

<b>Position Title</b>	Dairy Dip Associate I
<b>Reports to</b>	Dairy Dip Manager
<b>Position Type</b>	Part-Time, Seasonal Non-Exempt

### Who We Are

Our Mission is providing a happy & safe environment where families & friends create a lifetime of memories. Sandy Pines is a seasonal member recreational community, RV resort & campground 30 miles southwest of Grand Rapids. The resort encompasses 813 acres with Lake Monterey, a 216-acre lake and an 18-hole golf course. There are 2,200 seasonal member sites including a 54-unit year-round condo complex, campsites, cabins, and seasonal park model rentals. Sandy Pines is committed to supporting, developing, and maintaining a quality Recreational Park benefiting its members, families, and their guests.

### Job Summary

The Dairy Dip Associate I will assist with preparing and making ice cream orders and ensuring the Dairy Dip is clean.

### Duties and Responsibilities

- Learn to take customer orders and process sale transactions.
- Know and understand ice cream menu, ingredients, and products.
- Know menu sizes and appropriate serving(s) for item preparation i.e. number of scoops, pumps, spoons, cups, etc.
- Prepare and make ice cream orders according to ticket order.
- Complete ice cream orders at or below determined efficiency mark.
- Greet customers with a friendly and welcoming demeanor.
- Assist customers with menu questions and selections.
- Ensure Dairy Dip areas are clean and organized.
- Follow safe food handling procedures.
- Properly store and label leftover food items.
- Wash dishes, disinfect surfaces, sweep, mop.
- All other duties as assigned.

### Qualifications

- Must be 15 years of age or older.
- Must be able to multitask.
- Must be able to communicate effectively with members, guests, and coworkers.
- Ability to work a variety of hours including holidays, evenings, and weekends May-September.
- Must be able to work in a fast-paced environment.

### Working conditions

Fun team atmosphere with collaboration spanning many teams and groups within the Park. Fast-paced environment in season (May-September). This position involves working primarily in an indoor environment. It requires the employee to walk on various surface types throughout

the day including, but not limited to, pavement, cement, and tile. It may require the employee to walk on both dry and wet surfaces at times.

#### **Physical requirements**

- Must be able to frequently walk and stand for long periods of time.
- Must be able to frequently lift, push, pull, and move 25 lbs.
- Must be able to occasionally lift, push, pull, and move 40 lbs.
- Must be able to occasionally lift, push, pull, and move 25 lbs. or more repetitively.
- Must be able to frequently bend, squat, reach, and twist.

#### **EEO Statement**

Sandy Pines is an Equal Opportunity Employer. We are committed to equal employment opportunity without regard to age, height, weight, familial status, marital status, race, color, national origin, ancestry, religion, sex, sexual orientation, physical or mental disability, genetic information, veteran status, uniformed servicemember status, or any other status protected by applicable federal, state, or local laws.