Member Service Team. Nichole comes to us with many years of customer service experience, a servant's attitude to help our members, and an awesome personality.

Nichole started in the middle of November. She is making great strides in learning the Member Service position as well as getting to know some of our members. You can learn more about Nichole by reading her bio in the Member Service Department update.

PROJECTS

Updates to our Member Management System continue to progress. We are establishing a weekly Lunch and Learn with the staff. During

our Lunch and Learns, our system integrator will work with our staff on training, making updates, and receiving input to improve the system. The expectation is to have a better member experience while providing the staff with the knowledge to provide efficient navigation through the system, prompt answers, and direction to members when needed.

We have narrowed down the list of potential contractors for our Phase 2 pool project from six to three. This month we are planning to have a second round of reviews with cost and design estimates. We will also be reviewing project completion timelines.

We continue to work with the State and County on our lake development projects. Permits remain in process for improvements on our dam. The Phase 3 well is progressing on time. Consumers

Continued on Page 4

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community. because
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Power will complete the new power source locations. The well is planned to be installed in early 2023 in prep for our 2023 season.

Our Spectrum Charter meetings continue to take place bi-weekly. Our focus this month is on member communication from Spectrum through Welcome Letters. All members will receive letters early 2023 which will establish the equipment installation options and process for setting up your Spectrum Accounts. We expect to have the details and process finalized shortly after the holidays.

OFF-SEASON BOARD MEETING

Our board of directors will be meeting at its regularly scheduled off-season December meeting. Due to the park being closed, the majority of members being off location, and some board of directors in their sunny warm spots, we will hold the meeting in our administration conference area. An agenda will be provided

as normal prior to the meeting. As always, our Board of Directors meetings will be recorded and available at our YouTube link.

COMMUNITY OUTREACH

Sandy Pines is truly blessed to have caring hearts on our staff. Our team, through monetary donations, provided 4 families with a Thanksgiving Day meal they may not otherwise be able to have. A huge Thank You to the entire staff with a Special Thank You to our HR Specialist Amanda Griffin. Amanda led the activity to support Project Hope located in Dorr.

We are once again challenging the team and extending the challenge to any members who would like to participate in supporting families in need for Christmas. If you are interested in providing gift cards to send to Project Hope, please contact Member Service or Amanda Griffin. All donations will be provided to Project Hope families.

ANNUAL CHRISTMAS CELEBRATION

We will once again be thanking the staff for their hard work, dedication, and service to the park this month with our annual Christmas celebration. We will gather at the North Shore Building to once again test new potential wedding and special event vendor offerings. We will also be celebrating the birth of our Lord and Savior Jesus Christ. The most wonderful gift provided.

MERRY CHRISTMAS TO ALL!

Lastly, we would like to wish all of you a very Merry Christmas with a special Christmas prayer to all!

“Lord, You know that You’re the reason we take pleasure in this season. We don’t want to take Your place but just reflect Your wondrous grace. And so when we begin to open gifts for which we have been hoping, may we give You all the glory for You’re the ONE True Christmas Story! Amen.”
(Alda Monteschio)

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BOARD OF DIRECTORS UPDATE

BY PAUL PEPPEL BoardOfDirectors@SandyPines.com

*’Twas the month of December,
And all through the Pines.
Not a member was stirring,
Not in these confines.*

*Public Safety protectors,
Were out patrolling the Park.
But there was little to see,
As it was well after dark.*

*When all at once,
There arose such a clatter.
That the staff peered at the
monitors,
To find out what was the matter.*

*And there it was,
Right there on monitor eight.
A mysterious opening,
Of the Administration gate.*

*The Moon glistening off,
The new fallen snow,
Gave the luster of midday,
To the objects below.*

*And what to their wondering eyes,
Did appear.
Board chairperson Ellen,
And eight tiny BODDeer.*

*More rapid than eagles,
The Board they came.
And she whistled and shouted,
And called them by name.*

*Now Bob! Now Ginny!
Now Rick! Now Kelly!
Now Scot! Now Larry!
Now Paul! Now Stephanie!*

*Their eyes, how they twinkled!
Their dimples, how merry!
Their cheeks were like roses,
Their noses like a cherry.*

*A bundle of goodies,
Were thrown on their backs.
They were wishes come true for all,
Not just a bunch of knickknacks.*

*They spoke not a word,
But went straight to work.
And set their sights on giving
members,
Every possible perk.*

*Tirelessly they toiled,
Rarely stopping for a break.
For the future of Sandy Pines,
They knew, was at stake.*

*Ironing out the budget,
Hashing through laws.
Slogging through procedures,
All for a good cause.*

*A wink of their eyes,
And a twist of their heads,
Soon gave members to know,
There was nothing to dread.*

*The Park is in good hands,
That much is for sure.
And if problems arise,
They will surely find a cure.*

*Though the work is never done,
Rest is still a must.
That way, they can be well focused,
When it’s time to adjust.*

*So, when today’s tasks were
completed,
She gave the team a whistle,
And away they all flew,
Like the down of a thistle.*

*And everyone heard them exclaim,
As they disappeared from sight,
Merry Christmas to all!
And to all a good night!*



FINANCE & ACCOUNTING NEWS

BY KIMBERLY WILLIAMS Kim@SandyPines.com

We would like to extend our warmest Christmas blessings to our Sandy Pines membership family!

Administration has been using these past few months to prepare and finalize the fiscal year-end financial statements as of September 2022 for both Sandy Pines Wilderness Trails and Lake Monterey Golf Course. The year-end financials have been reviewed by the external accounting firm this month of December and a full review will be shared by the accounting firm to the combined Finance Committee and Board of Directors.

The unconsolidated financial statements for the fiscal year-end September 2022, October 2022, and November 2022 for both SPWT and LMGC are scheduled for review and approval by both the Finance Committee and Board of Directors at the December 16th scheduled Board meeting. Presentation of the financial statements will be provided to members after this review and approval. Statements can be found in the Administration Office and on the Sandy Pines webpage under Finance. During this off-season, the staff is also working through the more extensive capital projects budgeted for FY2023.

For your reference and information, below is the payment plan schedule if you have elected to make monthly installments to pay for your Annual Dues and Assessments. Your monthly payment this year is \$406.91, and is payable on the 25th of each month, from Oct 2022 thru March 2023. This payment plan is allowed for dues and assessments only. To stay current within the payment plan, your balance owed at the end of each month for 2022-2023 must equal the following on each date listed below:

- October 25 \$1,975.28
- November 25 \$1,591.90
- **December 25 \$1,202.76**
- January 25 \$ 807.79
- February 25 \$406.89
- March 25 \$0.00– All dues and assessments paid

The best way to determine the amount owed on your account when following the payment plan is to take the current month's balance invoiced to you and subtract the correlating maximum monthly balance as highlighted above. For example, if your statement sent out on December 1st is \$1,300.00, subtract the amount highlighted above for Dec 25, \$1,202.76 and pay the difference of \$97.24.

If a monthly payment is missed, you will no longer be eligible for the monthly payment plan program and your account will go into delinquent status, and a fee will be assessed per membership card to reactivate. If you have any concerns regarding making payment on your account, please reach out to myself or our Park President, Jeff Sweitzer.

As a reminder: All other member fees and charges billed to your account (outside of the annual dues and assessments) are due by the 25th of the subsequent month after being billed. You must add all other charges for services, electric, state unit tax, etc. to the monthly installment amount to stay within the balance plan displayed at left.

Payments can be made the following ways:

- In office with Member Service Mon-Fri 8am-4pm or Public Safety 24/7 – (live payment posting)

- Directly with your bank through online bill pay (your 4-digit site number and last name are your account number; Sandy Pines is the vendor, mailing address is the address on your statement) – (no additional fee) – (includes processing time)
- Through USPS mail by mailing a check (no additional fee) – (includes processing time)
- Online through our website (includes 3% fee) – (live payment posting)
- Over the phone with Member Service or Public Safety (includes 3% fee) – (live payment posting)

Please note a 3% convenience fee is charged for credit card payments made online or over the phone.

Thank you all for being a part of the Sandy Pines Community and we wish you many blessings through the Holiday season and into the New Year.

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CAMPING NEWS

BY JANELE TOMES Janele@SandyPines.com

Contact Information

Phone: 616.896.8315 x 103

Email: Janele@SandyPines.com

Hello and Happy Holidays! Camping reservations are open for the 2023 season and this would make a great gift for your family members or friends! Our popular trailers for rent have brand new dishes, pots and pans, coffee mugs, cups, and a little home décor has been added. New sleeper sofas have been replaced in three of the trailers, and all of the cabins have new mattresses. Sandy Pines has 59 campsites throughout the park that we rent out, and we also have five park model trailers and ten rustic cabins. The trailers and cabins are not pet friendly, but we welcome furry friends on a leash at any of our rental

campsites. We offer an associate discount for our associate members and a military discount for anyone who has served or is serving in the military. Thank you for your service! You will need to contact the camping department to have the discount applied, which you can do after you make your reservation online. Your refunded amount will go back on to the card you used at the time of purchase. Reservations can be made directly from our website at www.SandyPines.com. If you have any questions or would like me to make a reservation, please call me at 616-896-8315 ext. 103. I would love to help and look forward to hearing from you!

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COMMUNICATIONS NEWS

BY IAN MITCHELL
ian@SandyPines.com

Off-Season Updates

The Communications Department will be working on updating all forms of communication this off season! Currently we are finalizing a new format for the Footprints. This will make it easier to browse the Footprints on your mobile devices. We are also working on a new format for the Weekend Flyer as well as the E-News.

Please try to stay up to date with what is going on at Sandy Pines during the off-season. We have multiple channels of communication to fit your needs. If you are not already be sure to Like and Follow on Facebook, Instagram, YouTube, and Twitter.

Please also consider subscribing to our E-News for department updates, news, and instructions while you are away!

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SCAN TO SIGN UP



FOR OUR E-NEWS!

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SECURITY NEWS

BY PAUL SCHAAF
Paul@SandyPines.com

Office Hours

Emergency Security Staff is onsite 24 hours/day.

Call stats for October 2022

Public Safety staff responded to 46 calls for service in October 2022. The types of call and numbers are:

Abuse of staff.....	1
Alarm	1
Animal complaint	6
Assist.....	7
Lost/found.....	2
Medical	3
Noise	1
Open door.....	8
Parking	3
Property damage.....	1
Site check.....	5
Suspicious situation.....	4
Traffic violation	3
Vandalism.....	1

SITE CHECKS

Our Security staff has resumed conducting site security checks. Staff checks the site for open or unsecured doors, damaged property, and lights being left on. You will receive an email regarding the check if we check your site.

LAKE MONTEREY GOLF NEWS

BY LARRY FINKBEINER www.LakeMontereyGolf.com

As we prepare our hearts for the celebrating the Birthday of our Lord and Savior, we should reflect on the many blessings of this past year and look forward to what God has instore for the year to come. I appreciate each of you and the blessing you are to us here at Lake Monterey Golf Course. We wish all of you a Merry Christmas and Happy New Year!!

Over the next few months, we will be preparing for the next season. Starting in January, we will be reaching out to the league organizers trying to get a jump on all the leagues and group play. We will also be posting a few new leagues that we will be starting. Be sure to follow us on Facebook and our website at www.lakemontereygolf.com for the latest up to date events.

We are still in the early stages of implementing the new software program. More on this in future editions of the Footprints.

The clubhouse will be closed until April 1, 2023. Please be mindful if the chains are up, the course is closed, and we ask that you do not go onto the course. If the chains are down then you are welcome to play, just use the drop box by the front door to drop off your golf fees.

“The 19th Hole Grill” at Lake Monterey Golf Course

Thank you to all those that have made this program so successful. We are looking forward to providing new menu items for next year.

Golf Course Rules

Please be mindful of the following rules of the golf course:

- Absolutely no personal coolers or bringing alcohol or beer to the course.
- Always bring your Sandy Pines member or associate card to be scanned. Cards must

be scanned once for each nine you are playing.

- Knobby tires and six-seater golf carts are not permissible on the golf course.
- Proper golf attire is required. No tank tops allowed. Men’s shirts must have sleeves. Women’s tops must be golf attire.
- Groups of 5 players or more are not allowed without prior permission.

Let’s make golf fun for everyone by following these rules. We appreciate your cooperation.

We hope that everyone has a Merry Christmas and Happy New Year!!! We look forward to seeing everyone in the spring and the time when we can say again, “Let’s go golfing!!!”

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HAPPY CAMPER TEXT ALERTS

New SMS text opt-in for Members, Associate Members, Guests, and Campers

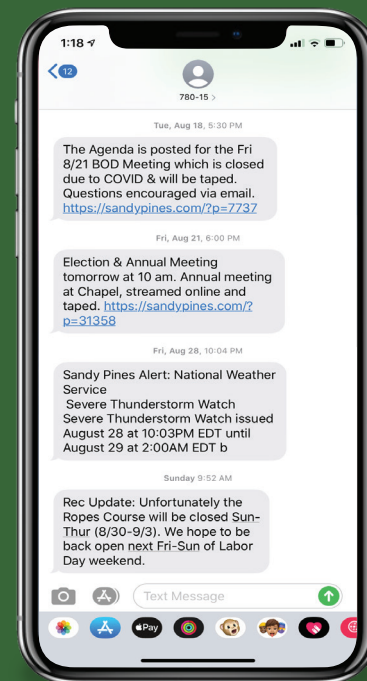
To Opt-In: Text “SANDYPINES” to 67283
To Opt-Out: Text “STOP” to 67283

Park news, event updates, weather alerts, cancellations, and closures.



SANDYPINES
RECREATIONAL COMMUNITY

More information at SandyPines.com/Sms-Text-Opt-In



RECREATION NEWS

BY ABBY GREENFIELD Recreation@SandyPines.com

Winterfest

Our next upcoming event is Winterfest on January 21st from 11 am-3 pm. There will be a coffee and hot chocolate bar, cookie decorating, and a snowman building. We will have t-shirts and mugs for sale. The mugs will also double as a craft, for you will be able to design your own mug with the Winterfest logo already on it. Additionally, there will be a Polar Plunge, so be ready to take a dip in the freezing lake.

In addition to all the fun activities, there will also be two dog sled demonstrations in the Chapel parking lot. One is at 11:30 am and the other is at 1:30 pm. Please be respectful of the equipment and dogs. There will be a designated meet and greet time where you can ask additional questions and pet the dogs.

We need volunteers for this event. Please sign up online through the calendar event.

Arcade Room

For those who are not aware, the arcade is closed, and the games were removed. The arcade company decided it was in its best interest not to partner with Sandy Pines next summer. We have been looking for other arcade companies, but most are moving out of long-term rentals. Due to the lack of available rentals, we are going in a different direction with the former arcade.

We are currently working on turning the former arcade into a new entertainment room, called The Den. As of right now, everything will be available for free. There will be ping pong, air hockey, pool table, foosball, television, couches, tables and chairs, board games, and more. The concept is to create a safe space where all can come together to hang out. Unlike the former arcade, the new Den will hold the same hours of the Waterpark – this will help us monitor the room more effectively.

We hope to continue to grow and expand this over the next few years to include table shuffleboard and other activities for all to enjoy. If you or anyone you know is getting rid of air hockey tables, pool tables, ping pong tables, etc. please reach out to Abby@SandyPines.com.

Events and Activities

The online calendar is up to date with all the weekend events and activities for next season. We will be working on the weekly schedule going into the new year. If anyone has any suggestions or recommendations on the Summer Series Bands, feel free to send an email.

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Sincere Sympathy

Sympathy is extended to:

Marge Dicks, site N300, on the passing of her husband Lloyd Dicks on September 27, 2022. Sympathy is also extended to Lloyd's sister-in-law Jean Richards, site N369.

Dave and Mary Anne Chulski, site 196, on the death of their oldest son, **Andy** on October 16, 2022, from hypertrophic cardiomyopathy (enlarged heart and thickening of the heart wall). Also surviving are brothers Scott (Amy) and Jon (Nicki).

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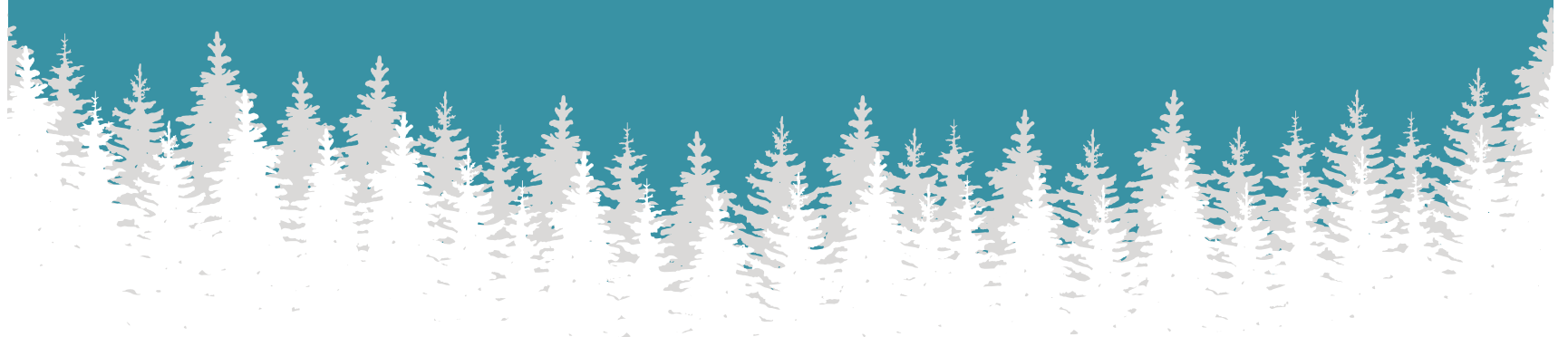


Saturday, January 21, 2023

11 am – 3 pm @ The North Shore Center

- Bonfire
- Hot Chocolate & Coffee Bar
- Hot Dog Bar
- Cookie Decorating
- Snowman Building
- Family Fun Games
- Polar Plunge
- Dog Sled Demonstrations

& more!



SAFETY NEWS

BY STEVE DEYARMOND Steve@SandyPines.com

Dam Inspection

Every three years the Lake Monterey Dam is inspected by the authority of Allegan County Drain Commissioner by a contracted engineer to inspect the dam to identify conditions that constitute an existing or potential hazard.

Once inspected the Dam is given a satisfactory, fair, poor, or unsatisfactory to describe the condition of the dam.

Lake Monterey was given a Satisfactory condition. This mean- No existing or potential dam safety deficiencies are recognized. Acceptable performance is expected under all loading conditions (static, hydrologic, seismic) in accordance with the applicable regulatory criteria or tolerable risk guidelines.

The overall condition - Visual inspection of the dam indicates that the dam and its appurtenant structures are in SATISFACTORY overall condition. The embankment appears to be well maintained. The spillway is in satisfactory condition and its capacity adequate for passing the design storm. The calculated normal freeboard exceeds 1 foot for the design event.

The engineers report lists observed deficiencies and recommendations that we recommend investigating and correcting within the next 3 years.

Observation: Several voids or gaps were observed on the upstream embankment slopes behind the concrete shoreline protection.

Recommendation: Fill voids with additional cement or grout. Monitor locations for additional settling. Any increase in settling should be brought to the attention of a qualified engineer and/or EGLE Dam Safety Unit.

Observation: The bituminous coating on the exterior and interior of the outlet pipe has deteriorated. Surface rusting was observed on the interior of the pipe. The pipe exhibits some minor ovality with several point deflections.

Recommendation: Monitor the condition of the pipe for loss of section in the pipe and changes in the shape. The Owner should plan

for rehabilitation of the pipe. Replacement or rehabilitation of the pipe will require a permit from EGLE under Parts 31, 301, and 315. We recommend consulting a licensed professional engineer prior to undergoing replacement or rehabilitation.

Observation: There are several patches of bare soil on the upstream and downstream embankments.

Recommendation: Place topsoil, seed, and mulch or mulch blanket on these locations.

Observation: There are a number of woody bushes on the downstream slope. Tree and brush growth on dam embankments has a number of negative impacts. The root structures of trees and brush may lead to piping of internal embankment materials from seepage through the dam, displace dam material if trees are overblown, and promote burrowing animals. Animal burrows may lead to further piping problems.

Recommendation: At this time, removal of the bushes may not be necessary due to the width of the embankment but the areas should be monitored for the presence of burrowing animals. If animal burrows are evident, rodents shall be exterminated and the burrows filled.

Observation: There is significant surface rust on the trash rack on top of the outlet control structure.

Recommendation: Sand blast and repaint the trash rack.

Although we drive over, utilize the water contained for recreation by swimming, boating, fishing, or

observing we fail to remember the value of the dam. The Lake provides recreation as well as values to your membership. The dam is part of the park's infrastructure. The corrugated pipe used under the dam has a normal life span of fifty years. As indicated in the report it needs to be considered as a future project to be replaced. The park is over fifty years old. As the years progress we will have more projects involving infrastructure that will need to be addressed.

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Sandy Pines Member E-News

Our Member E-News electronic newsletter is sent weekly and features monthly departmental Footprints updates, ongoing park news, alerts, and reminders.

You can always subscribe, manage your contact details, unsubscribe at SandyPines.com/E-News.



SANDYPINES
RECREATIONAL COMMUNITY



MEMBER SERVICE NEWS

BY ABBEY KOOIMAN & NICOLE KLINGE MemberService@SandyPines.com

Office Hours

Monday – Friday: 8:00 am to 4:00 pm

Contact Information

Phone: 616-896-8315 x 100 or 101

Fax: 616-896-7409

Email: MemberService@SandyPines.com

Thank you for a great season and all your patience. We hope you enjoy your winter and have safe travels to wherever you're heading this winter. Don't forget if you are sticking around we are having Winterfest on January 21 from 11 am-3 pm and would love for you to come join in on the fun. There are a few convenience centers open during the winter:

Phase 1 – CC 2

Phase 4 – CC 5

Phase 4 – CC 10

Phase 5 – CC 12

Waterpark

North Shore Center

All other CCs are closed

Please remember the Administration office is open year-round. If you need assistance outside of our hours the Public Safety office is open 24/7 and will be glad to help you. A friendly reminder Public Safety also takes payments cash, check, or charge with no additional fees.

Reminder, the Administration office will be closing Friday, December 23rd at Noon for the holidays. The office will re-open Tuesday, January 3rd. If you need to stop by the office for any reason please plan to stop in before or after the listed dates. Thank you very much, have a great holiday season!.

We would like to thank each and every one of you for your patience this season!

Welcome Nichole

Hi Sandy Pines Members! I'd like to introduce myself to you, my name is Nichole Milbocker. I'm a new face to Member Service here at Sandy Pines. I'm SUPER excited to be here and a part of this community. I've enjoyed coming to Sandy Pines myself with my husband and our 3 boys. I love spending every minute I can with our boys, since a couple of them are grown! And of course I love shopping! I look forward to meeting you all in the spring!

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2023 EVENT SCHEDULE NOW LIVE!

SCAN THE QR CODE TO VIEW THE CALENDAR!



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